
Health Facilities Numbered Letter, Volume 12 Number 9
November 4, 2009

Did You Know?

You can view “number of discharges” on the 2008 [Inpatient Data](http://www.dshs.state.tx.us/THCIC/Hospitals/HospitalStatistics2008.xls) by quarter for all Texas hospitals at <http://www.dshs.state.tx.us/THCIC/Hospitals/HospitalStatistics2008.xls>.

Source: First, second, and third quarter 2008 THCIC Public Use Data File (PUDF).

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2q09 Corrections Timeline Extended (Hospitals Only)

THCIC has extended the 2q09 data corrections deadline to November 13, 2009. 2q09 corrections received at System13 after November 13, 2009 **will not** be processed with the 2q09 certification/encounter file unless the hospital pays for that service.

2007 IQI and PDI Review Extended (Hospitals Only)

Tables for the reports [Indicators of Inpatient Care in Texas Hospitals](#) and [Quality of Children's Care in Texas Hospitals](#) were released for hospital review on October 5. Questions were raised by some hospitals about some of the tables, Craniotomy Mortality in particular. We found that Version 3.2 of the Inpatient Quality Indicators and Pediatric Quality Indicators software used for developing the indicators, assumes that CMS-DRGs for 4th quarter 2007 were assigned using Version 25 of the CMS-DRG grouper. That was not the case since THCIC used Version 24 to assign CMS-DRGs for all of 2007. The result of this was that some discharges in 4th quarter 2007 were not included in the calculations.

The calculations have been corrected and the revised indicators are now available for your review. All indicators should be reviewed because they may have been affected by the recalculation. The review has been extended to January 2.

How to Submit Test Claims (Hospitals and ASCs)

Make sure your claim data is marked as Test :	
837 Data:	Insert the letter " T " in the 15th data element of the ISA segment, ISA15 (character position 103)
Test submission files should be from 25 to 250 claims. Anything smaller is not meaningful, anything larger will not be processed promptly.	
Fill out the Test Data Submission Request and fax prior to every test submission.	

To date, only **17 Submitters** have sent in 837 Outpatient test data. With the deadline for submitting 4th quarter 2009 outpatient procedures approaching, submitters waiting to go through the testing process may end up in a “bottle-neck” with other submitters also attempting to test at the last minute.

Submitters not passing the test phase by the March 1st, 2010 deadline for outpatient data submission will cause the provider (hospital/ASC) to be in an out-of-compliance status with state law.

Note: Of the 385 licensed ASCs, only 23 have requested a Submitter ID. ASCs that will use an approved System13 vendor/submitter for submitting data or that will only use WebClaim (THCIC’s manual data entry component) do not need a Submitter ID.

Reminder: All hospital and ambulatory surgery center submitters **MUST** go through the testing process before 837 outpatient data files can be submitted. New reporting hospitals must also go through the testing process for 837 inpatient data files if they are not using an approved System13 vendor/submitter.

No Quarterly Data to Report (Hospitals and ASCs)

Inpatient and Outpatient (beginning 4q09) data submissions are due quarterly. Facilities that do not provide any patient services for a particular quarter **MUST** notify THCIC in writing by completing the “**No Data to Report**” form and fax it to 512-458-7740 no later than the scheduled due date for each quarterly submission. This form is available on the THCIC web site at: <http://www.dshs.state.tx.us/THCIC/hospitals/NoDataToReport.doc>.

Requesting your Submitter and Provider Login Password (Hospitals and ASCs)

In order to use the THCIC_{System}, you must request your password by going to: <https://thcic.system13.com>.

Choose the 'Problems Logging In' link on the screen in the upper right corner to request/reset your password. After choosing that, choose the password recovery link. A password link will be e-mailed to the Primary Contact (only) for that Submitter or Provider login. Only the recipient of this e-mail may gain access to the password link. Forwarding the link to another person for access will break the link.

If you have multiple THCIC Provider and/or Submitter numbers, you must do this for each number.

If the **provider Primary Contact** person has changed, you must notify THCIC using the form located at <http://www.dshs.state.tx.us/THCIC/hospitals/FacilityInformationRequest.pdf> to update this information.

If the **submitter Primary Contact** person has changed, you must contact System13 at 888-308-4953 to update this information.

Facility Training (Hospital and ASC, Inpatient and Outpatient)

Texas Health Care Information Collection (THCIC) is offering training on the new THCIC_{System} for inpatient and outpatient facilities. Training will be provided online and there will also be training opportunities at the Austin office.

The requirements to receive the training on-line include a telephone and a computer with high speed Internet access. Space is limited to the first 30 respondents for online training. We are only offering online training at this time.

Trainings Offered

WebClaim – Component for manually entering data

WebCorrect – Component for correcting data

Upload/ Download - Upload 837 batch files

***Data certification training will be held at a later date.**

Additional training sessions are being scheduled and will be announced through the THCIC newsletter and posted at <http://www.dshs.state.tx.us/thcic/hospitals/Training.shtm>.

The on-line training schedule is as follows:

- ❖ Tuesday, November 10, 2009 – 9 AM – WebClaim and WebCorrect For ASCs Only
- ❖ Tuesday, November 10 – 1 PM - Upload/ Download and WebCorrect For ASCs Only
- ❖ Thursday, November 12, 2009 - 9 AM WebClaim and WebCorrect (Hospital and ASC)
- ❖ Thursday, November 12, 2009 - 1 PM Upload/ Download and WebCorrect (Hospital and ASC)
- ❖ Tuesday, November 17, 2009 - 9 AM – WebClaim and WebCorrect For ASCs Only
- ❖ Tuesday, November 17 – 1 PM - Upload/ Download and WebCorrect For ASCs Only
- ❖ Wednesday, November 18, 2009 - 9 AM WebClaim and WebCorrect (Hospital and ASC)

❖ Wednesday, November 18, 2009 - 1 PM Upload/ Download and WebCorrect (Hospital and ASC)

If you would like to attend the training sessions, please e-mail Tiffany Overton at thcichelp@dshs.state.tx.us and include your preferred training Date and Time in the “Subject” section plus the following information:

To...	thcichelp@dshs.state.tx.us
Cc...	
Subject:	Training Request for Training Date and Time

THCIC ID _____
Hospital/Organization _____
City _____
Registrant Name _____
Title _____
Phone Number _____
E-mail Address _____

Report Component Problems (Hospitals and ASCs)

Please report any problems detected when using WebClaim or WebCorrect to THCICHelp@dshs.state.tx.us.

Important Phone Numbers

Virginia:

System13 web site – <https://thcic.system13.com>

Helpdesk – 888-308-4953

Austin:

THCIC web site – www.dshs.state.tx.us/thcic

DSHS-Center for Health Statistics-THCIC – 512-458-7261

THCIC Staff – 512-458-7111

Bruce Burns, D.C.	extension 6431	Rules and policy issues, 837 format issues
Miren Carranza	extension 3287	Project Manager
Sylvia Cook	extension 6438	Facility reports, data use
Sheila Molina	extension 6546	PUDF requests
Wang-Shu Lu	extension 6453	Facility reports and analysis
Dee Roes	extension 3374	Facility compliance, research files request
Tiffany Overton	extension 2352	Facility training (submission, correction, and certification)

THCIC fax – 512-458-7740

It's the Law!
Texas Health and Safety Code, Chapter 108 requires all licensed Texas Hospitals and Ambulatory Surgery Centers to report inpatient and outpatient data to THCIC. See the THCIC web site for more information on this requirement at www.dshs.state.tx.us/thcic .