



TEXAS DEPARTMENT OF STATE HEALTH SERVICES

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Broadcast MSG# 256

August 3, 2016

To: Executive Directors, Local Mental Health Authorities (LMHAs)
Chief Executive Officer, ValueOptions of Texas, Inc.

From: Trina Ita, Director, Program Services Section
Mental Health and Substance Abuse Division

A handwritten signature in blue ink, appearing to be "Trina Ita", enclosed in a blue oval.

Subject: Illness Management and Recovery Technical Assistance Webinars

Since September 2013, the Department of State Health Services (DSHS) Adult Program Services (AMH) has hosted Illness Management and Recovery (IMR) Technical Assistance (TA) webinars/calls. In more recent months, DSHS has noticed a dramatic decrease in attendance of these webinars.

At this time, DSHS is making efforts to assess provider needs regarding these webinars. Please follow the link to take a brief survey: <https://goo.gl/forms/11vchdUAIXWAA6tG2>. Make note that the link is case sensitive. The goals of this survey are to:

- 1) Identify needs and areas for improvement
- 2) Increase effectiveness and attendance

DSHS wants to know how to better meet provider needs with the technical assistance offered. Please complete the survey by August 26, 2016. IMR Technical Assistance webinars/calls will be suspended while DSHS evaluates the results.

Please contact Jondell Lafont-Garcia by email at jondell.lafont-garcia@dshs.state.tx.us or by phone at 512-838-4368 if you have any questions regarding this broadcast message.