

Performance Incentives

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The total incentive value is: To be determined by ValueOptions

Incentive dollars for this contract have been given to ValueOptions. It is the expectation that ValueOptions work with NTBHA, and the provider and stakeholder community on development of provider incentives. Not all need be/should be incorporated in the incentive plan, but rather what the group feels is most meaningful.

List of Performance Measures

Mental Health Performance Measures

1. Decrease in emergency room/23 hour observation recidivism (by service package or across RDM packages). Specific decrease rate to be determined by group, but must be better than current..
2. Decrease in inpatient recidivism (State and/or Community hospital. by service package or across RDM packages). Specific decrease rate to be determined by group, but must be better than current..
3. Enrollees served at _____% higher than established RDM minimums (by service package or across RDM packages)
4. _____% of adult enrollees have improved TRAG scores. % and selected TRAG scores to be identified by group, but must be better than current.
5. _____% of child/adolescent enrollees have improved TRAG scores. % and selected TRAG scores to be identified by group, but must be better than current..
6. Appointment availability. Specific measure to be determined by group, but must be better than current.
7. Wait time in provider's office. Specific measure to be determined by group, but must be better than current.

Substance Abuse/Chemical Dependency Performance Measures

1. Decrease in emergency room/23 hour observation recidivism. Specific decrease rate to be determined by group, but must be better than current.
2. Appointment availability. Specific measure to be determined by group, but must be better than current.
3. Decrease in AMAs. Specific decrease rate to be determined by group, but must be higher than current.
4. % of successful transitions between levels of care (same provider or multiple providers). Specific measure to be determined by group, but must be higher than current.
5. Good clinical outcomes as reported in BHIPS follow up data. Specific measure to be determined by group, but must be better than current.