



**2013 Annual Report
Promotor(a) or Community Health
Worker (CHW) Training and
Certification Advisory Committee**

**As Required By
Texas Administrative Code, Chapter 146**



**Department of State Health Services
March 2014**

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2013 Annual Report
Promotor(a) or Community Health Worker (CHW) Training and
Certification Advisory Committee

Section I: Committee Information Summary

Advisory Committee Name: Promotor(a) or Community Health Worker Training and Certification Advisory Committee

Lead Agency: Department of State Health Services (DSHS)

Division: Family and Community Health Services, Office of Title V and Family Health

Program Staff Contact (name, telephone, e-mail):

Beverly MacCarty, Maternal and Child Health Program Coordinator - 512-776-6663 - beverly.maccarty@dshs.state.tx.us

Beatrice Smith, Program Coordinator - 512-776-2208 - beatrice.smith@dshs.state.tx.us

Monica Izquierdo, Program Coordinator - 512-776- 3860 - mona.izquierdo@dshs.state.tx.us

Subject to Texas Government Code, Chapter 2110: Yes

Advisory Committee is created by: Health and Safety Code, Chapter 48, Promotoras and Community Health Workers (as amended September 1, 2011)

Expiration Date of Advisory Committee: November 1, 2013. However, the Committee was continued per determination of the Executive Commissioner.

Advisory Committee members eligible for travel reimbursement, provided by the General Appropriations Act: Some - Pursuant to Health and Safety Code, §1001.027, reimbursement of expenses for advisory committee members, out of funds appropriated, is limited to any advisory committee member who represents either the general public (two public members) or consumer (four certified community health worker members) on the Promotor(a) or Community Health Worker Training and Certification Committee.

External Website: <http://www.dshs.state.tx.us/mch/chw.shtm>

Number of Advisory Committee Members: Nine members

Advisory Committee Member Terms: Three-year terms with one reappointment

Appointed By: Commissioner - Department of State Health Services

Entities Represented:

- Four promotores or community health workers currently certified by DSHS;
- Two public members which may include consumers of community health work services or individuals with paid or volunteer experience in community health care or social services;
- One member from the Texas Higher Education Coordinating Board, or a higher education faculty member who has teaching experience in community health, public health, or adult education and has trained promotores or community health workers; and
- Two professionals who work with promotores or community health workers in a community setting, including employers and representatives of non-profit community-based organizations or faith-based organizations.

Meeting Frequency: Six times per year in Austin, Texas, or via conference call. In 2013, the Committee chose to meet once in Austin, Texas, and five times via conference call.

Advisory Committee's Purpose:

The Promotor(a) or Community Health Worker Training and Certification Advisory Committee is charged with the following:

- Advise DSHS and the Health and Human Services Commission (HHSC) on the implementation of standards, guidelines, and requirements adopted under the Health and Safety Code, Chapter 48, relating to the training and regulation of persons working as promotores or community health workers;
- Advise DSHS on matters related to the employment and funding of promotores and community health workers;
- Provide recommendations to DSHS for a sustainable program for promotores and community health workers consistent with the purposes of Health and Safety Code, Chapter 48, Subchapter C;
- Review applications from training programs/sponsoring organizations, and recommend certification to DSHS, if program requirements are met; and
- Carry out any other tasks given to the committee by the Commissioner or Executive Commissioner.

Advisory Committee members serve as the voice of promotores or community health workers in their communities and have a key role in assisting DSHS and HHSC as the community health worker training and certification process in Texas continues to evolve.

Advisory Committee Officers – Appointed by the Commissioner after August 31st of each year:**October 2012 – September 2013**

Presiding Officer – Oscar J. Muñoz, M.P.A

Assistant Presiding Officer - Mérida Escobar

October 2013 – September 2014

Presiding Officer – Mérida Escobar

Assistant Presiding Officer - Oscar J. Muñoz, M.P.A

2013 Advisory Committee Membership				
Name	Category Type	County of Residence/HSR	Occupation	Term
Claudia Bustos	Certified Community Health Worker	Lubbock – HSR 1	Special Populations Case Manager, Community Health Center of Lubbock	4/20/12-1/1/15 (1 st Appointment)
Sonia M. Hernández	Certified Community Health Worker	Frio – HSR 8	Student	1/1/08-12/31/13 (1 st Appointment)
Leticia Gutiérrez	Certified Community Health Worker	Pharr – HSR 11	Promotora de Salud, MHP Promoviendo Vidas Saludables	4/20/12-1/1/15 (1 st Appointment)
Mérida Escobar Presiding Officer	Certified Community Health Worker	Hidalgo – HSR 11	President, South Texas Promotor(a) Association	1/1/10 - 1/1/14 (1 st Appointment - Filled unexpired term)
Jean Youngstrom Diebolt, M.S.N.	Public	Shelby – HSR 4/5N	CEO, The HOPE Project	6/13/11 - 1/1/16 1 st Appointment – Filled unexpired term)
Venus Ginés, M.A.	Public	Brazoria – HSR 6/5S	Founder, Día de la Mujer Latina™ Inc.	1/1/10-1/1/16 (1 st Appointment)
Larry Morning Star, DrPh., M.P.H.	Higher Education	Bexar – HSR 8	Adjunct Faculty – Palo Alto College	1/1/10-1/1/16 (2 nd Appointment) (resigned 1/2/13)
Richard Rosing, M.S.	Higher Education	Harris – HSR 6/5S	Faculty – Houston Community College System	6/11/13 - 1/1/16 (1 st Appointment – Filled unexpired term)
Oscar J. Muñoz, M.P.A. Assistant Presiding Officer	Professional	Wilson – HSR8	Director, Colonias Program, Texas A&M University	4/20/12 - 1/1/15
Julie Parrish St. John, M.A., M.P.H., Dr.P.H.	Professional	Jones – HSR 2/3	Instructor – National Community Health Worker Training Center within the Center for Community Health Development, Texas A&M School of Rural Public Health	12/23/10 – 1/1/14 (1 st Appointment - Filled unexpired term)

2013 Advisory Committee Attendance						
Member	2013					
	Jan 18	Apr 5	May 31	Jul 26	Sept 27	Nov 22
Claudia Bustos	✓	✓	X	✓	✓	X
Sonia M. Hernández	✓	✓	X	✓	X	X
Leticia Gutiérrez	✓	X	✓	✓	X	X
Mérida Escobar Presiding Officer	✓	✓	✓	✓	✓	✓
Jean Youngstrom Diebolt, M.S.N.	✓	✓	X	X	X	✓
Venus Ginés, M.A.	✓	✓	✓	✓	✓	✓
Richard Rosing, M.S.	N/A	N/A	N/A	✓	✓	✓
Oscar J. Muñoz, M.P.A. Assistant Presiding Officer	X	✓	✓	✓	✓	✓
Julie Parrish St. John, M.A., M.P.H., Dr.P.H.	✓	✓	✓	✓	✓	✓
Key						
✓	Attended					
X	Absent					
N/A	Not Applicable – vacant position or not yet appointed					

Advisory Committee Activities

Advisory Committee members participated in the following activities in calendar year 2013.

Program Rules

- Advise on program rules under the Health and Safety Code, Chapter 48, relating to the training and regulation of persons working as promotores or community health workers.
 - The Committee provided input on program rules in late 2012 for consideration in the quadrennial rule review process in 2013.
 - Committee members assisted in organizing opportunities for stakeholder input from community health worker networks (Lubbock, South Texas) for the quadrennial rule review process.
 - Committee members assisted with an online survey to gather input for the quadrennial rule review by completing the survey and forwarding information and the survey link to others.
- Carry out tasks given to the Committee by the Commissioner or Executive Commissioner.
 - No additional tasks given to the Committee this year.

Communication and Outreach

- Assist with the development of the Annual Report.
 - Committee members identified accomplishments for 2013 and proposed Committee activities to be addressed in 2014.
- Increase communication with community health workers.
 - Committee members shared national, state, or local information with DSHS and community health worker networks for further dissemination.
- Identify and explore additional opportunities for outreach and information regarding the Promotor(a) or Community Health Worker Training and Certification Program and the work of the Advisory Committee.
 - Following a suggestion by Committee members at the January 18, 2013 meeting, DSHS disseminated through the Promotor(a) or Community Health Worker Training and Certification Program and the Office of Border Health an e-mail in English and Spanish promoting April as Minority Health Awareness month.
 - Committee members participated in the nomination and application review process for the Higher Education member position vacancy.
 - Two Committee members, Venus Ginés (Día de la Mujer Latina™ Inc.) and Mérida Escobar (South Texas Promotora Association), continued to serve on the National Steering Committee for Promotores.
 - A Committee member, Julie Parrish St. John, served as the Secretary-Elect of the American Public Health Association (APHA) Community Health Worker Section and as the Secretary beginning November 2013.

Training/Workforce Development

- Make recommendations to the department concerning qualifying training programs/ sponsoring organizations.

The Committee reviewed the following initial training program applications and made recommendations to DSHS.

For community health worker certification training and continuing education programs:

- Texas Area Health Education Center (AHEC) East – Greater Houston Region
- Texas AHEC East – Capital Region
- Texas AHEC East – DFW Region
- Texas AHEC East – Victoria Region,
- West Texas AHEC
- Cardea Services

For a community health worker continuing education program:

- Proyecto Juan Diego

For an instructor continuing education program:

- South Texas Promotora Association (amended application)

- Increase access to community health worker certification training and continuing education.
 - Committee members associated with training programs provided certification courses and continuing education opportunities, via face to face training and distance learning.
 - Committee members participated in a Training Center Summit hosted in June 2013 by the University of Texas School of Public Health – Houston.
- Develop a list of specific standardized topics and skill sets to be included in each of the core competencies.
 - Committee members received information regarding a survey conducted by the National AHEC Organization, whose goal is to identify base core competencies providing a minimum skill set for training community health workers.
- Consider additional evaluation activities, including participating in the development of a short evaluation form as part of the recertification application process.
 - A workgroup met to discuss additional evaluation activities, including areas for evaluation and potential evaluation questions.

Certification/Employment Opportunities

- Promote employment opportunities for community health workers and explore opportunities for sustainable funding of community health worker services.
 - The Department of Assistive and Rehabilitative Services (DARS) provided committee members with information on employment opportunities and services for community health workers with disabilities.

- The Committee reviewed updates and information on opportunities for community health workers through 1115 waiver Delivery System Reform Incentive Payment (DSRIP) projects.
- The Committee reviewed information on initial data from the U.S. Department of Labor, Bureau of Labor Statistics, related to the Community Health Worker standard occupational classification (SOC) code.

Planned Committee Activities

The Advisory Committee plans to address the activities listed below in calendar year 2014.

Program Rules

- Advise on program rules under the Health and Safety Code, Chapter 48, relating to the training and regulation of persons working as promotores or community health workers.
- Carry out tasks given to the Committee by the Commissioner or Executive Commissioner.

Communication and Outreach

- Assist with the development of the Annual Report.
- Increase communication with community health workers.
- Identify and explore additional opportunities for outreach and information regarding the Promotor(a) or Community Health Worker Training and Certification Program and the work of the Advisory Committee.

Training/Workforce Development

- Make recommendations to the department concerning qualifying training programs.
- Increase access to community health worker certification training and continuing education.
- Develop a list of specific standardized topics and skill sets to be included in each of the core competencies.
- Consider additional evaluation activities, including participating in the development of a short evaluation form as part of the recertification application process.

Certification/Employment Opportunities

- Promote employment opportunities for community health workers and explore opportunities for sustainable funding of community health worker services.

Section II: Certification Information

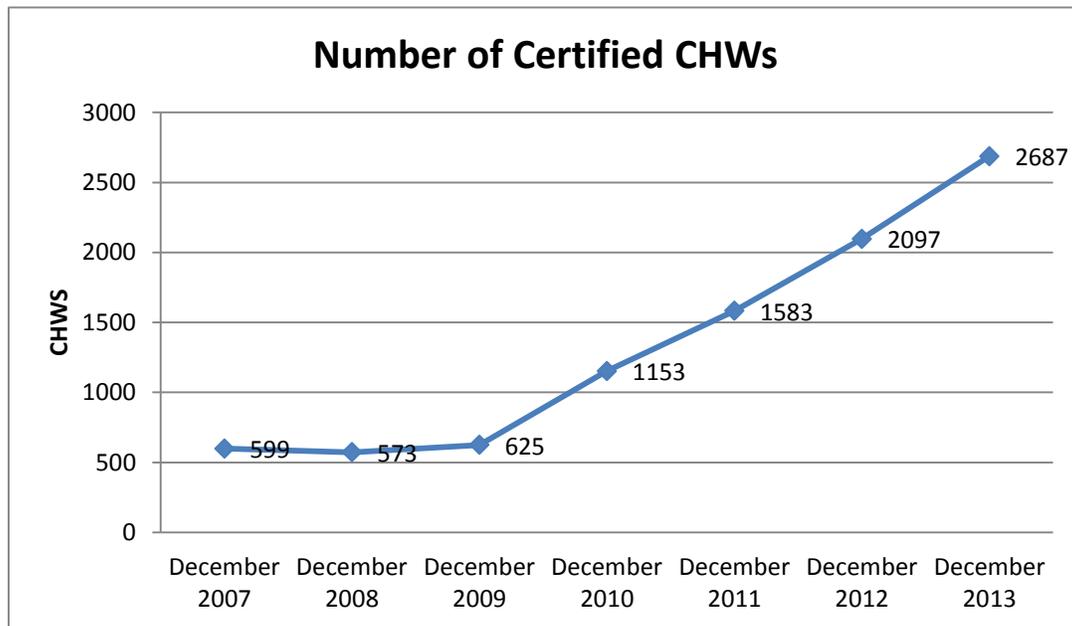
Community Health Workers

Promotores or community health workers are individuals who, with or without compensation, are a liaison and provide cultural mediation between health care and social services and their communities. They are trusted members and have a close understanding of the ethnicity, language, socio-economic status, and life experiences of the communities they serve. They assist people to gain access to needed services and build individual, community, and system capacity by increasing health knowledge and self-sufficiency through a range of activities, such as outreach, patient navigation and follow-up, community health education and information, informal counseling, social support, advocacy, and participation in clinical research. Individuals may be known as promotores or community health workers; the term, community health worker, also includes promotores.

Community health workers are eligible to be certified in Texas by completing DSHS-certified training of at least 160 hours, or based on experience, through verification of at least 1,000 hours of community health work services in the most recent six years.

Total Number of Certified Community Health Workers (CHWs)

- The number of certified community health workers in Texas continues to increase steadily. As of December 31, 2013, there were 2,687 certified community health workers, an increase of 28 percent, as compared to 2,097 certified community health workers at the end of 2012.



Community Health Workers Newly Certified in 2013

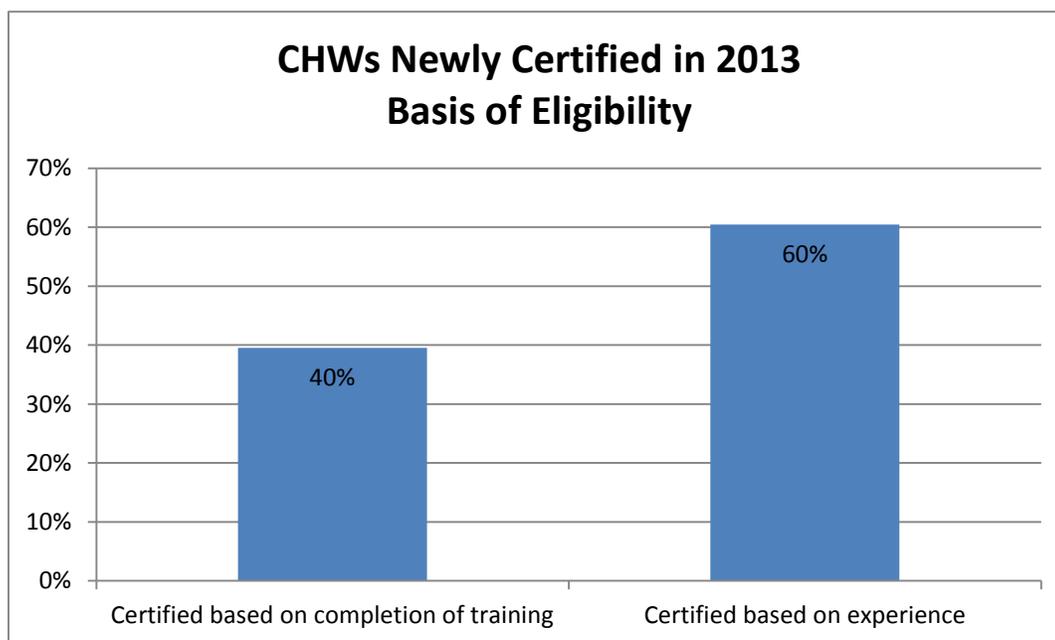
- A total of 890 community health workers were newly certified during 2013.
- This represents a slight increase (3 percent) from 2012 when a total of 864 community health workers received their initial certifications.

Community Health Worker Certification Training Graduates 2013

- Community health worker certification training programs of at least 160 hours graduated 408 individuals in 2013.
 - The number of graduates increased by 16 percent as compared with 2012 when 352 individuals graduated from DSHS-approved community health worker certification training programs of at least 160 hours.
 - **Note:** Some graduates from DSHS approved training programs did not apply for certification; therefore, the number of graduates does not reflect the number that applied for certification based on training.

Community Health Worker Certification Based on Completion of Training or Experience

- Approximately 40 percent of community health workers newly certified in 2013 were certified based on completion of training.
 - The percentage of certification based on training slightly increased as compared to 2012, when 37 percent of newly certified community health workers were certified based on completion of training.
- Approximately 60 percent of newly certified community health workers in 2013 were certified based on experience.



Instructors

Instructors are eligible to be certified in Texas by completing DSHS-certified instructor training of at least 160 hours or based on experience with at least 1,000 hours of experience training individuals who provide community health work services, including promotores, community health workers, and other health care paraprofessionals and professionals.

Total Number of Certified Instructors

- As of December 31, 2013, there were 202 certified instructors, an increase of 42 percent as compared to 142 certified instructors at the end of 2012.

Instructors Newly Certified in 2013

- A total of 68 instructors were newly certified during 2013.

Instructor Certification Training Graduates 2013

- The number of individuals graduating from DSHS-approved instructor certification training programs of at least 160 hours increased to 42 in 2013, as compared to 16 in 2012.

Certification Based on Completion of Training

- About 53 percent of newly certified instructors in 2013 were certified based on completion of training, while 47 percent of newly certified instructors in 2013 were certified based on experience.

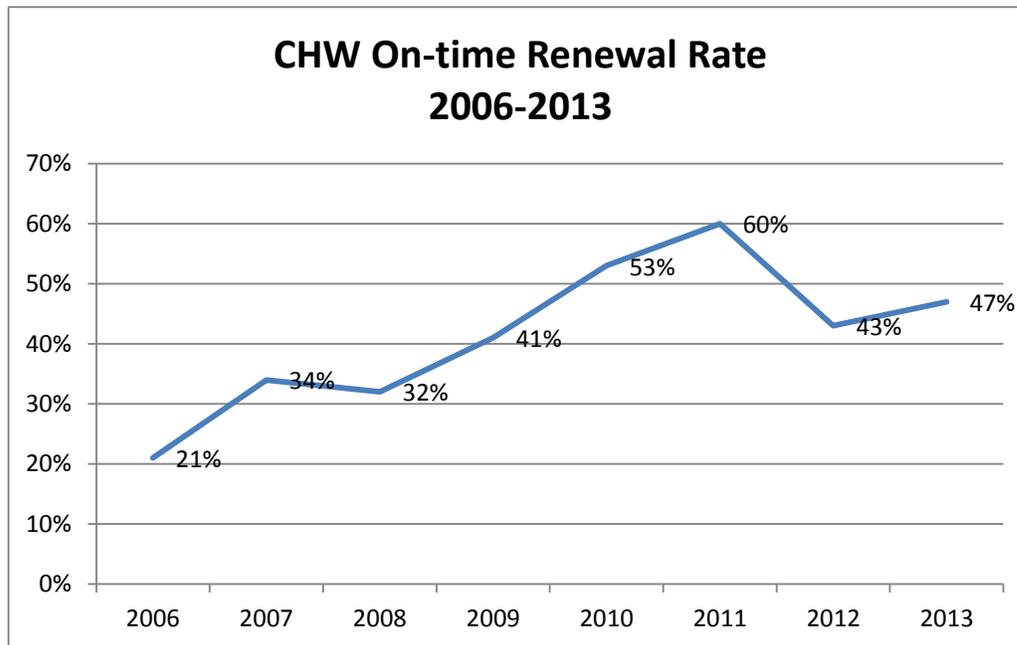
Section III: Renewal Information

Community Health Worker Renewals

Community health workers must complete at least 20 hours of continuing education every two years to renew their certificates, including at least ten DSHS-certified contact hours.

- The percentage of community health workers renewing their certifications increased to 47 percent in 2013. Renewal rates had demonstrated a steady increase from 2008 to 2011; however, a significant decrease was noted in 2012.
- An additional 8 percent of individuals with renewals due in 2013 renewed their certifications following expiration later in 2013.

The number of newly certified community health workers increased substantially in both 2010 and 2011; therefore, 2012 and 2013 were the first renewal periods for many community health workers. The Promotor(a) or Community Health Worker Training and Certification Program sends a renewal reminder approximately six months prior to expiration and makes additional contacts with certified community health workers to assist them in completing continuing education and renewal requirements.



Community Health Worker Expired Certificates

A community health worker may renew a certificate that has been expired for less than one year by submitting a renewal application documenting the completion of the required continuing education.

When a certificate has been expired for one year or more, community health workers may request to regain certification by submitting a new initial application.

The numbers below provide detail on instances when community health workers do not renew their expired certifications by the end of the calendar year.

- Certification expired and was not renewed in 2013 for a total of 372 community health workers. This is consistent with 2012 when certification expired and was not renewed for 373 community health workers.
- The majority of certifications that expired in 2013 were for community health workers initially certified in 2011 (75 percent). Of those expirations initially certified in 2011, the majority were for individuals certified as community health workers based on experience (62 percent), while 38 percent of expired certifications were initially certified based on completion of training. This differs from 2012 data when the majority of expired certifications for those initially certified in 2010 were for individuals certified as community health workers based on training.

Instructor Renewals and Expired Certificates

Instructors must complete at least 20 hours of continuing education every two years to renew their certificates, including at least ten certified hours of continuing education from participation in a DSHS-approved instructor training program. Instructors also have the option of combining five DSHS-certified hours of instructor continuing education and up to five hours of continuing education completed to renew a Texas license or certification in another health profession, or credit for instruction delivered to promotores, community health workers or instructors in DSHS-certified training, to meet the required ten certified hours.

An instructor may renew a certificate that has been expired for less than one year by submitting a renewal application documenting the completion of the required continuing education.

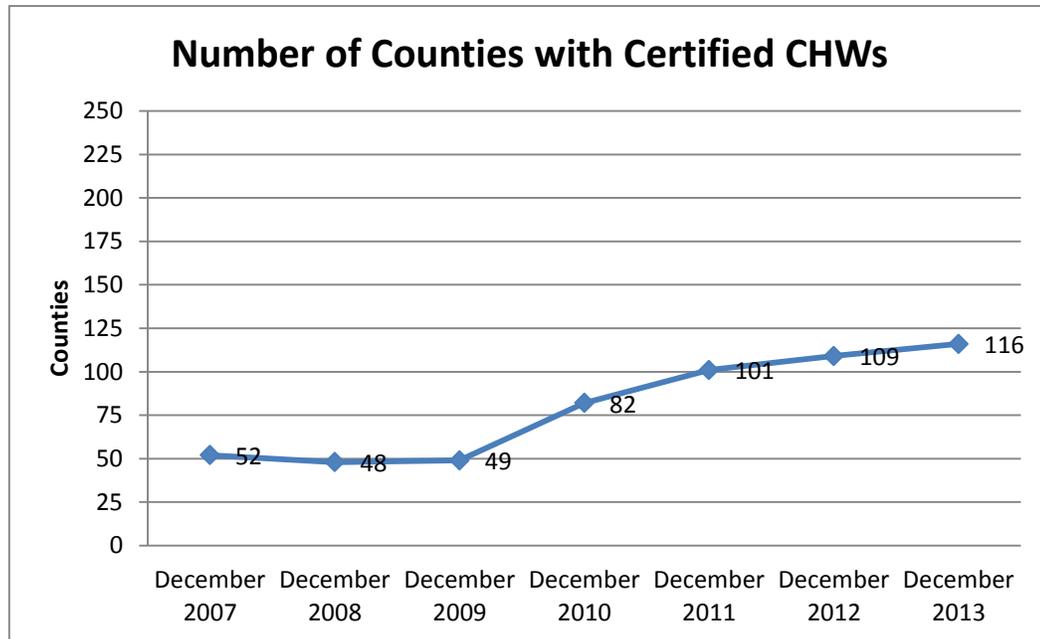
When a certificate has been expired for one year or more, an instructor may request to regain certification by submitting a new initial application.

- In 2013, 72 percent of instructors renewed their instructor certifications.
- There were 13 certified instructors who did not renew their instructor certifications due in 2013, as compared to 20 instructors who did not renew in 2012. The majority of expirations were for individuals first certified in 2011 (62 percent).

Section IV: Location of Certified Community Health Workers

Counties with At Least One Certified Community Health Worker

- The number of Texas counties with at least one certified community health worker increased slightly in 2013 as compared to 2012, rising from 109 counties to 116 counties with at least one certified community health worker (based on county of residence).



Number of Certified Community Health Workers by County of Residence			
Counties with > 200 or more CHWs (Harris, Dallas, Bexar, El Paso)	4	Counties with 100 – 199 CHWs (Tarrant, Cameron, Hidalgo)	3
Counties with 50 – 99 CHWs (Travis, Fort Bend, Lubbock, Nueces, Webb)	5	Counties with 25 – 49 CHWs (Maverick, Smith, Jefferson, Montgomery)	4
Counties with 10-24 CHWs (Galveston, Brazos, Denton, Williamson, Jasper, Collin, Val Verde, Brazoria, Potter, Kaufman, Nacogdoches, Gregg)	12	Counties with 1 – 9 CHWs (see below)	88

Number of Certified Community Health Workers

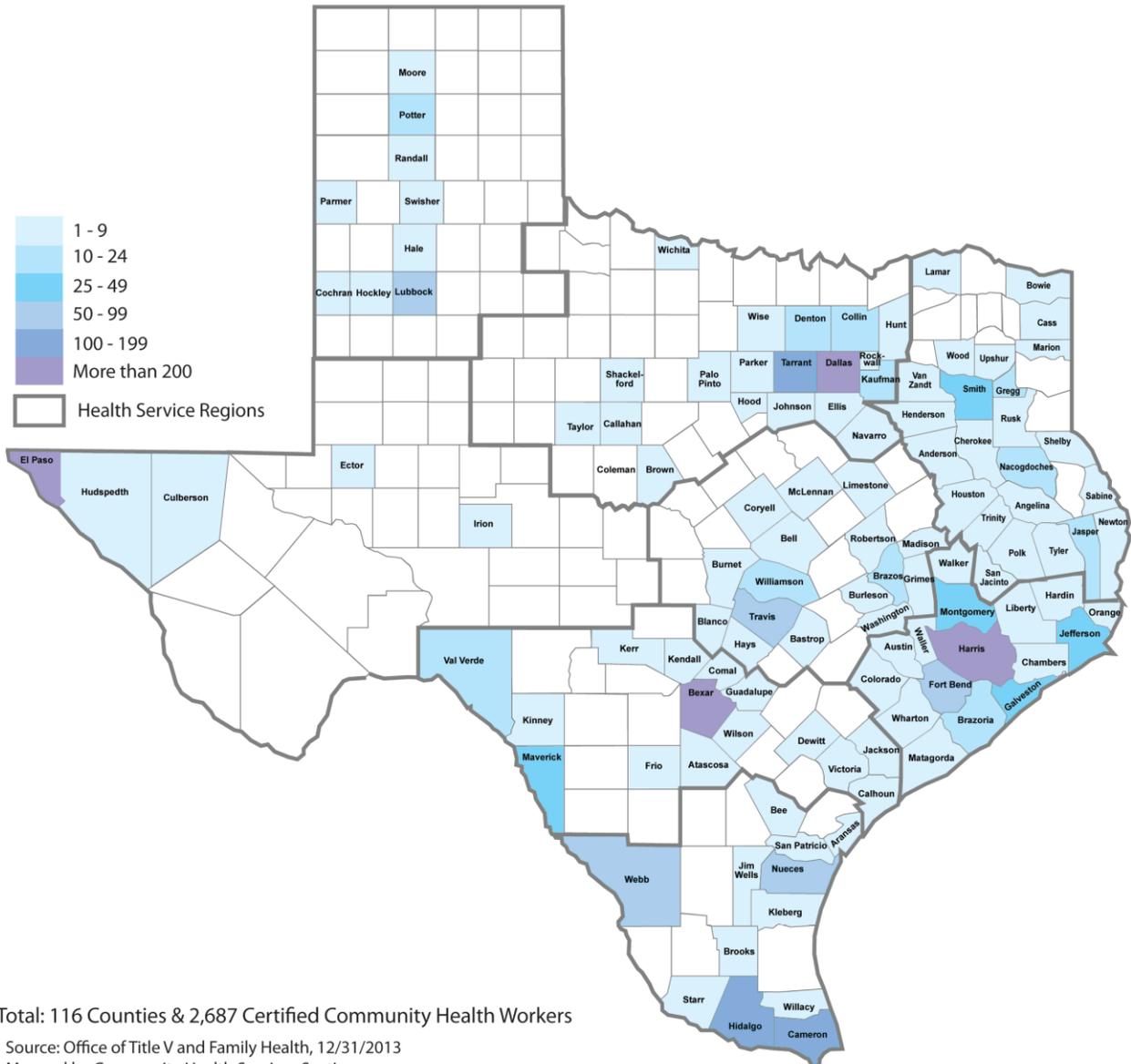
By county of residence, as of December 31, 2013

<u>County</u>	<u>#</u>	<u>County</u>	<u>#</u>	<u>County</u>	<u>#</u>	<u>County</u>	<u>#</u>
Harris	684	Randall	7	Kinney	2	Kendall	1
Dallas	224	Starr	7	Madison	2	Kerr	1
Bexar	219	Liberty	6	Moore	2	Lamar	1
El Paso	215	Navarro	6	Newton	2	Limestone	1
Tarrant	194	Bee	5	Parmer	2	Marion	1
Cameron	124	Kleberg	5	San Jacinto	2	Orange	1
Hidalgo	123	McLennan	5	Upshur	2	Robertson	1
Travis	94	Austin	4	Walker	2	Rusk	1
Fort Bend	82	Bastrop	4	Wharton	2	Sabine	1
Lubbock	75	Bell	4	Wichita	2	Shackelford	1
Nueces	62	Cherokee	4	Wilson	2	Shelby	1
Webb	54	Guadalupe	4	Wise	2	Swisher	1
Maverick	43	Henderson	4	Wood	2	Trinity	1
Smith	33	Hunt	4	Atascosa	1	Willacy	1
Jefferson	31	Parker	4	Blanco	1		
Montgomery	28	Taylor	4	Brooks	1	Total	2,687
Galveston	23	Van Zandt	4	Brown	1		
Brazos	18	Aransas	3	Burleson	1		
Denton	16	Comal	3	Burnet	1		
Collin	14	Hockley	3	Calhoun	1		
Jasper	14	Johnson	3	Callahan	1		
Williamson	14	Matagorda	3	Chambers	1		
Val Verde	13	Palo Pinto	3	Cochran	1		
Brazoria	12	Rockwall	3	Culberson	1		
Kaufman	11	Tyler	3	De Witt	1		
Potter	11	Washington	3	Ector	1		
Gregg	10	Upshur	3	Frio	1		
Nacogdoches	10	Anderson	2	Grimes	1		
Hays	9	Bowie	3	Hale	1		
San Patricio	9	Cass	2	Hardin	1		
Waller	9	Colorado	2	Hood	1		
Victoria	8	Coryell	2	Houston	1		
Angelina	7	Hudspeth	2	Irion	1		
Ellis	7	Jim Wells	2	Jackson	1		

Promotor(a)/Community Health Worker Training and Certification Program

Location of Certified Community Health Workers by county of residence

Data as of December 31, 2013



Section V: Demographics

Community Health Workers

Gender		Race/ethnicity		Age	
Female	88%	Hispanic	66%	18-29	11%
Male	12%	Black/African American	22%	30-39	24%
		White/Caucasian	9%	40-49	28%
		Asian	2%	50-59	26%
		Other	<1%	60-69	10%
		Native American	<1%	≥70	<2%

Employment Status

	All Certified Health Workers	Community Health Workers Newly Certified in 2013
Paid employment (<i>full or part time employment</i>) <i>Data includes employment other than community health work.</i>	70%	73%
Volunteer	18%	16%
Unemployed	12%	11%

The percent of community health workers with paid employment was slightly higher for those newly certified in 2013 as compared with all certified community health workers. The data will continue to be monitored annually to determine if the percent of paid employment continues to increase.

Instructors

Gender		Race/ethnicity		Age	
Female	88%	Hispanic	57%	18-29	6%
Male	12%	White/Caucasian	24%	30-39	18%
		Black/African American	15%	40-49	31%
		Other	2%	50-59	29%
		Asian	<2%	60-69	14%
		Native American	<1%	≥70	2%

Section VI: Training Information

- Six additional community health worker training programs were approved in 2013 to provide both certification training and continuing education.
 - Texas Area Health Education Center (AHEC) East - Greater Houston Region (Bellaire)
 - Texas AHEC East - Capital Region (Round Rock)
 - Texas AHEC East - DFW Region (Dallas)
 - Texas AHEC East - Victoria Region (Victoria)
 - Texas AHEC West (Lubbock)
 - Cardea Services (Austin)
- One additional community health worker training program was approved to provide continuing education for community health workers.
 - Proyecto Juan Diego (Brownsville)
- One existing community health worker training program expanded in 2013 to add continuing education for instructors.
 - South Texas Promotora Association, Inc. (Edinburg)

As of December 31, 2013, 28 training programs are approved to provide both certification training courses and continuing education for community health workers. An additional nine training programs are approved to provide only continuing education for community health workers.

DSHS has also approved four training programs to provide both certification training courses and continuing education for instructors. An additional two training programs are approved to provide only continuing education for instructors.

The number of training programs has increased over the past several years, expanding the availability of certification training courses and continuing education opportunities for community health workers.

Organizations approved to provide training for community health workers include community colleges, other academic centers such as health science centers, Area Health Education Centers (AHECs), Federally Qualified Health Centers (FQHCs), a regional community health worker association, and community-based programs. Many training programs are located in urban areas, which may limit access to face-to-face training by community health workers residing in rural areas. However, some training programs also provide training in areas other than their primary locations. Additionally, several training programs have implemented training through distance learning to increase access for community health workers in all parts of the state.

2013 Community Health Worker Certification Training (at least 160 hours)		
County	Name of Training Program/ Sponsoring Organization	Graduates
Health Service Region 1		
Lubbock	Community Health Center of Lubbock	9
Lubbock	Texas Tech Health Sciences Center School of Nursing	6
Potter	Texas Tech Health Sciences Center School of Nursing	6
Health Service Region 2/3 N		
Dallas	Diabetes Health and Wellness Institute At Juanita J. Craft Recreation Center: Affiliate of Baylor Health Care System	9
Dallas	El Centro College	31
Tarrant	University of North Texas Health Science Center - Texas Public Health Training Center	11
Health Service Region 4/5N		
Nacogdoches	Texas Area Health Education Center (AHEC) East – Piney Woods Region	10
Smith	Texas AHEC East – Northeast Region	30
Health Service Region 6/5S		
Brazoria	Día de la Mujer Latina, Inc.	12
Harris	Houston Community College - Coleman College for Health Sciences	31
Harris	Gateway to Care	27
Harris	University of Texas School of Public Health - Houston	36
Distance Learning	Texas AHEC East - Coastal Region	10
Health Service Region 7		
Distance Learning	The National Community Health Worker Training Center within the Center for Community Health Development, Texas A&M School of Rural Public Health	7
Brazos	The National Community Health Worker Training Center within the Center for Community Health Development, Texas A&M School of Rural Public Health	2
Travis	EBS Leadership Institute - El Buen Samaritano Episcopal Mission	9
Health Service Region 8		
Bexar	Northwest Vista College	50
Bexar	Presa Community Center	42
Health Service Region 9/10		
El Paso	El Paso Community College	3
El Paso	Familias Triunfadoras, Inc.	43
El Paso	Texas A&M University Colonias Program Training Academy	7
Health Service Region 11		
Hidalgo	Texas A&M University Colonias Program Training Academy	10
Webb	Texas A&M University Colonias Program Training Academy	7
Total Community Health Worker Graduates		408

2013 Instructor Certification Training (at least 160 hours)		
County	Name of Training Program/ Sponsoring Organization	Graduates
Distance Learning/ Lubbock	Texas Area Health Education Center (AHEC) East - Coastal Region	13
Distance Learning/Cameron	The National Community Health Worker Training Center within the Center for Community Health Development, Texas A&M School of Rural Public Health	19
Distance Learning/Harris	Día de la Mujer Latina, Inc.	5
Distance Learning	Houston Community College	5
Total Instructor Graduates		42

Continuing Education for Community Health Workers

- DSHS-approved training programs or sponsoring organizations provided over 240 continuing education opportunities for community health workers, offering a total of approximately 981 DSHS-certified contact hours, including face-to-face events and distance learning continuing education.
- Training occurred in 16 counties and through distance learning.
- The total number of participants was over 5,000, due to continuing education provided at several larger events or conferences; however, this is not an unduplicated count. Community health workers may have accessed a number of continuing education events; therefore, the unduplicated count would be lower. Not all participants attending continuing education events are certified community health workers.

2013 DSHS-Certified Continuing Education for Community Health Workers				
County	Name of Training Program/Sponsoring Institution	Classes	CEU	Participants
Health Service Region 1				
Lubbock	Community Health Center of Lubbock	1	8	43
Lubbock	DSHS – HSR 1	3	4	93
Lubbock	The National Community Health Worker Training Center within the Center for Community Health Development, Texas A&M School of Rural Public Health	1	3	25
Health Service Region 2/3				
Dallas	Diabetes Health and Wellness Institute At Juanita J. Craft Recreation Center:Affiliate of Baylor Health Care System (in collaboration with University of North Texas Health Science Center - Texas Public Health Training Center)	1	4	70
Dallas	El Centro College	1	24	14

2013 DSHS-Certified Continuing Education for Community Health Workers				
County	Name of Training Program/Sponsoring Institution	Classes	CEU	Participants
Dallas	University of Texas School of Public Health - Houston	3	21	105
Dallas	University of North Texas Health Science Center - Texas Public Health Training Center	2	10	21
Denton	Día de la Mujer Latina, Inc.	1	3	14
Fort Worth	Día de la Mujer Latina, Inc.	1	6	9
Tarrant	University of North Texas Health Science Center - Texas Public Health Training Center	3	54	50
Health Service Region 4/5N				
Nacogdoches	University of Texas School of Public Health - Houston	1	9	14
Health Service Region 6/5S				
Fort Bend	University of Texas School of Public Health-Houston	1	1	18
Harris	Día de la Mujer Latina, Inc.	2	9	60
Harris	Gateway to Care	11	44.5	305
Harris	Harris Health System	26	71	561
Harris	Houston Community College - Coleman College for Health Sciences	2	2	165
Harris	Texas AHEC East Coastal Region	3	3	129
Harris	Texas AHEC East Coastal Region (with University of Texas School of Public Health - Houston)	1	4	99
Harris	University of Texas School of Public Health - Houston	11	50.5	206
Health Service Region 7				
Distance Learning	Texas A&M Health Science Center School of Rural Public Health, Office of Special Programs	47	149	512
Distance Learning	LIVESTRONG Foundation	15	15	98
Distance Learning	DSHS THSteps Provider Education Modules	37	39.75	451
Hays	National Center for Farmworkers Health, Inc.	1	4	20
Travis	Día de la Mujer Latina, Inc./Community Health Center of Lubbock/South Texas Promotora Association, Inc./ Gateway to Care	3	5	198
	Familias Triunfadoras, Inc.	1	2	70
	Texas AHEC East Coastal Region	1	5	83
Travis	Día de la Mujer Latina, Inc.	2	9	22
Travis	EBS Leadership Institute – El Buen Samaritano Episcopal Mission	4	13.5	78
Travis	Migrant Clinicians Network	1	3	28
Travis	Texas A&M University Colonias Program Training Academy	1	9	9

2013 DSHS-Certified Continuing Education for Community Health Workers				
County	Name of Training Program/Sponsoring Institution	Classes	CEU	Participants
Health Service Region 8				
Bexar	LIVESTRONG Foundation (National Rural Health Association (NHRA) conference)	1	10	39
Bexar	Migrant Clinicians Network	1	2	18
Bexar	Northwest Vista College	5	20.5	199
Bexar	The National Community Health Worker Training Center within the Center for Community Health Development, Texas A&M School of Rural Public Health	1	6	40
Maverick	Día de la Mujer Latina, Inc.	1	0.75	29
Health Service Region 9/10				
Distance Learning	El Paso Community College	2	160	6
El Paso	El Paso Community College	1	10	9
El Paso	Familias Triunfadoras, Inc.	4	27	33
El Paso	Migrant Clinicians Network	1	1	11
El Paso	The National Community Health Worker Training Center within the Center for Community Health Development, Texas A&M School of Rural Public Health	1	7	54
El Paso	Texas A&M University Colonias Program Training Academy	5	14.5	130
El Paso	University of Texas School of Public Health - Houston	1	1	30
Health Service Region 11				
Cameron	DSHS-HSR1 with National Center for Farmworker Health Inc.)	1	1	29
Cameron	MHP–Promoviendo Vidas Saludables, Inc. with National Center for Farmworker Health, Inc.)	1	.5	16
Cameron	National Center for Farmworkers Health, Inc.	1	3.5	50
Cameron	Northwest Vista College (with South Texas Promotora Association)	1	3	38
Cameron	Proyecto Juan Diego	1	24	12
Cameron	South Texas Promotora Association, Inc.	3	13	159
Cameron	Texas A&M Health Science Center School of Rural Public Health, Office of Special Programs	1	4	15
Cameron	Texas A&M University Colonias Program Training Academy	1	3	18
Cameron	University of Texas School of Public Health - Houston	3	15.75	80
Hidalgo	Migrant Clinicians Network	1	3	24
Hidalgo	South Texas Promotora Association, Inc.	1	2	86
Hidalgo	The National Community Health Worker Training	3	15.5	73

2013 DSHS-Certified Continuing Education for Community Health Workers				
County	Name of Training Program/Sponsoring Institution	Classes	CEU	Participants
	Center within the Center for Community Health Development, Texas A&M School of Rural Public Health			
Hidalgo	Texas A&M Health Science Center School of Rural Public Health, Office of Special Programs	1	4	17
Hidalgo	Texas A&M University Colonias Program Training Academy	3	9	58
Hidalgo	University of Texas School of Public Health - Houston	1	6	30
Webb	Gateway Community Health Center	3	8	75
Webb	Migrant Clinicians Network	1	3	23
Webb	The National Community Health Worker Training Center within the Center for Community Health Development, Texas A&M School of Rural Public Health	1	6	36
Webb	Texas A&M University Colonias Program Training Academy	1	3	9
Webb	University of Texas School of Public Health - Houston	1	9	14
Total		242	981.25	5,030

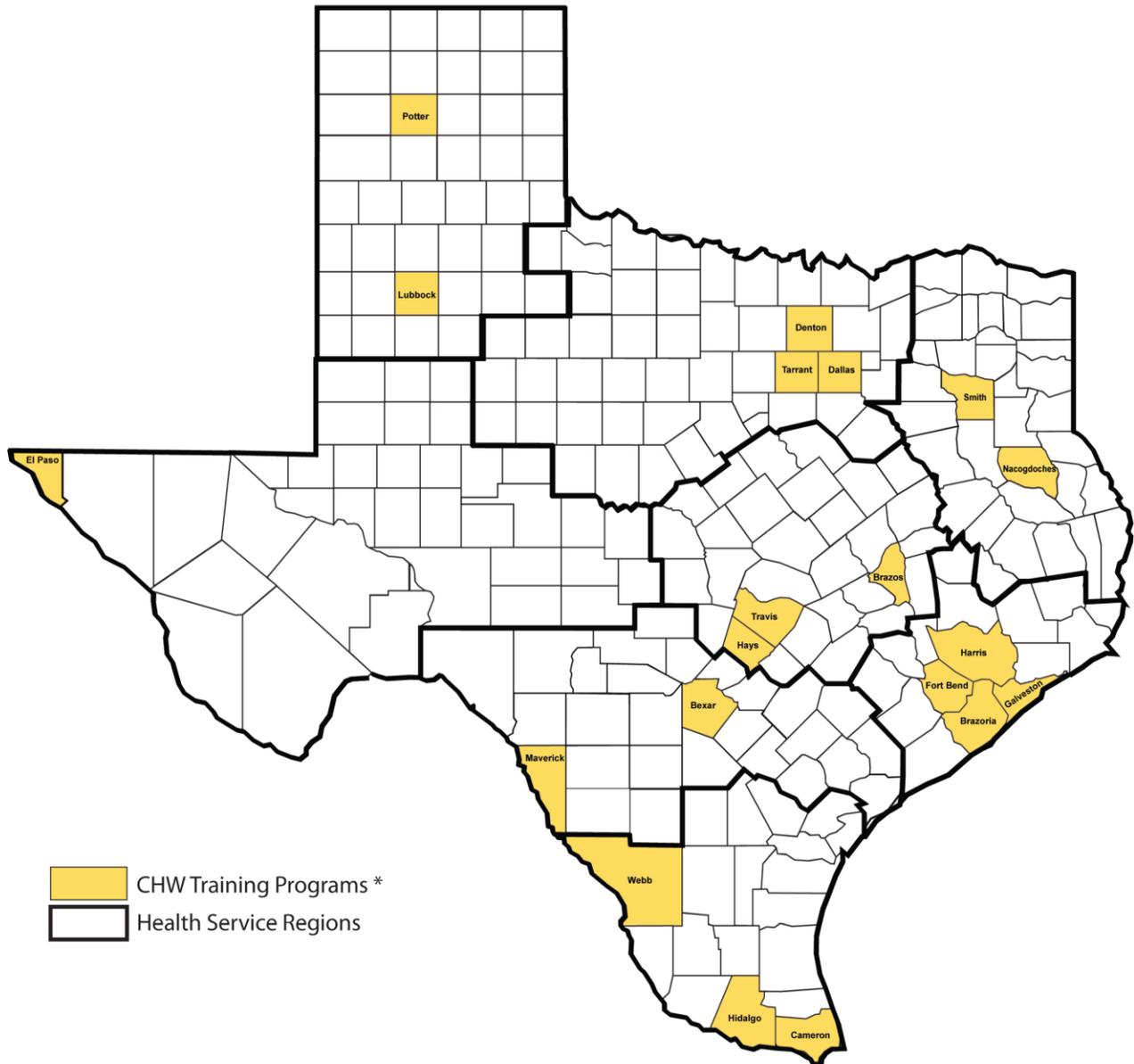
Continuing Education for Instructors

- DSHS-approved training programs or sponsoring organizations provided 18 continuing education opportunities for instructors in 2013, offering 144.5 DSHS-certified instructor contact hours.
- Instructor training programs provided more continuing education opportunities for instructors in 2013, as compared to seven offered in 2012. The majority of instructor continuing education opportunities in 2013 were on-site events, with only one offered through distance learning, as compared to 2012 when most continuing education opportunities for instructors were provided through distance learning.

2013 DSHS-Certified Continuing Education for Instructors				
County	Name of Training Program/Sponsoring Organization	Instructor Classes	Instructor CEU	Participants
Health Service Region 2/3				
Dallas	University of Texas School of Public Health - Houston	3	25	7
Health Service Region 4/5N				
Nacogdoches	University of Texas School of Public Health - Houston	1	12	1
Health Service Region 6/5S				
Distance Learning/Harris	Houston Community College – Coleman College for Health Sciences	1	5	5
Harris	Texas Area Health Education Center (AHEC) East Coastal Region (in collaboration with the University of Texas School of Public Health - Houston)	1	4	12
Harris	University of Texas School of Public Health - Houston	4	37	25
Health Service Region 7				
Travis	Texas AHEC East Coastal Region	1	5	6
Travis	University of Texas School of Public Health - Houston	1	12	10
Health Service Region 11				
Cameron	University of Texas School of Public Health - Houston	2	18.5	19
Hidalgo	The National Community Health Worker Training Center within the Center for Community Health Development, Texas A&M School of Rural Public Health	2	7.5	13
Hidalgo	University of Texas School of Public Health - Houston	1	6.5	5
Webb	University of Texas School of Public Health - Houston	1	12	5
Total		18	144.5	108

Promotor(a)/Community Health Worker Training and Certification Program Location of CHW Certification and Continuing Education Training Programs

Data as of December 31, 2013



* includes programs offering both 160 hour certification training and continuing education, and those offering continuing education only.

Note: Some training programs offer training in other counties and may provide training via distance learning, thereby increasing access to additional counties.

Source: Office of Title V and Family Health
Mapped by Community Health Services Section

Section VII: Expense Reporting

Pursuant to Health and Safety Code, §1001.027, reimbursement of expenses for advisory committee members, out of funds appropriated, is limited to advisory committee members who represent either the general public or consumers. These include:

- Two public members
- Four certified community health worker members
- Three other members provide an in-kind contribution to the work of the committee by paying their own travel and related expenses while serving on the committee.

Advisory Committee Expenses	1/1/2013 – 12/31/2013
Travel (Airfare and Reimbursements)	\$564.35

As of 1/27/2014 – DSHS Budget Forecasting and Reporting Unit

Section VIII: Review of Program Rules

The Community Health Worker Training and Certification Program began the process for the four-year review of the administrative rules regarding the training and certification of community health workers in Texas. The process included gathering input from key stakeholders, including Advisory Committee members, community health workers, instructors, training programs, employers and potential employers, and others.

The Advisory Committee provided recommendations for rule or program process changes. Program staff also met with community health worker networks to understand areas that work well and to identify changes needed. The Program reviewed focus group information and results from an online employer survey conducted by the University of Texas Health Science Center at Houston, School of Public Health, Institute for Health Policy for the Texas Community Health Worker Study in 2012.

In 2013, DSHS implemented an online survey to obtain feedback from community health workers, instructors, employers or supervisors, training program contacts, and other stakeholders. There were over 700 responses to the online survey, with 477 individuals completing the entire survey. A report of the online survey results and findings can be viewed and downloaded from <http://www.dshs.state.tx.us/mch/chw.shtm>. DSHS incorporates stakeholder feedback, including the results of this survey and respondents' comments and recommendations, in the rule review process.

Proposed rules will be published in the Texas Register for a public comment period in 2014.