

August 15, 2016



Vendor News Flash

Notice: Vendor Payment System Temporarily Closed

It's that time of year again, the State will be transitioning to a new fiscal year in late August.

The Department of State Health Service (DSHS) will halt the processing of all WIC claims into the department's accounting system beginning the close of business on Thursday, August 25th through Thursday, September 1st. A temporary halt to the payment process will allow DSHS to close its accounting records for Fiscal Year (FY) 2016.

The cut-off date for WIC EBT claims will be August 25th at 11:00 a.m. CST. EBT claims submitted after that date/time will not have payments made until after September 1st.

All WIC claims received after the August 25th cut-off date will be processed through normal edits and placed into a ready-to-be-paid status. However, such claims cannot be entered into the Department's accounting system or transmitted to the State Comptroller's Office for payment until after September 1st.

It is the WIC program's intention to process vendor claims as quickly as possible; however, your WIC Vendor Agreement allows up to 60 days after receipt of timely submitted claims/transactions to execute payment. We apologize for this impending delay and will resume normal processing timeframes after September 1st.

If you have questions, please contact the Vendor Management & Operations Unit at WICVendorRelations@dshs.texas.gov.