# TEXAS
## Department of State Health Services

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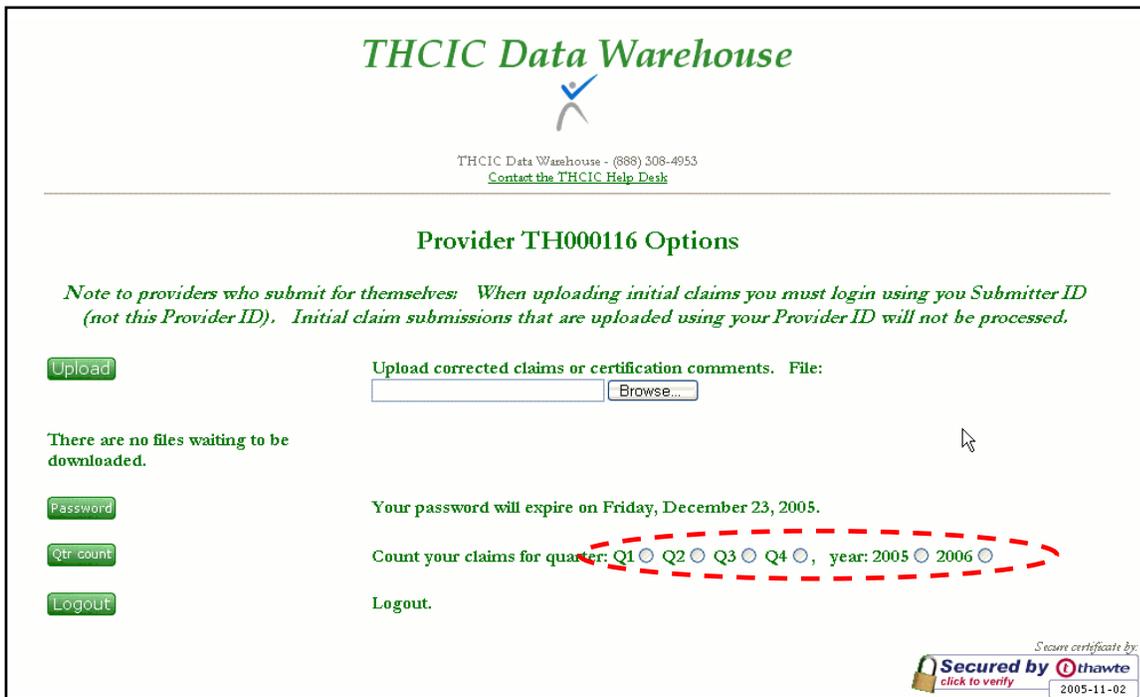
## Claim Counts Per Quarter Report Via Secured Server

For those people interested in getting information about how many claims you have submitted for a quarter, you can now get that information much easier than having to contact someone at the THCIC HelpDesk.  The information can be obtained as follows:

Access the computer system at Commonwealth Clinical Systems (CCS) via the secured server website (<https://sys1.comclin.com/thcic/>).

 Enter your THCIC ID (example - th000116) then put in your provider password.  (This is an easier process than FTP and PGP).

Once you are logged on to the system, **select** the **quarter** and **year** for which you would like a count of your inpatient data and then click the [Qtr count] button, and the counts will appear on your screen shortly afterwards.

**Examples of Report Information are below:**

```
TH000116
Submission/Correction Cutoff Date for Certification Data, Qtr 1, 2005: 08/05/05

CLAIMS BEFORE CUTOFF
                                Qtr 1  Other  Batch
BatchName  Processed  Jan  Feb  Mar  Total  Month  Total  Top 2 Bill Types
========================================|============|====================
 3966_001  06/03/05    0   14   36    50 |   0      50 |   50 xx1s
*27F40Q01  07/11/05    0    5    7    12 |   0      12 |   12 xx1s
----------------------------------------+------------+-------------
 Claim Totals:         0   14   36    50

 Estimated Encounter Count (based on examination of bill types):  50

There are no late claims to report at this time.

    •   Indicates correction data (not included in the Claim Totals line)
```

Corrected claims via DCS replace claims currently in the system, for the same qtr. Claims already put into encounter for PUDF for one qtr. Can not be updated or corrected.

"Correction data" comes from Data Correction Software Tool (DCS).

**Typical report with single submission**

```
TH000116
Submission/Correction Cutoff Date for Certification Data, Qtr 2, 2005: 11/01/05

CLAIMS BEFORE CUTOFF
                                Qtr 2  Other  Batch
BatchName  Processed  Apr  May  Jun  Total  Month  Total  Top 2 Bill Types
========================================|============|====================
 2003_001  09/19/05   273  266  226   765 |   0     765 |  765 xx1s
----------------------------------------+------------+---------------------
 Claim Totals:        273  266  226   765


Estimated Encounter Count (based on examination of bill types):  765
```

**Report with multiple bill types (example xx1 (admit thru discharge) and xx7 (replacement claims))**

```
TH000116
Submission/Correction Cutoff Date for Certification Data, Qtr 2, 2005: 11/01/05


CLAIMS BEFORE CUTOFF
                                Qtr 2  Other  Batch
BatchName  Processed  Apr  May  Jun  Total  Month  Total  Top 2 Bill Types
========================================|============|====================
 2012_017  10/18/05    0    2    3     5 |   0       5 |    5 xx1s
 2012_018  10/18/05    0    0    1     1 |   0       1 |    1 xx1s
 2012_019  10/18/05   32   39   38   109 |   0     109 |   97 xx1s,  11 xx7s
 2012_020  10/18/05    0    0    1     1 |   0       1 |    1 xx1s
 2012_021  10/18/05    3    1    1     5 |   0       5 |    4 xx1s,   1 xx7s
 2012_022  10/18/05    3    2    4     9 |   0       9 |    8 xx1s,   1 xx7s
*25J25J49  10/26/05    0    1    0     1 |   0       1 |    1 xx1s
----------------------------------------+------------+-------------
 Claim Totals:        38   44   48   130

 Estimated Encounter Count (based on examination of bill types)   116
```

**Example of Multiple Bill types and late claims and claims from other quarters**

```
TH000116
Submission/Correction Cutoff Date for Certification Data, Qtr 2, 2005: 11/01/05
CLAIMS BEFORE CUTOFF
                                    Qtr 2   Other   Batch
BatchName   Processed  Apr   May   Jun   Total   Month   Total   Top 2 Bill Types
==========================================|=============|=====================
 2938_001   07/28/05    73     0     0    73 |     0      73 |    73 xx1s
 2013_089   09/03/05     0    61     0    61 |     0      61 |    61 xx1s
*25I05S46   09/05/05     0    13     0    13 |     0      13 |    13 xx1s
 2014_001   09/07/05     0     0    78    78 |    32     110 |   109 xx1s,   1 xx5s
*25I07K07   09/08/05     0     3    17    20 |     4      24 |    23 xx1s,   1 xx5s
*25I12J11   09/14/05     0     2     1     3 |     0       3 |     3 xx1s
*25I12L34   09/15/05     0     2     1     3 |     0       3 |     3 xx1s
*25I19N35   09/19/05     0     2     1     3 |     0       3 |     3 xx1s
------------------------------------------+-----------+----------------
----
 Claim Totals:          73    61    78   212

 Estimated Encounter Count (based on examination of bill types):  211

* Indicates correction data (not included in the Claim Totals line).
```

xx5's reduce the counts from # processed/received for the same qtr.

## FER REPORT CHANGES

The Frequency of Error (FER) report has several new changes that are being implemented to assist you in tracking your data submissions.

First there are different report titles that identify whether the file submission was an original 837 data submission ("837 EDITS - NEW SUBMISSION DATA" or "837 REJECTED NEW SUBMISSION DATA") or a DCS corrections submission ("837 RE-EDITS - CORRECTIONS DATA"). The titles will be listed in the top left hand corner of the text documents.

Second there is a breakdown of the number of data claims received. How many were rejected, how many did not match, previous data claims and how many data claims were processed by CCS).

Third, there is a note added to the bottom of the "837 REJECTED NEW SUBMISSION DATA" FER report telling you to look at the "Rejected Claims Report".

Examples of the changes are below:

```
837 EDITS - NEW SUBMISSION DATA

                        Claims Received:        42
  --------------------------------------------------------------------
                 MINUS Claims Rejected:          1
  --------------------------------------------------------------------
                       Claims Processed:         41
```

```
837 REJECTED NEW SUBMISSION DATA
                        Claims Received:        42
  --------------------------------------------------------------------
                 MINUS Claims Rejected:         42
  --------------------------------------------------------------------
                       Claims Processed:          0



NOTE:  See the "REJECTED CLAIMS REPORT" for a list of the rejected claims and
the reason for each claim's rejection.
```

```
837 RE-EDITS - CORRECTIONS DATA
                  Correction Claims Received:         7
  --------------------------------------------------------------------
MINUS Correction Claims Not Processed - NO MATCH:     2
        MINUS Correction Claims DELETED By User:      4
  --------------------------------------------------------------------
                  Correction Claims Processed:        1
```

## Important Phone Numbers
**Commonwealth Clinical Systems (CCS)**
> THCIC Helpdesk – 888-308-4953 or THCICHelp@comclin.net
> CCS web site – www.thcichelp.com (Please note that this is a new Web site for the THCIC help desk.)
> HyperTerminal Phone Number – (434) 297-0367 (For Data Submission, Corrections and Uploading Certification Comments)
> FTP address – ftp.comclin.com
> THCIC web site – www.dshs.state.tx.us/thcic

**DSHS-Center for Health Statistics** – 512-458-7261
**THCIC Staff – 512-458-7111**

| | | |
|---|---|---|
| Bruce Burns | extension 6431 | Rules and policy issues, 837 format issues |
| Sylvia Cook | extension 6438 | Hospital reports, data use |
| Dee Roes | extension 3374 | Hospital compliance, data sales |
| Tiffany Overton | extension 2352 | Hospital training (submission, correction, and certification) |
| Ron Weiss | extension 6453 | |

**THCIC fax – 512-458-7740**