

TMA Practice Consulting

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Physicians Caring for Texans



Telemedicine

- Strategy approved by TMA Board of Trustees:
 - Strongly advocate for clear payment policies, ensuring physicians are properly paid for telemedicine visits, while using their platform of choice;
 - Develop telemedicine education and resources, and provide information on best practices;
 - Provide telemedicine assistance through TMA Practice Consulting;
 - Endorse physician-friendly telemedicine platforms.



Telemedicine

- Grant funds awarded
 - Collaborating with AMA, MMS, and FMA
 - Telemedicine Services Continuum:

Bootcamp

- A full day of speakers and breakout work sessions.
- Designed to be a practical start to program implementation.
- Includes information on
 - platform selection,
 - policies and procedures,
 - payer reimbursement, and
 - staff roles and responsibilities



TMA Telemedicine Services Continuum

	Resource	Status
General Information	TMA Knowledge Center: phone call and librarian research assistance	Available
	TMA Knowledge Center: FAQ database	Available. Will evolve as additional resources are developed.
	White Paper: Texas Laws and Regulations Relating to Telemedicine	Available
	Dedicated web page: www.texmed.org/telemedicine	Available
	Various articles: Texas Medicine, Texas Medicine Today	Available
Education	Publication: Texas Laws and Regulations Relating to Telemedicine	Available. 1.5 AMA PRA Category 1 Credits™
	Webinar: The Changing Shape of Care: Telemedicine and Virtual Visits	Available. 0.75 AMA PRA Category 1 Credits™
	Podcast: Tips for Effective Telemedicine Visits	In Progress.
	Webcast Recording: Telemedicine: How to Implement Virtual Care and e-Visits in Your Practice	To Be Developed.
Tools	Telemedicine Vendor Evaluation	Available.
	Telemedicine Vendor Comparison	To Be Developed.
	Cost Benefit Analysis (to determine ROI of telemedicine implementation)	To Be Developed.

TMA Telemedicine Services Continuum

	Resource	Status
Payment Advocacy	Quick Reference Sheet: Overview, Terminology, Payer/Cost Estimator Link and FAQs	In Progress.
	Quick Reference Sheet: Telemedicine Visit Checklist	In Progress.
	Quick Reference Matrix: Payer Guidelines for Billing, Coding and Documentation	In Progress.
	Hassle Factor Hotline: To include payment advocacy for telemedicine	Hassle Factor Hotline already available. Need to promote for telemedicine advocacy.
Contracts	Service: Free telemedicine contract review	Available.
	Standardized telemedicine contracts for physicians	To Be Developed. Affiliated vendors to provide approved contract for TMA members with transparent pricing terms.
	Model telemedicine contract language	To Be Developed. For physician use when exploring unaffiliated vendors.

TMA Telemedicine Services Continuum

	Resource	Status
Consulting	Service: Hands-on telemedicine platform guidance and implementation assistance	In Progress.
	Telemedicine policies and procedures: <ol style="list-style-type: none"> 1. Administration and billing 2. Appointment scheduling, cancellations and no-shows 3. Check-in and check-out 4. Patient consent 5. Patient selection 6. Medication prescribing and management 7. Provider-to-provider communication 8. Referral process 9. Security and emergency protocol 10. Physical surroundings and staffing 	In Progress.
	Telemedicine practice forms: <ol style="list-style-type: none"> 1. Informed consent 2. Referral log 3. Referral form 4. Service evaluation 	In Progress.
	Quick Reference Sheet: Telemedicine Visit Tips and FAQs (for patients)	In Progress.
	Vendor specific instructions for physicians and patients	To be developed in collaboration with vendors.

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