



## VENDOR MANAGEMENT & OPERATIONS UNIT

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November 3, 2015

### Reminder of Texas WIC FTP Server Changes

As a reminder, Texas WIC FTP (File Transfer Protocol) Server Migration is scheduled during November. The new URL and IP address will be provided at a later date. If you have not already done so, it is strongly encouraged that you arrange with your Point-of-Sale (POS) system provider to make the configuration changes as soon as possible, once the details of the migration are provided to you. The URL and IP Address information will also be provided to the commercial POS dealers that are certified through the Texas WIC Program.

FTP Migration offers several benefits that are available once configuration changes are made by your POS provider. WIC claim files will be processed in a matter of minutes and secured SSH File Transfer Protocol (SFTP) will be supported to improve the security of the transfer of files.

To provide time for retailers to make these changes in their POS and file delivery systems, Texas WIC will continue to process WIC claims submitted to the legacy FTP server for approximately three months after cutover. This will also allow for the necessary reconfiguration considering holiday lock-down periods. While no changes are immediately required, it is recommended that you prepare for the upcoming Texas WIC FTP migration by contacting your POS provider and ensuring sufficient time is available to make the required changes.

The Texas WIC Vendor Management & Operations (VMO) team is ready to assist you should you have any questions regarding the specifics of this vendor news flash. Contact the WIC EBT Operations Support team at [1-800-252-9629](tel:1-800-252-9629) (Texas only), or email at [WICEBTSupport@dshs.state.tx.us](mailto:WICEBTSupport@dshs.state.tx.us). Specific questions regarding FTP server changes should be directed to your POS system provider.