TxHSN PAE Users Training 3

Questions?

Email PAETexas@dshs.state.tx.us

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Objectives

Training 3 for PAE users is estimated to take 60 minutes, depending on your familiarity with the PAE reporting system.

Objectives for this training:

1. Review TxHSN Tips
2. Learn how to print an event record
3. Review TxHSN Healthcare Safety Reports
4. Learn to submit comments on your Health Care Safety Reports
5. Receive a status update of PAE reporting
6. Receive an introduction to Tier 2 PAEs
7. Review updated PAE documents and resource

TxHSN Tips

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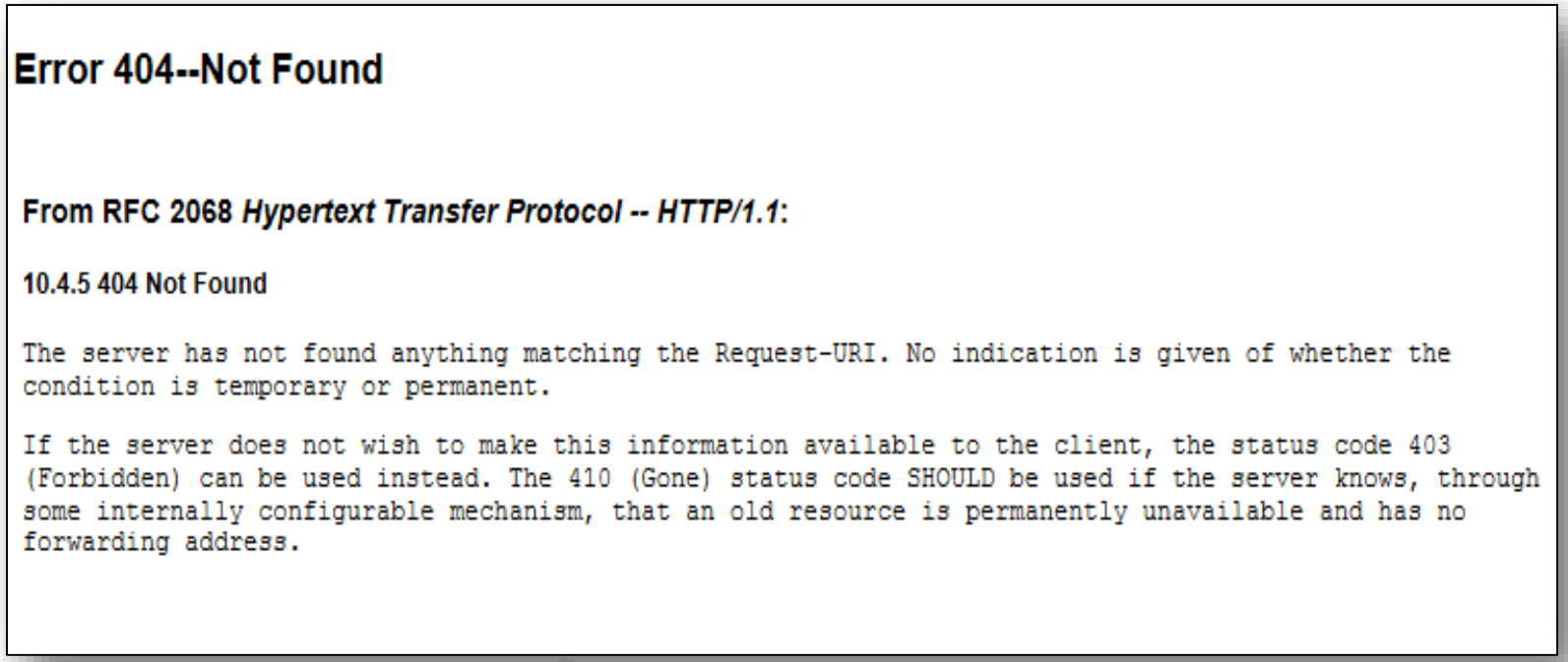
Site is Down for Maintenance



Error 404--Not Found

From RFC 2068 *Hypertext Transfer Protocol -- HTTP/1.1*:

10.4.5 404 Not Found

The server has not found anything matching the Request-URI. No indication is given of whether the condition is temporary or permanent.

If the server does not wish to make this information available to the client, the status code 403 (Forbidden) can be used instead. The 410 (Gone) status code SHOULD be used if the server knows, through some internally configurable mechanism, that an old resource is permanently unavailable and has no forwarding address.

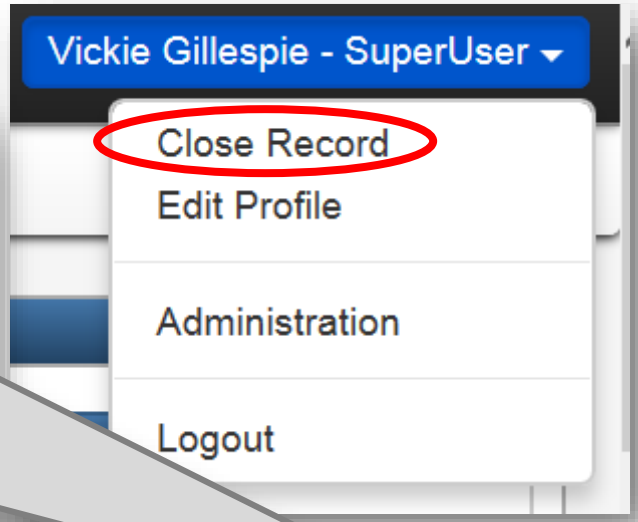
This message will appear when you attempt to log in and the TxHSN site is down.

Report Button Not Working

Don’t use the Pie chart icon to access reports.

Closing a Record

Be sure to close your record in the drop down menu under your name in the upper right corner or by clicking the blue X on the dashboard. If you don't, you will be locked out of your record for ~ 15 min.

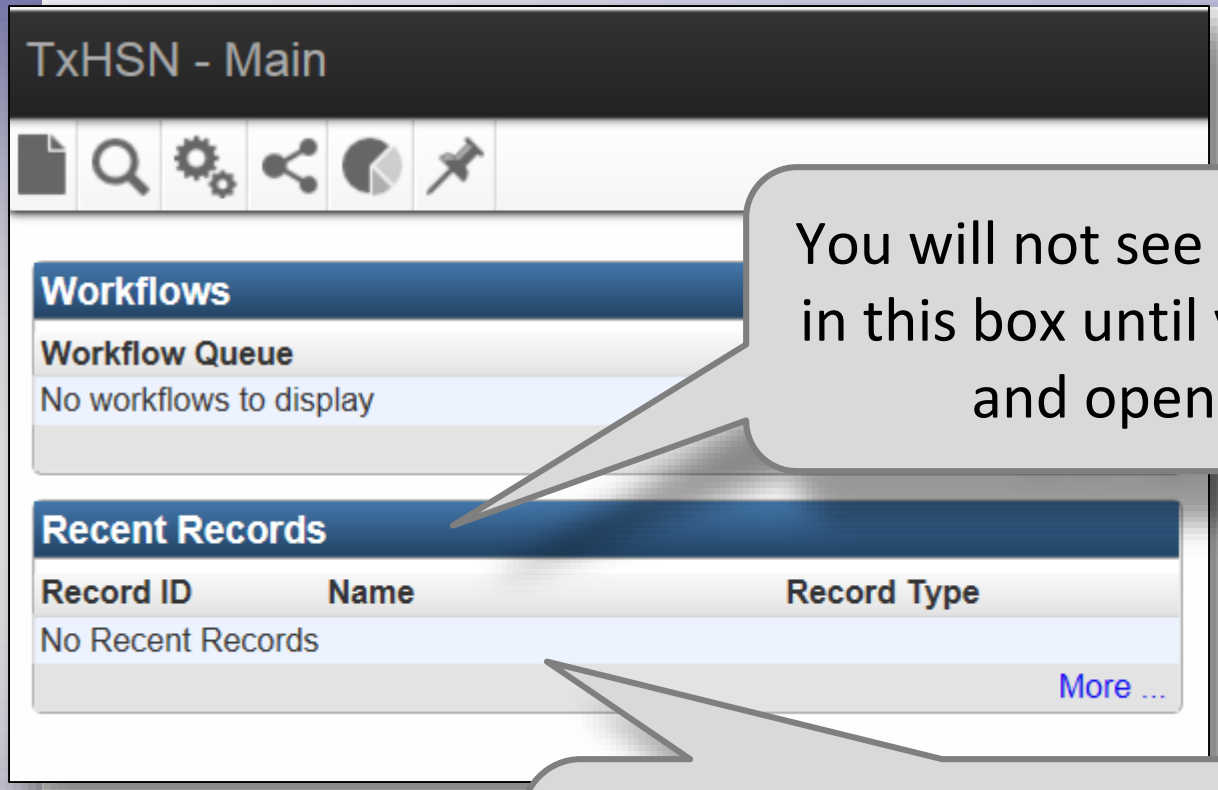


Record Summary - Dashboard X

Basic Information	
Record ID:	300000511
Record Type:	PAE - Surgical or Invasive Procedure Event
Person:	( )
Investigation Status:	Active Record - Reported
Linked Records(s):	0 linked records(s) (View)
Attachments:	0 attachment(s) (Add)

Edit Record Properties | Copy Record

Recent Records Box



You will not see any recent records in this box until you have searched and opened a record.

This box also may not look the same to both PAE contacts. It depends on what records each has searched for and opened.

How to print an event record

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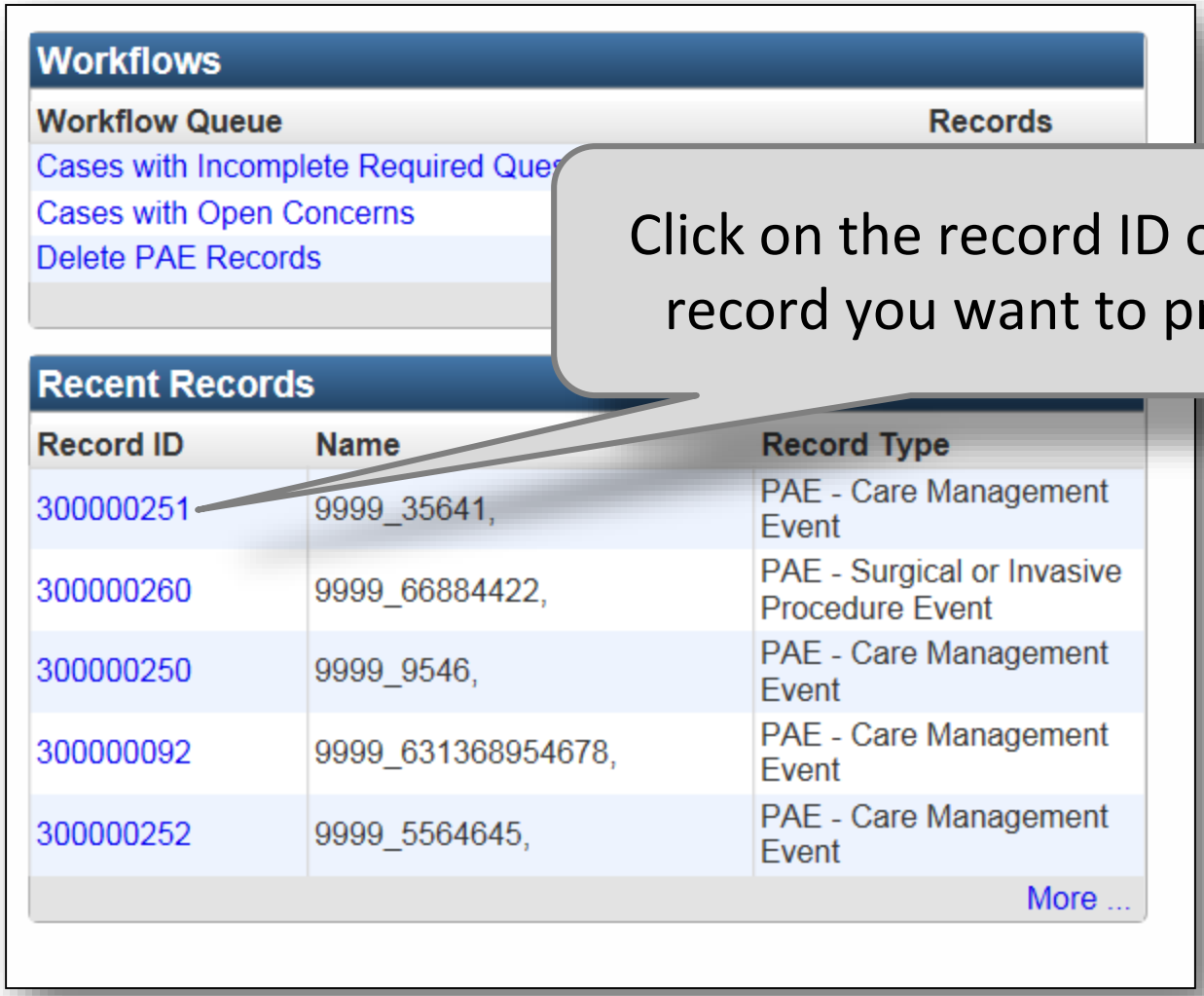
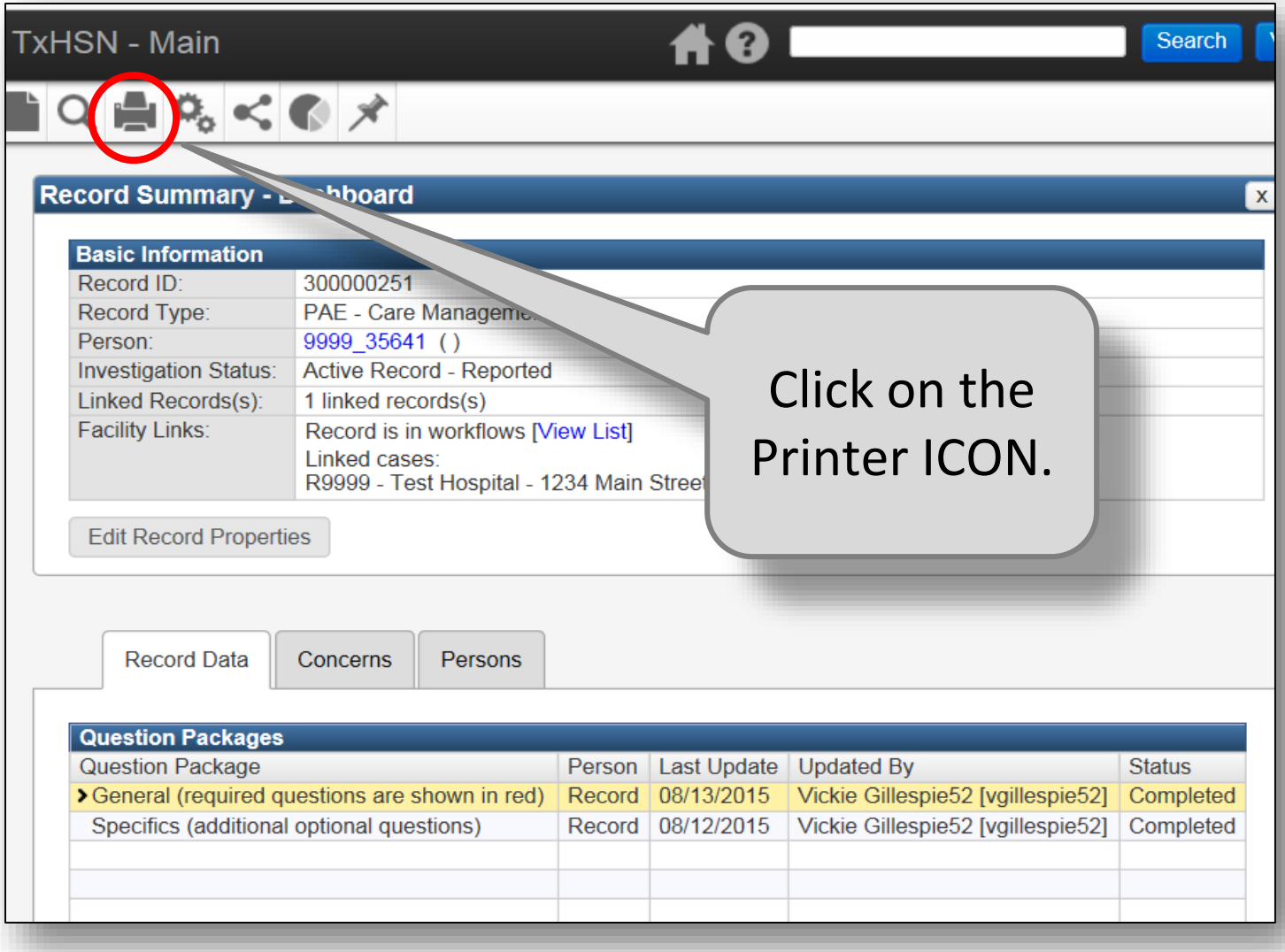
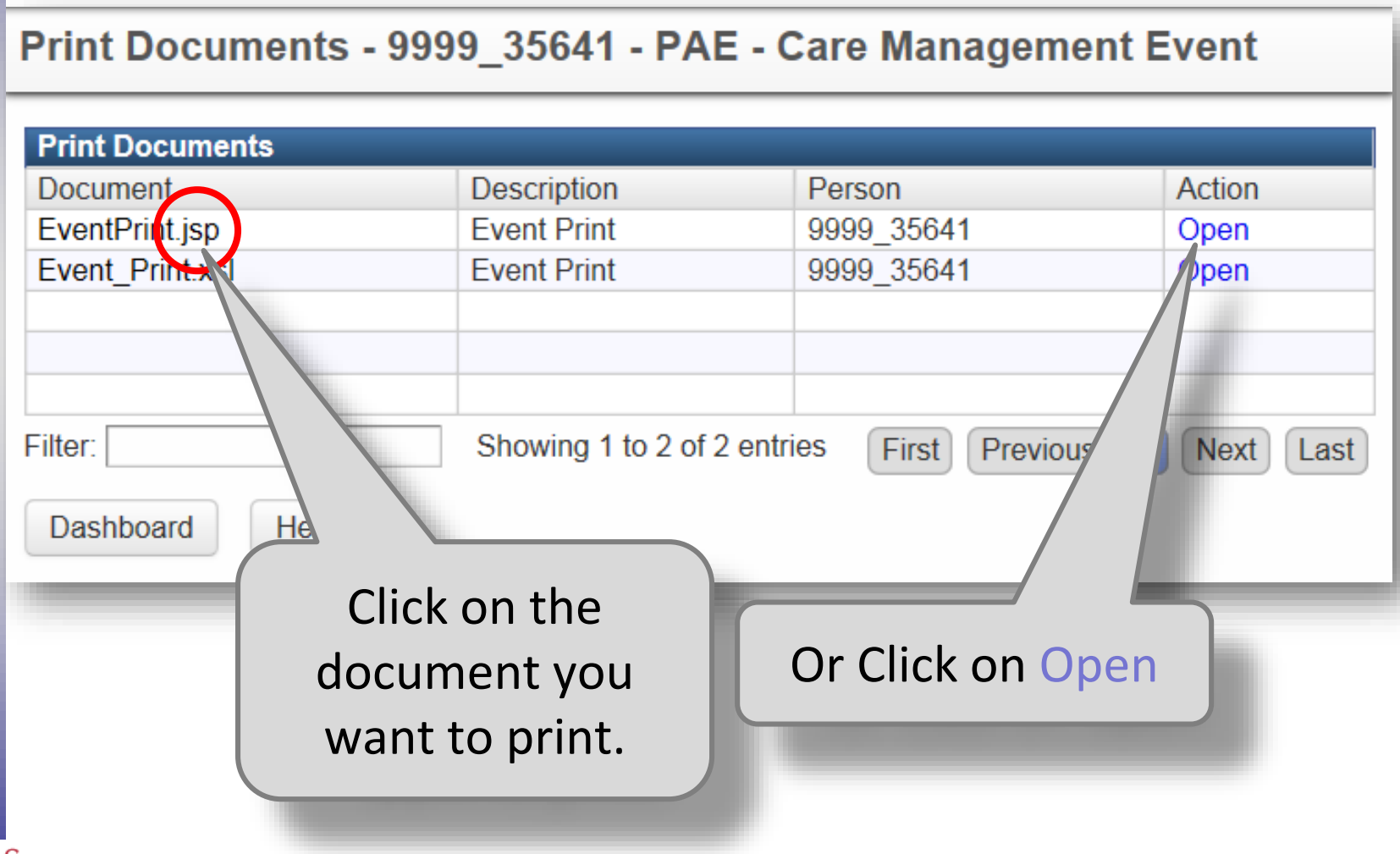
Printing a PAE Event Record



Printing a PAE Event Record



Print Documents Page



EventPrint.jsp PageView

Print Date: 09/30/2015

Username: Vickie Gillespie [vgillespie]

Record Information	
Record ID	300000162
Record Type:	PAE - Care Management Event - Audit
Investigation Status	Active Record - Reported
Name	16565_gu7r67n
Birth Date	
Address	
Home Phone	
Work Phone	
Mobile Phone	

Additional Demographics	
Race	
Ethnicity	

Linked Records

Record ID	Person	Status	Create Date	Record Type	Security ID	PAE	Link Type
N16565R858523	HEART HEALTH OF AMERICA	Data Collection Pending	07/09/2015	Facility	16565		Related Case PAE for this Facility

General (required questions are shown in red)	
Age classification	Unknown
Facility Name	N16565R858523 - Facility - HEART HEALTH OF AMERICA
Facility Security ID	16565
NHSN Facility ID (optional)	16565
Facility Category	Hospital
Medical Record Number or Patient ID	gu7r67n
Preventable Adverse Event	Patient death or severe harm - fall resulting in crushing injury
Date Event Occurred (or Discovered if occurrence is unknown)	09/07/2015
Report date	09/09/2015
What is being reported?	Incident
Where did the event occur?	Inpatient general care area (e.g. medical / surgical unit)
Was any intervention attempted in order to "rescue" the patient (i.e. to prevent, to minimize, or to reverse harm)?	Yes
After any intervention to reduce harm, what was the degree of residual harm to the patient from the incident (and subsequent intervention)?	Death: Dead at time of assessment.
Do you want DSHS to delete this record?	No

Printed EventRecord.jsp

Record Information

Page 1 of 1

Print Date: 09/14/2015

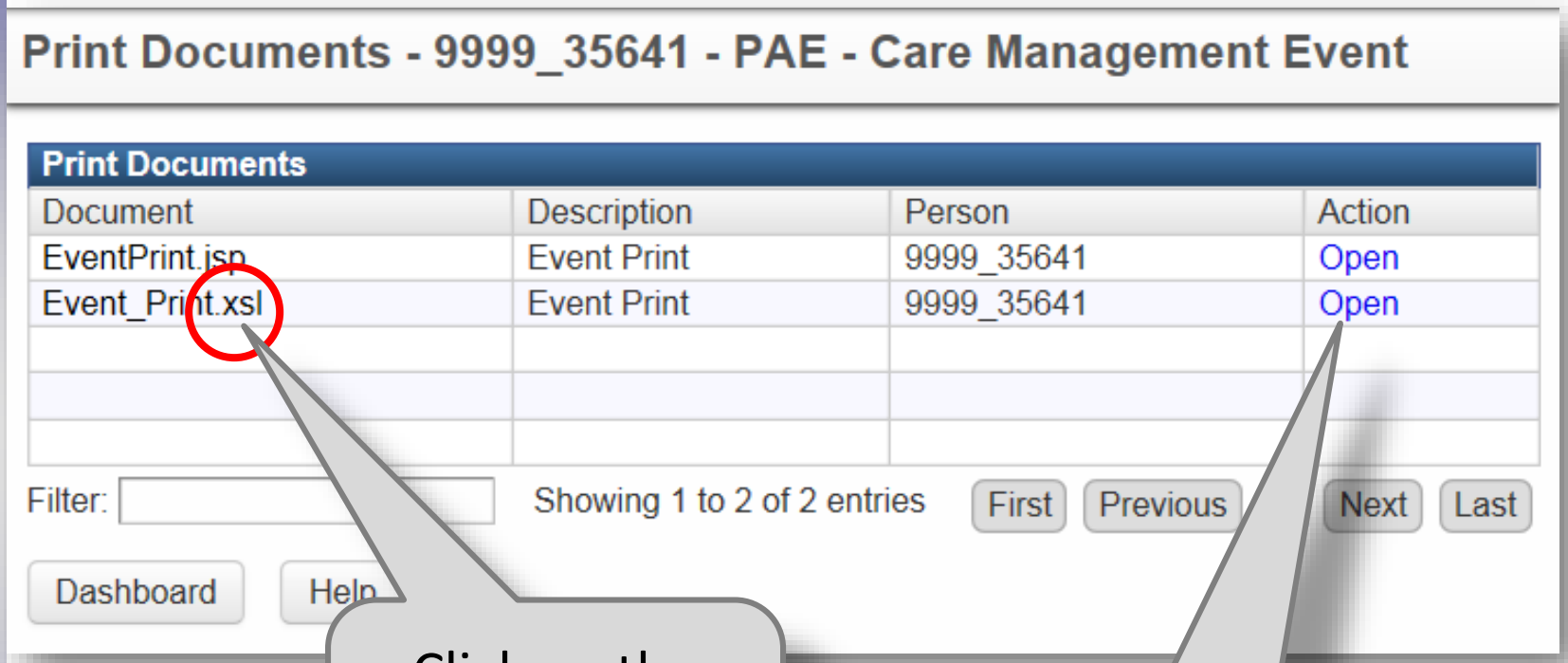
Username: Vickie Gillespie52 [vgillespie52]

Record Information	
Record ID	300000092
Record Type:	PAE - Care Management Event
Investigation Status	Active Record - Reported
Name	9999_631368954678
Birth Date	
Address	
Home Phone	
Work Phone	
Mobile Phone	

Additional Demographics	
Race	
Ethnicity	

General (required questions are shown in red)	
Age classification	Unknown
Facility Name	R9999 - Facility - Test Hospital
Medical Record Number or Patient ID	631368954678
Preventable Adverse Event	Patient death or severe harm - fall resulting in burn
What type of device issue or HIT issue contributed to the event?	Use error
Date Event Occurred (or Discovered if occurrence is unknown)	01/12/2015
Report date	01/14/2015
What is being reported?	Incident
Do you want DSHS to delete this record?	No

Print Documents Page



Event_Print.xsl Page View

Print Date: 09/04/2015

Summary:

Last Name	9999_35641	**First Name**	
Gender		**Age**	
Person ID	PEPERDVLXCB	**Diagnosis Code**	
Maven Event ID	300000251	**Investigation Status**	Data Collection Pending
Event Date	08/07/2015		
Disease	PAE - Care Management Event	**Created by/Date**	vgillespie52, 08/12/2015

Concerns

Lab Results

Administrative Report Information

Age classification	Unknown
Facility Name	R9999 - Facility - Test Hospital
Medical Record Number or Patient ID	35641
Preventable Adverse Event	Patient death or severe harm - blood/blood products
What type of device issue or HIT issue contributed to the event?	Unknown
Date Event Occurred (or Discovered if occurrence is unknown)	08/07/2015

Printed Event_Record.xsl

Disease Report Printout — Page 1 of 1

Print Date: 09/14/2015

Summary:

Last Name	9999_631368954678	**First Name**	
Gender		**Age**	
Person ID	PEQEPQDVBKD	**Diagnosis Code**	
Maven Event ID	300000092	**Investigation Status**	Data Collection Pending
Event Date	01/12/2015		
Disease	PAE - Care Management Event	**Created by/Date**	PAEuser, 01/14/2015

Concerns

Lab Results

Administrative Report Information

Age classification	Unknown
Facility Name	R9999 - Facility - Test Hospital
Medical Record Number or Patient ID	631368954678
Preventable Adverse Event	Patient death or severe harm - fall resulting in burn
What type of device issue or HIT issue contributed to the event?	Use error
Date Event Occurred (or Discovered if occurrence is unknown)	01/12/2015
Report date	01/14/2015
What is being reported?	Incident
Do you want DSHS to delete this record?	No

Overview of TxHSN reports

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TxHSN Reports

There are 3 data reports that can be run in TxHSN.

1. Internal Data Review Report (not published)
2. Consumer Health Care Safety Report
3. Technical Health Care Safety Report

Internal Data Review Report

- Lists the PAEs that were entered into TxHSN.
- Lists any data errors associated with PAEs entered into TxHSN:
  - **Concern**
    - One or more date logic errors
    - Incorrect degree of harm assessment

Internal Data Review Report

- Internal Data Review Reports can be run quarterly.
- You will receive email notifications letting you know when reports are ready to be run/previewed in TxHSN.
- Emails are sent ~June 15, Sept 15, Dec 15, and Mar 15 to inform you that you are able to view quarterly Internal Data Review Reports (IDRR). You should then make corrections in TxHSN if needed.
- September 30 and March 31 are your absolute DEADLINES for making edits, additions, request deletions or reporting NO PAEs.

Example of IDRR

List of NHSN Record Errors					
NHSN Procedure/Event #	Year/Month	Unit Name	Event Type	Procedure Type	Error Type

Number of PAE Events Reported in TxHSN			
PAE Event ID #	Medical Record # or Patient ID	PAE Event Type	Date of Event
PAE - Care Management Event			
300000123	881122	Patient death or severe harm associated with unsafe administration of blood products.	2/4/2015
300000190	84551	Death or severe harm associated with a fall in a health care facility resulting in a fracture.	5/7/2015
300000220	00112255	Perinatal death or severe harm (maternal or neonate) associated with labor or delivery in a low-risk pregnancy while being cared for in a health care facility.	4/1/2015
PAE - Environmental Event			
300000241	55443322	Patient death or severe harm associated with a burn incurred from any source in the course of a patient care process in a health care facility.	4/20/2015
PAE - Surgical or Invasive Procedure Event			
300000200	545454	Post-operative death of an ASA Class 1 Patient.	5/7/2015
300000191	55464	Post-operative death of an ASA Class 1 Patient.	5/4/2015

List of PAE Record Errors in TxHSN			
PAE Event ID #	PAE Event Type	Date of Event	Error Type
300000200	Post-operative death of an ASA Class 1 Patient.	5/7/2015	Concerns. Please click on Event ID to correct any concerns listed in red.
300000190	Death or severe harm associated with a fall in a health care facility resulting in a fracture.	5/7/2015	Concerns. Please click on Event ID to correct any concerns listed in red.

* This alert is intended to be a check-point and does not indicate non-compliance.
\- This information is not available for this type of error.

PLEASE CORRECT ANY DATA ERRORS BY 09/30/15

IDRR

Internal Data Review Report

An Annual Facility Survey record was not found for your facility for the previous calendar year. For instructions on how to complete your Annual Survey, please email HAITexas@dshs.state.tx.us or PAETexas@dshs.state.tx.us.

Please verify that you have no PAEs to report by 09/30/2015.

These statements will appear at the top of your IDRR if there is no annual survey found in TxHSN and/or if there are no reported any PAEs AND you have not confirmed that you have No PAEs to report.

Health Care Safety Reports

- These are both published on the DSHS website for the public.
- Consumer Version: Contains basic information in language for a layperson. This includes the
  - The specific PAE(s) that your facility has reported.
  - The associated category for the reported PAE(s).
  - The number of each PAE that was reported.
- Technical Version: Contains the same information displayed in the Consumer version but uses the actual language from the statute.

Health Care Safety Reports

- Health Care Safety Reports can be run for each half year (January – June and July – December)
- You will receive email notifications letting you know when you can run / preview these in TxHSN.
- On ~ October 15 you will receive an email saying that you can now make comments that will appear on the public reports.
- You will have until October 30 to make your comments.

TxHSN Reporting Schedule

Reporting Quarter	Q1: Jan 1 – Mar 31	H1: Jan 1 – June 30	Q3: July 1 – Sept 30	H2: July 1 – Dec 31
Facility data submission deadline	Within 60 days of end of reporting quarter			
DSHS takes preliminary data snapshot	1-Jun	1-Sept	1-Dec	1-Mar
DSHS sends email to facility users review data	~15-Jun	~15-Sep	~15-Dec	~15-Mar
Facility data corrections due ✶ Last day to verify no PAEs to report for half year	30-Jun	30-Sep✶	31-Dec	31-Mar✶
DSHS takes final data snapshot	1-July	1-Oct	1-Jan	1-Apr
DSHS sends email to facility to review data summary and make comments	NA	15-Oct	NA	15-Apr
Facility comment period deadline	NA	30-Oct	NA	30-Apr
DSHS reviews comments	NA	15-Nov	NA	15-May
Public posting of data summary with approved comments	NA	1-Dec	NA	1-Jun

How to run/view your facility reports

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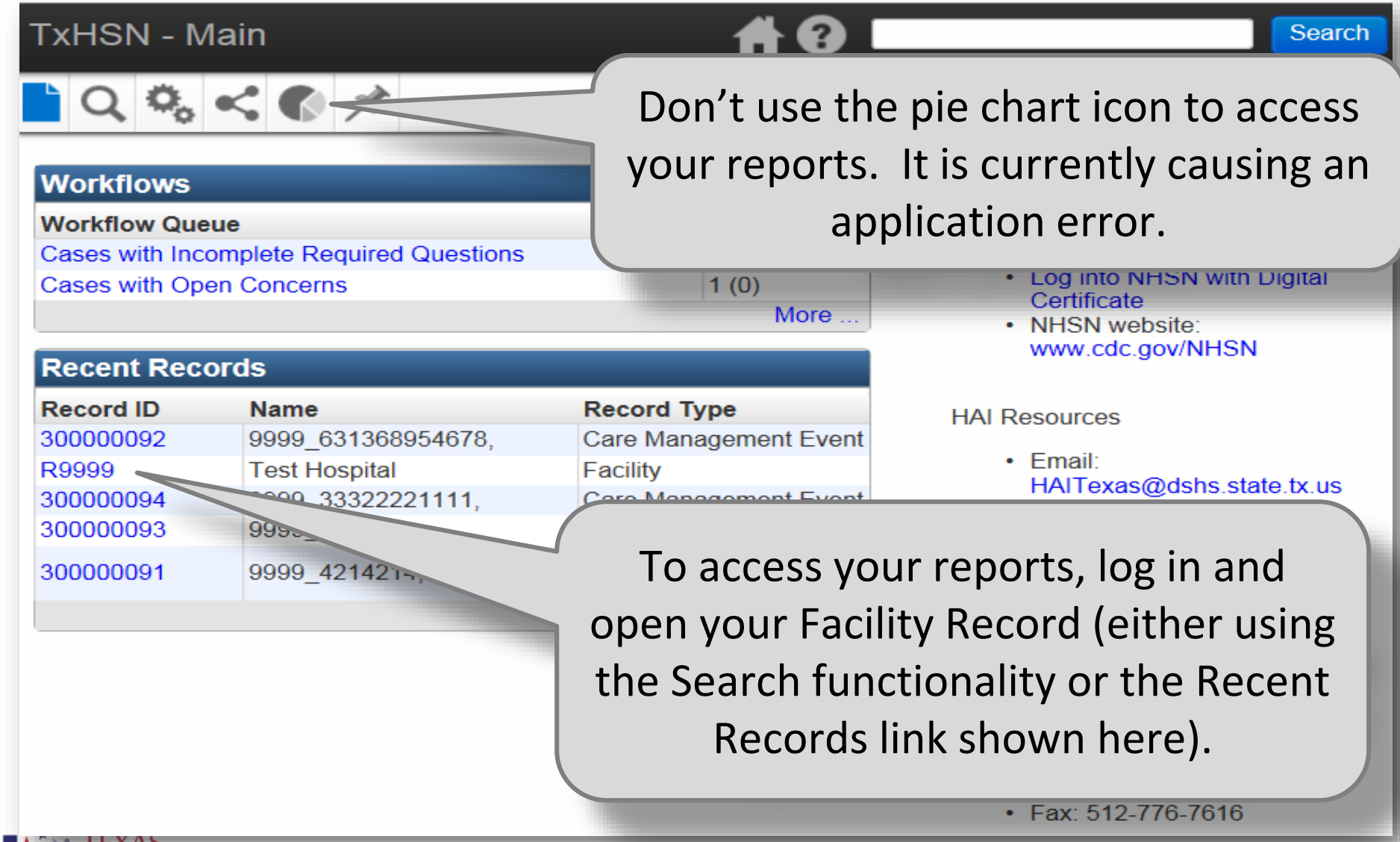
Department of State Health Services

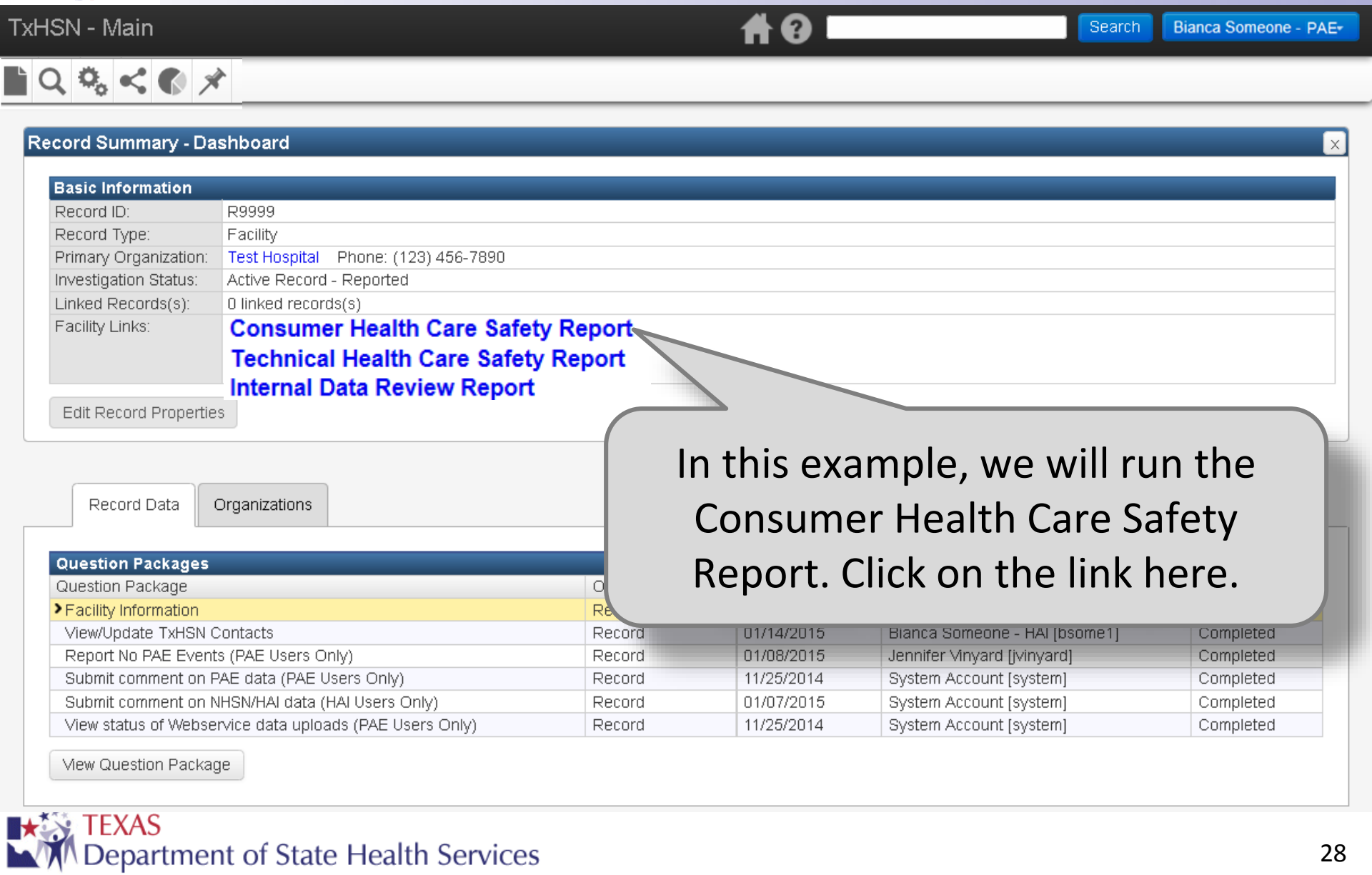
Run/Preview TxHSN Reports



Don't use the pie chart icon to access your reports. It is currently causing an application error.

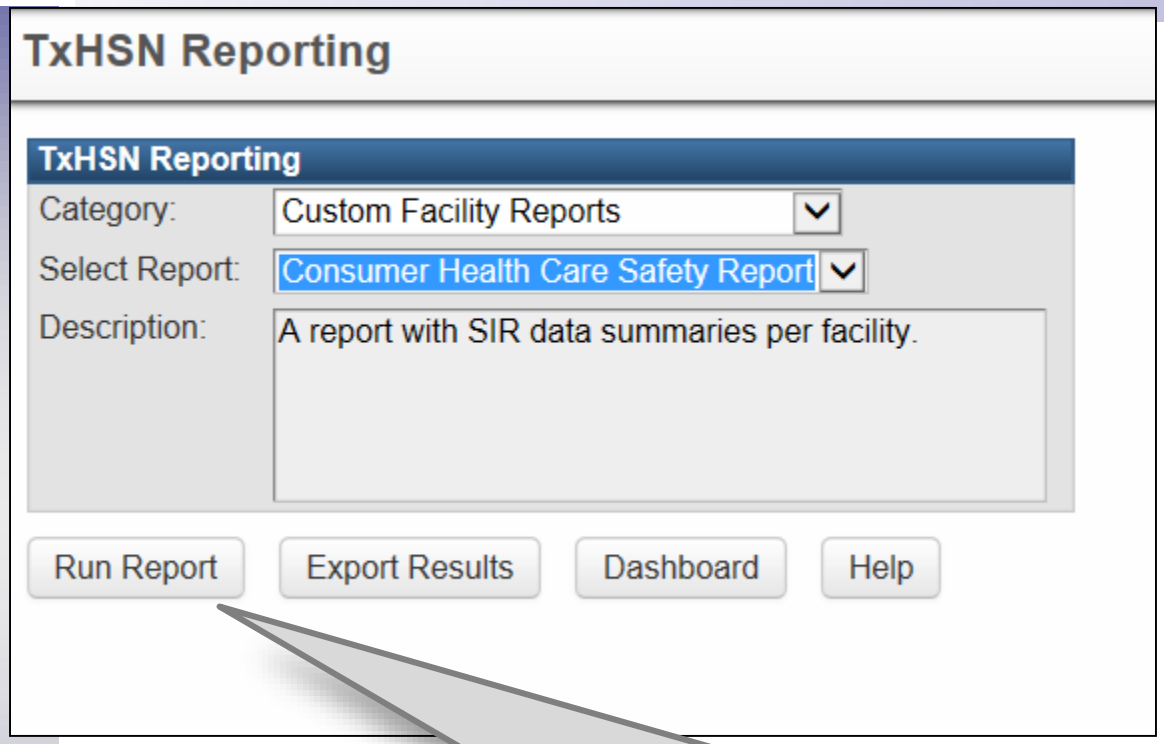
To access your reports, log in and open your Facility Record (either using the Search functionality or the Recent Records link shown here).

Run/Preview TxHSN Reports



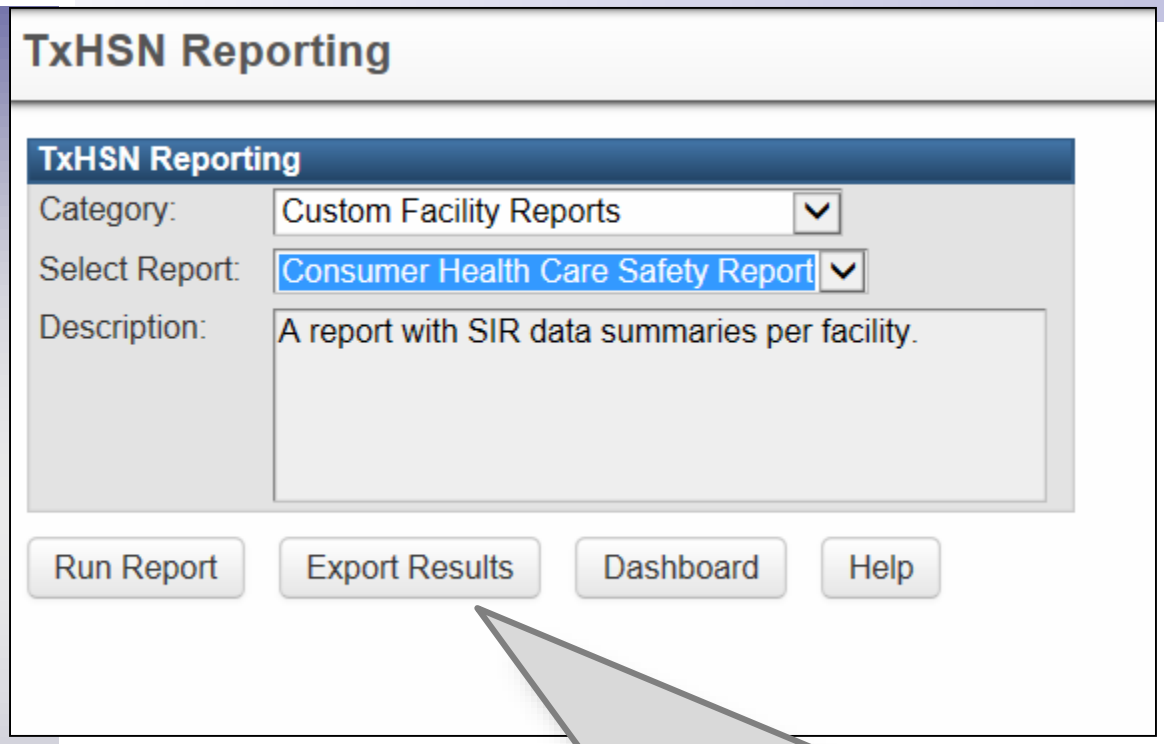
In this example, we will run the Consumer Health Care Safety Report. Click on the link here.

Run/Preview TxHSN Reports



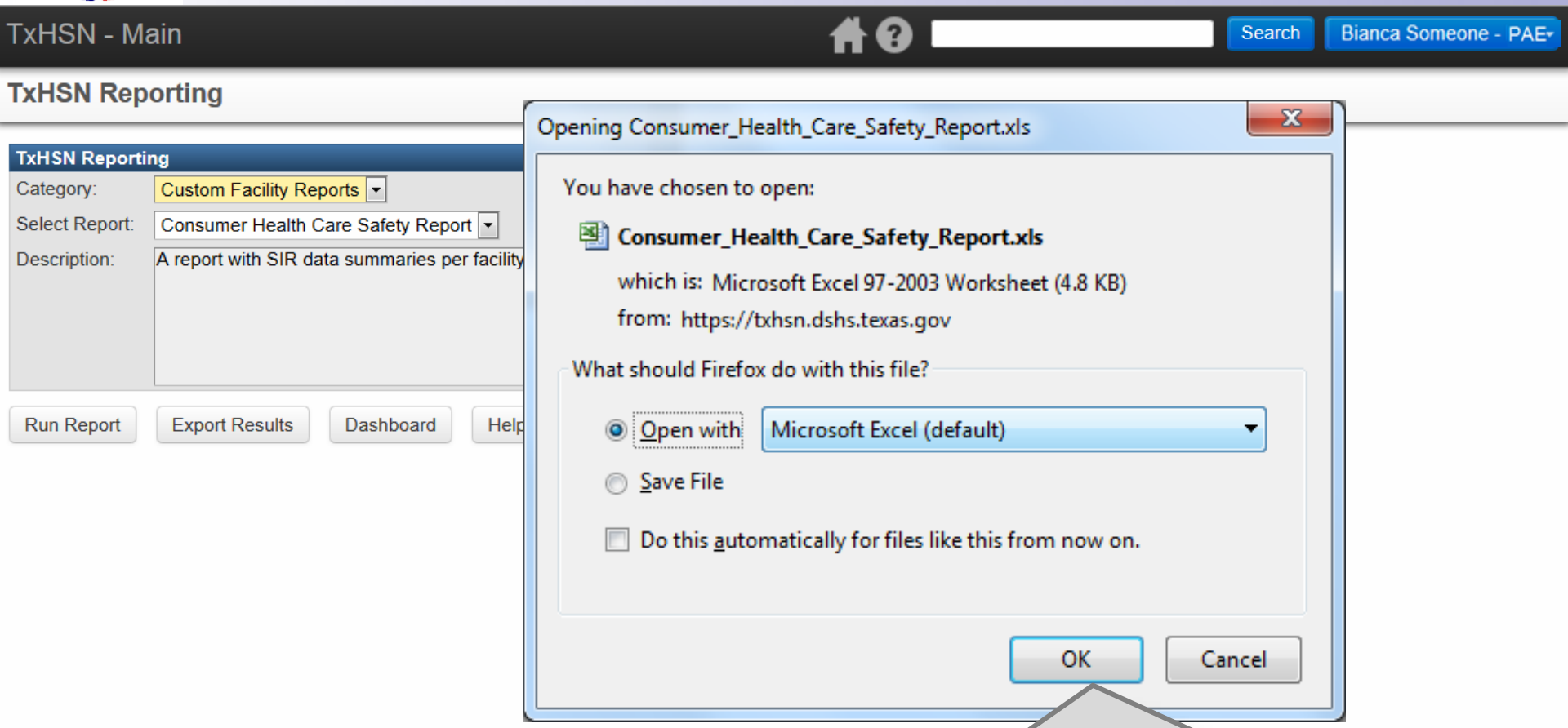
To view the report you can click Run Report. This will open an HTML version of the report in your internet browser window.

Run/Preview TxHSN Reports



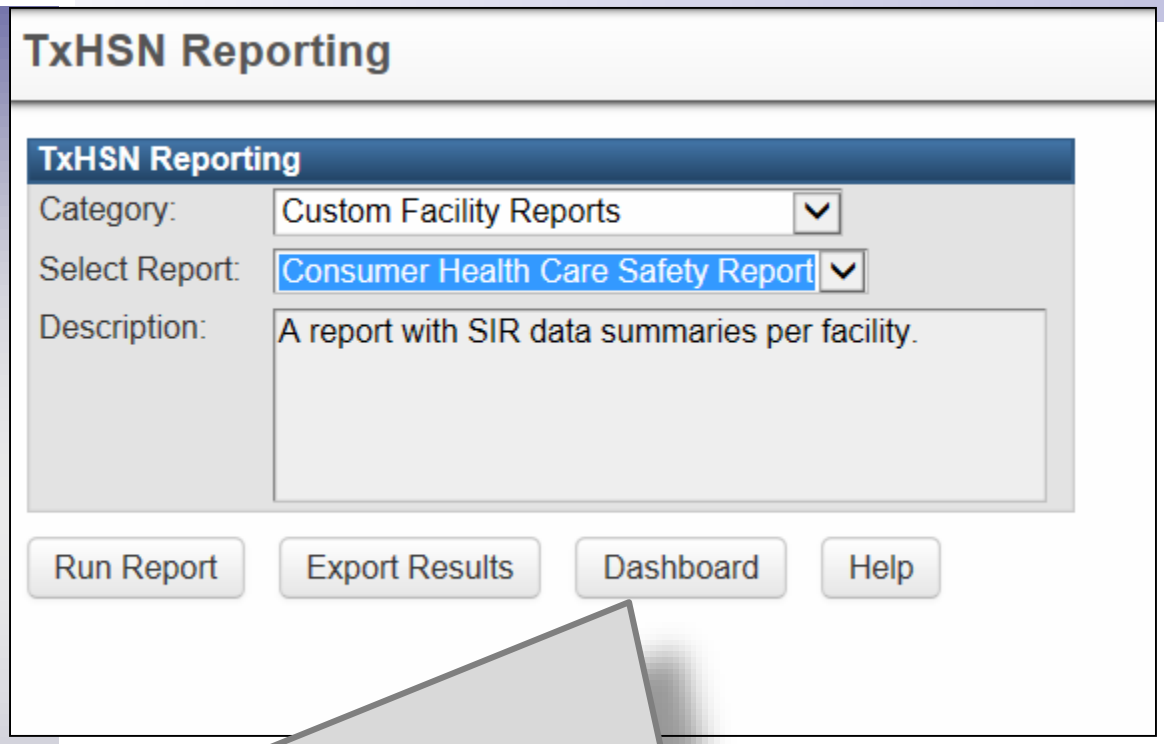
You can also Export Results. This will allow you to open and/or save the report in Excel format.

Run/Preview TxHSN Reports



When prompted, just choose to open or save file. Then, click OK.

Run/Preview TxHSN Reports



Once you have viewed your report, you can return to your Facility Dashboard by clicking on the "Dashboard" button shown here.

HCS Consumer Report

HEART HEALTH OF AMERICA
123 MAIN
TX 78503

# of Hospital Beds: 60
Patient Admissions per year: 2702
Patient-Days per year: 12507

Facility-Specific Health Care Safety Report - Consumer Version

Reported by the Texas Department of State Health Services
Time Period: January - June 2015
Report current as of: 09/01/2015 09:31 AM

Data shown in this report came from two different sources: the National Healthcare Safety Network (NHSN) was the source for CLABSI, CAUTI and SSI tables and the Texas Health Care Safety Network (TxHSN) was the source for the PAE table.

Preventable Adverse Events (PAEs)	
Type of Event	Total Number
Events related to patient care	
Patient death or severe harm associated with a fall in a health care facility that caused a broken bone.	2
Events related to surgery	
Wrong surgery performed on a patient.	1

Facility Comments on NHSN data:

Facility Comments on PAE data:

How to submit comments on your Healthcare Safety Reports

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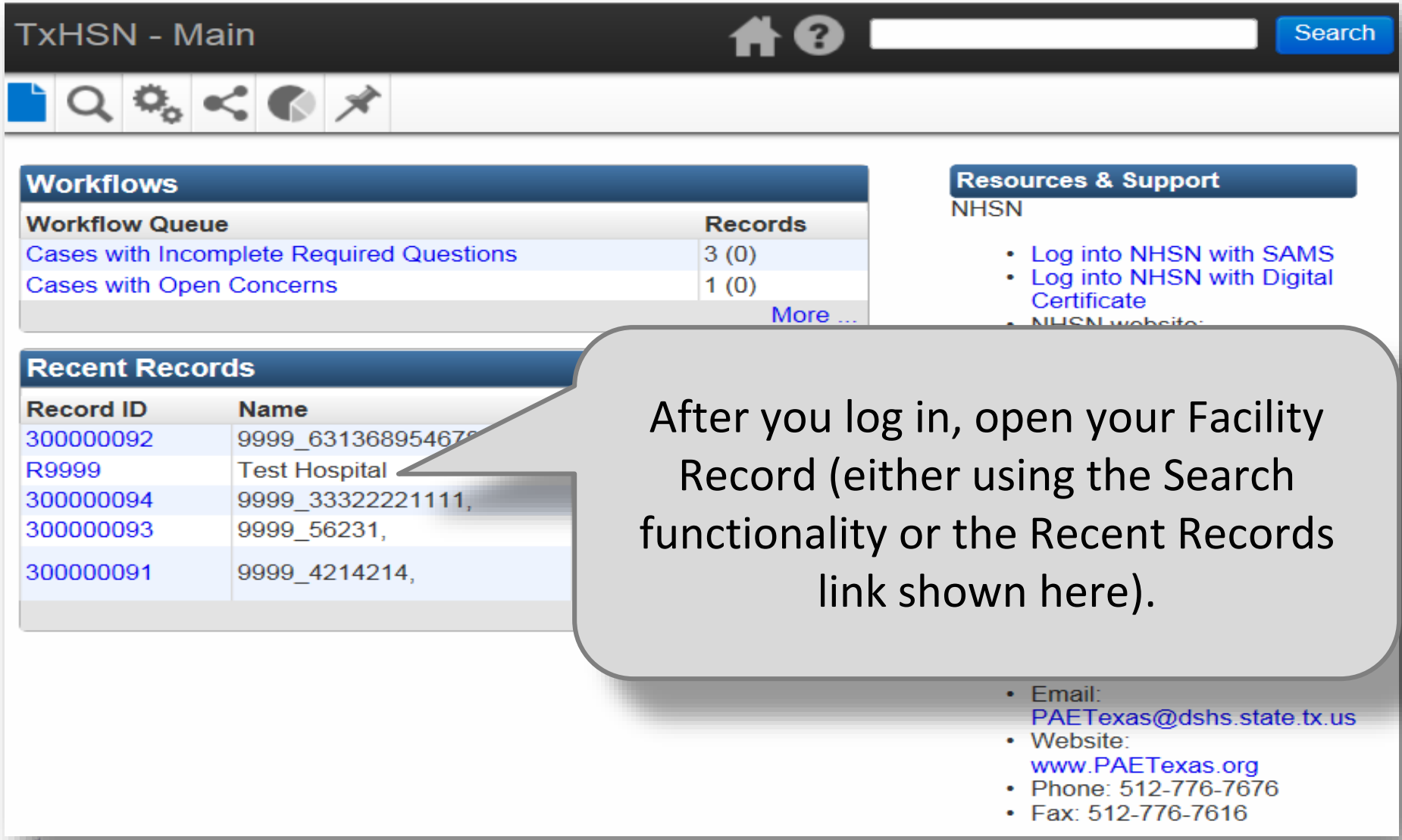
Submitting Comments

Facilities are allowed to submit a comment (up to 1250 characters long) that will be posted on their Health Care Safety reports. This comment will be visible to the public and therefore, should be written so that a layperson may understand it.

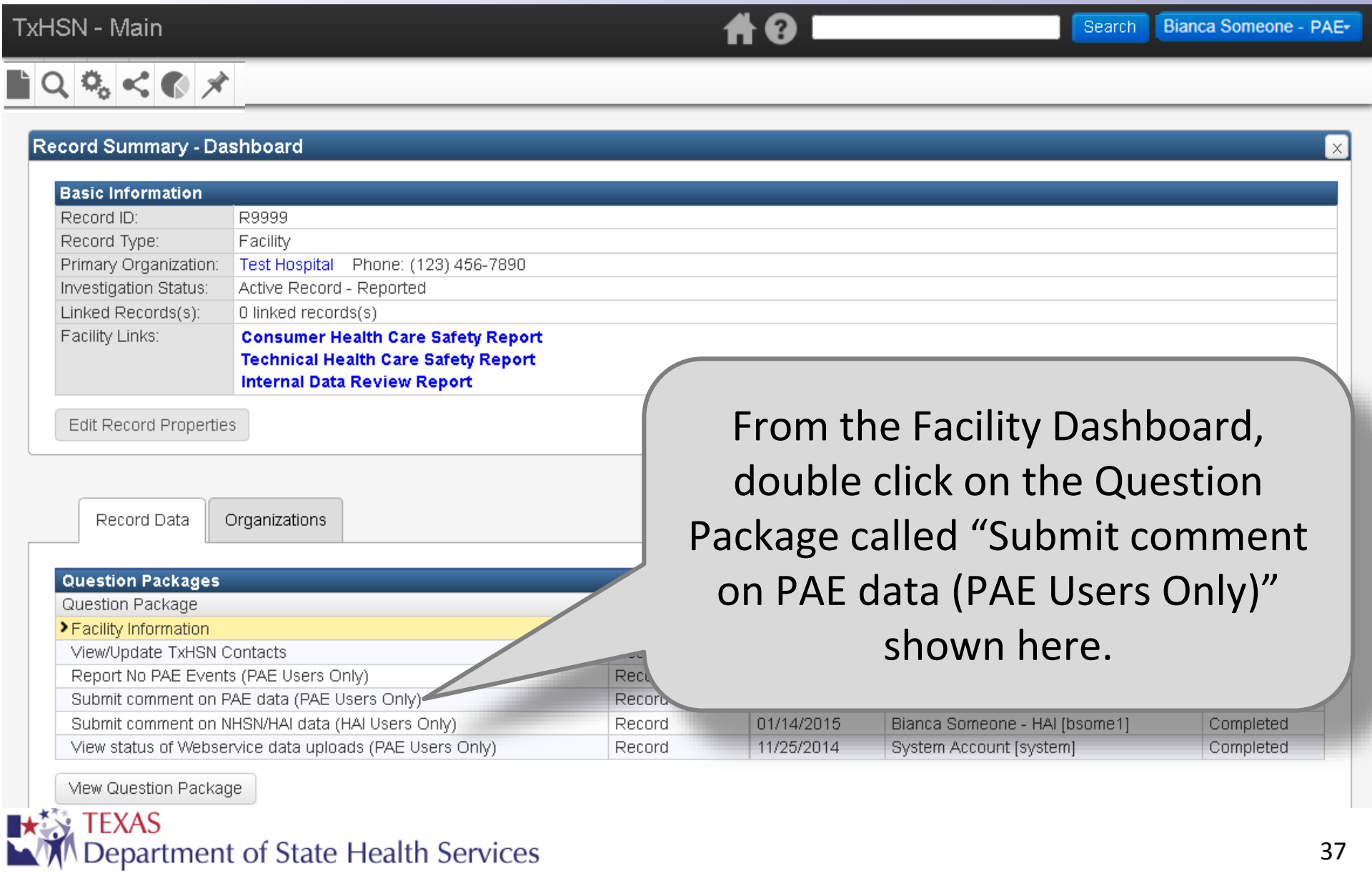
The following slides describe how to submit a comment on your data reports.

Submitting Comments



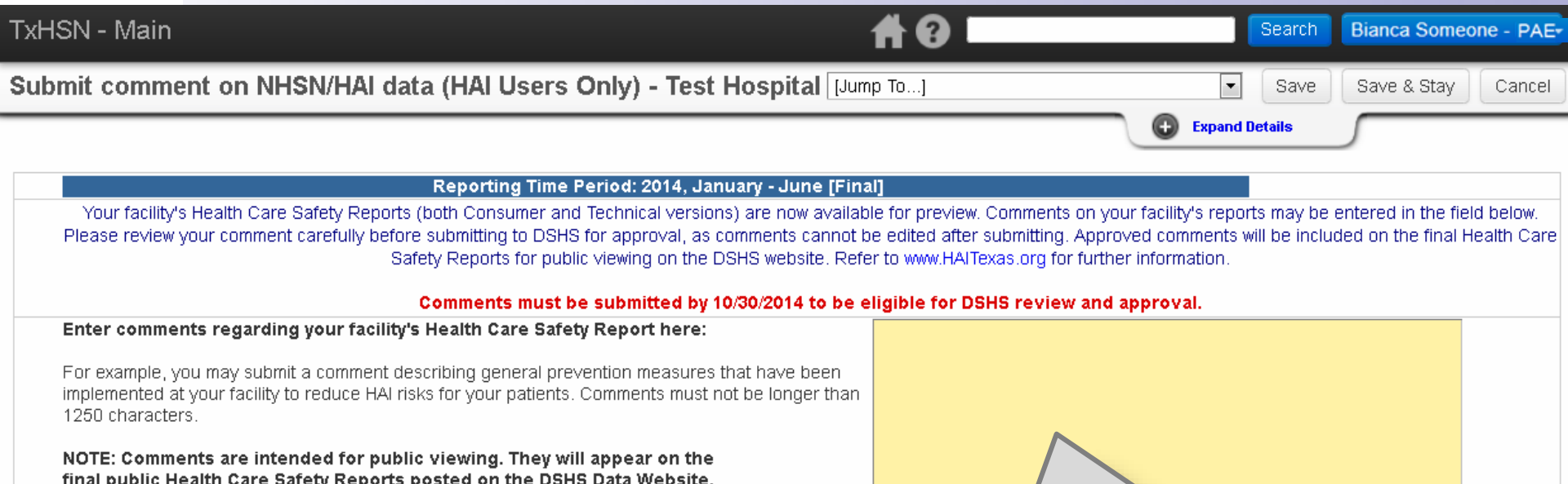
After you log in, open your Facility Record (either using the Search functionality or the Recent Records link shown here).

Submitting Comments



From the Facility Dashboard, double click on the Question Package called "Submit comment on PAE data (PAE Users Only)" shown here.

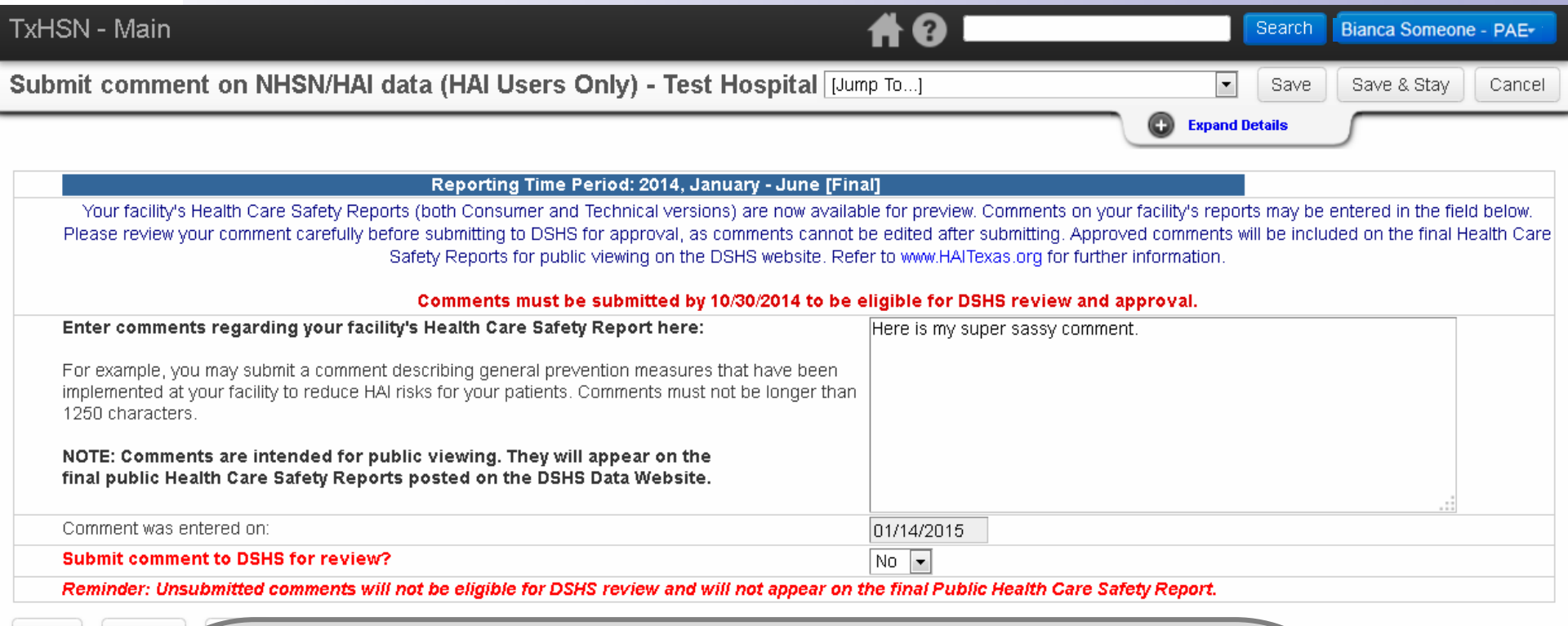
Submitting Comments



Enter your comment here. Comments must be less than 1250 characters long.

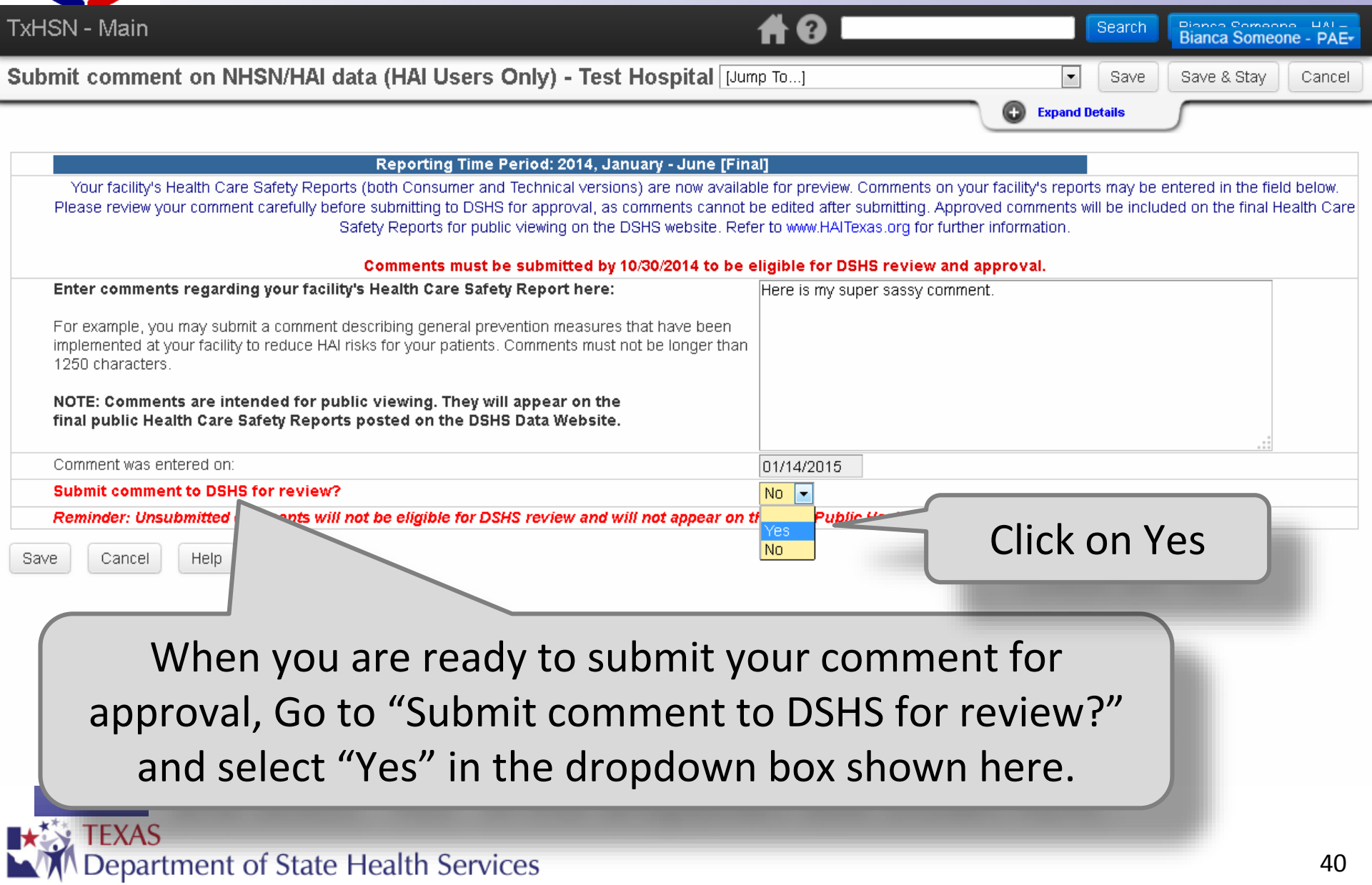
Remember to write your comment so that the general public may understand it.

Submitting Comments



After entering comment, the current date will be displayed and a Reminder message will show in red to remind you to submit your comment.

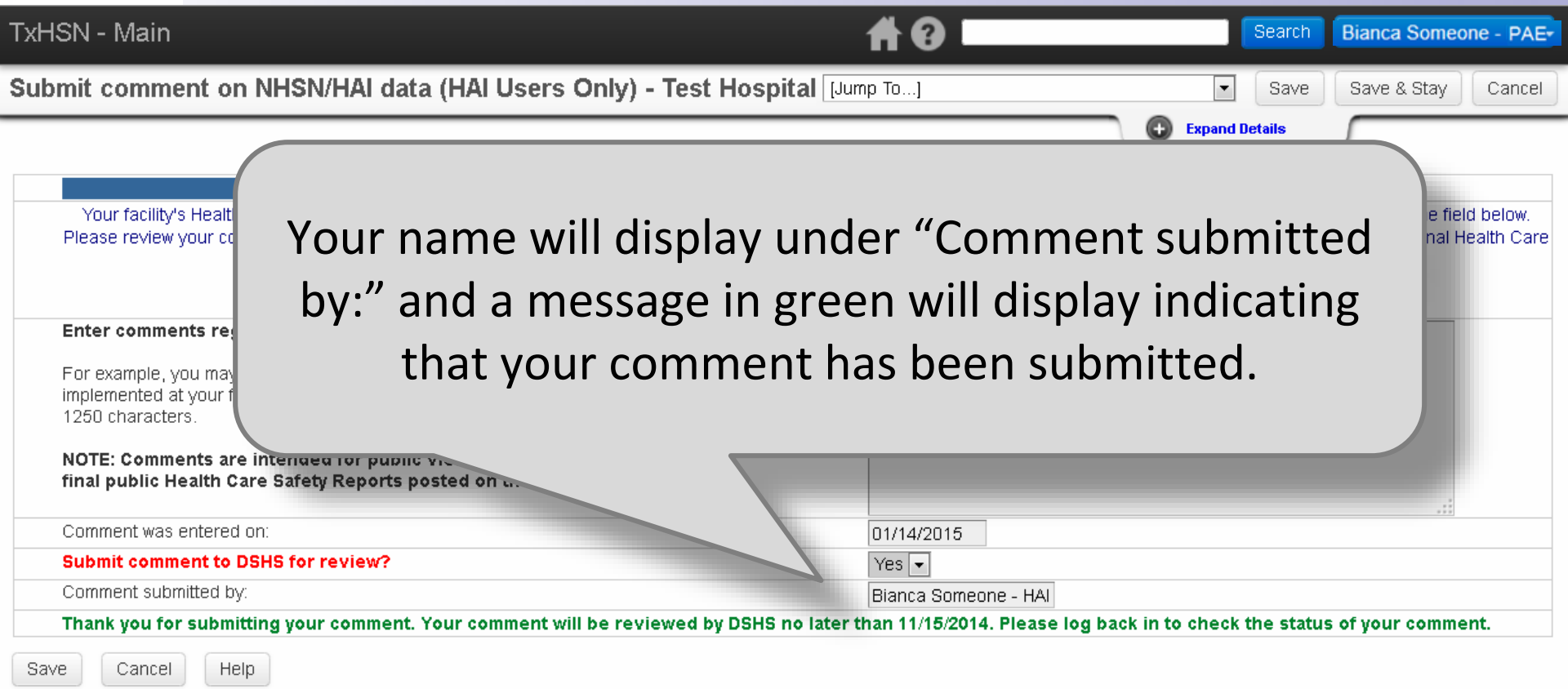
Submitting Comments



Click on Yes

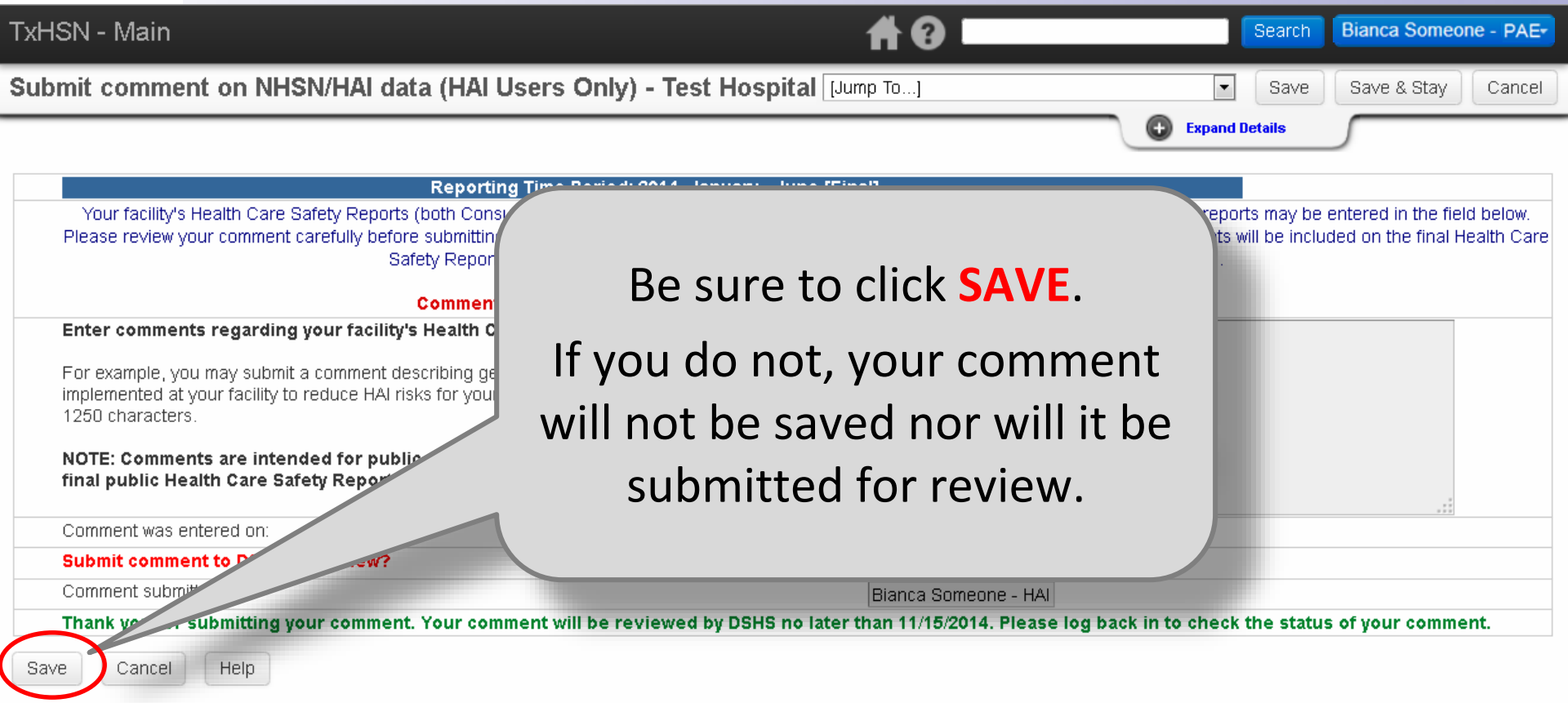
When you are ready to submit your comment for approval, Go to “Submit comment to DSHS for review?” and select “Yes” in the dropdown box shown here.

Submitting Comments



Your name will display under "Comment submitted by:" and a message in green will display indicating that your comment has been submitted.

Submitting Comments



Be sure to click **SAVE**.

If you do not, your comment will not be saved nor will it be submitted for review.

Submitting Comments

- Possible comment topics:
  - Patient Safety measures taken at your facility to prevent future adverse events.
  - Corrections to data that could not be made prior to the data correction deadline, e.g.,
    - An event was a dislocation rather than fracture.
    - You had zero PAE events in the XX time period but you were unable to submit the report.

Submitting Comments

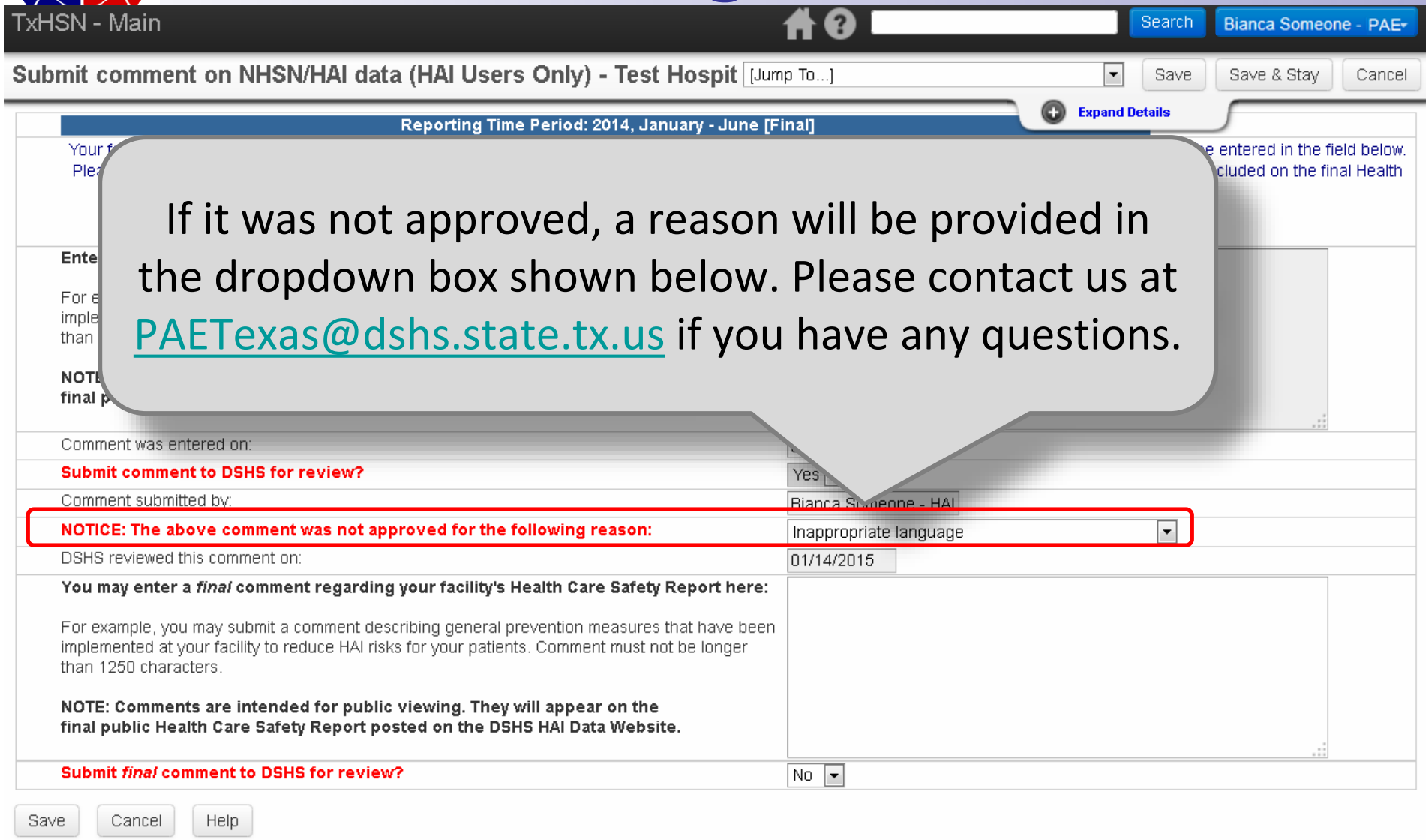
- Comments will not be approved if they:
  - Contain inappropriate language
  - Refer to another healthcare facility
  - Refer to data from a different reporting time period (other than the current)
  - Are submitted after the comment deadline

Submitting Comments

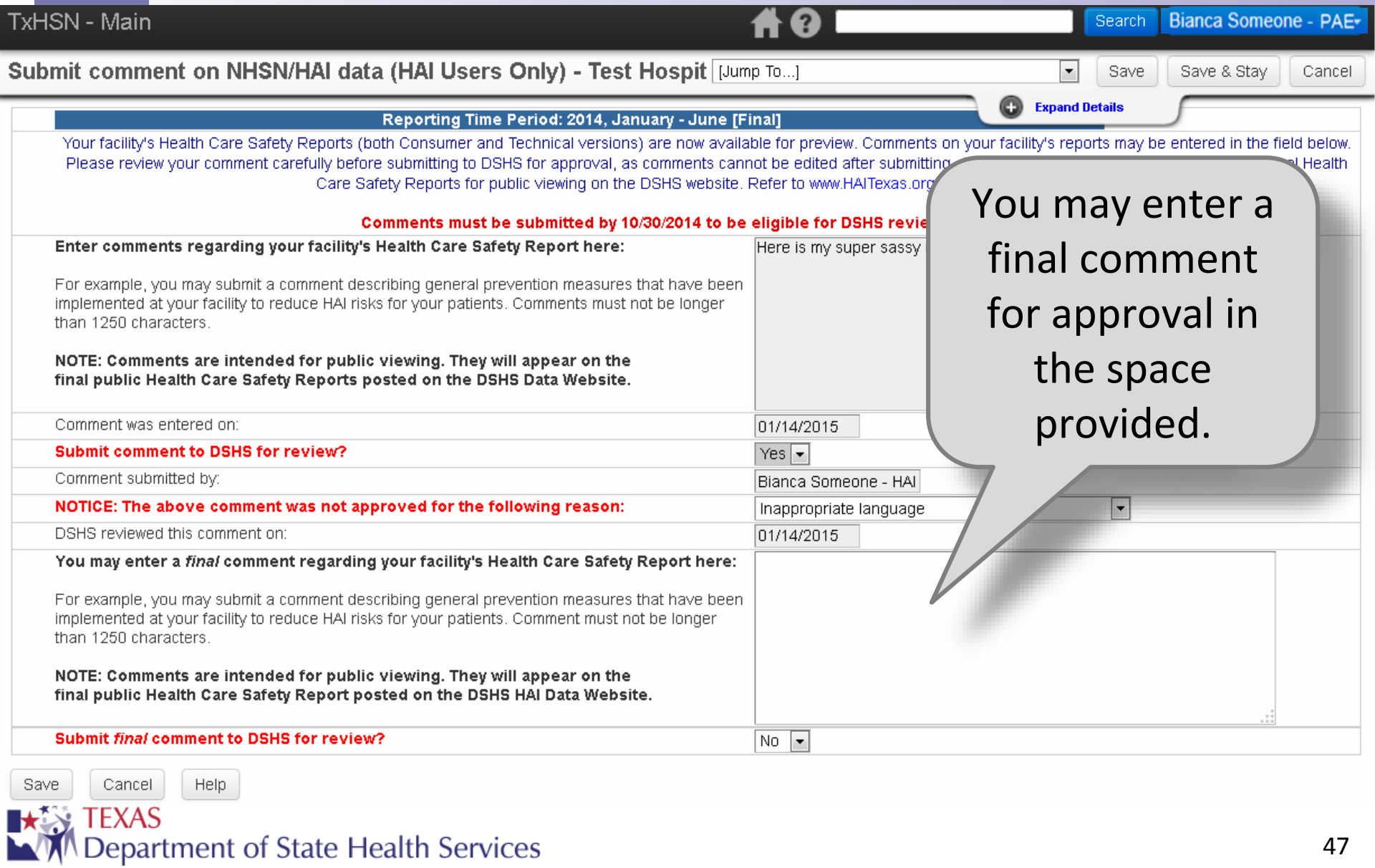
Once you have submitted your comment for review, DSHS will review your comment. Log back in after a day or two to see if your comment has been approved or not. If approved, it will be displayed on both versions of your public Health Care Safety Reports.

If not approved, and the comment deadline has not passed, you may submit a final comment for review.

Submitting Comments

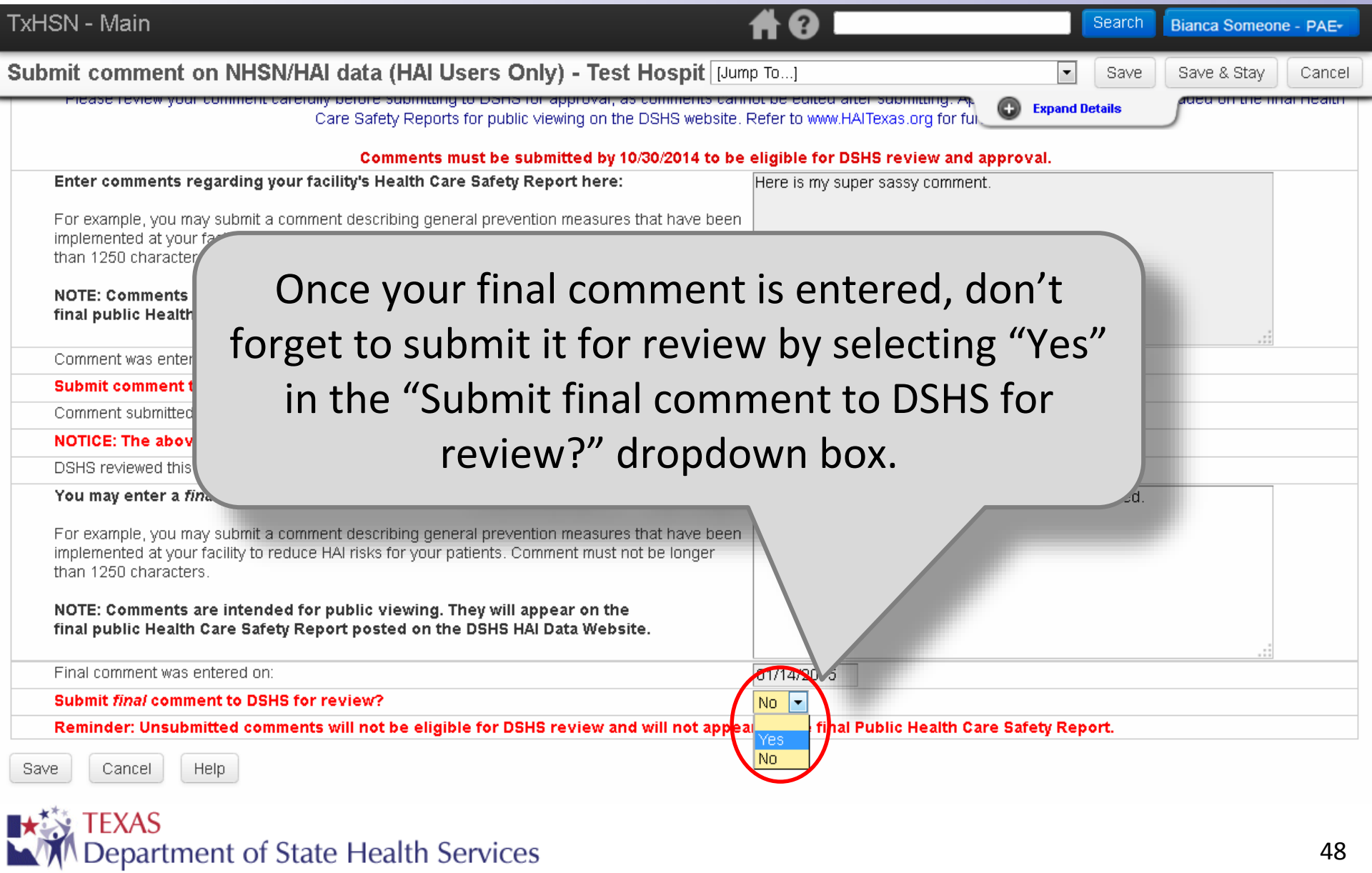


Submitting Comments



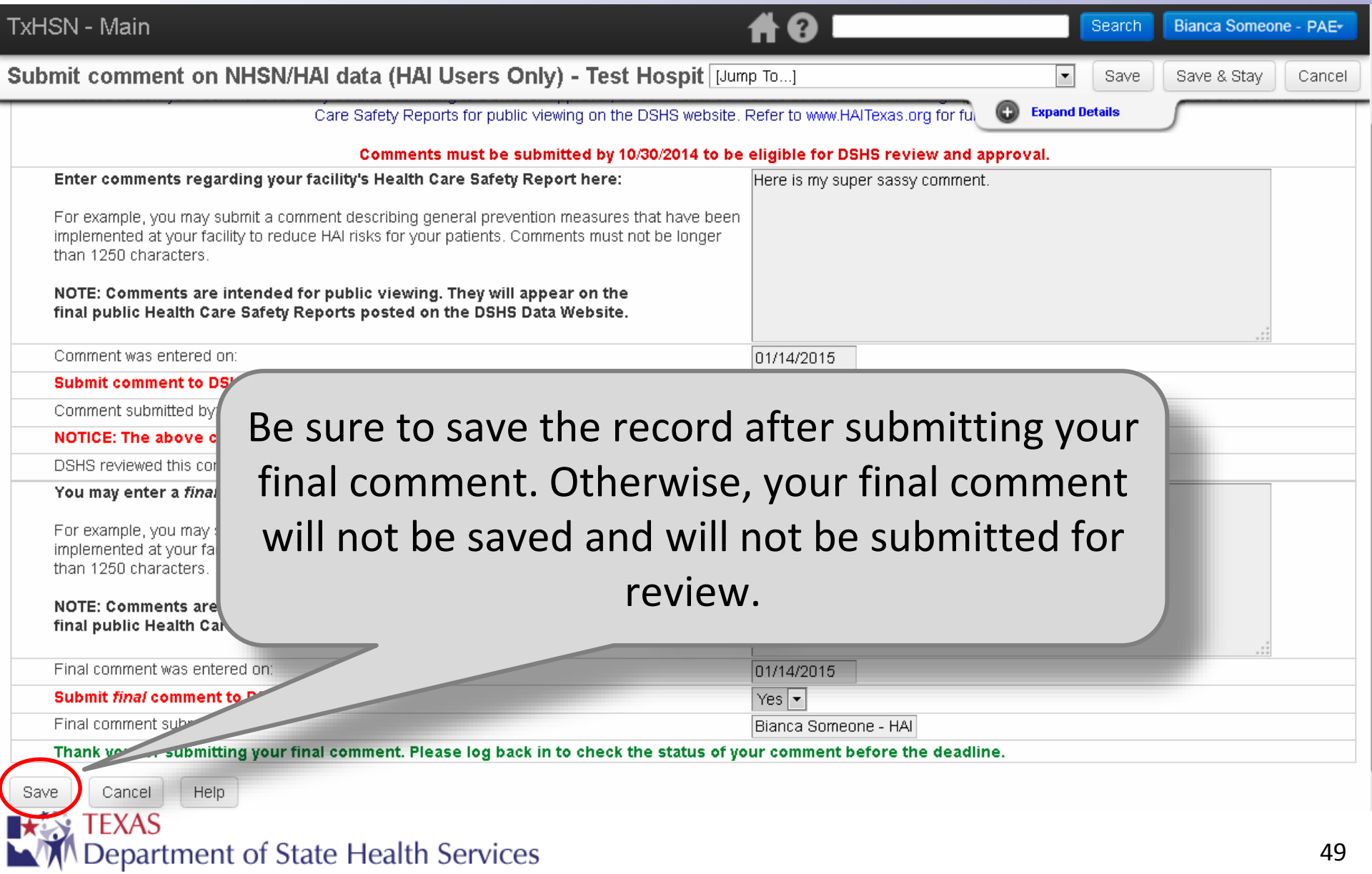
You may enter a final comment for approval in the space provided.

Submitting Comments



Once your final comment is entered, don't forget to submit it for review by selecting "Yes" in the "Submit final comment to DSHS for review?" dropdown box.

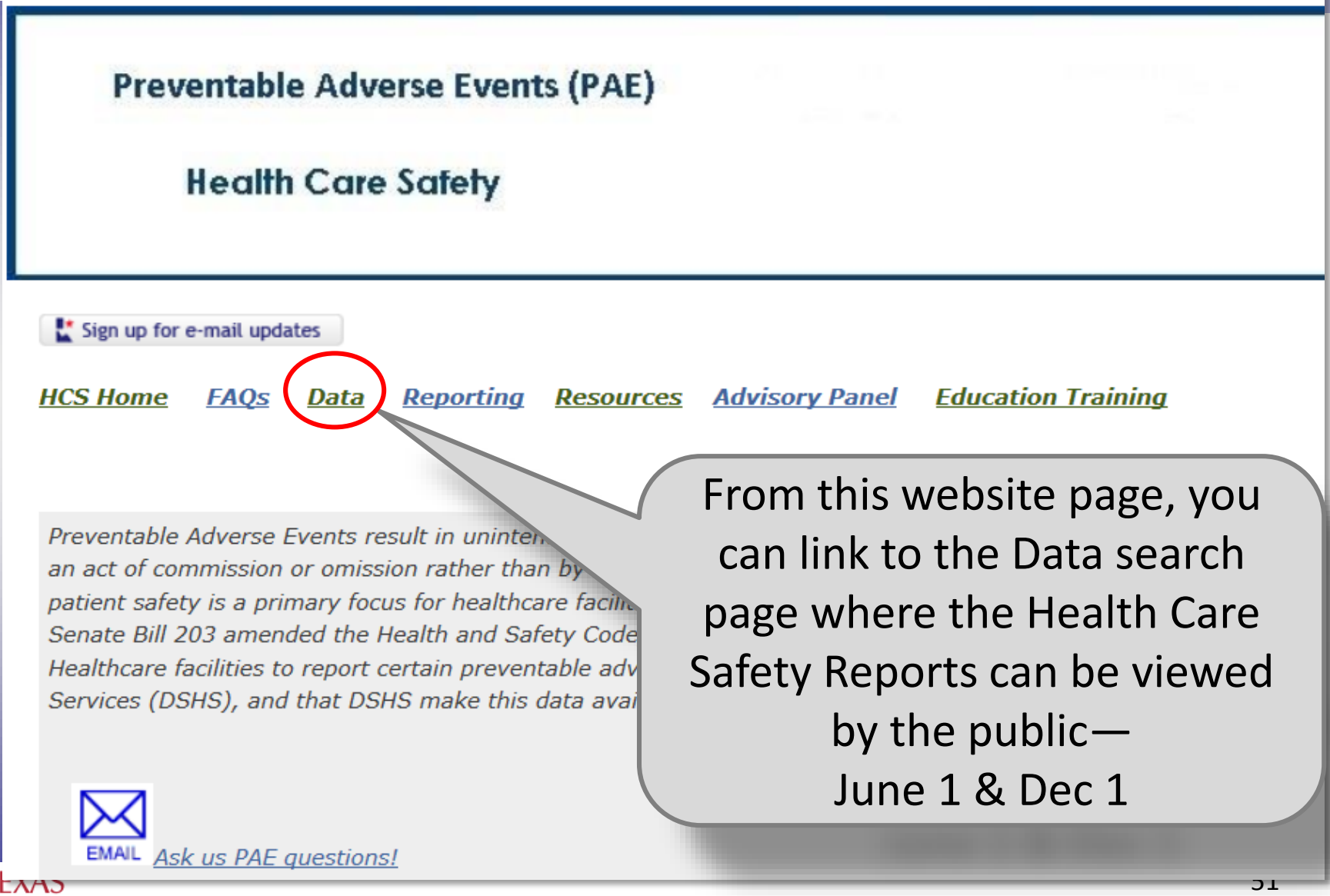
Submitting Comments



Be sure to save the record after submitting your final comment. Otherwise, your final comment will not be saved and will not be submitted for review.

Submitting Comments

Link to HAI/PAE Data Reports



From this website page, you can link to the Data search page where the Health Care Safety Reports can be viewed by the public—
June 1 & Dec 1

Data Search Page

Once the Health Care Safety Reports are finalized and comments have been approved, they will be posted.

PAE Reporting Status Update

TEXAS
Department of State Health Services

269 PAEs Reported H1-2015

Type of Event	Total Number
Patient Death or Severe Harm Associated with a Fall Resulting in a Fracture	110
Foreign Object Retained After Surgery or Invasive Procedure	69
Wrong Site Surgery or Invasive Procedure	26
Patient Death or Severe Harm Associated with a Fall Resulting in an Intracranial Injury	18
Wrong Surgery/Procedure	14
Patient Death or Severe Harm Associated with a Fall Resulting in Other Injury	9
Patient Death or Severe Harm Resulting from Failure to Follow Up or Communicate Laboratory, Pathology or Radiology Test Results	5

269 PAEs Reported H1-2015

Type of Event	Total Number
Any Incident in which Systems for O2 or Other Gas Contains No Gas, Wrong Gas, or are Contaminated by Toxic Substances	5
Perinatal Death or Severe Harm (maternal or neonate) Associated with Labor or Delivery in a Low-Risk Pregnancy while being cared for in a health care facility	4
Sexual Abuse or Assault of a Patient within or on the Grounds of a Health Care Facility	3
Patient Death or Severe Harm Associated with Use of Physical Restraints or Bedrails	2
Intra-operative or Immediately Post-operative Death of an ASA Class 1 Patient	2
Patient Death or Severe Harm Associated with a Fall Resulting in a Dislocation	1
Patient Death or Severe Harm Resulting from a Physical Assault that Occurs within or on the Grounds of a Health Care Facility	1

Second Tier PAE Reporting January 1, 2016

SURGICAL OR INVASIVE PROCEDURE EVENTS

1. Deep Vein Thrombosis (DVT) or Pulmonary Embolism (PE) after total knee replacement or after hip replacement.
2. Iatrogenic Pneumothorax with venous catheterization.

PATIENT PROTECTION EVENTS

1. Patient suicide, attempted suicide or self-harm that results in severe harm, while being cared for in a health care facility.
2. Patient death or severe harm associated with patient elopement.

First Tier PAE Reporting January 1, 2016

ENVIRONMENTAL EVENTS

1. Patient death or severe harm associated with an electric shock while being cared for in a health care facility.
2. Patient death or severe harm associated with a burn incurred from any source while being cared for in a health care facility.

POTENTIAL CRIMINAL EVENTS

1. Any instance of care ordered by or provided by someone impersonating a physician, nurse, pharmacist or other licensed health care provider.

First Tier PAE Reporting January 1, 2016

CARE MANAGEMENT EVENT

1. Any Stage III, Stage IV or Unstageable pressure ulcer acquired after admission/presentation to a health care facility.

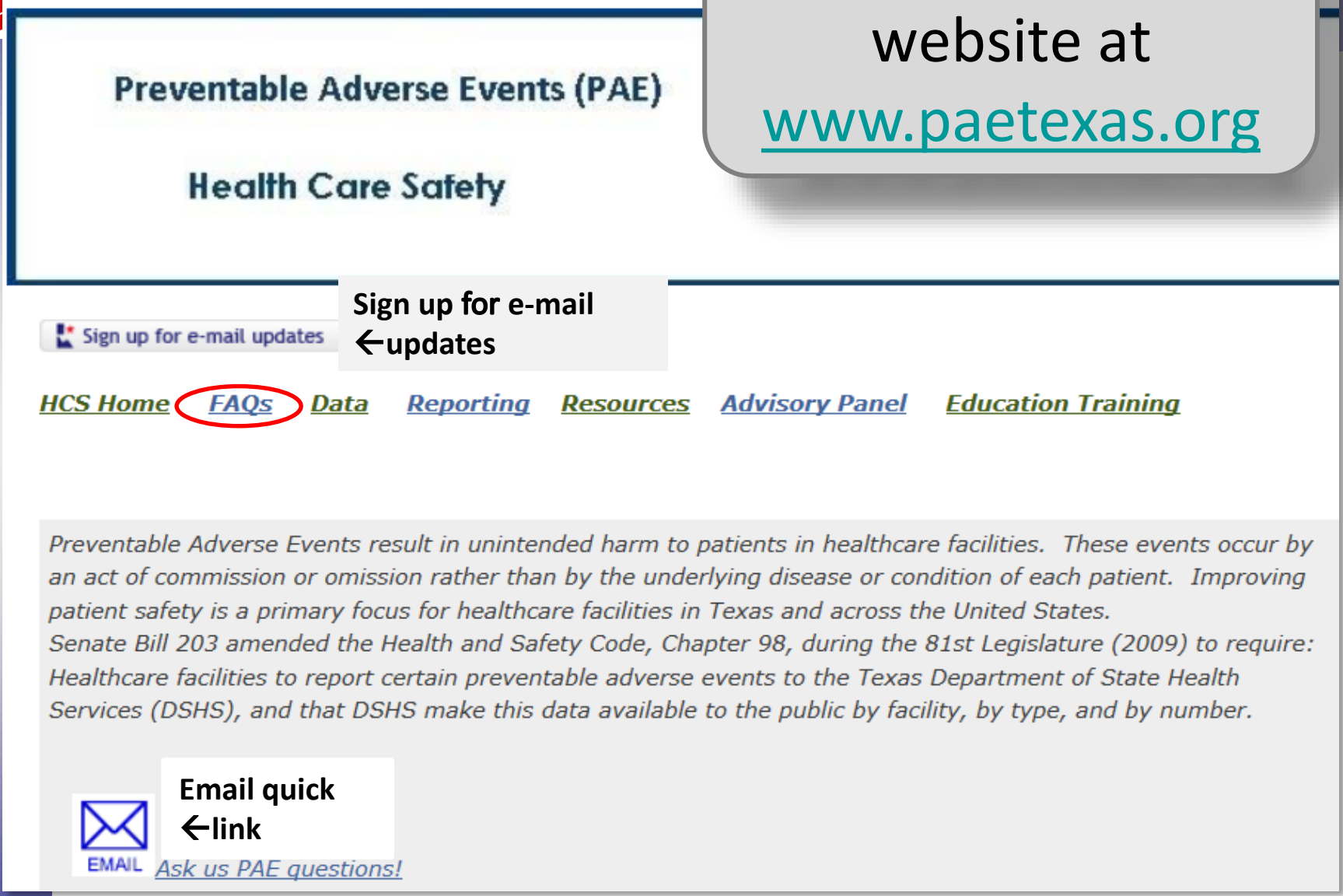
RADIOLOGICAL EVENT

1. Patient death or severe harm associated with the introduction of a metallic object into the MRI area.

Additional Resources

TEXAS
Department of State Health Services

This is the PAE website at www.paetexas.org



Click on FAQs

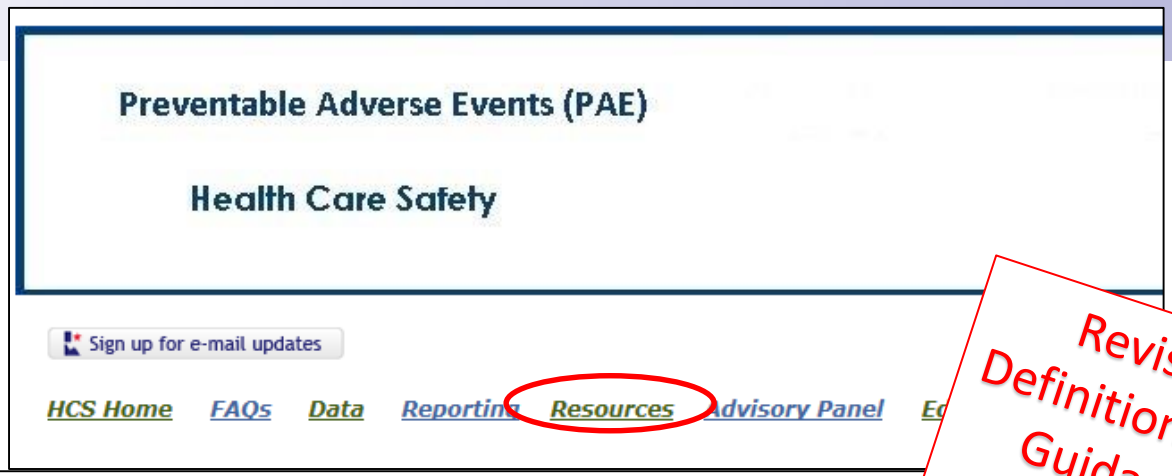
Frequently Asked Questions

A compilation of common question and answers regarding PAE Reporting explaining who must report, what must be reported to TXHSN and how and when to report PAEs through TXHSN.

FAQs (PDF, 671 KB) Revised 10/01/2015

Revised FAQs Posted

Click on Resources



Revised Definitions and Guidance Posted

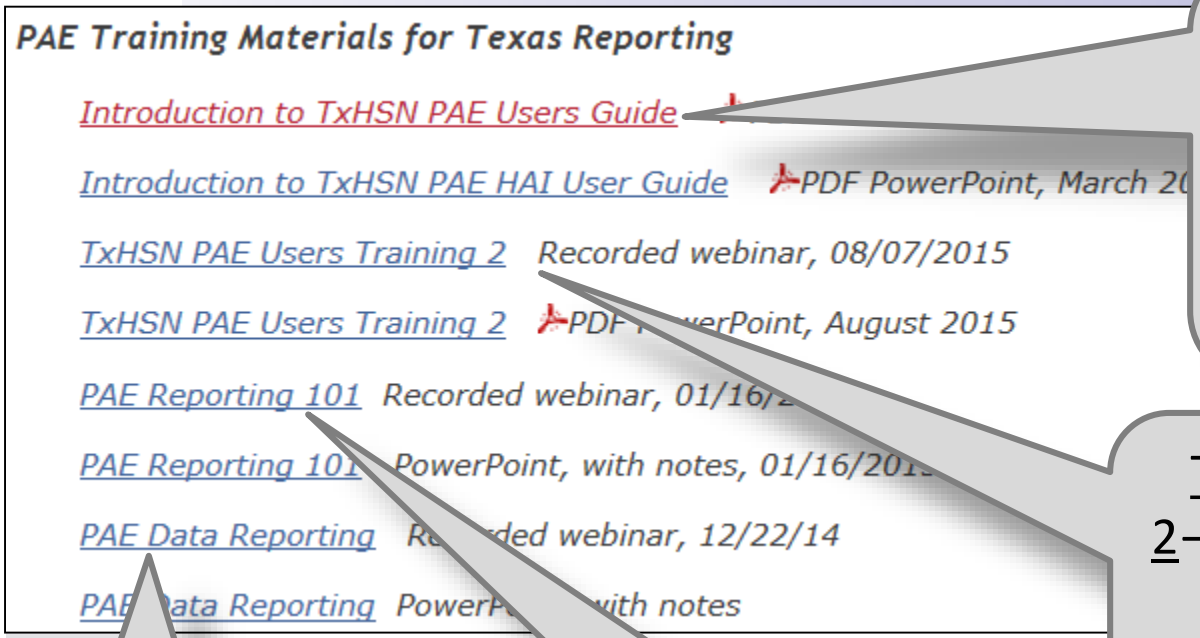
PAE Training Materials for Texas Reporting

- Introduction to TxHSN PAE Users G
- Introduction to TxHSN PAE HAI Use
- TxHSN PAE Users Training 2 Reco
- TxHSN PAE Users Training 2 PD
- PAE Reporting 101 Recorded webi
- PAE Reporting 101 PowerPoint, w
- PAE Data Reporting Recorded wel
- PAE Data Reporting PowerPoint, w

PAE Tool Kit

- Definitions and Guidance PDF, 560 KB, Revised 10/1/2015
- Perinatal Algorithm 01/01/2015
- PAE Categories and Tiers 120214
- Current PAE Brochure Sept 2014 PDF, 567 KB
- PAE Alert for ASC's Word, 49.6 KB
- TxHSN PAE Questions Worksheet PDF, 553 KB, Revised 10/01/2015
- PAE Contact Change Form 11_12_2014

Content of Trainings



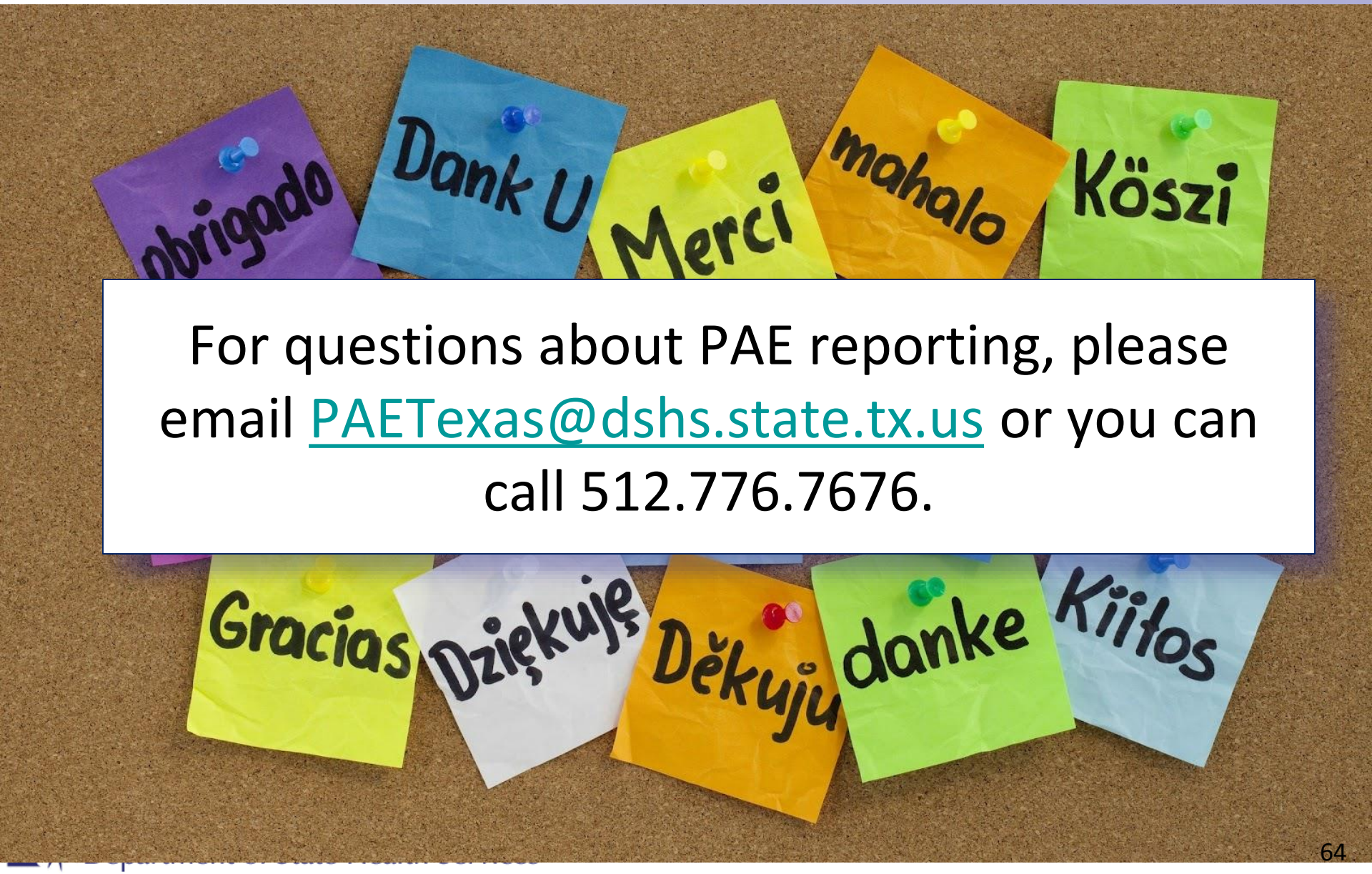
Introduction to TxHSN PAE Users Guide—Entering data, workflows, searching for records, deleting events.

TxHSN PAE Users Training 2—Security Question, Facility Record, Password Reset, Report No PAEs, Annual Survey

PAE Reporting 101—Background, Definitions, Chapter 98 Rules, Timeline, Reportable PAEs

PAE Data Reporting—Demonstration of reporting events in TxHSN.

Thank you for your time!



For questions about PAE reporting, please email PAETexas@dshs.state.tx.us or you can call 512.776.7676.