

DSHS expects commercial product Basic Service HMOs to report Texas' subset of HEDIS® 2011 (2010 data) for the following service areas based on enrollment numbers as of December 31, 2009.

HMO	Service Area(s)
Aetna Health Inc.	Austin
	Corpus Christi *
	Dallas
	El Paso
	Houston
Cigna Healthcare of Texas, Inc.	San Antonio
	Dallas
Community First Health Plans, Inc.	Houston
	San Antonio
Health Care Service Corp.	Abilene *
	Amarillo, Lubbock *
	Austin *
	Beaumont, Lufkin *
	Corpus Christi *
	Dallas, Ft Worth
	East Texas, Tyler *
	El Paso *
	Houston
	Midland *
	Rio Grande Valley *
	San Angelo *
Humana Health Plan of Texas, Inc.	San Antonio *
	Austin
	Corpus Christi
	Houston
PacifiCare of Texas, Inc.	San Antonio
	Austin *
	Dallas
Scott & White Health Plan	Houston *
	San Antonio *
	Central TX
SHA, L.L.C.	Abilene **
	Amarillo
	Lubbock
UNICARE Health Plans of Texas, Inc.	Waco
	Houston

* Because of their enrollment numbers, these service areas are eligible for combination with other service areas.

Operational Policies:

- 1) DSHS requires reporting of HEDIS® data by service area. The definition of service area is that used by the Texas Department of Insurance for the reporting of financial data. Any reporting of combined service areas must be approved by DSHS.

- 2) DSHS requires verification of HEDIS® data by an independent auditor using guidelines developed by NCQA. If a partial audit is submitted, each DSHS-required measure must have an audit designation or NR will be published.
- 3) DSHS considers requests for exemption from reporting for health plans with commercial product enrollment of less than 5,000 members on 12/31/09 or aggregation to the next largest service area. Requests for exemption must be submitted on an annual basis by December 15th of the year for which the data are collected (by 12-15-2010 for Texas HEDIS® 2010) and must be signed by the CEO of the health plan.
- 4) Requests for exemption should be addressed to:
Ramdas Menon, Ph.D., Director
Center for Health Statistics, MC-1898
Dept. of State Health Services
PO Box 149347
Austin, Texas 78714-9347
- 5) Plans must follow NCQA specifications for reporting all HEDIS® measures, including options for rotating measures. Health plans are allowed to use the Complex Probability Sampling method as an alternative to Systematic Sampling method. However, health plans, while using this option, shall 1) report the methodology they used and 2) obtain approval from NCQA for using such methods
- 6) DSHS requires NO HEDIS® reporting by Medicare HMOs operating in Texas for data year 2010.
- 7) DSHS requires NO HEDIS® reporting by Medicaid and CHIP HMOs operating in Texas for data year 2010.

December 17, 2010