We are pleased to announce the release of a new policy, The Essentials of Texas WIC Hospitality. This policy was reviewed by TALWD and the effective date is May 1, 2021. At that time, the policy will be posted. Monitoring of this policy will begin November 2021.

Highlights of The Essential of Texas WIC Hospitality policy include:

- 10 essentials for interacting with WIC clients and co-workers
- Clinic environment to support a client-centered experience
- Ways to ensure a breastfeeding supportive environment
- Local Agency and State Agency leadership guidelines

Resources to Support the Essentials of Texas WIC Hospitality

**Training on the LMS**

*The Essentials of Texas WIC Hospitality* is required annually. Other types of annual Hospitality training may replace the recorded training below.
Welcome to WIC is required for new staff within 30-days of employment:

**Egnyte Resources**

Please refer to the Egnyte platform for additional resources to support The Essentials of Texas WIC Hospitality

- List of The Essentials of Texas WIC Hospitality
- Best Practices for a Positive Clinic Environment
- Texas WIC Express Articles on The Essentials of Texas WIC Hospitality
- Hospitality Discussion Guide

If you have any questions or require additional information about The Essentials of Texas WIC Hospitality policy, please contact Doreen La Duca, Clinic Services Training Coordinator, Nutrition Education and Clinic Services Unit, at doreen.laduca@hhs.texas.gov.

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