



## LEVELS OF HARM

- **No Harm** – Standard of care provided with some deviations with no impact to the patient
- **No Detectable Harm** – Event occurred but did not reach or impact patient; no treatment
- **Minimal Harm** – Impact to patient, is symptomatic, symptoms are mild, loss of function is minimal or intermediate but short term, and no or minimal intervention (extra observation, investigation review, minor treatment) is required
- **Moderate Harm** – Patient outcome is symptomatic, requiring an intervention (e.g. operative intervention, therapeutic treatment), and increase in the length of stay, or causing long term loss of function; requires high level of care; expected to resolve prior to discharge
- **Severe Harm** – Patient is symptomatic, requiring life-saving intervention or major surgical/medical critical care intervention, shortening life expectancy or causing major permanent or long term harm or loss of function; error in judgment, deviation from practice, system delays; impact quality of care; quality of life
- **Death** – death was caused or brought forward by the event