

COVID-19 Vaccine Waste

Reporting Waste and Generating Waste Reports in VAOS

June 3, 2021



COVID-19 Vaccine Waste

1. [Report Waste](#) *How to Report Waste in VAOS*
2. [Create a Waste Report](#) *Generating a Waste Report in VAOS*



VAOS Tips & Tricks

Keep in mind...



VAOS works best with **Chrome** as your browser.



Please **check your Spam** folder for emails from noreply@salesforce.com as needed. You may also receive emails from CDCCustomerService@McKesson.com.

If possible, flag these addresses as safe-senders to avoid emails being sent to Spam.



Regardless of the number of Providers or facility locations you are associated with, you will have **one set of login credentials**.

The Provider Journey



1. Enroll to be a COVID-19 Vaccine Provider

- Providers enroll through **Syntropi**



2. Gain Access to VAOS

- Providers receive an email from IdentityManagement@hpsc.state.tx.us with log in credentials, and an email from COVID19VacMgmt@dshs.Texas.gov with instructions to log into **VAOS**.



3. Place a Vaccine Order

- Place a vaccine order in **VAOS** for the quantity and presentation that best serves your patient population



4. Confirm Receipt of Vaccine Shipment

- Approximately 2 weeks after placing a vaccine order, providers will receive their shipment
- Providers can track the status of their order and track their shipment through **VAOS**



5. Transfer

- If needed, use **VAOS** to initiate a request to transfer vaccine doses between 2 facilities



6. Administer Vaccines

- Providers maintain proper storage & handling requirements for their vaccine presentation
- Providers administer vaccine to their patient populations



7. Report

- Administration in **ImmTrac2** within 24 hours
- Wasted doses in **VAOS**
- Adverse Effects in **VAERS** and v-safe
- If desired, review and export reports from **VAOS**

1: Report Waste in VAOS

How to Report Waste in VAOS



Step 1: Navigate to Vaccine Loss

1. Log into your Provider portal.
 - <https://texasvaccines.dshs.texas.gov/>
2. Navigate to the **Vaccine Loss** tab. You will be redirected to the **Vaccine Use** view.



2

Step 2: Navigate Vaccine Use View

3. View previously reported instances of vaccine waste or click **New** to report new waste.

Welcome to
Texas Vaccine Allocation & Ordering System
One-stop solution for all vaccine allocation and ordering needs for the Department of State Health Services, Immunization Unit

Vaccine Uses
All

1 item • Sorted by Vaccine Administration Number • Filtered by All vaccine uses • Updated a few seconds ago

Search this list...

| Vaccine Administration Number ↑ | Vaccine | Quantity Consumed | Status |
|---------------------------------|------------|-------------------|---------|
| 1 VA-0000011 | VI-0000014 | 50 | Wastage |

New

Step 3: Report New Waste

- 4. Enter the required information in the **New Vaccine Use** pop-up window and click **Save** to complete the process.
 - **Quantity Consumed** is the number of *doses* wasted.
- 5. The new waste report now appears in the **Vaccine Use** list view.

New Vaccine Use: Vaccine Wastage

Information

Vaccine Administration Number

* Facility: Texas test

* Vaccine: VI-0000129

EXIS Return ID

* Status: Wastage

Product Family: COVID

* Reason for waste: G104 = Open vial but all doses not administered

* Quantity Consumed: 25

Priority Patient Group

Exported?

Description

Description: Vaccine lot expired 5/11/2021

Other Reason

Cancel Save & New Save

Welcome to Texas Vaccine Allocation & Ordering System

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| | Vaccine Administration Number | Vaccine | Quantity Consumed | Status |
|---|-------------------------------|------------|-------------------|---------|
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4

5

When to Report Waste

| Situation | Explanation |
|--------------------------------------|---|
| Expired vaccine | This is the date the vaccines expire set by the manufacturer. Ex: https://www.modernatx.com/covid19vaccine-eua/providers/vial-lookup |
| Mechanical failure | Ex: refrigerator loses power, causing vaccines to thaw. |
| Spoiled—other | Ex: patients don't show up to an appointment, but vaccines have already been thawed and cannot be refrozen. |
| Natural disaster/power outage | Ex: Winter storm caused refrigerators to lose power. |
| Refrigerator too warm | |
| Vaccine spoiled in transit | If the vaccine was spoiled before delivery to your facility , do not report it as waste. In this instance, contact McKesson and DSHS to arrange for replacement doses and report doses as spoiled when you confirm shipment in VAOS. |
| | If vaccines spoil as a result of a temperature excursion that resulted during a transfer , the receiving provider of the transfer reports the doses as waste. |
| | If vaccines spoil during or in transit to or from an off-site clinic , report the doses as waste. |
| Recall | The DSHS Immunization Unit would communicate necessary actions to impacted providers. |

Waste should only be reported if a dose or vial goes bad **once it is within the provider's possession.**

When to Report Waste

You should also report wasted **Adult Influenza Vaccines** in VAOS.

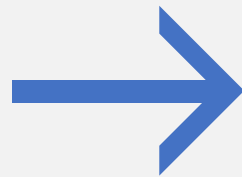
| Non-COVID-19 Waste Report Codes | |
|---------------------------------|--|
| Code | Explanation |
| G81 | Expired Vaccine |
| G82 | Natural disaster/power outage |
| G83 | Refrigerator too warm |
| G84 | Refrigerator too cold |
| G85 | Failure to store properly upon receipt |
| G86 | Vaccine spoiled in transit (Freeze/Warm) |
| G87 | Mechanical failure |
| G88 | Spoiled—Other |
| G89 | Recall |
| G90 | Other |

| COVID-19 Waste Report Codes | |
|-----------------------------|---|
| Code | Explanation |
| G100 | Broken Vial/Syringe |
| G101 | Vaccine drawn into syringe but not administered |
| G102 | Lost or unaccounted for vaccine |
| G103 | Non-vaccine product (e.g., IG, HBIG, Dil) |
| G104 | Open vial but all doses not administered |
| G105 | Other |

Important Guidelines: Waste

FROM PROVIDERS...

If COVID-19 vaccines are wasted, providers need to report the waste in VAOS, and then dispose of the vaccines.



TO THE CDC

DSHS then takes all the waste reported into VAOS and reports it directly to the CDC on behalf of providers.

Waste reporting encourages careful handling and the use of every viable dose and helps the CDC to identify potential problems in shipping and cold storage operations.

It is important for providers to prioritize the vaccination of people. If you have one person who wants to be vaccinated but must prepare an entire vial to do so, you are encouraged to do it and attempt to not waste the rest of the vaccines if possible.

2: Create a Waste Report

Generating a Waste Report in VAOS



Step 1: Navigate to Waste Report

1. Log into your Provider portal.
 - <https://texasvaccines.dshs.texas.gov/>
2. Navigate to the **Reports** tab.



2

Step 1: Navigate to Waste Report

3. Select **Waste Reports** tab.



3

Step 2: Download Data

4. Enter the date range you want to encompass for the waste report.
5. Select “Fetch” to populate the data within the VAOS page.
Note: If you have more than 100 waste records, only the first 100 will populate when you select “Fetch”. All waste records will appear in your export.
6. To export the data to a spreadsheet, select “Download.”

Please Select Date Range to fetch Vaccine Waste Records

Start Date

05/03/2021



End Date

05/14/2021



4

Fetch

Download

5

6

| Account name | Reason for waste | Other reason | Description | Quantity consumed | NDC | Lot ID | Created date | Vaccine Wastage ID |
|--------------|------------------|--------------|-------------|-------------------|-----|--------|--------------|--------------------|
|--------------|------------------|--------------|-------------|-------------------|-----|--------|--------------|--------------------|

Questions?

Access Provider Support Resources [Here](#)



TEXAS
Health and Human
Services

Texas Department of State
Health Services