



Memorandum

#10-156

TO: WIC Regional Directors
WIC Local Agency Directors

FROM: Linda Brumble, Unit Manager
Nutrition Education/Clinic Services Unit
Nutrition Services Section

DATE: November 19, 2010

SUBJECT: Update on Similac Sensitive for Spit Up Supply (Recall 12.3oz powder)

Attached is a letter we received from Abbott concerning the recall of one lot of Similac Sensitive for Spit Up powder in 12.3oz cans, lot number **92597RB7**. Vendors that were shipped product from this lot have already been notified. Product currently for sale on shelf is unaffected.

It is possible that isolated stores will have multiple Similac products removed from their shelves for a period of time until they can be certain all affected formula has been removed. Contact the State Office at (512) 341-4576 or the formula pager at (512) 499-6814 if participants are unable to find formula in your area.

Please review the steps below for assistance about this situation:

- 1) All clinics with Similac Sensitive for Spit Up powder in their returned stock should look for the lot number **92597RB7**. Put these cans aside. Do not issue out or destroy affected cans from your returned stock. Follow the same return protocol used for the previous recall in September 2010.
- 2) For clinics: Go online to the following site: <http://recall.similac.com/recall/lookup.aspx> Click on the Retailer/Hospital/Distributor tab and fill out the form as directed. Under "Customer Account Number" – fill in WICClinic
- 3) If your clinic does not have internet access you may call the Abbott Consumer hotline at 1-888-376-2054 instead.
- 4) For participants: If they have purchased cans with the affected lot number, they should return the cans to the store where they were purchased. Most retailers will be able to exchange them for cans with an unaffected lot number.
- 5) If they are unable to exchange the cans at the store, they can go online or call the hotline as instructed in step 2 above to receive a coupon from Abbott for one replacement can for each affected can of the same brand and type of formula.
- 6) For new purchases this month: Advise participants to check store availability prior to shopping. They may need to contact multiple vendors. Stores with stock on shelves at this time will have unaffected stock.

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- 7) If none of the stores in your area have stock available, benefits may be changed to another contract formula. This will require a visit to the clinic and proration will affect the quantity received.
- 8) Similac Sensitive for Spit Up RTU can be issued for the current month, if sufficient supplies exist in vendor inventory and powder is unavailable at any vendor.

If you have questions or require additional information, please contact Cathy Plyler, Clinic Services Branch, at (512) 341-4577 or cathy.plyler@dshs.state.tx.us or Maricela Montoya, Clinic Services Branch, at (512) 431-4578 or maricela.montoya@dshs.state.tx.us.

Attachment