

EMS/Trauma Systems Organization

There have been changes in the EMS/Trauma System organization over the past few years. Below is an updated guide highlighting the appropriate channels for communicating with DSHS when you need technical assistance, have questions, or have concerns beyond general inquiries.

1. Group managers should be your first point of contact

Contact EMS Trauma System for:
Designation - Trauma, Stroke, Neonatal, Maternal, Centers of Excellence for Fetal Diagnosis and Therapy
Funding - Trauma, EMS, RACs

Group Manager
Elizabeth Stevenson, 512-834-6700, Ext. 6794

Contact EMS Certification and Licensure for:
Initial and renewal application processing of licenses/certification for EMS personnel, EMS providers and first responders

Group Manager
Vacant, 512-834-6671

Contact EMS Compliance Group(s) for:
Education, Course review, Inspections, Compliance, Technical Assistance
Contact the central group for:
Background reviews

Group Managers:
South - Jaime Vallejo, 210-949-2052
East - Fernando Posada, 713-767-3331
Central - Brett Hart, 512-834-6700, ext. 6731

Contact EMS Enforcement for:
Previous or pending disciplinary Actions and enforcement process

Group Manager
Ademola Olufemi,
512-834-6665 ext. 2690

Unit Manager
Chris Drews,
512-834-6665 ext. 6621

2. If needed, contact Unit Directors for assistance with:

Designation Programs and Funding:

Director
Jane Guerrero, 512-834-6700

EMS Certification and Licensure:

Director
Charlotte Sullivan, 512-834-6600 ext.6730

EMS Compliance and Inspections:

Director
Jane Guerrero, 512-834-6700

3. Contact Section Directors if further assistance is requested

Health Care Quality **Section** - Vacant, 512-834-6700

Enforcement Programs
Jon Huss, 512-834-6687

You may also contact Joe Schmider, the State EMS Director (512-834-6700, Ext. 6737) or Colin Crocker, State Trauma Director (512-834-6700, ext, 2706) for further assistance