

# TEXAS STATE BOARD OF EXAMINERS OF PROFESSIONAL COUNSELORS

## Complaints Committee Meeting Thursday October 15, 2009 Hobby Bldg-Tower III 333 Guadalupe, Rm 100 Austin, Texas 78701

### Minutes

#### **Members Present:**

Glynda Corley, Professional Member  
Michelle Eggleston, Public Member  
Brenda Buckner, Professional Member  
Steven Christopherson, Professional Member

#### **Staff Present:**

Bobbe Alexander  
Dan Meador  
Jose Paiz

#### **Public Present:**

Janice Staub	Nik Mimari	Jordan Perkins	Erin Halstead
Parker Young	Martha Leesman	Lindsey Irons	Stacy LaPointe
W.P. Williams	Stephanie Marlyn	Stephanie Hatch	Patricia Sfrei
Dee Ann Mrinka	Meghan Brey	Joan Roberts	Megan Morris
Tracy Lincecum	James Mejras	Ruth Hackney	Chris Kingsbury
Cynthia Peters	Lindsay Liles	Mike Hamilton	Shelly Buchanan
Kenda Dalrymple	Kay Mailander	Kim Hatley	Lindsey Cutrell
Susan Anders	Angela	Nicci Boutrager	Cynthia Morgan
Jeff Allen	Nardecchiva	Roger Harmon	Carlyn Carter
Diane Stalnaker	Faith Webster	Nelda Carpenter	Kathy Van Dusen
Richard White	Jayne Rose	Betty Lynn Mendl	Rochelle Hale-
Carlos Castillo	Asugm Ekene	William Gorman	Schwartz
Gaie Palmer	Diane Black	Matt Kelly	Nina J. May
Jane Tomlinson	Veronica Rhods	Kyle Johnson	Mary Forest Wright
Joanne Sumerhays	Sharon Clavello	Julie Hamilton	Jessica Stader
Monty Tomlinson	Ashley Adler	Merilyn Howton	Abigain Salomon
Nicole Gregston	Jennifer Young	Rick Marriott	

**12:30 p.m. Complaints Committee** (Corley-Chair, Eggleston, Buckner, Christopherson)

**Agenda item #1** was Call to Order. The meeting was called to order by Ms. Corley at 12:35p.m.

**Agenda item #2** was Introduction of members, staff, and guests.

**Agenda item #3** was Review and accept committee minutes from the July 10, 2009 Complaints meeting. Ms. Buckner made a motion to approve the minutes. The motion was seconded by Ms. Eggleston and passed.

**Agenda item #4** was Discussion and possible action concerning pending complaints.

1061000007	1061080135	1061090055	1061090123	1061090154	1061090185	1061090211
1061000068	1061080136	1061090056	1061090124	1061090155	1061090186	1061090212
1061000069	1061080142	1061090057	1061090125	1061090157	1061090187	1061090213
1061030048	1061080146	1061090058	1061090126	1061090160	1061090189	1061090215
1061040158	1061080153	1061090059	1061090128	1061090161	1061090190	1061090216
1061050106	1061080156	1061090063	1061090129	1061090162	1061090191	1061090217
1061060020	1061090001	1061090065	1061090131	1061090163	1061090192	1061090218
1061070030	1061090007	1061090067	1061090133	1061090164	1061090194	1061090219
1061070048	1061090008	1061090069	1061090134	1061090165	1061090195	1061090220
1061070068	1061090014	1061090071	1061090136	1061090167	1061090196	1061100001
1061070079	1061090021	1061090072	1061090137	1061090168	1061090197	1061100002
1061070112	1061090029	1061090073	1061090138	1061090170	1061090198	1061100003
1061070123	1061090031	1061090077	1061090140	1061090171	1061090199	1061100004
1061070134	1061090037	1061090078	1061090141	1061090173	1061090200	1061100005
1061080019	1061090039	1061090083	1061090142	1061090174	1061090201	1061100006
1061080036	1061090040	1061090111	1061090143	1061090175	1061090202	1061100007
1061080043	1061090042	1061090112	1061090145	1061090176	1061090203	1061100008
1061080052	1061090045	1061090116	1061090146	1061090179	1061090204	1061100009
1061080056	1061090047	1061090117	1061090147	1061090180	1061090205	1061100010
1061080059	1061090048	1061090118	1061090148	1061090181	1061090206	
1061080071	1061090049	1061090119	1061090150	1061090182	1061090207	
1061080130	1061090051	1061090121	1061090151	1061090183	1061090209	
1061080131	1061090054	1061090122	1061090152	1061090184	1061090210	

1061-09-0077-Mr. Christopherson made a motion to close the complaint with an advisory letter. The motion was seconded by Ms. Eggleston and Passed.

1061-09-0124-Ms. Eggleston made a motion to close the complaint with an advisory letter. The motion was seconded by Mr. Christopherson and Passed.

1061-09-0137-Mr. Christopherson made a motion to close the complaint with no violation. The motion was seconded by Ms. Buckner and Passed.

1061-09-0057-Ms. Corley made a motion to table the complaint. The motion was seconded by Mr. Christopherson and Passed.

1061-09-0118-Ms. Eggleston made a motion to issue a one year probated suspension with quarterly supervision reports given to the board. The supervision and reports will be regarding boundary issues and the Board will review the case after the one year probated suspension is complete. The motion was seconded by Ms. Buckner and Passed. Mr. Christopherson recused himself from this complaint.

1061-09-0048-Mr. Christopherson made a motion to revoke the license. The motion was seconded by Ms. Buckner and Passed.

1061-09-0040-Ms. Eggleston made a motion to issue a one year a probated suspension with monthly counseling with reports being sent to the board regarding the Respondent's emotional state. At the end of the one year probated suspension the board will revisit the Respondent's emotional state to determine if the Respondent is emotionally ready to return to work. During this time quarterly reports will be turned in to the Board. The Respondent will need to report back to the Board to let them know when she is returning to work. The motion was seconded by Ms. Buckner, discussed and passed.

1061-09-0071-Ms. Corley made a motion to table this complaint and to have the Respondent's supervisor come before the board at the next meeting for questioning. The motion was seconded by Ms. Eggleston and Passed.

1061-09-0083-Ms. Eggleston made a motion to close the complaint with no violation. The motion was seconded by Mr. Christopherson and Passed.

1061-09-0125-Ms. Corley made a motion to close the complaint with no violation. The motion was seconded by Mr. Christopherson and Passed.

1061-09-0072-Ms. Eggleston made a motion to close the complaint with no violation. The motion was seconded by Mr. Christopherson and Passed.

1061-09-0054-Ms. Eggleston made a motion to close the complaint with an advisory letter. The motion was seconded by Mr. Christopherson and Passed.

1061-09-0127-Mr. Christopherson made a motion to close the complaint with no violation. The motion was seconded by Ms. Buckner and Passed.

1061-09-0138-Ms. Eggleston made a motion to revoke the license. The motion was seconded by Ms. Buckner and Passed.

1061-09-0073-Ms. Buckner made a motion to close the complaint with no violation. The motion was seconded by Ms. Eggleston and Passed.

1061-09-0047-Ms. Eggleston made a motion to close the complaint with no violation. The motion was seconded by Ms. Corley and Passed.

1061-09-0045-Mr. Christopherson made a motion to issue a letter of reprimand. The motion was seconded by Ms. Eggleston and Passed.

1061-09-0037-Ms. Eggleston made a motion to close the complaint with no violation. The motion was seconded by Mr. Christopherson and Passed.

1061-09-0095-Mr. Christopherson made a motion to impose an administrative penalty of \$100 a month for two months for a total of \$200 and the Respondent must also repay the supervisees their fees back. The motion was seconded by Ms. Eggleston and Passed.

1061-09-0100-Ms. Eggleston made a motion to issue an administrative penalty of \$100 a month for each month she supervised someone while her license was expired and must repay all interns they supervised their fees. The motion was seconded by Mr. Christopherson and Passed.

1061-09-0056-Ms. Buckner made a motion to close the complaint with no action. The motion was seconded by Mr. Christopherson and Passed.

1061-09-0049-Ms. Buckner made a motion to close the complaint with no violation. The motion was seconded by Ms. Eggleston and Passed.

1061-09-0111-Mr. Christopherson made a motion to close the complaint with an advisory letter. The motion was seconded by Ms. Eggleston and Passed.

1061-09-0069-Ms. Corley made a motion to issue a letter of reprimand. The motion was seconded by Ms. Buckner and Passed.

1061-09-0089-Ms. Buckner made a motion to issue an administrative penalty of \$100 a month for four months per supervisee for each month that they were not license. They also must repay the interns their fees. The motion was seconded by Ms. Eggleston and Passed.

1061-09-0119-Mr. Christopherson made a motion to close the complaint with an advisory letter. The motion was seconded by Ms. Buckner and Passed.

1061-09-0145- Mr. Christopherson made a motion to close the complaint with no violation. The motion was seconded by Ms. Buckner and Passed.

**Agenda item #5 was** Discussion and possible action regarding updates on disciplinary actions taken or proposed. The unsigned/returned NOV's will be referred to the full board.

**Agenda item #6 was** Public comment. No comment was given.

**Agenda item #7 was** Adjournment. Ms. Corley made a motion to adjourn the meeting. The motion was seconded by Mr. Christopherson and passed. The meeting was adjourned at 7:30p.m.

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Glynda Corley, Chair

Date



# TEXAS STATE BOARD OF EXAMINERS OF PROFESSIONAL COUNSELORS

Committee Meetings  
Thursday, October 15, 2009  
Hobby Bldg-Tower III  
333 Guadalupe, Rm 100  
Austin, Texas 78701

## Minutes

### Members Present:

Michelle Eggleston, Public Member  
Karen Burke, Professional Member  
Jaa St. Julien, Public Member  
Brenda Compagnone, Professional Member

### Staff Present:

Bobbe Alexander  
Dan Meador  
Jose Paiz

### Public Present:

Kim Hatley with TCA	Andrea Jahnke	Douglas Lormand
Mark D. Heaney	Rosario Sralla	Carlene Lormand
Conny Capps	Len Sralla	
Amber Gail Tahnke	Mary Weiler	

**9:30 a.m. Applications Committee** (Eggleston-Chair, Burke, St. Julien, Compagnone)  
(Or upon completion of the Testing and Continuing Education Committee)

**Agenda item #1** was Call to Order. The meeting was called to order at 9:35a.m. by Ms. Eggleston

**Agenda item #2** was Introduction of members, staff and guests.

**Agenda item #3** was Review and accept committee minutes from the July 10, 2009 committee meeting. Ms. Compagnone made a motion to approve the minutes upon corrections being made. The motion was seconded by Ms. Burke and passed.

**Agenda item #4** was Discussion and possible action concerning application and licensure appeals.

**Capps-** Ms. Compagnone made a motion to accept the application. The motion was seconded by Mr. St. Julien and passed.

**Heaney-** Mr. St. Julien made a motion to not accept the class in question. The motion was seconded by Ms. Compagnone and passed. Ms. Burke made a motion to accept application. The motion was seconded by Mr. St. Julien and passed. Ms. Compagnone made a motion to extend the provisional license. The motion was seconded by Mr. St. Julien and passed.

**Jahnke-**Ms. Burke made a motion that the applicant needs to take professional orientation class. The motion was seconded by Mr. St. Julien and passed. Ms. Compagnone made a motion to

accept this application pending receiving of Ms. Jahnke's syllabus. The motion was seconded by Mr. St. Julien and passed.

**Weiler**-Ms. Compagnone made a motion to deny the application. The motion was seconded by Ms. Burke and passed with one opposition.

**Sralla**-Ms. Burke made a motion to accept the application. The motion was seconded by Ms. Compagnone and passed.

**Lormand**-No action was taken.

**Usner**-Ms. Burke made a motion to deny the application. The motion was seconded by Ms. Compagnone and passed.

**Dickinson**-Mr. St. Julien made a motion to deny the application. The motion was seconded by Ms. Compagnone and passed.

**Hernandez**-Mr. St. Julien made a motion to deny the application. The motion was seconded by Ms. Compagnone and passed.

**Agenda item #5** was Public comment. No comment was made.

**Agenda item #6** was Adjournment. The meeting was adjourned at 11:20a.m.

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Michelle Eggleston, Chair,

Date

**TEXAS STATE BOARD OF EXAMINERS OF PROFESSIONAL COUNSELORS**

**Committee Meetings  
Thursday, October 15, 2009  
Hobby Bldg-Tower III  
333 Guadalupe, Rm 100  
Austin, Texas 78701**

**Minutes**

**Members Present:**

Michelle Eggleston, Public Member  
Leslie Pohl, Public Member  
Jaa St. Julien, Public Member  
Steven Christopherson, Professional Member

**Staff Present:**

Bobbe Alexander  
Dan Meador  
Jose Paiz

**Public Present:**

Kim Hatley

**11:00 a.m. Rules Committee** (Eggleston-Chair, St. Julian, Pohl, Christopherson)  
(Or upon completion of the Applications Committee)

**Agenda item #1** was Call to Order. The meeting was called to order by Ms. Eggleston at 11:30a.m.

**Agenda item #2** was Introduction of members, staff and guests.

**Agenda item #3** was Review and accept committee minutes from the July 10, 2009 committee meeting. Mr. St. Julien made a motion to approve the minutes. The motion was seconded by Mr. Christopherson and passed.

**Agenda item #4** was Public Comment. Comment was made by Ms. Kim Hatley from TCA.

**Agenda item #5** was Adjournment. The meeting was adjourned at 11:45a.m.

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Michelle Eggleston, Chair

Date

**TEXAS STATE BOARD OF EXAMINERS OF PROFESSIONAL COUNSELORS**

**Committee Meetings  
Friday October 16, 2009  
Department of State Health Services  
Exchange Bldg.  
8407 Wall St. N-102  
Austin, Texas 78754**

**Minutes**

**Members Present:**

Glynda Corley, Professional Member  
Brenda Buckner, Professional Member  
Leslie Pohl, Public Member  
Steven Christopherson, Professional Member

**Staff Present:**

Bobbe Alexander  
Dan Meador  
Jose Paiz

**Public Present:**

None

**9:00 a.m. Supervision Issues Committee** (Corley-Chair, Buckner, Christopherson, Pohl)

**Agenda item #1** was Call to Order. The meeting was called to order by Ms. Corley at 9:00a.m.

**Agenda item #2** was Introduction of members, staff and guests.

**Agenda item #3** was Review and accept committee minutes from the January 29, 2009 meeting. Ms. Corley made a motion to approve the minutes. The motion was seconded by Ms. Buckner and passed.

**Agenda item #4** was Discussion and possible action regarding issues related to supervision. No action was taken.

**Agenda item #5** was Public Comment. No comments were made.

**Agenda item #6** was Adjournment. The meeting adjourned at 9:52a.m.

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Glynda Corley, Chair

Date

**TEXAS STATE BOARD OF EXAMINERS OF PROFESSIONAL COUNSELORS**

**Committee Meetings  
Friday October 16, 2009  
Department of State Health Services  
Exchange Bldg.  
8407 Wall St. N-102  
Austin, Texas 78754**

**Minutes**

**Members Present:**

Jaa St. Julien, Public Member  
Brenda Compagnone, Professional Member  
Karen Burke, Professional Member

**Staff Present:**

Bobbe Alexander  
Dan Meador  
Jose Paiz

**Public Present:**

None

**10:00a.m. Professional and Regulatory Trends Committee** (St. Julien-Chair, Burke, Compagnone)  
(or upon completion of the Supervision Issues Committee)

**Agenda item #1** was Call to Order. The meeting was called to order at 10:10 a.m. by Mr. St. Julien

**Agenda item #2** was Introduction of members, staff and guests.

**Agenda item #3** was Review and accept committee minutes from the September 25, 2008 meeting. Ms. Compagnone made a motion to approve the minutes. The motion was seconded by Ms. Pohl and passed.

**Agenda item #4** was Discussion and possible action regarding professional and regulatory trends. No action was taken.

**Agenda item #5** was Public Comment. No comments were made.

**Agenda item #6** was Adjournment. Ms. Compagnone made a motion to adjourn. The motion was seconded by Ms. Pohl and passed. The meeting adjourned at 10:30a.m.

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Jaa St. Julien, Chair

Date

# TEXAS STATE BOARD OF EXAMINERS OF PROFESSIONAL COUNSELORS

**Full Board Meeting  
Friday, October 16, 2009, 10:30 a.m.  
Department of State Health Services  
Exchange Bldg.  
8407 Wall St. N-102  
Austin, Texas 78754**

## **Minutes**

### **Members Present:**

Glynda Corley, Chair, Professional Member  
Brenda Buckner, Professional Member  
Leslie Pohl, Public Member  
Steven Christopherson, Professional Member  
Michelle Eggleston, Public Member  
Karen Burke, Professional Member  
Brenda Compagnone, Professional Member  
Jaa St. Julien, Public Member

### **Staff Present:**

Bobbe Alexander  
Dan Meador  
Jose Paiz  
Cindy Bourland  
Stephen Mills

### **Public Present:**

Judith Powell  
James Castro  
Claire Powell  
Diane Boddy

**Agenda item #1 was** Call to order. The meeting was called to order by Ms. Corley at 10:30a.m.

**Agenda item #2 was** Introduction of members, staff and guests.

**Agenda item #3 was** Discussion and possible action concerning absent board members. Ms. Corley announced the absence of Ms. Teran and her absence was approved.

**Agenda item #4 was** Discussion and possible action concerning approval of minutes from the July 10, 2009 meeting. Ms. Corley made a motion to approve the minutes. The motion was seconded by Ms. Compagnone and passed.

**Agenda item #5 was** Public comment. Comments were made by Ms. Judith Powell.

**Agenda item #6 was** Presentation of service awards for past board members. The presentation of awards was given by Ms. Corley and Ms. Alexander to Judy Powell, James Castro and Diane Boddy.

**Agenda item #7 was** Board Chair Report and Update concerning current challenges and accomplishments; interaction with stakeholders, state officials, and staff; committee appointments and

functions; workload of board members; and general information regarding the routine functioning of the board. The report was given by Ms. Corley.

**Agenda item #8** was Executive Director's Report and Update concerning program operations; customer service accomplishments, inquiries, and challenges; current and/or historical licensee statistics; media, legislative, and stakeholder contacts and concerns; workload processing; special projects assigned to executive director; and general information regarding the routine functioning of the licensure program. The report was given by Ms. Alexander.

**Agenda item #9** was Management Report and Update from the DSHS Professional Licensing and Certification Unit, including unit organization and staffing; program costs and revenue; current operational initiatives; customer service accomplishments and challenges; workload processing and statistical information; status of rulemaking within the unit; legislative and media contacts and tracking; and general information regarding the routine functioning of the unit. The report was given by Ms. Bourland.

**Agenda item #10** was Discussion and possible action concerning licensee D.B.S. Ms. Compagnone made a motion to accept the order. The motion was seconded by Mr. St. Julien and passed.

**Agenda item #11** was Discussion and possible action concerning licensee J.T. Ms. Buckner made a motion to accept the order. The motion was seconded by Mr. Christopherson and passed.

**Agenda item #12** was Discussion and possible action concerning licensee K.H. Ms. Buckner made a motion to accept the order. The motion was seconded by Ms. Eggleston and passed with Ms. Burke recusing herself from the voting.

**Agenda item #13** was Discussion and possible action concerning licensee J.W. Mr. St. Julien made a motion to accept the order. The motion was seconded by Ms. Buckner and passed.

**Agenda item #14** was Discussion and possible action concerning licensee B.G. Ms. Burke made a motion to accept the order. The motion was seconded by Mr. St. Julien and passed.

**Agenda item #15** was Discussion and possible action concerning licensee K.M. Mr. Christopherson made a motion to accept the order. The motion was seconded by Mr. St. Julien and passed.

**Agenda item #16** was Discussion and possible action concerning licensee C.L. Ms. Burke made a motion to accept the order. The motion was seconded by Mr. Christopherson and passed.

**Agenda item #17** was Discussion and possible action concerning licensee A.M. Mr. St. Julien made a motion to accept the order. The motion was seconded by Ms. Burke and passed.

**Agenda item #18** was Discussion and possible action concerning licensee B.M. Ms. Buckner made a motion to accept the order. The motion was seconded by Mr. St. Julien and passed.

**Agenda item #19** was Discussion and possible action concerning licensee S.A. Mr. Christopherson made a motion to accept the order. The motion was seconded by Ms. Burke and passed.

**Agenda item #20** was Discussion and possible action concerning licensee B.H. Ms. Compagnone made a motion to accept the order. The motion was seconded by Mr. Christopherson and passed.

**Agenda item #21** was Discussion and possible action concerning Committee Reports.

**A. Applications Committee** regarding actions taken at the October 15, 2009 committee meeting. Ms. Eggleston made a motion to accept the report. The motion was seconded Ms. Compagnone and passed.

**B. Testing and Continuing Education Committee** regarding actions taken at the October 15, 2009 committee meeting. Ms. Compagnone made a motion to accept the report. The motion was seconded by Mr. Christopherson and passed.

**C. Rules Committee** regarding actions taken at the October 15, 2009 committee meeting. Ms. Eggleston made a motion to accept the report. The motion was seconded by Ms. Compagnone and passed.

**D. Supervision Committee** regarding actions taken at the October 16, 2009 committee meeting. Ms. Corley made a motion to accept the report. The motion was seconded by Mr. St. Julien and passed.

**E. Professional and Regulatory Trends** regarding actions taken at the October 16, 2009 committee meeting. Mr. St. Julien made a motion to accept the report. The motion was seconded by Ms. Compagnone and passed.

**F. Complaints Committee Report** regarding actions taken at the October 15, 2009 committee meeting. Ms. Corley made a motion to accept the report. The motion was seconded by Mr. Christopherson and passed.

**Agenda item #22** was Report from Texas Counseling Association's Executive Director. No report was given by TCA.

**Agenda item #23** was Announcements.

**Agenda item #24** was setting of next meeting date and location. Complaints committee set for December 7, 2009 in Austin. January 21-22, 2010 is set for committee and board meetings in Houston. April meeting location is set for Denton. No actual date set at this time.

**Agenda item #25** was Adjournment. Ms. Compagnone made a motion to adjourn. The motion was seconded by Ms. Eggleston and passed. The meeting was adjourned at 11: 30a.m.

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Glynda Corley, Chair

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Bobbe Alexander, Executive Director

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Date

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Date