

## DONNA WILLIAMS

Donna Williams is a Program Specialist for the Newborn Screening Laboratory at the Texas Department of State Health Services. Recently, she created an internal integrated team between laboratory and case management personnel known as the Texas Newborn Screening Continuous Quality Improvement team. This team is charged with improving the Newborn Screening Program.

As Project Manager for the DSHS Newborn Screening Expansion Project, Ms. Williams was instrumental in the successful launch of the expansion in February 2007.

Previously, Ms. Williams served as the Newborn Screening Project Coordinator for the National Newborn Screening and Genetics Resource Center (NNSGRC). In this role, Ms. Williams facilitated communication and coordination of national newborn screening advisors, coordinated the collection, analysis and distribution of information regarding newborn screening policies, procedures, and practices, managed various NNSGRC subcontracts, and assisted with the design and upkeep of the NNSGRC website.

She has also been a member on various HRSA sponsored projects including projects focused on integration of child health systems, developing a newborn screening self assessment checklist, and evaluating and developing culturally and literacy level appropriate newborn screening parent education material.

Prior to joining NNSGRC in 2000, Ms. Williams worked for over 15 years for the Texas Department of Health Bureau of Laboratories. There she held many positions within the Newborn Screening Program, including five years as supervisor of the hypothyroidism screening laboratory and five years as Quality Assurance Officer for both the Newborn Screening and Texas Health Steps Programs. Ms. Williams is also trained and has years of experience in meeting facilitation and conflict management.

Ms. Williams has an undergraduate degree in microbiology and also holds a specialist certification in Microbiology from the American Society of Clinical Pathologists.