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#10-168

TO: WIC Regional Directors  
WIC Local Agency Directors

FROM: Linda Brumble, Unit Manager  
Nutrition Education/Clinic Services Unit  
Nutrition Services Section

DATE: December 3, 2010

SUBJECT: Interagency contract with Department of Assistive and Rehabilitative (DARS)  
Services for hearing-impaired clients

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The State Agency (SA) pays for sign language interpreting services through an interagency contract with the Department of Assistive and Rehabilitative Services (DARS). The interagency contract provides interpreter services to WIC Program eligible applicants and participants who are deaf and hard of hearing through an approved Communication Services for State Agencies (CSSA) Contractor. Services must be requested through the appropriate process (see instructions below) in order for the State Agency to pay for the service. The CSSA contractor will gather the name of clinic serviced, parent/guardian name and DOB, and name of participant and DOB and bill the SA directly for the interpreting service.

To locate a Communication Services for State Agencies (CSSA) Contractor within your region please follow these steps:

Go to the DARS website [www.dars.state.tx.us](http://www.dars.state.tx.us)

Click "Deaf and Hard of Hearing Services" on right panel

Click on "Local Service Providers" on the right panel (near the bottom)

"click on map" for a region

Scroll to the top/right corner above the table and click on CSSA for the list of agencies that offer sign language interpreter services

If you have questions or require additional information, please contact Rachel Edwards, Manager, Information Response Management Group, at (512) 341-4400 extension 2263 or [rachel.edwards@dshs.state.tx.us](mailto:rachel.edwards@dshs.state.tx.us).