

# EMS/Trauma System Organization

There have been changes in the EMS/Trauma System organization over the past few years. Below is an updated guide highlighting the appropriate channels for communicating with DSHS when you need technical assistance, have questions, or have concerns beyond general inquiries.

## 1. Group managers should be your first point of contact

### Contact EMS/Trauma Systems Section for:

Designation - Trauma, Stroke, Neonatal, Maternal, Centers of Excellence for Fetal Diagnosis and Therapy  
Funding - Trauma, EMS, RACs

**Group Manager**  
**Elizabeth Stevenson**  
512-834-6700, Ext. 6794

### Contact Business Filing & Verification Section for:

Initial and renewal application processing of licenses/certification for EMS personnel, EMS providers and first responders

**Group Manager**  
**Vacant**  
512-834-6671

### Contact Compliance Section for:

Previous or pending disciplinary actions and enforcement process

**Group Manager**  
**Ademola Olufemi**  
512-834-6665 ext. 2690

### Contact EMS Compliance Units for:

Education, Course review, Inspections, Compliance, Technical Assistance  
**Contact the central group for:** Background reviews

#### Group Managers:

##### North & South

**Jaime Vallejo**, 210-949-2052

##### East

**Fernando Posada**, 713-767-3331

##### Central

**Brett Hart**, 512-834-6700, ext. 6731

## 2. Contact Section Directors if further assistance is requested:

### EMS/Trauma Systems Section:

**Director**  
**Jane Guerrero**  
512-834-6700

### Business Filing & Verification Section:

**Director**  
**Charlotte Sullivan**  
512-834-6600 ext.6730

### Compliance Section

**Director**  
**Chris Drews**  
512-834-6665 ext. 6621

**If further assistance is requested, contact:**

**State EMS Director**  
**Joe Schmider**, 512-834-6700, Ext. 6737