



## VENDOR MANAGEMENT & OPERATIONS UNIT

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October 16, 2015

### Notification of Texas WIC FTP Server Changes

In November 2015, the Texas WIC Program will be migrating its current File Transfer Protocol (FTP) server for the daily exchange of Texas WIC claim files to a new URL and public IP address. The intent of this notification is to provide vendors and Point-of-Sale (POS) system providers sufficient time to prepare for the FTP server changes.

The FTP server address, in the configuration of your POS software, will need to be reconfigured to connect to the new URL or public IP address. The new URL and public IP address will be provided once the migration has been completed. To provide ample time for retailers to make these changes in their POS and file delivery systems, Texas WIC will continue to process WIC claims submitted to the legacy FTP server for approximately 3 months after cutover. This will allow retailers ample time to make the necessary configuration changes considering holiday lock-down periods. We highly recommend that you contact your POS system and network provider as soon as possible to make them aware that a change is forthcoming, and to begin the discussion for making arrangements of the upcoming change.

The Vendor Management & Operations (VMO) team is ready to assist you should you have any questions regarding the specifics of this Vendor News Flash. Contact the WIC EBT Operations Support team at 1-800-252-9629 (Texas only), or email at [WICEBTSupport@dshs.state.tx.us](mailto:WICEBTSupport@dshs.state.tx.us). Specific questions regarding FTP server changes should be directed to your POS system provider.