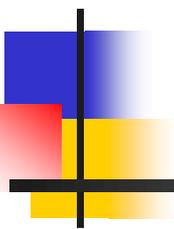


ESAR-VHP

Texas Disaster Volunteer Registry for Volunteer Health Professionals



Kelley Adams

**State Disaster Volunteer System Coordinator
Community Preparedness Section
Texas Department of State Health Services**



ESAR-VHP?

- **Emergency System For Advanced Registration of Volunteer Health Professionals**



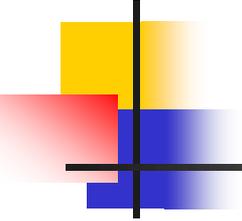
What Is ESAR-VHP

- ESAR-VHP is a national network of web-based, state-based systems, which verifies the identity and credentials of health professionals so that they can more readily volunteer for disaster and public health and medical emergencies. By registering through your state ESAR-VHP program, volunteers' identities, licenses, credentials, accreditations, and hospital privileges are all verified in advance of a public health and medical disaster or emergency. The program was established by Congress in 2002.



Federal Role in ESAR-VHP

- At the federal level, ESAR-VHP is managed by the Office of the Assistant Secretary for Preparedness and Response (ASPR). ASPR develops guidelines, policy, and requirements for the states to use in developing and implementing their ESAR-VHP programs. The states have the flexibility to develop an ESAR-VHP program, which best meets the states' needs while enabling a national system of mutual aid for an optimal operation.



ESAR-VHP in Texas:

- **Local Volunteer Registration and Management Tool with local and regional coordination and state administration through the Texas Department of State Health Services.**
- **Texas Disaster Volunteer Registry For Volunteer Health Professionals**
 - **www.texasdisastervolunteerregistry.org**
- **ESAR-VHP**
 - **www.phe.gov**



Migration To New Platform

- **The Texas Disaster Volunteer Registry has migrated to a new platform.**
- **CORES Responder Management System**
- **First Administrator Training held December**
- **Next Training – Web Ex – January 14th**

Registration – New Platform

texas
Disaster Volunteer Registry

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Welcome to the Texas Disaster Volunteer Registry

Thank you for your interest in volunteering. This site allows volunteer health professionals and lay volunteers wishing to support medical preparedness and response to register as a responder with participating organizations to provide services during a disaster or public health emergency. The registration system will collect basic information about you and your professional skills. To register you will need to click on the Register Now button to begin the registration process. It will allow you to register with a group that is already an established responder organization. If you have completed the registration process or would like to return to continue or change information you will need to click the Log In button using the password and user name you selected when you created your account.

The Texas Disaster Volunteer Registry web site is maintained by the Department of State Health Services but is used as a local volunteer registration and management tool for local responder organizations. The Volunteer Registry provides a secure database with readily available, verifiable information regarding each volunteer's identity, qualifications, training and experience. The Registry helps provide a timely, effective response to disasters and ensures the appropriate match of a volunteer's skills and abilities with the needs of the emergency situation.

As a prospective volunteer, please keep in mind the following:

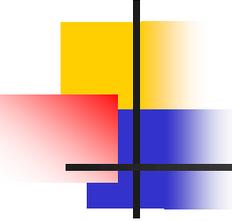
- When you register you will have the option to choose a group if you align with which to affiliate. If you need assistance during the registration process please contact either Rodney Bowen (512-776-2726) or Kately Adams (512-776-2611).
- We strongly encourage you to join the nearest Medical Reserve Corps, if one is located in your area. You can learn more about the Medical Reserve Corps by visiting <http://www.medicalreservecorps.gov/homePage>.
- If you are in an area that doesn't have a Medical Reserve Corps please contact us.
- Your information will be kept secure and shared only with emergency management officials during a disaster response.
- As a volunteer, you have the right to say "yes" or "no" to any requests for your services.
- As a volunteer, you have the right to decide how far you are willing to travel and how long you are willing to serve.

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A Few New Additions

- **Credential Verification (real time)**
- **Mission Manager and Scheduler**
- **Badging**
- **Robust Reporting**
- **Robust advanced search capability**
- **Built-in import and export tools**
- **Built-in Communication Tools**



Just A Few of the Benefits

- **Texas' ESAR-VHP system is built to federally mandated standards**
- **The system automatically credentials volunteers at 4 different levels based upon their qualifications**
- **Allows for on demand verification of credentials and licenses**
- **Allows volunteer health professionals the opportunity to register in a secure, web-based application to affiliate them with a response organization and to have their identity, licenses, and credentials verified before an emergency happens.**
- **It is available 24/7/365**
- **Its' free for volunteer groups in Texas**
- **On-line registration is fast and simple**



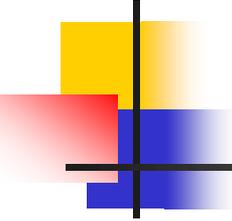
Benefits

- **It allows registered health professionals to opt in or out of a volunteer opportunity, and streamlines the verification process so that once on-site, health professionals can work at their highest levels.**
- **Allows local Volunteer Managers control over their own volunteers**
- **Volunteer Managers can match responder qualifications to each job needed in an event**
- **Has advanced scheduling capabilities and additional functionalities**
- **Maximizes the size of the population able to receive services during disasters and public health emergencies**



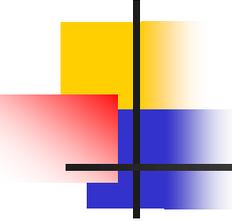
Benefits

- **Allows for the registration of non-health care/lay volunteers willing to support medical operations**
- **Allows for volunteer managers to deploy volunteers communicating through the system**
- **Local Volunteer Manager is in control of their own volunteers, has their own “bucket” of volunteers and nobody else can access those volunteers.**
- **Includes field status tracking**
- **Includes badging capability**
- **Instant Notification**
- **After-action reporting**



Credentialing Overview

- **Process to effectively use volunteer health professionals with varying levels of clinical competency**
- **Ensures adequate supply of hospital-qualified volunteer health professionals**
- **Ensures adequate supply of volunteer health professionals not qualified to work in a hospital but in other settings such as clinics, nursing homes, and shelters.**
- **Includes volunteers with basic qualifications and licenses to practice in the state.**
- **Included lay/non-health care volunteers to support medical operations.**



ESAR-VHP Credential Levels 1-4 Overview

- **Level 1**
 - **Volunteer Health Professionals who currently work in a hospital (ICU, ER, Medical Surge Area, OR)**
- **Level 2**
 - **Volunteer Health Professionals that work in non-hospital settings (Medical Office, Clinics, nursing homes)**
- **Level 3**
 - **Volunteer Health Professionals that have a license to practice but may not be currently working in a clinical setting**
- **Level 4**
 - **Lay/Non-Health Care Volunteers who provide medical support functions**



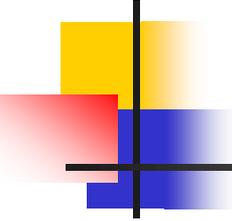
Professions Automatically Credentialed

- **Physicians, Physician Assistants**
- **Registered Nurses, Licensed Vocational, Nurses, Nurse Practitioners**
- **Pharmacists, Pharmacy Technicians, Pharmacy Interns**
- **Emergency Medical Technicians and Paramedics**
- **Social Workers, Marriage & Family Therapists, Licensed Vocational Counselors**
- **Respiratory Therapists**
- **Psychologists**
- **Dentists**
- **Veterinarians (Pending)**



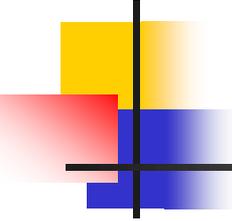
Technological linkages/data sharing mechanisms established by DSHS for the following trusted credentialing entities:

- Texas Medical Board
- Texas Board of Nursing
- Texas State Board of Pharmacy
- Texas Department of State Health Services
- Texas State Board of Dental Examiners
- Texas Board of Veterinary Medical Examiners (pending)
- American Board of Medical Specialties (ABMS)
- American Osteopathic Information Association (AOIA)
- Office of Inspector General (OIG)
- Drug Enforcement Agency (DEA)
- Federation of State Medical Boards of the United States Inc.
- American Osteopathic Information Association
- National Association of Social Work
- Texas Nurses Association



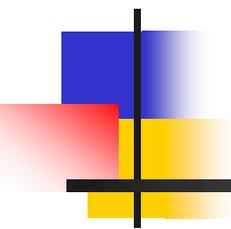
State System Administrator's Role Overview

- **Administers the system for DSHS and the State of Texas**
- **Educates Texas Disaster District Committees (DDC), Health Service Regions, emergency management and response partners at the local, regional, and state levels on the TDVR system**
- **Trains Regional Coordinators and Local Administrators/Volunteer Managers on TDVR system use and TDVR Policies and Guidelines**
- **Maintains and implements federal requirements in the system**
- **Coordinates federal and intrastate requests for volunteers through Regional Coordinators or their designees**
- **Serves as programmatic point of contact for the system vendor**
- **Identifies and solves problems**
- **Administers mutual aid agreements with other states related to volunteer requests**
- **Manages and tracks User Agreements for Regional Coordinators**
- **Manages testing and exercising of the entire system**



Local/Regional Administrator/Volunteer Manager's Role Overview

- **Administers their system for a specific geographic or functional team of volunteers (Medical Reserve Corps, Hospitals, Strategic National Stockpile Volunteers)**
- **May activate their volunteers in response to a local jurisdictional request consistent with the State of Texas emergency management plan and activation process**
- **Upon request or as designated from Regional Coordinator, coordinates volunteer requests**
- **Recruits, maintains and trains teams and volunteers**
- **Defines and activates "user rights " for team members if needed**
- **Manages and tracks User Agreements for all volunteers who have access to personal volunteer data**
- **Reviews, rejects or approves volunteer credentials**
- **Ensures all volunteers are assigned a credential level**



For more information...

Kelley Adams

State Disaster Volunteer System Coordinator

Texas Department of State Health Services

Kelley.Adams@dshs.state.tx.us

Phone: (512) 776-2651