



TEXAS
Health and Human
Services

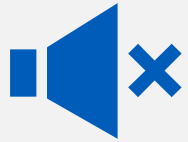
**Texas Department of State
Health Services**

Emergency Medical Services and Trauma Registries (EMSTR) Vendor Webinar

October 2023

EMSTR Team

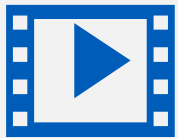
Webinar Reminders



All participants are automatically muted by webinar administrators.



Please type questions using the “Q&A” feature.



This webinar is being recorded for learning purposes.



The webinar team will provide an overview of each process.

Agenda

- EMSTR Overview
- Identity and Access Management: IAMOnline
- Activate Your Account
- Access MyApps Dashboard
- Access EMSTR Process
- File Upload Process
- Account Management
- Questions and Answers

EMSTR Overview



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EMSTR

- EMSTR is a statewide passive surveillance system that collects reportable event data from Emergency Medical Services (EMS) providers, hospitals, justices of the peace, medical examiners, and rehabilitation facilities.
- EMSTR includes four registries:
 - The EMS Registry;
 - The Acute Traumatic Injury Registry;
 - The Traumatic Brain Injury (TBI) Registry/ Spinal Cord Injury (SCI) Registry; and
 - The Submersion Registry.

Data Format Update

- EMSTR will upgrade to the National EMS Information System (NEMSIS) version 3.5.
- EMSTR will be compliant with the National Trauma Data Standard (NTDS) 2023, and the International Trauma Data Exchange (ITDX) 2023 data formats.
- NOTE – The projected date for the move to the data modernization and NEMSIS version 3.5 implementation is November 10th, 2023.

IAMOnline

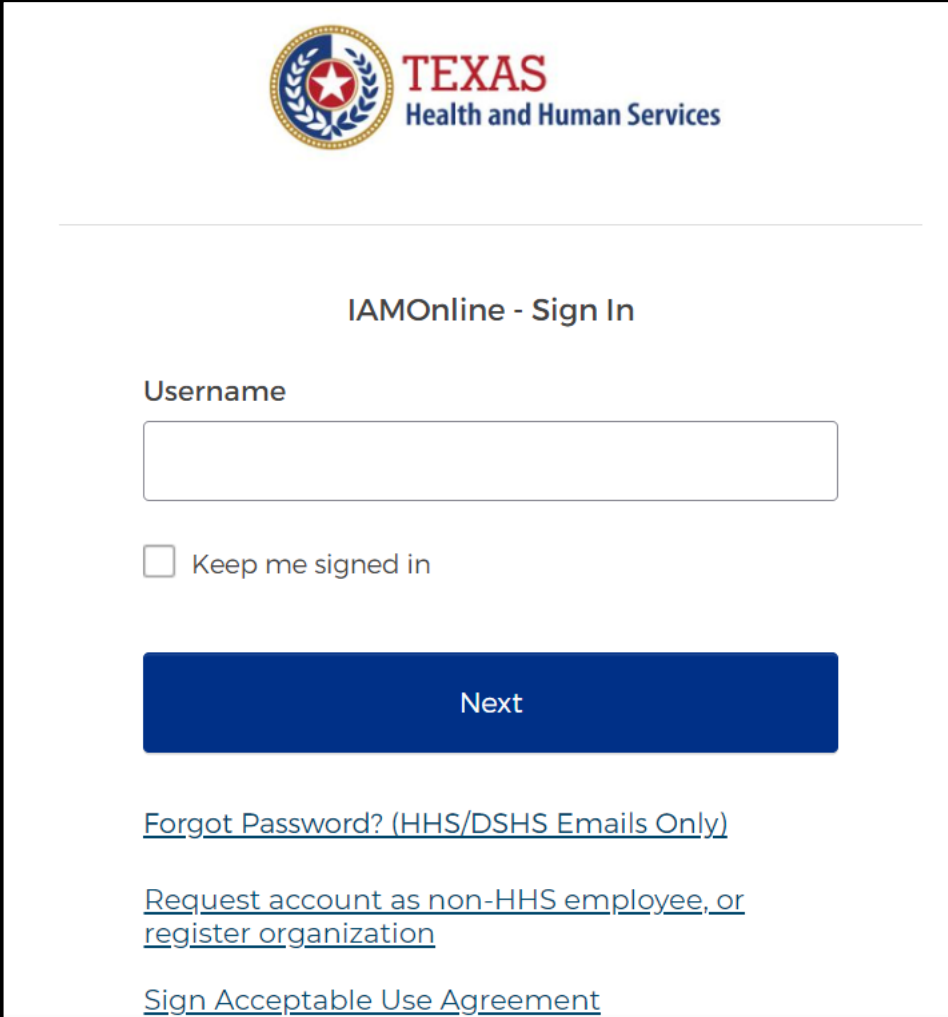


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IAMOnline (1 of 2)

- EMSTR will begin using the new Identity and Access Management (IAM) platform called **IAMOnline** beginning November 2023.
- All Texas Health and Human Services applications will be transitioning to IAMOnline.
- IAMOnline provides a more secure log-in process with an authentication feature.



The screenshot shows the IAMOnline Sign In page for Texas Health and Human Services. At the top left is the Texas Health and Human Services logo, which includes a star in a circle and the text "TEXAS Health and Human Services". Below the logo is a horizontal line. The page title is "IAMOnline - Sign In". There is a "Username" label above a text input field. Below the input field is a checkbox labeled "Keep me signed in". A blue button labeled "Next" is positioned below the checkbox. At the bottom of the page, there are three links: "Forgot Password? (HHS/DSHS Emails Only)", "Request account as non-HHS employee, or register organization", and "Sign Acceptable Use Agreement".

IAMOnline (2 of 2)

To access EMSTR, each person must complete the **one-time account set up** steps below:

- Activate your Account
- Set-up Security Methods
- Manage User Access
- Review and Acknowledge the Acceptable Use Agreement (AUA) Form

After completing these steps, you can access EMSTR directly by logging in to your IAMOnline MyApps dashboard.

Activate Your Account



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Activate Your Account (1 of 2)

- Locate your **IAMOnline** registration email from noreply@okta.com.
- The activation email will be sent to your employee email address.

Hi [redacted],

Welcome to IAMOnline! Your account is active and ready for use. Access the portal using the below link:

Username: [redacted]@dshs.texas.gov

[Activate Account](#)

Please note that the link will only be active for seven (7) days for security reasons.

After accessing IAMOnline for the first time, set up will require a password, a phone number, and a security question for the account. The [Acceptable Use Agreement \(AUA\)](#) must be completed as well.

If you have any questions regarding how to complete this action, please review the IAMOnline [Web Help](#) and [FAQs](#). For further help or if this email was received in error, please contact the Help Desk at 512-438-4720 or 855-435-7181 (toll-free), 7:00 A.M. and 7:00 P.M. Central Time (CT), Monday–Friday.

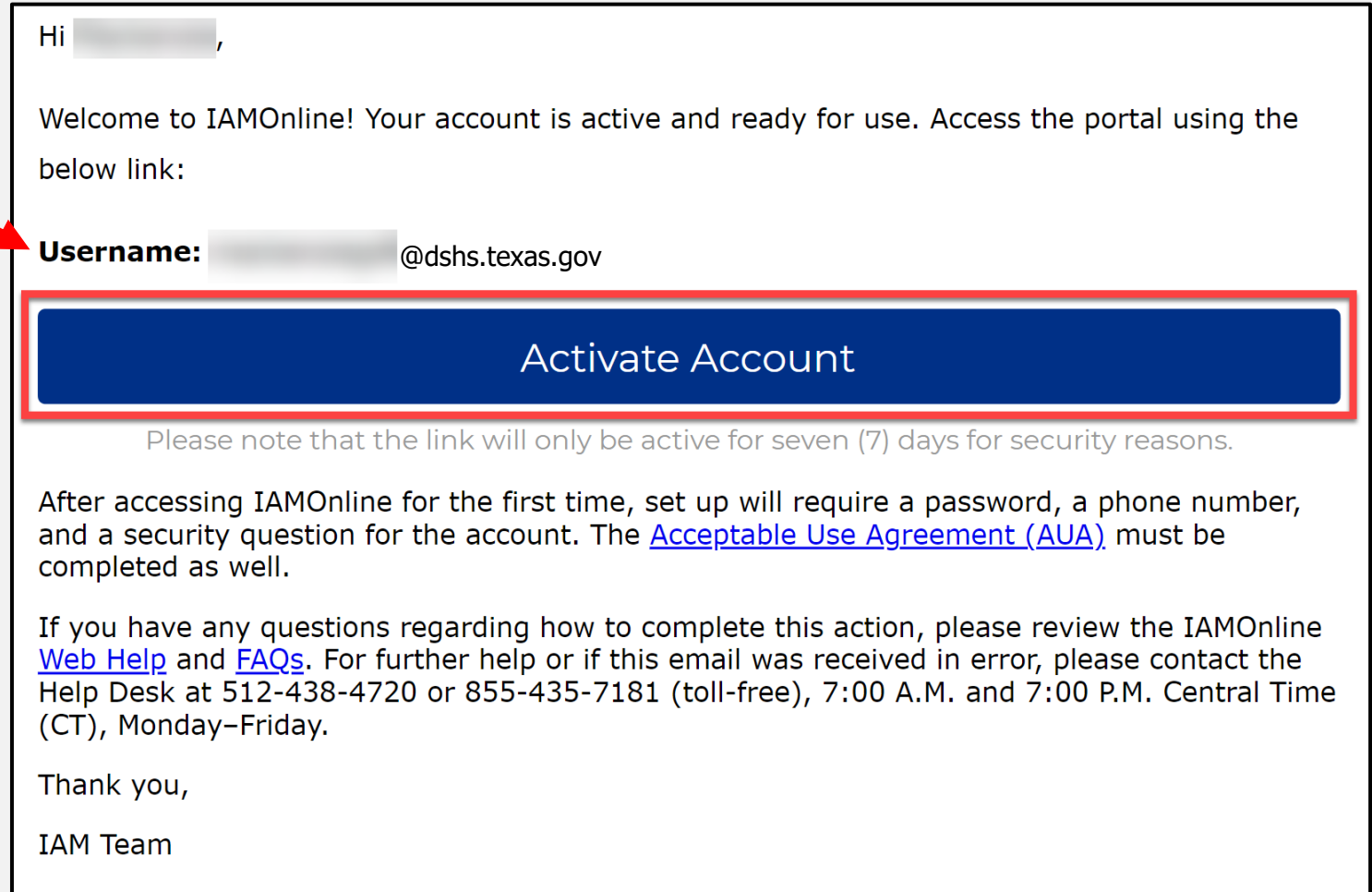
Thank you,

IAM Team

Activate Your Account (2 of 2)

- Your **username** is provided in the email.
- Click the **“Activate Account”** button to set up your account promptly.

NOTE – The link will only be active for seven (7) days from receipt of email for security reasons.



Hi [redacted],

Welcome to IAMOnline! Your account is active and ready for use. Access the portal using the below link:

Username: [redacted]@dshs.texas.gov

[Activate Account](#)

Please note that the link will only be active for seven (7) days for security reasons.

After accessing IAMOnline for the first time, set up will require a password, a phone number, and a security question for the account. The [Acceptable Use Agreement \(AUA\)](#) must be completed as well.


If you have any questions regarding how to complete this action, please review the IAMOnline [Web Help](#) and [FAQs](#). For further help or if this email was received in error, please contact the Help Desk at 512-438-4720 or 855-435-7181 (toll-free), 7:00 A.M. and 7:00 P.M. Central Time (CT), Monday–Friday.

Thank you,
IAM Team

Set Up Security Methods (1 of 2)




Set up security methods to protect your account with a **password**, your **phone**, and a **security question**.

Set up security methods

 [redacted] @dshs.texas.gov

Security methods help protect your IAMOnline account by ensuring only you have access.

Set up required

-  **Password**
Choose a password for your account
Used for access
[Set up](#)
-  **Phone**
Verify with a code sent to your phone
Used for access or recovery
[Set up](#)
-  **Security Question**
Choose a security question and answer that will be used for signing in
Used for recovery
[Set up](#)

[Back to sign in](#)

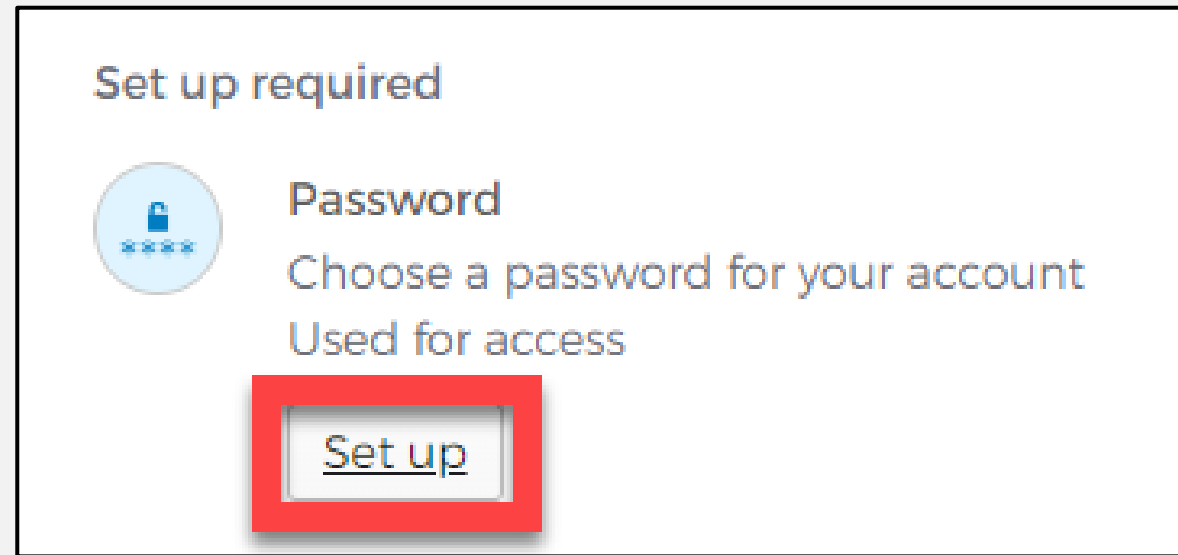
[Create a new account as a citizen](#)

[Request account as non-HHS employee, or register organization](#)

[Sign Acceptable Use Agreement](#)

Set Up Security Methods (2 of 2)

- The first security method is to set up your password.
- To create your “password”, click on the “**Set up**” button under Password.



Set Up Password

- Create your password in the “**Enter password**” text box and re-enter it in the “**Re-enter password**” text box.

***NOTE** – You must create a password that meets all requirements set by the organization.*

- Click the “**Next**” button.

Set up password

@ [redacted] @dshs.texas.gov

Password requirements:

- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Does not include your first name
- Does not include your last name
- Your password cannot be any of your last 24 passwords

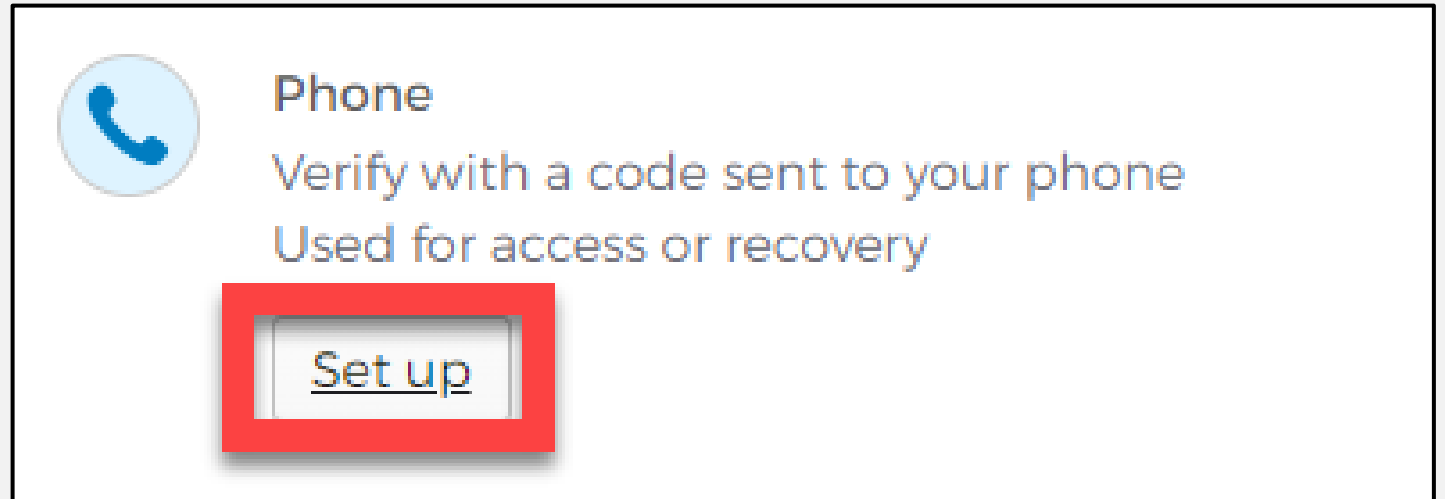
Enter password

Re-enter password

Next

Set Up Security Methods Screen

Click on the “**Set up**” button under “**Phone**”.

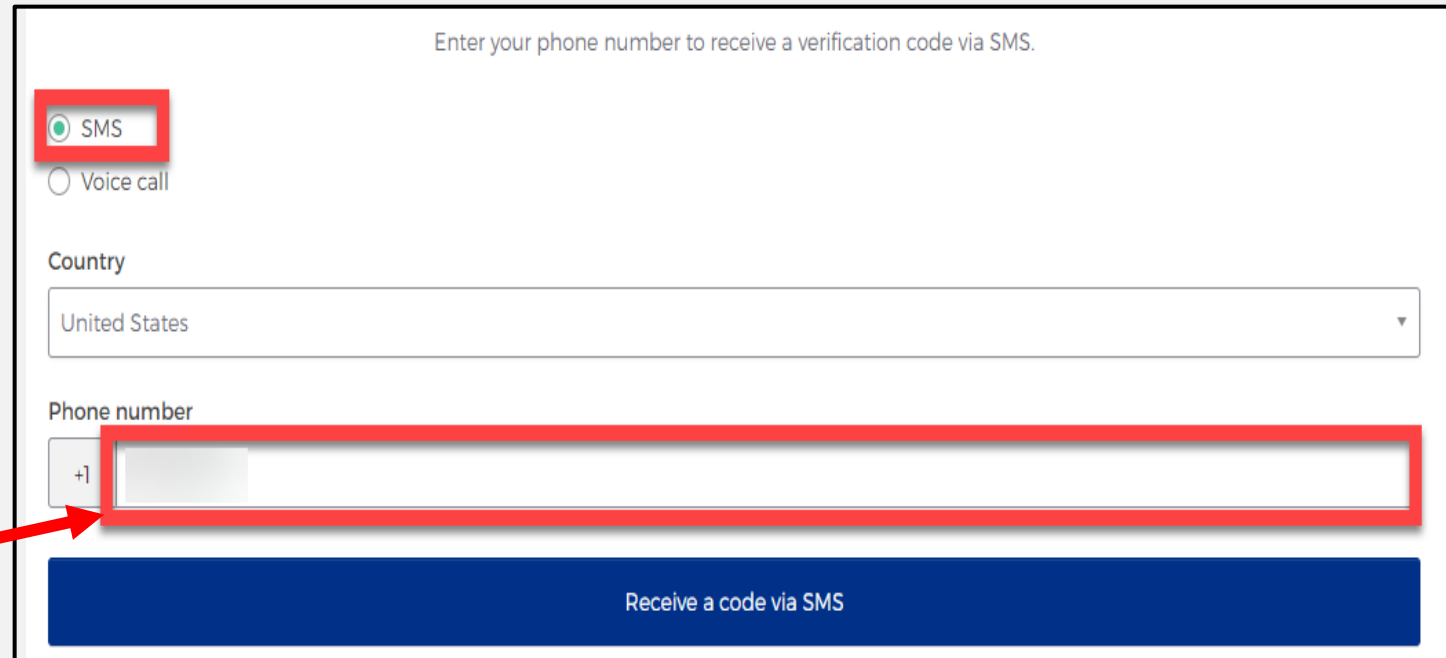


Set Up Phone Authentication (1 of 2)

- To set up your phone number, first select the **“SMS”*** or **“Voice call”** option.

*The **SMS** option will send a text message to your phone and the **Voice call** option will send an automated call.*

- Verify your account by entering your phone number and select **“Receive a code”**.



Enter your phone number to receive a verification code via SMS.

SMS
 Voice call

Country
United States

Phone number
+1

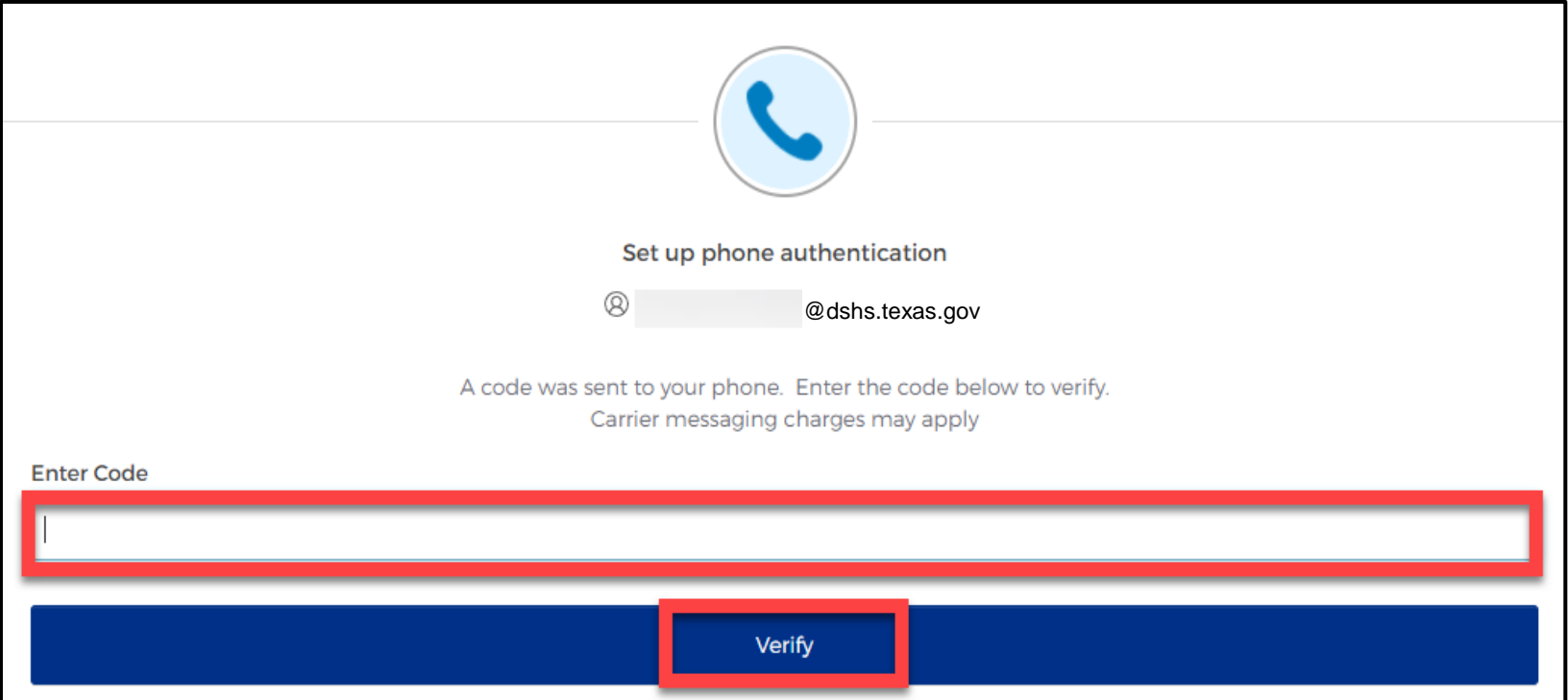
Receive a code via SMS


The screenshot shows a form for phone verification. At the top, it says "Enter your phone number to receive a verification code via SMS." There are two radio button options: "SMS" (which is selected and highlighted with a red box) and "Voice call". Below these is a "Country" dropdown menu set to "United States". The "Phone number" field has a red box around it and a red arrow pointing to it from the left. The field contains "+1" followed by a large empty space. At the bottom is a blue button labeled "Receive a code via SMS".

*SMS stands for Short Message Service.

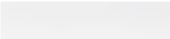
Set Up Phone Authentication (2 of 2)

- You will receive a verification code to your phone via the delivery choice you made – SMS or Voice call.
- Type the verification code in the “**Enter Code**” box.
- Click on the “**Verify**” button.





Set up phone authentication

 @dshs.texas.gov

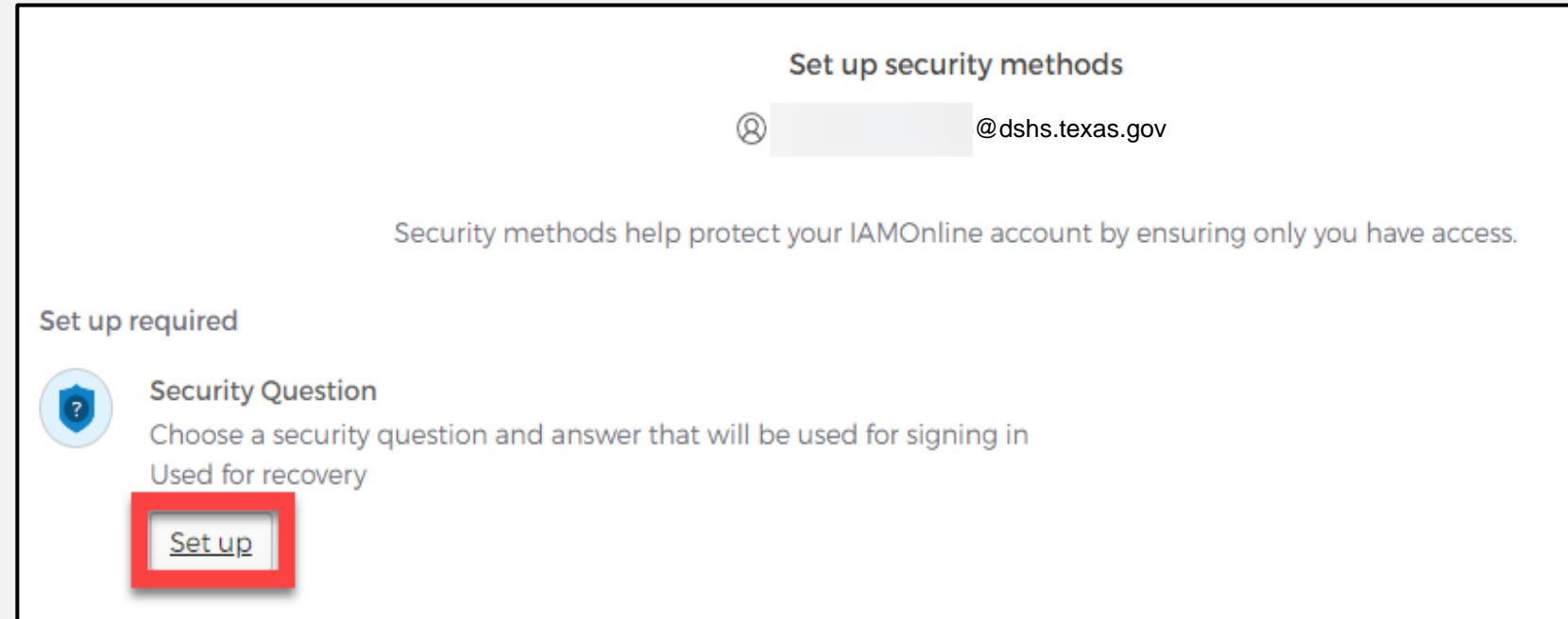
A code was sent to your phone. Enter the code below to verify.
Carrier messaging charges may apply

Enter Code

Verify

Set Up Security Methods

- After verifying your phone number, you will be redirected to set up a **Security Question**.
- To set up your security question, select the **“Set up”** button under **“Security Question”**.

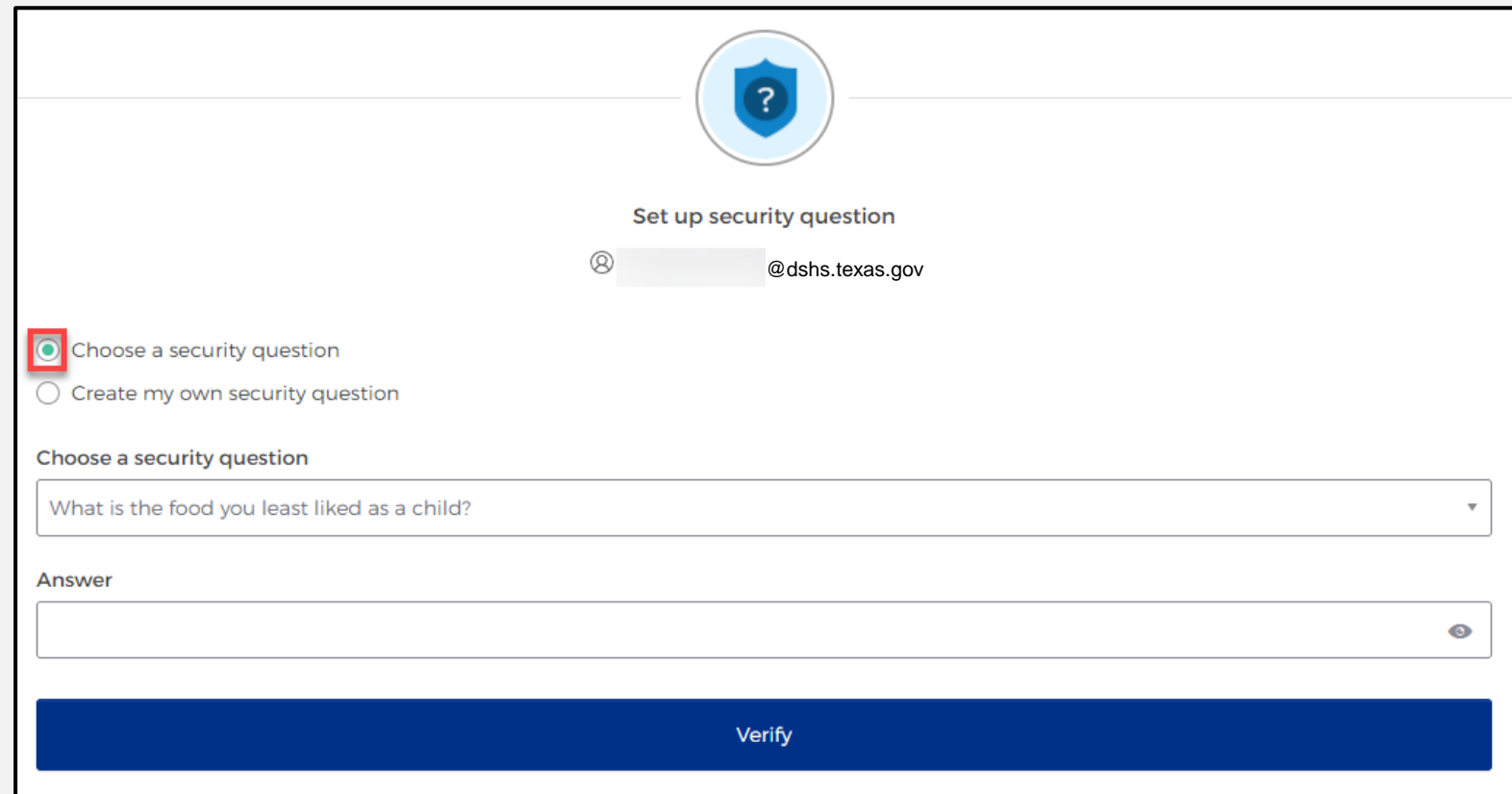


The screenshot shows a web interface for setting up security methods. At the top, it says "Set up security methods" and displays the user's email address as "[redacted]@dshs.texas.gov". Below this, a message states: "Security methods help protect your IAMOnline account by ensuring only you have access." Underneath, there is a section titled "Set up required" which lists "Security Question" with a sub-description: "Choose a security question and answer that will be used for signing in" and "Used for recovery". A red rectangular box highlights the "Set up" button located below the "Security Question" section.

Set Up Security Question (1 of 2)

You can either select an option to **“Choose a security question”** or **“Create my own security question”**.

NOTE – If creating a security question, create one that cannot be guessed by others, even those that know you well, for security purposes.



The screenshot shows a web form titled "Set up security question" for the user "@dshs.texas.gov". At the top center is a blue shield icon with a white question mark. Below the title, there are two radio button options: "Choose a security question" (which is selected and highlighted with a red square) and "Create my own security question". Under the selected option, there is a dropdown menu with the text "Choose a security question" and the selected value "What is the food you least liked as a child?". Below this is an "Answer" field, which is currently empty. At the bottom of the form is a blue "Verify" button.

Set Up Security Question (2 of 2)

- After selecting “**choose a security question**”, select the drop-down icon and choose a security question.
- Then enter the answer in the “**Answer**” box.
- To save your question and answer, select the “**Verify**” button.

Set up security question

@dshs.texas.gov

Choose a security question

Create my own security question

Choose a security question

What is the food you least liked as a child?

Answer

Verify

Access MyApps Dashboard



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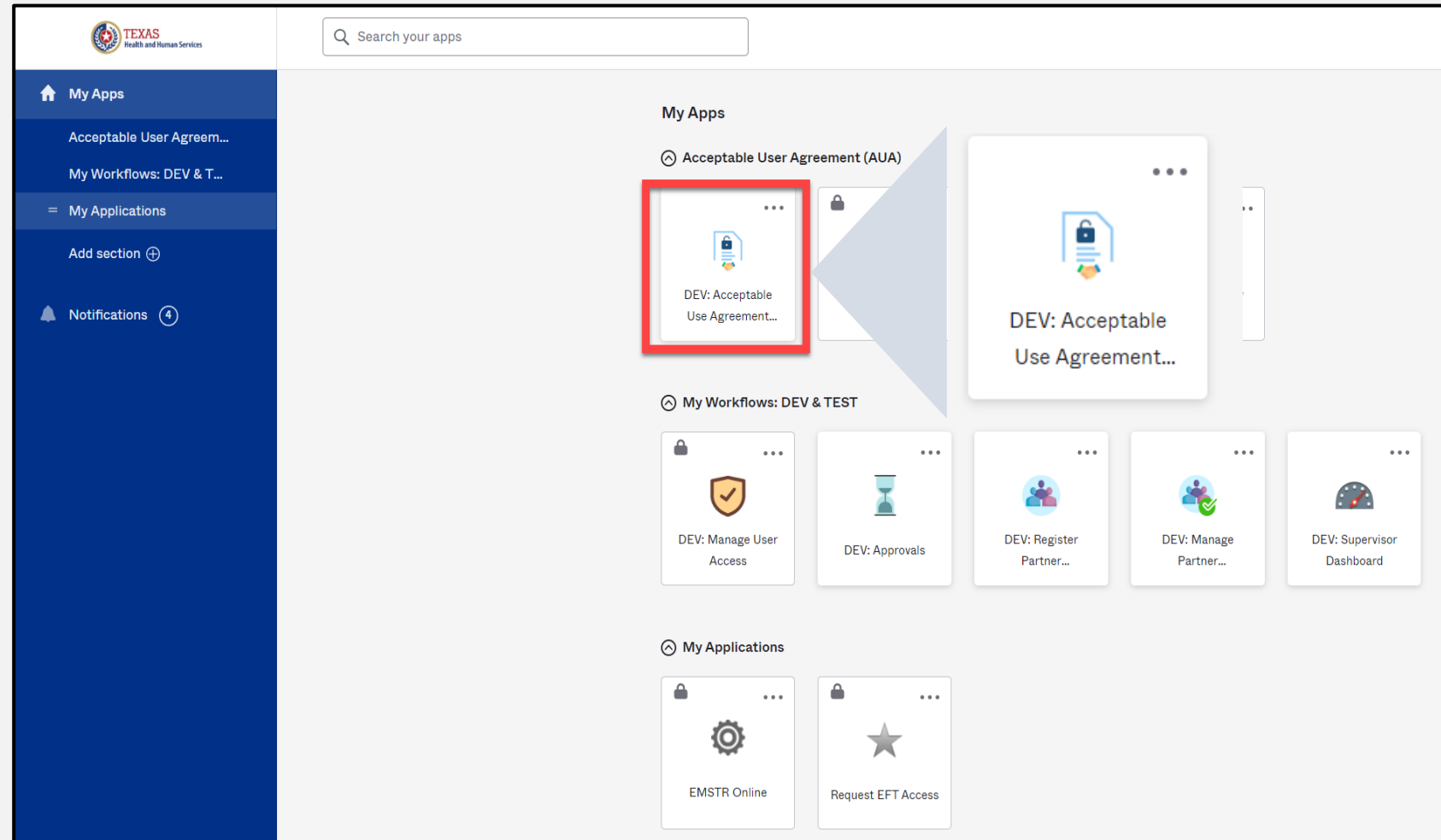
Access the MyApps Dashboard

Now that you have set up your security methods, you will be redirected to your IAMOnline “MyApps” dashboard.

The screenshot displays the MyApps dashboard interface. On the left is a dark blue sidebar with navigation options: 'My Apps' (home icon), 'Acceptable User Agreement...', 'My Workflows: DEV & T...', 'My Applications', 'Add section +', and 'Notifications 4'. At the bottom of the sidebar, it shows 'Last sign in: a few seconds ago' and a 'Privacy' link. The main content area is titled 'My Apps' and features a 'Sort' button in the top right. It is organized into two sections: 'Acceptable User Agreement (AUA)' and 'My Workflows: DEV & TEST'. The 'AUA' section contains four app tiles: 'DEV: Acceptable Use Agreement (AUA)...', 'DEV: Forms', 'DEV: Access Requests', and 'DEV: Manage My Access'. The 'My Workflows: DEV & TEST' section contains five app tiles: 'DEV: Manage User Access', 'DEV: Approvals', 'DEV: Register Partner Organization', 'DEV: Manage Partner Organization', and 'DEV: Supervisor Dashboard'. Each tile includes an icon, a title, and a three-dot menu icon.

Acceptable Use Agreement (AUA)

- All tiles will be locked with a lock icon until you acknowledge and sign the AUA form.
- To do this, select the “AUA” tile on your MyApps dashboard.



Acknowledge and Sign your AUA

- Carefully read and complete the AUA Form.
- Once you have completed the mandatory information and signed the form, click the **“Submit”** button to complete it.

Acknowledgement

I have read, understand, and will comply with the requirements in the Information Security Acceptable Use Policy.

First Name

First Name *

Last Name

Last Name *

Your Work Email *

Your Work Phone

I am (choose one and explain below): *

An employee of HHSC (specify department and division)

An employee of DSHS (specify department and division)

An employee of another agency (specify agency, department, and division)

A contractor (specify employer or non-state agency name)

An intern or volunteer (specify agency, department, and division)

Other (specify below if you are an advisory council member or an employee of a private provider)

Date Agreement Signed *

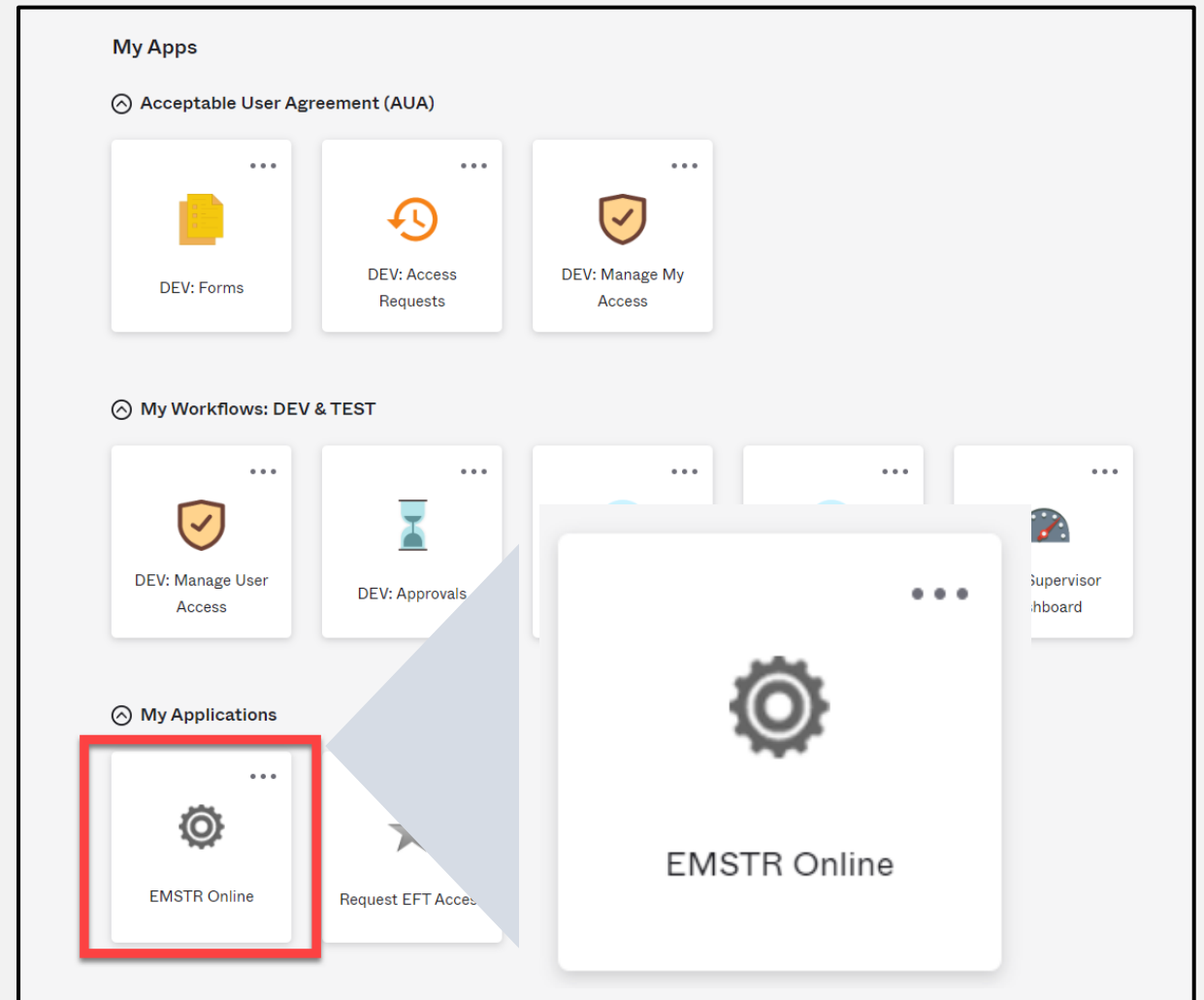
Submit

Access EMSTR Process



Access EMSTR (1 of 2)

- Once you have completed the AUA form, the tiles on **MyApps** dashboard will unlock.
- To access EMSTR, select the **“EMSTR Online”** tile.



Access EMSTR (2 of 2)

Once you've selected the "EMSTR Online" tile, you will be directed to the EMSTR homepage.

The screenshot displays the EMSTR homepage. At the top, there is a green navigation bar with the text "EMSTR" on the left and "Welcome," followed by a dropdown arrow, and "Home | Create Record | Search Record | File Upload | Entity | Reports | Logout" on the right. Below the navigation bar, the Texas Department of State Health Services logo is on the left, and the title "Welcome to Texas Emergency Medical Services and Trauma Registry System" is centered. The main content area is divided into two sections: "Workflows-TBD" and "Recently Accessed Records-TBD".

Workflows-TBD

Workflow Queue	Events
135 Days Late	28
Entities Missing RAC ID Information	14
Missing Injury Diagnosis Codes	10
All cases that failed workflow because of invalid data	15
Pending Application Emails	7

[More...](#)

Recently Accessed Records-TBD

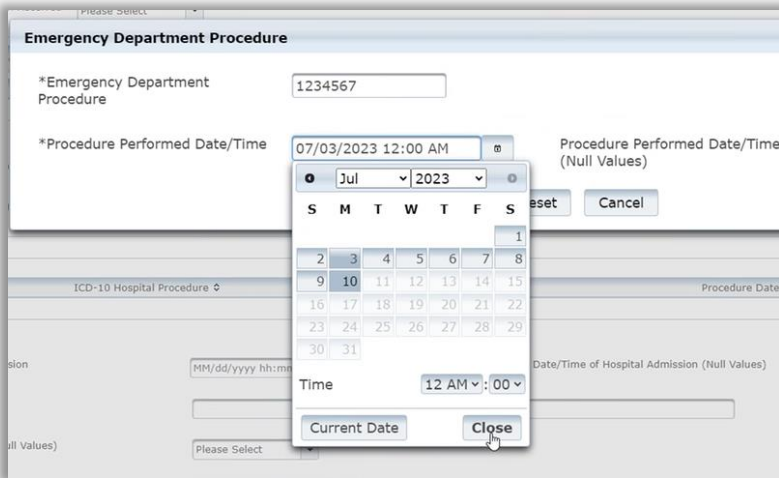
Record Id	Name	Record Type
123456789	Test Hospital	Hospital Facility
111111111	Test EMS	EMS Facility
124564545	Test McTester	Hospital Patient Record
897543456	John Doe	EMS Patient Record
987465367	Jane Doe	LTAC Patient Record

[More...](#)

Improved User Experience

Updated features and new functionalities are incorporated throughout EMSTR for an improved user experience.

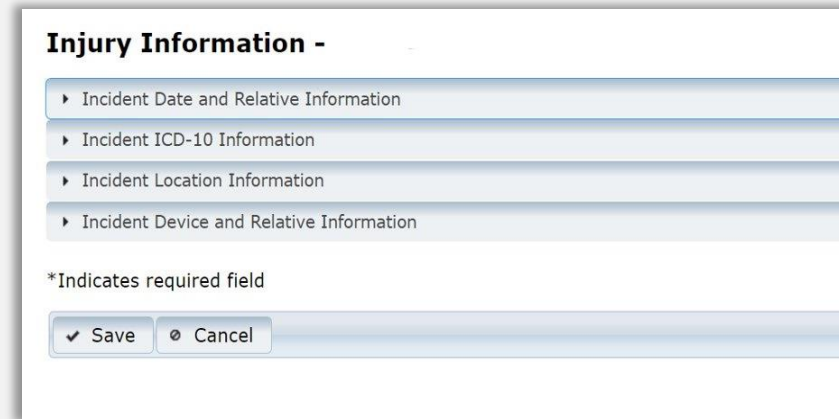
Calendar Feature



The screenshot shows a web form titled "Emergency Department Procedure". It includes a text input for "Emergency Department Procedure" with the value "1234567" and a date/time picker for "Procedure Performed Date/Time" with the value "07/03/2023 12:00 AM". A calendar pop-up is displayed over the date picker, showing the month of July 2023. The calendar has a grid with days of the week (S, M, T, W, T, F, S) and dates from 1 to 31. A time picker is also visible below the calendar, showing "12 AM" and "00". There are "Current Date" and "Close" buttons at the bottom of the calendar pop-up.

Quick date and time selection.

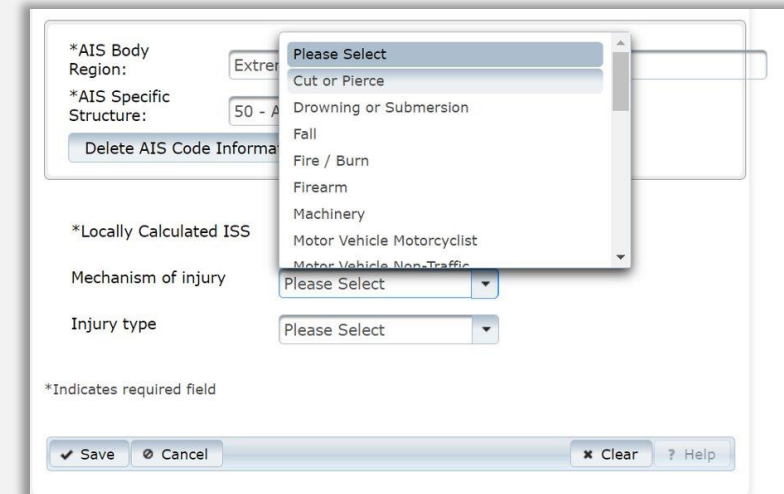
Collapsible Sections



The screenshot shows a web form titled "Injury Information -". It features four collapsible sections, each with a right-pointing arrow: "Incident Date and Relative Information", "Incident ICD-10 Information", "Incident Location Information", and "Incident Device and Relative Information". Below these sections is a note: "*Indicates required field". At the bottom of the form are "Save" and "Cancel" buttons.

Easier page navigation to complete required fields.

Drop Down Menus



The screenshot shows a web form with several fields. A dropdown menu is open for the "Mechanism of injury" field, displaying a list of options: "Please Select", "Cut or Pierce", "Drowning or Submersion", "Fall", "Fire / Burn", "Firearm", "Machinery", "Motor Vehicle Motorcyclist", and "Motor Vehicle Non-Traffic". Other fields include "AIS Body Region" (Extremity), "AIS Specific Structure" (50 - A), and "Injury type" (Please Select). There are "Save", "Cancel", "Clear", and "Help" buttons at the bottom of the form.

Intuitive process that avoids page clutter.

Agency Entity (1 of 2)

EMSTR Welcome, Home | Create Record | Search Record | Workflows | File Upload | Entity | Reports | Admin | Settings | Logout

 **TEXAS** Health and Human Services | Texas Department of State Health Services

Welcome to Texas Emergency Medical Services and Trauma Registry System

Agency Entity Agency
Third Party Vendor

Workflows | File Upload | **Entity** | Reports | Admin | Settings | Logout

Agency Entity Agency
Third Party Vendor

Agency Entity (2 of 2)

EMSTR | Welcome, [User Name] | Home | Create Record | Search Record | Workflows | File Upload | Entity | Reports | Admin | Settings | Logout

Third Party Vendor | Agency

(Entities 0 - 0 of 0, Page: 1/1) [Navigation] 50 [Clear filter]

Name	Facility Record ID	DSHS ID	Entity Types	License Number	Status	Action
No records found.						

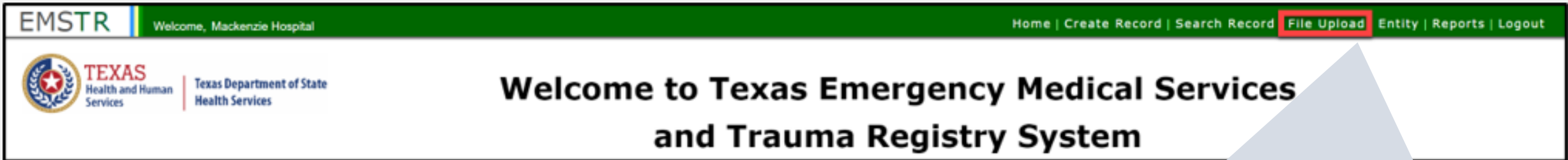
(Entities 0 - 0 of 0, Page: 1/1) [Navigation] 50

This provides the list of agencies associated with the account.

File Upload Process



File Upload

A screenshot of the EMSTR (Emergency Medical Services and Trauma Registry System) navigation bar. The bar is green and contains the following elements from left to right: the EMSTR logo, the text "Welcome, Mackenzie Hospital", a navigation menu with "Home | Create Record | Search Record | File Upload | Entity | Reports | Logout" (where "File Upload" is highlighted with a red box), and the Texas Department of State Health Services logo and name. Below the navigation bar, the main heading "Welcome to Texas Emergency Medical Services and Trauma Registry System" is displayed in black text.

EMSTR | Welcome, Mackenzie Hospital | Home | Create Record | Search Record | **File Upload** | Entity | Reports | Logout

TEXAS Health and Human Services | Texas Department of State Health Services

Welcome to Texas Emergency Medical Services and Trauma Registry System

A callout box consisting of a light blue triangle pointing upwards towards the "File Upload" link in the navigation bar, and a dark green rectangular box containing the text "File Upload" in white, underlined font.

File Upload

To submit data using the file upload method, select “**File Upload**” from the navigation bar.

Select the Data File Format

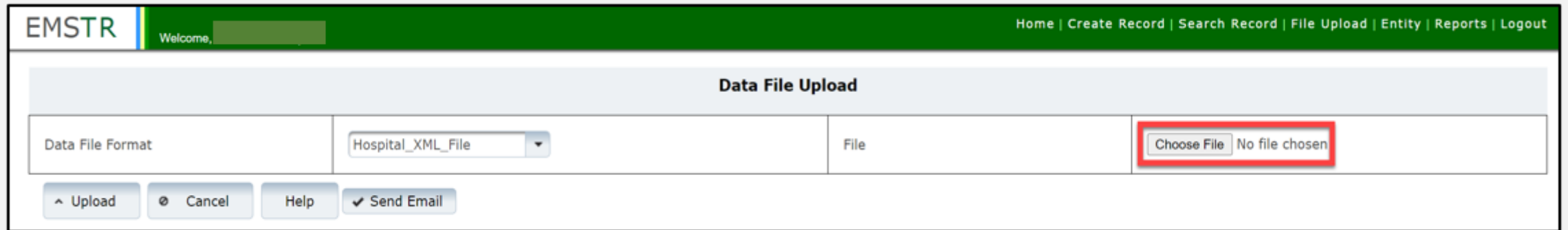
- After selecting “**File Upload**” from the EMSTR toolbar, you will be taken to “**Data File Upload**” page.
- Select “**Hospital_XML_File**” from the drop-down menu.

The screenshot shows the EMSTR application interface. At the top, there is a green navigation bar with the EMSTR logo and a welcome message. The main content area is titled "Data File Upload". It features a form with a "Data File Format" dropdown menu, a "File" input field, and a "Choose File" button. The dropdown menu is open, showing options: "Please Select", "Hospital_XML_File" (highlighted with a red box), "Demographic_XML_File", and "EMS_XML_File". Below the form, there is a section for "Recent Queued Roster Imports" with a table of data.

Create Date	Complete Date	Roster Format	File	Status	Result
2023-07-28 15:13:39	2023-07-28 11:13:38	Demographic_XML_File	2022-DEM-2_v350.xml [Original File]	Successful	Download Results
2023-07-26 20:09:53	2023-07-26 16:09:53	Hospital_XML_File	ITDX_2023_Sample.xml [Original File]	Successful	Download Results
2023-07-26 19:58:19	2023-07-26 15:58:19	Hospital_XML_File	2020sampleSingleRecord.xml [Original File]	Successful	Download Results

Data File Upload

- Select “**Choose File**” and select the file from your computer.

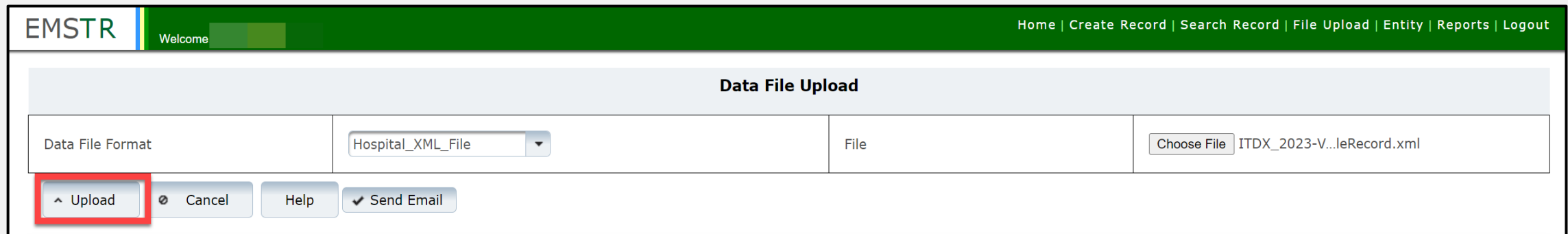


The screenshot shows the EMSTR Data File Upload interface. The header includes the EMSTR logo, a welcome message, and navigation links: Home | Create Record | Search Record | File Upload | Entity | Reports | Logout. The main section is titled "Data File Upload" and contains a form with the following elements:

Data File Format	Hospital_XML_File	File	Choose File No file chosen
------------------	-------------------	------	----------------------------

Below the form are buttons for Upload, Cancel, Help, and Send Email. The "Choose File" button is highlighted with a red box.

- Once you’ve chosen your file, select the “**Upload**” button.



The screenshot shows the EMSTR Data File Upload interface after a file has been selected. The header and navigation links are the same as in the previous screenshot. The main section is titled "Data File Upload" and contains a form with the following elements:

Data File Format	Hospital_XML_File	File	Choose File ITDX_2023-V...leRecord.xml
------------------	-------------------	------	--

Below the form are buttons for Upload, Cancel, Help, and Send Email. The "Upload" button is highlighted with a red box.

Account Management

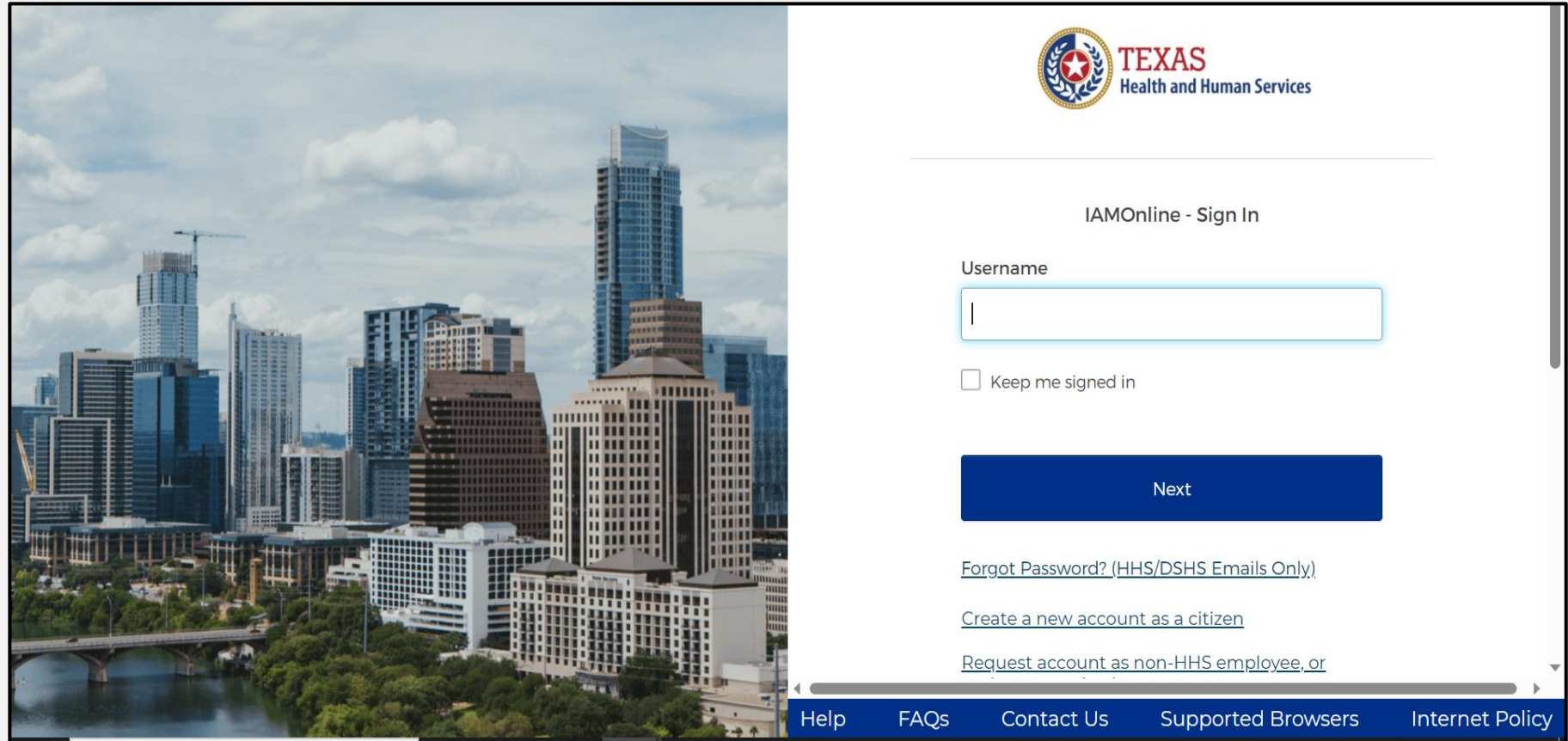


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IAMOnline Home Page

Account management is available through IAMOnline.



TEXAS
Health and Human Services

IAMOnline - Sign In

Username

Keep me signed in

Next

[Forgot Password? \(HHS/DSHS Emails Only\)](#)

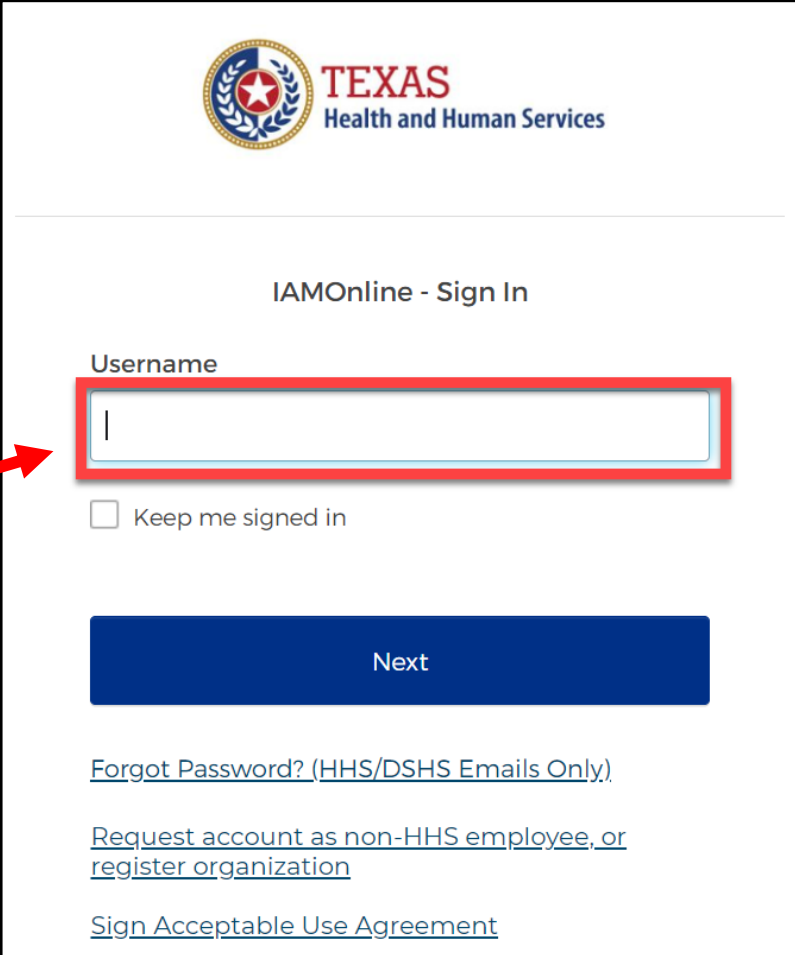
[Create a new account as a citizen](#)


[Request account as non-HHS employee, or](#)

Help FAQs Contact Us Supported Browsers Internet Policy

Forgot Password (1 of 2)

- If you forget your password, you can reset it on your own.
- From the IAMOnline sign-in page, type your user name in the “Username” box.



 **TEXAS**
Health and Human Services

IAMOnline - Sign In

Username

Keep me signed in

Next

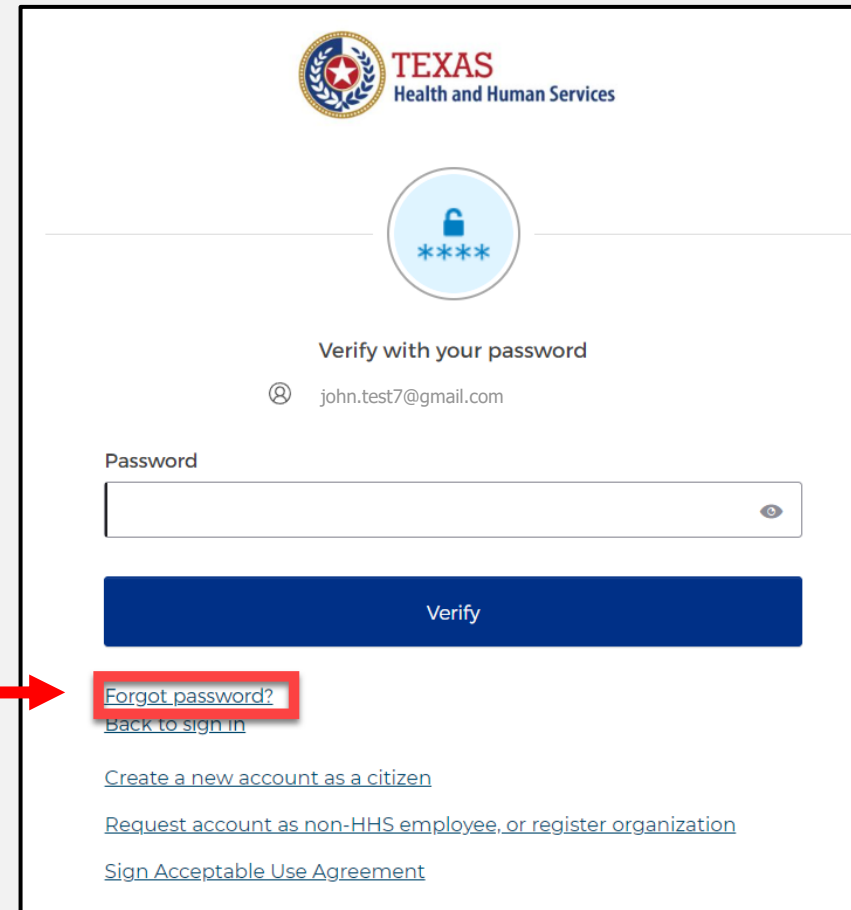
[Forgot Password? \(HHS/DSHS Emails Only\)](#)


[Request account as non-HHS employee, or register organization](#)


[Sign Acceptable Use Agreement](#)

Forgot Password (2 of 2)


Click on the “Forgot password?” link.



 TEXAS
Health and Human Services

 ****

Verify with your password

 john.test7@gmail.com

Password

Verify

[Forgot password?](#)

[Back to sign in](#)

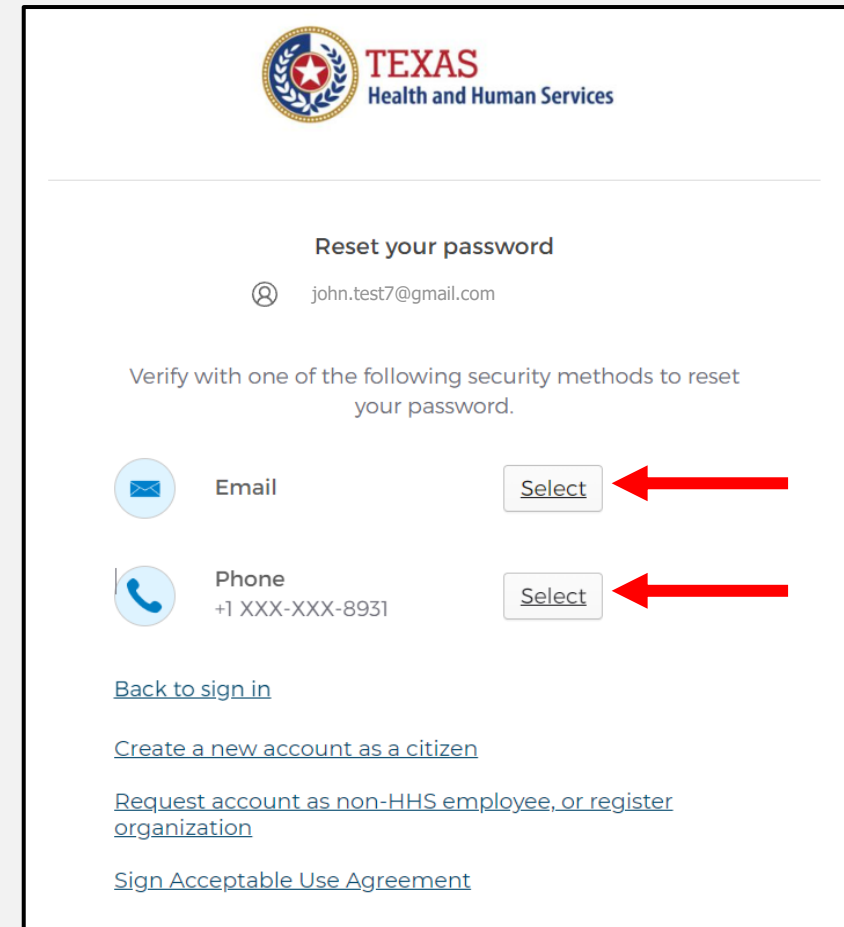
[Create a new account as a citizen](#)


[Request account as non-HHS employee, or register organization](#)

[Sign Acceptable Use Agreement](#)


Reset Your Password (1 of 3)

Choose the “**Email**” or “**Phone**” method and click the “**Select**” button.







 **TEXAS**
Health and Human Services

Reset your password

 john.test7@gmail.com

Verify with one of the following security methods to reset your password.

 Email 

 Phone
+1 XXX-XXX-8931 

[Back to sign in](#)

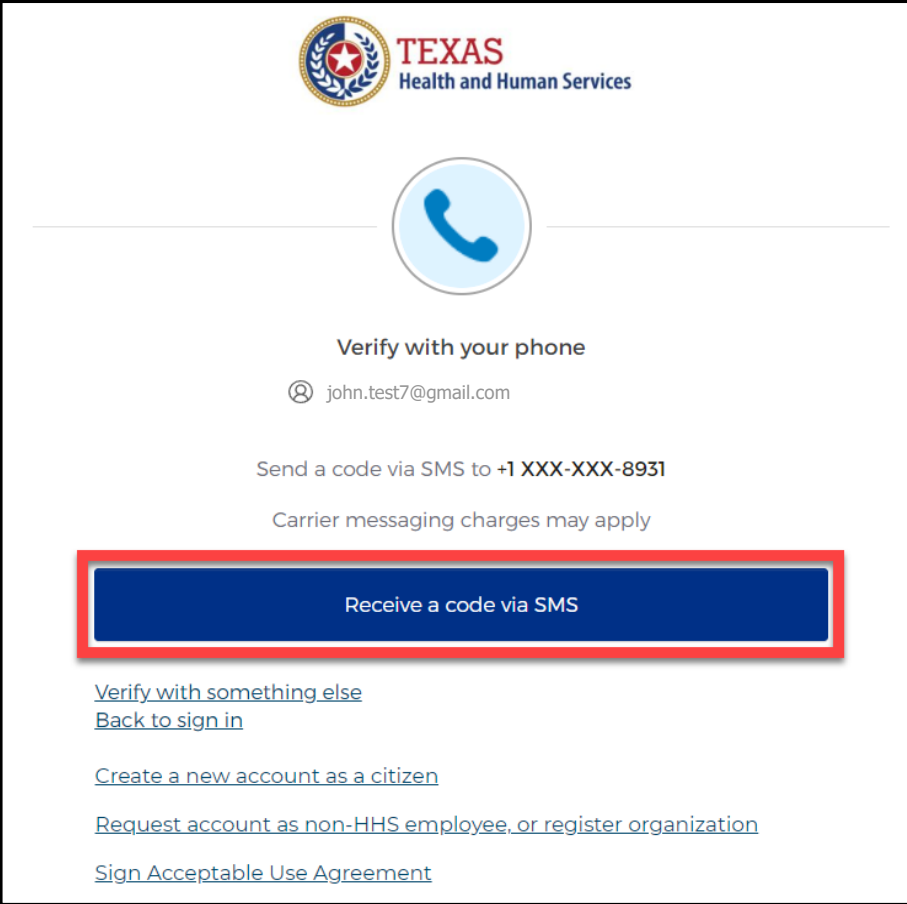
[Create a new account as a citizen](#)

[Request account as non-HHS employee, or register organization](#)

[Sign Acceptable Use Agreement](#)

Reset Your Password (2 of 3)


- After selecting either phone or email you will be prompted to **Receive a code via SMS or Email.**
(The phone option was selected in this example.)
- Select **“Receive a code via SMS”** to receive a verification code.




The screenshot shows the Texas Health and Human Services verification screen. At the top left is the Texas state seal, and to its right is the text "TEXAS Health and Human Services". Below this is a blue telephone handset icon inside a circle. Underneath the icon, the text reads "Verify with your phone" followed by the email address "john.test7@gmail.com" with a small person icon to its left. Below the email address, it says "Send a code via SMS to +1 XXX-XXX-8931" and "Carrier messaging charges may apply". A large blue button with the text "Receive a code via SMS" is highlighted with a red border. At the bottom of the screen, there are four links: "Verify with something else", "Back to sign in", "Create a new account as a citizen", and "Sign Acceptable Use Agreement".

Reset Your Password (3 of 3)

- Step 1 – Once you receive your verification code, enter it in the “Enter Code” box.
- Step 2 – Select the “Verify” button.

 TEXAS
Health and Human Services



Verify with your phone
@ john.test7@gmail.com

A code was sent to +1 XXX-XXX-8931. Enter the code below to verify.
Carrier messaging charges may apply

Enter Code

1

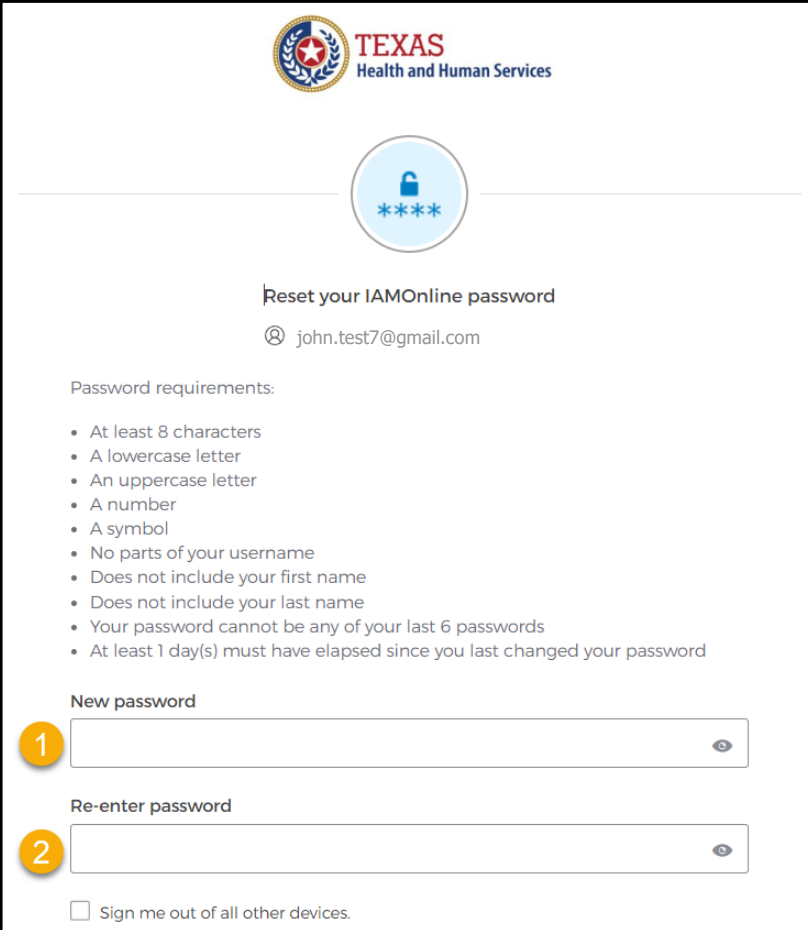
2

[Verify with something else](#)
[Back to sign in](#)

[Create a new account as a citizen](#)
[Request account as non-HHS employee, or register organization](#)
[Sign Acceptable Use Agreement](#)

Reset Your IAMOnline Password (1 of 2)

- After you enter your verification code, you will be redirected to the Reset Password Page.
- Step 1 – Enter your new password in the “**New password**” box.
- Step 2 – Re-enter your password in the “**Re-enter password**” box.



The screenshot shows the password reset interface for Texas Health and Human Services. At the top left is the state seal and the text "TEXAS Health and Human Services". In the center is a circular icon with a padlock and "****". Below this, the text reads "Reset your IAMOnline password" followed by the email address "john.test7@gmail.com". A section titled "Password requirements:" lists the following criteria:

- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Does not include your first name
- Does not include your last name
- Your password cannot be any of your last 6 passwords
- At least 1 day(s) must have elapsed since you last changed your password

Below the requirements are two input fields. The first is labeled "New password" and has a "1" in a yellow circle to its left. The second is labeled "Re-enter password" and has a "2" in a yellow circle to its left. Both fields have a small eye icon on the right side. At the bottom left, there is a checkbox labeled "Sign me out of all other devices."

Reset Your IAMOnline Password (2 of 2)

Once you have created a new password and re-entered your password, select the “**Reset Password**” button.

Reset your IAMOnline password

john.test7@gmail.com

Password requirements:

- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Does not include your first name
- Does not include your last name
- Your password cannot be any of your last 6 passwords
- At least 1 day(s) must have elapsed since you last changed your password

New password

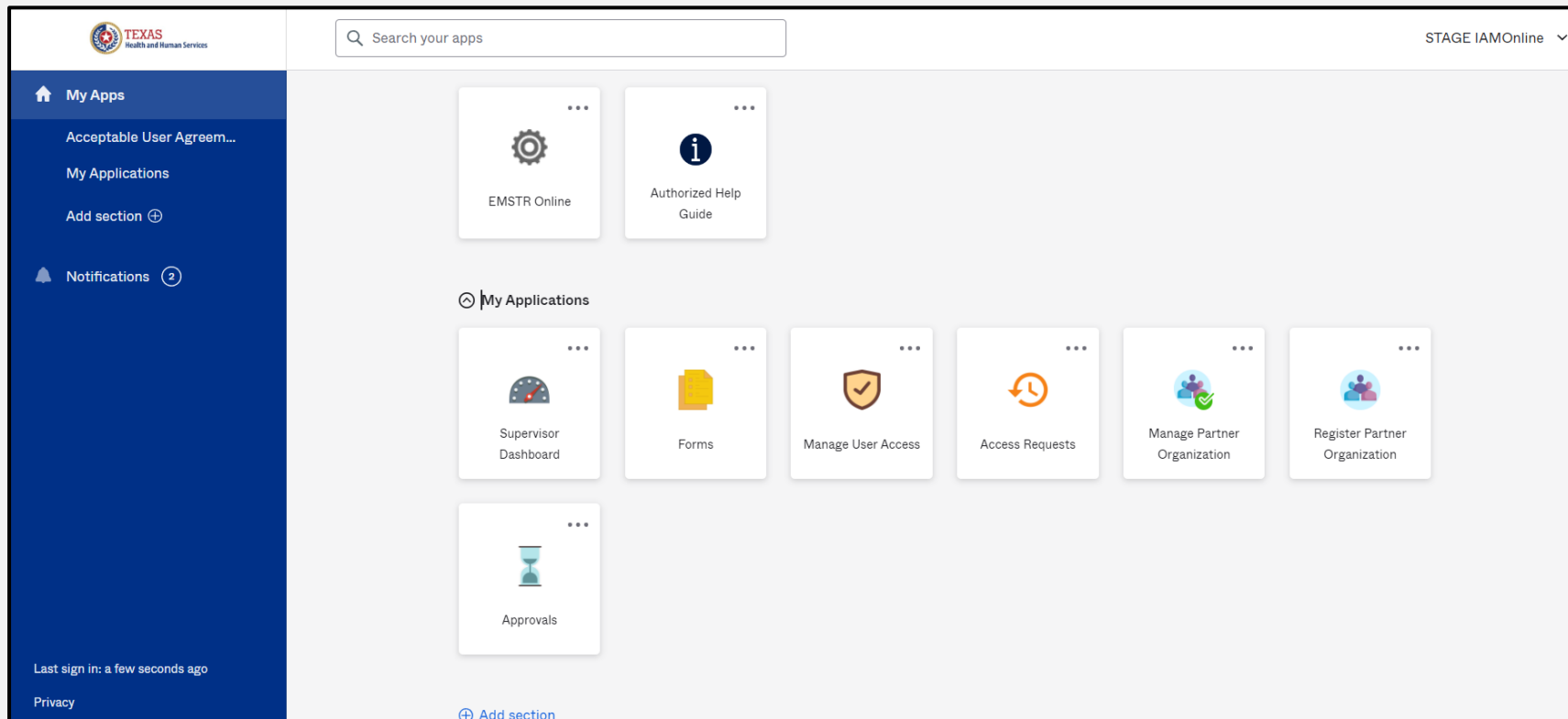
Re-enter password

Sign me out of all other devices.

Reset Password

Reset Password Complete

After resetting your password, you will be logged in and redirected to the **MyApps** dashboard.



Account Locked



After multiple incorrect password attempts, your account will be locked. You will receive an email notifying you that your account will automatically unlock after 30 minutes.

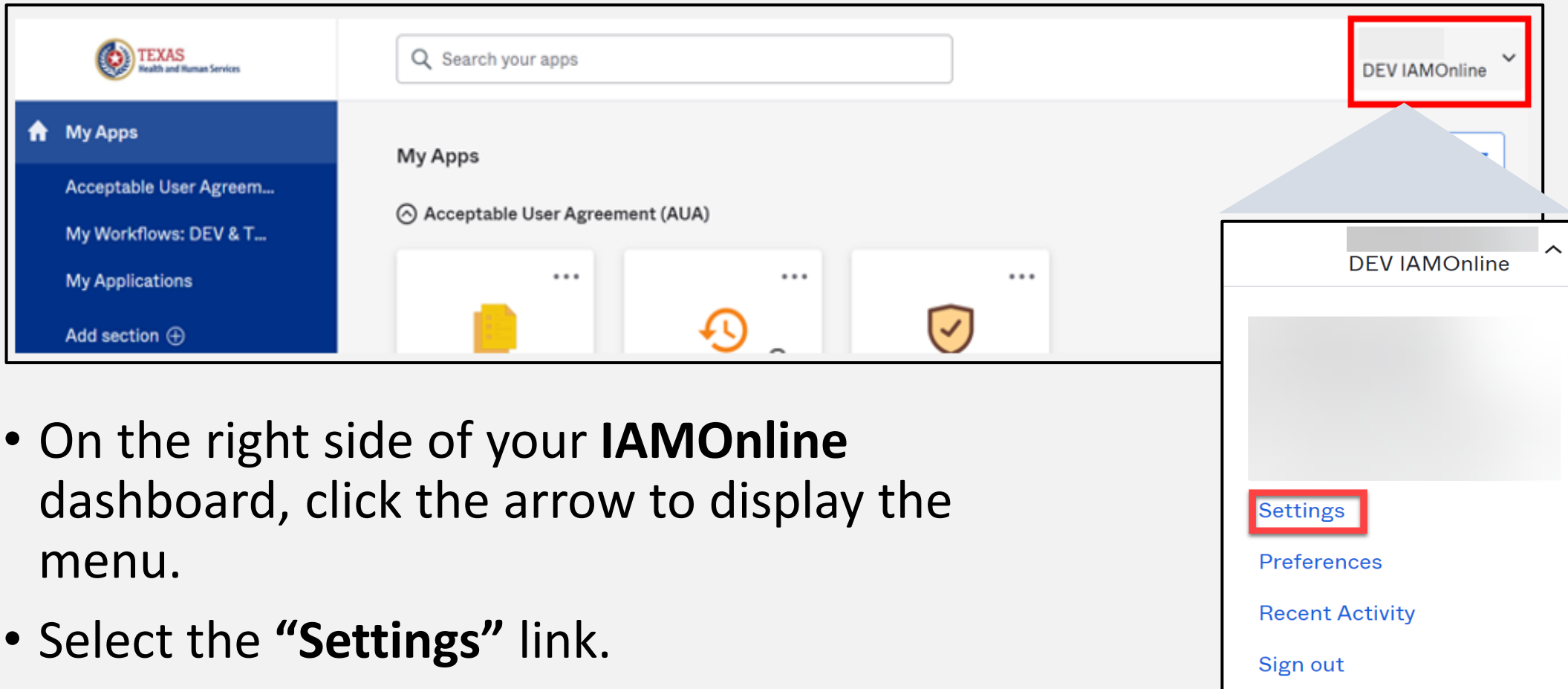


If you do not remember your password after the account unlocks, please reset your password.



If your password needs to be reset before 30 minutes for urgent requests, you may contact the help desk at **512-438-4720**.

Update Account (1 of 2)



The screenshot displays the IAMOnline dashboard interface. On the left, there is a navigation sidebar with the Texas Health and Human Services logo and a 'My Apps' section. The main content area features a search bar and a 'My Apps' section with a list of applications, including 'Acceptable User Agreement (AUA)'. On the right side of the dashboard, a user profile card for 'DEV IAMOnline' is visible, with a dropdown arrow. A callout box shows the expanded user menu, which includes links for 'Settings', 'Preferences', 'Recent Activity', and 'Sign out'. The 'Settings' link is highlighted with a red box.

- On the right side of your **IAMOnline** dashboard, click the arrow to display the menu.
- Select the “**Settings**” link.

Update Account (2 of 2)

- Click the “**Edit**” button in the Personal Information section.
- Update your personal information such as:
 - Add a phone number;
 - Add details; and
 - Adjust security methods including password and security questions.



Questions and Answers



TEXAS
Health and Human
Services

Texas Department of State
Health Services

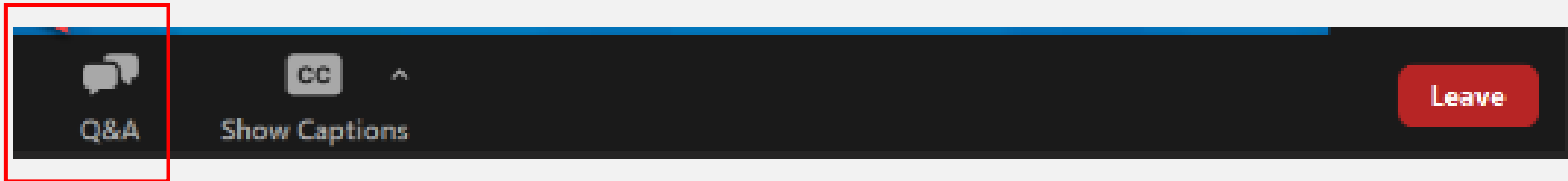
Office Hours

The EMSTR Team will also be hosting Office Hours during the week of the webinars to answer questions. Office Hours will not be recorded and will be hosted for groups listed in the table below.

Office Hour Group	Date	Time
Hospital Stakeholders #1	09/26/2023	11:00 AM – 12:00 PM
EMS Stakeholders #1	10/04/2023	10:00 AM – 11:00 AM
Hospital Stakeholders #2	10/11/2023	3:00 PM – 4:00 PM
EMS Stakeholders #2	10/20/2023	2:00 PM – 3:00 PM

Question and Answer (Q&A)

Submit questions using the Q&A button from the menu.



Contact Information and Resources

- If you have additional questions, please email us at injury.web@dshs.texas.gov.
- EMSTR will share additional resources as the launch date approaches.



Thank you!

EMSTR EMS Webinar

EMSTR Team

injury.web@dshs.Texas.gov