#21-048

TO: WIC Regional Directors  
    WIC Local Agency Directors

FROM: Amanda Hovis, Director  
      Nutrition Education/Clinic Services Unit  
      Nutrition Services Section

DATE: May 24, 2021

SUBJECT: Changes to Policy BF:02.0 - Local Agency Breastfeeding Coordinator

This memo announces revisions to Texas WIC Policy BF:02.0 – Local Agency Breastfeeding Coordinator. The revised policy has been reviewed by TALWD and is effective June 1, 2021. At that time, it will be posted and you may update your Policy and Procedures Manual by accessing the WIC Website at: https://hhs.texas.gov/doing-business-hhs/provider-portals/wic-providers/wic-policy-procedures-manual

Monitoring will begin on December 1, 2021. A Summary of Changes is below.

Summary of Changes

- Minor wording changes throughout for clarity.

- Changed the “Definition” section to “Department of State Health Services (DSHS)” to “Health and Human Services Commission (HHSC)” and added “Lactation Principles, (formerly...)” and “Advanced Lactation Management, (formerly...)”

- Procedure II
  - Added “as a Certifying Authority unless an exception is granted by the State Agency” to align with Nutrition Services Standard, 3. I., local BF coordinator must meet qualifications of a certifying authority (CA)
- Procedure IV
  - Added “Promoting and supporting breastfeeding in the community by networking with and providing...” and deleted “and promote and support BF in the community.”
  - Renamed “Staff Referral Protocol” to “Staff Breastfeeding Referral Protocol” changed “Client Referral Handout” to “Client Breastfeeding Resource List” and added “1 &” to policy reference.

If you have any questions or require additional information regarding Texas WIC Policy BF:02.0 – Local Agency Breastfeeding Coordinator please contact Noemi Hernandez, WIC Breastfeeding Coordinator, Nutrition Education and Clinic Services Unit, at Noemi.Hernandez2@hhs.texas.gov.
Local Agency Breastfeeding Coordinator

Purpose

To ensure that a qualified, designated staff administers (plans, implements and evaluates) breastfeeding (BF) education and support activities. To assure that breastfeeding education and support is planned, scheduled and provided to address the needs of breastfeeding participants.

Authority

7 CFR Part 246.11

Policy

Each local agency (LA) must appoint a BF Coordinator who ensures that breastfeeding lessons, materials, and other information presented to WIC participants contain accurate, current, culturally appropriate, and evidenced-based information.

Definition

Health and Human Services Commission (HHSC) Trained BF Educator - a person who has successfully completed both Lactation Principles (formerly Principles of Lactation Management) and Advanced Lactation Management (formerly Lactation Counseling and Problem Solving) courses in the last five years.

Procedures

I. Each LA must appoint a BF Coordinator to oversee breastfeeding promotion and support activities.

II. The LA BF coordinator must be qualified as a Certifying Authority unless an exception is granted by the State Agency and trained to promote and support breastfeeding. The LA BF Coordinator must:
A. Be an International Board-Certified Lactation Consultant (IBCLC) or an HHSC Trained BF Educator or must successfully complete the certification or training within one year of employment.

B. Be trained according to Policy BF:4.0. Documentation of the BF coordinator’s initial and on-going training must be maintained at the LA for review.

C. Complete the State Peer Counselor Management course within one year of employment.

D. Attend the annual WIC Program’s Nutrition and Breastfeeding conference every fiscal year. Other conferences or trainings may be attended in lieu of this conference with the approval of the SA BF coordinator.

III. LAs must have a designated BF coordinator at all times. If the designated BF coordinator will be out for extended leave (i.e. maternity leave, workman’s comp), an interim BF coordinator must be appointed.

A. If this person is in the interim position for 3 months or less, they do not need to satisfy the certification or training requirements in this policy.

B. If this person is in the interim position for more than 3 months, certification or training requirements must be met within a year of assuming the position of BF coordinator.

IV. The BF Coordinator must oversee/coordinate all aspects of breastfeeding training, education and documentation at the Local Agency. They may work in conjunction with the Training Coordinator, Nutrition Education Coordinator and clinic supervisory staff. The BF Coordinator is responsible for overseeing:

A. The BF portion of the annual NE/BF Plan (see Policy NE:02.0);
B. BF activities including but not limited to:
   1. Ensuring the clinic environment promotes and supports BF according to Policy BF:01.0;
   2. Providing the opportunity for all pregnant and BF WIC participants to receive individual counseling and nutrition education classes that promote and support BF;
   3. Ensuring all individual counseling and nutrition education classes that address infant feeding promote BF as the preferred way to feed an infant;
   4. Ensuring BF promotion/support activities are evaluated, and necessary changes are implemented to ensure that BF rates increase at the LA;

C. Managing the LA BF Peer Counselor (PC) Program and mentoring the PCs if there is not a LA PC coordinator;

D. Promoting and supporting breastfeeding in the community by networking with and providing outreach to other health professionals, community organizations and stakeholders to inform them of WIC breastfeeding resources.

E. Keeping the Staff Breastfeeding Referral Protocol and Client Breastfeeding Resource List up to date (See Policy BF:01.0, Procedure III.B. 1. & 2.)

F. Monitoring local agency breastfeeding rates in the Texas MIS system.

G. Evaluating BF Education and Support. Quality management activities related to BF must be conducted annually (at minimum) by the LA and:
   1. Must include evaluating breastfeeding educational activities for accuracy and positive presentation of breastfeeding.
   2. Must include observation of group and individual breastfeeding education and support sessions to ensure accurate and appropriate delivery of information in a client-centered way.
3. Results should be used to determine and plan staff training.
4. Participant feedback related to breastfeeding to include but not limited to the WIC Infant Feeding Practices Survey, should be used to plan future breastfeeding education and support activities.