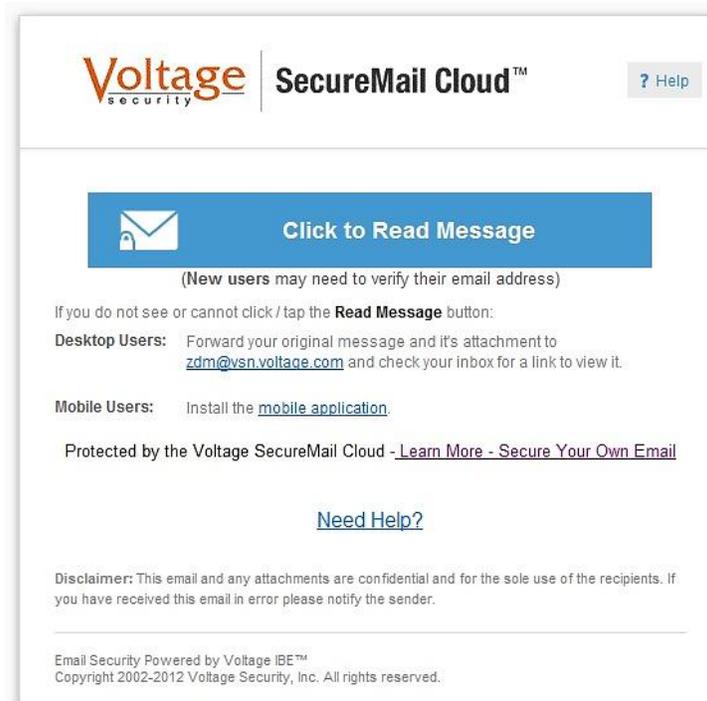


Receiving Secure Email

Recipients will see a message in their Inbox with the following contents:



Open the attachment titled "message_zdm.html" to access your secure email. Click the "Read Message" button.



With each secure email, there is an HTML attachment titled "message_zdm.html" that provides access to the Zero Download Messenger. The encrypted body of the original message as well as any attachments to the original email is contained in this HTML attachment. By opening the HTML attachment and authenticating yourself, you will be able to access your secure email and attachments.

After opening the message, you may be prompted to authenticate yourself by an email sent to the email address that you selected (or asked for a username and password if you have already registered).

The screenshot shows the Voltage SecureMail Cloud sign-in interface. At the top left is the Voltage security logo, followed by the text "SecureMail Cloud™". A "? Help" button is in the top right. Below the header, the "Sign In" section contains the email address "neyzer@gmail.com" and a password field with masked characters. A blue "Sign In" button is positioned below the password field. A link for "Forgot your password?" is located below the sign-in button. At the bottom of the sign-in area, there is a lock icon and the text "Protected by the Voltage SecureMail Cloud. Learn More". The footer includes the text "Email Security Powered by Voltage IBE" and "Copyright 2002-2012 Voltage Security, Inc. All rights reserved."

Once you have authenticated, the secure email will decrypt and reveal the contents.

The screenshot displays a decrypted email within the Voltage SecureMail Cloud interface. The header shows the Voltage security logo and "SecureMail Cloud™", with "Sign Out" and "? Help" buttons on the right. The email header includes "From: joe.voltage@gmail.com" with a "Print" icon, "To: neyzer@gmail.com", "Sent: Tue Nov 27, 2012 12:29 PM (1 day ago)", and "Subject: Your Account Information". The email body contains the text: "Hello Nell, I have received your account information. It will be applied with your approval. Kind Regards, Joe". At the bottom, there are buttons for "Reply", "Reply to All", and "Forward". A status bar at the top of the email content area shows "Authenticated by vsn.voltage.com" and "Valid Signature (Help)".

The decrypted secure email will be presented to you in your web browser over a secure SSL connection.

The digital signature identifies the sender of the email and protects the recipient against spoofing. Any message with an invalid signature will show an alert.

[Watch a video on opening secure email](#)