

Possible Resources for MCM Corrective Action Plans (CAPs)

Note: This is not an exhaustive set of resources but provided to assist organizations to kick start their CAP process

Medical Case Management (MCM) Measures	Sample 2018 PDSA or 2019 CAPS	MCM Strategies & Tools	Patient Education Resources & Fact Sheets-English & Spanish
Acuity			
Acuity Review for Appropriateness Each 3 Months – Indicator #11	Pending 2019 CAPS	https://www.dshs.texas.gov/hivstd/contractor/cm.shtm 7 Acuity Tools Texas Acuity Scale-English/Spanish	Not applicable
Documentation of Decreased Acuity During the Measurement Year – Indicator #12	Pending 2019 CAPS	https://www.dshs.texas.gov/hivstd/contractor/cm.shtm 7 Acuity Tools Texas Acuity Scale-English/Spanish	Not applicable
Care Plans			
Developed & Complete – Indicator #14	Pending 2019 CAPS	https://www.dshs.texas.gov/hivstd/contractor/cm.shtm 1 DSHS HIV Care Services Care Plan Template	Not applicable
Care Plan Update – Indicator #15	3 PDSA's	Contact Desty Muturi: desty.muturi@dshs.texas.gov , please copy your Nurse CAP Nurse Consultant	Not applicable
Care Plan Case Notes Match Stated Needs – #16	Pending 2019 CAPS	Contact Desty Muturi: desty.muturi@dshs.texas.gov , please copy your Nurse CAP Nurse Consultant	Not applicable
Education			
Medication-Treatment Adherence-HIV Disease Process-Risk Reduction-Nutrition-Oral Health-Indicator #8	1 PDSA	https://www.dshs.texas.gov/hivstd/contractor/cm.shtm HIV EDUCATION/HARM REDUCTION AND PREVENTION ASSESSMENT	www.aidsinfonet.org #150-#158; #653; #800 & #803
Case Closure			
Documented Reasons – Indicator #30	Pending 2019 CAPS	Contact Desty Muturi: desty.muturi@dshs.texas.gov , please copy your Nurse CAP Nurse Consultant	Pending 2019 CAPS
Documentation of Process to Re-establish MCM – Indicator #31	Pending 2019 CAPS	Contact Desty Muturi: desty.muturi@dshs.texas.gov , please copy your Nurse CAP Nurse Consultant	Pending 2019 CAPS

As of 4/3/2019