

**ANNUAL STATEMENT OF COMMUNITY BENEFITS STANDARD 2018 TEXAS NONPROFIT HOSPITALS**

**Part I**

Please Check "one" your ownership: \*

- Not-For-Profit
- For-Profit (received Medicaid Disproportionate Share Funds)
- Public
- For-Profit

2012020	<b>2018 ASCBS</b>	6742020
<b>TIRR Memorial Hermann</b>		
Houston		HARRIS
TYPE: NP	DISPRO:	
REQUIRED TO REPORT ASCBS: <b>YES</b> <b>**(NP/ND)**</b>		

Are you reporting as part of a hospital system?  Yes  No

III HOSPITAL SYSTEMS - List all the hospitals included in this system report. Refer to the instructions on the back of this page in completing this section.

III	<u>Community Benefits Contribution*</u>	<u>Net Patient Revenue (NPR)**</u>	<u>Miles From System Office</u>	<u>Name of Hospital</u>	<u>Physical Address, City, State, Zip</u>
1.					
2.					
3.					
4.					
5.					
6.					
7.					
8.					
9.					
10.					
11.					
12.					
13.					
14.					
<b>TOTAL:</b>					

\* The sum of these contributions should equal the entry in II.E (Section II follows Worksheet 5).

\*\* The sum of net patient revenue should equal the entry in STD11 (Standards Section follows Section II).

**ESTIMATED UNREIMBURSED COSTS OF INPATIENT AND OUTPATIENT CHARITY CARE PROVIDED - 2018**

**Total Billed Charges for Charity Care Provided (based on 2018 audited fiscal year): (exclude bad debt)**



W1A.	<u>Financially Indigent</u>	<u>Medically Indigent</u>	<u>Total Charity Care Charges</u>
Inpatient	<u>562,761</u>	<u>0</u>	<u>562,761</u>
Outpatient	<u>208,009</u>	<u>0</u>	<u>208,009</u>
<b>Total</b>	<u>770,770</u>	<u>0</u>	(a) <u>770,770</u>

**Cost to Charge Ratio Calculation (based on 2017 audited fiscal year):**

W1B1. **2017** Gross Patient Service Revenue<sup>1, 2</sup>..... (b) 310,090,671

W1B2. **2017** Total Patient Care Operating Expenses<sup>1,3</sup>.....(Bad Debt should be treated as a Deduction) ..... (c) 125,820,359

W1B3. **Cost to Charge Ratio (Divide (c) by (b)) (please report the ratio as a decimal 0.0000)** ..... (d) 0.4058  
**\*\*\*THIS IS A PRE-CALCULATED FIELD.**

W1C. **Estimated Costs of Charity Care Provided ((a) x (d))** ..... (e) 312,778

**Payments Received for Charity Care Provided: (based on 2018 audited fiscal year)**

W1D1. Third-Party Payments..... 0

W1D2. Payments from Patients..... 0

W1D3. Other Payments (4) (Public hospitals report tax appropriations relative to charity care here) ..... 0

W1D4. **Total Payments Received for Charity Care Provided**..... (f) 0  
**\*\*\*THIS IS A PRE-CALCULATED FIELD.**

W1E. **Estimated Unreimbursed Costs of Charity Care Provided ((e) - (f))<sup>5</sup>..... \*** (g) 312,778

1 Use audited data for FY 2017 to complete the Cost to Charge Ratio Calculation section of this worksheet for FY 2018.

2 Gross Patient Service Revenue excludes Medicaid Disproportionate Share Hospital payments.

3 Total Patient Care Operating Expenses -**(Bad Debt should be treated as a deduction) excludes contractual adjustments.**

4 Do not include charitable contributions and grants received by the hospital.

5 Report zero (0) in (g) if total estimated costs of charity care provided (e) minus total payments (f) is a negative value.

**CALCULATION OF THE RATIO OF COST TO CHARGE -  
2018**

Calculation of initial Ratio of Cost to Charge

W1AA1. Total Patient Revenues (from <u>2017</u> Medicare Cost Report1, Worksheet G-3, Line 1)	(a) <u>317,446,635</u>
W1AA2. Total Operating Expenses (from <u>2017</u> Medicare Cost Report1, Worksheet A, Line 118, Col. 7)	(b) <u>120,313,828</u>
W1AA3. <b>Initial Ratio of Cost to Charge ((b) divided by (a))</b> <b>***THIS IS A PRE-CALCULATED FIELD.</b>	(c) <u>0.379</u>
<b>Application of Initial Ratio of Cost to Charge to 2018 Bad-Debt Expense</b>	
W1AB1. Bad-Debt Expense2 (from <u>2018</u> audited financial statement covering your reporting period)	(d) <u>3,431,357</u>
W1AB2. Multiply "Bad-Debt Expense" by "Initial Cost to Charge Ratio" to determine allowable Bad-Debt Expense ((d) x (c)) <b>***THIS IS A PRE-CALCULATED FIELD.</b>	(e) <u>1,300,484</u>
W1AB3. <b>Add the allowable "Bad-Debt Expense" to " Total Operating Expenses" ((b) + (e))</b> <b>***THIS IS A PRE-CALCULATED FIELD.</b>	(f) <u>121,614,312</u>
W1AC. <b>Calculation of Ratio of Cost to Charge ((f) divided by (a)) (Please report the ratio as a decimal)</b>	(g) <u>0.3831</u>

**NOTE: This is Worksheet 1-A from the 1994 Annual Statement of Community Benefits Standard form.**

1. Use the **PRIOR** year cost report regardless of status of review. For example, use Medicare Cost Report data for FY 2017 to complete the calculation of initial Ratio of Cost to Charge section of this worksheet.
2. Bad debt expense is defined as the provision for actual or expected uncollectibles resulting from the extension of credit.

Additional cost areas that are not reflected in the above calculations may be identified on the back of this form. Do not include these costs in worksheet computations.

<b>Worksheet 1-A (continued)</b>		
<u>Cost Area</u>	<u>Medicare Cost Report Reference*</u>	<u>Amount</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

**PLEASE PRESS SAVE OR SAVE AND VALIDATE TO CONTINUE OUR WORKSHEET SECTION OF THE SURVEY.**  
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## Support to Financially Indigent Patients Provided Through Others 2017

Funding to: W2A

W2A.	<u>Other Nonprofit</u>	<u>Public</u>	<u>Total</u>
Outpatient Clinic	0	0	0
Hospital	0	0	0
Other Health Care Organizations	90,194	0	90,194
<b>Total Funding to Others</b>	<u>90,194</u>	0	<u>90,194</u>

Financial Support to:

W2B.

W2B	<u>Other Nonprofit</u>	<u>Public</u>	<u>Total</u>
Outpatient Clinic	0	0	0
Hospital	0	0	0
Other Health Care Organizations	0	0	0
<b>Total Other Financial Support</b>	0	0	0

W2C.

W2C.	<u>Other Nonprofit</u>	<u>Public</u>	<u>Total</u>
<b>Total Support Provided Through Others:</b>	<u>90,194</u>	0	<u>90,194</u>

W2D. Less: Payments allocated

(c) 0

W2E. Total Unreimbursed Support Provided Through Others ((a.3. + b.3.) - (c))

(d) 90,194

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**ESTIMATED UNREIMBURSED COSTS OF GOVERNMENT-SPONSORED INDIGENT HEALTH CARE -  
2018**

**Worksheet 3**

**Billed Charges for Government-sponsored Indigent Health Care Provided:**(Do not include Medicare or Non-government charges.)

W3A.	<b>Inpatient</b>	<b>Outpatient</b>	<b>Total</b>
Medicaid(include Medicaid Managed Care charges; exclude Medicaid Disproportionate Share AND 1115 WAIVER PAYMENTS payments)	<u>3,917,946</u>	<u>8,278,636</u>	<u>12,196,582</u>
State Government (CSHCN, Primary Care, Kidney Health, etc.)	<u>4,809,417</u>	<u>1,160,978</u>	<u>5,970,395</u>
Local Government (County Indigent Health Care, other)	<u>0</u>	<u>721</u>	<u>721</u>
Other Government	<u>0</u>	<u>0</u>	<u>0</u>
<b>Total Billed Charges</b>	<u>8,727,363</u>	<u>9,440,335</u>	<u>18,167,698</u>
W3B1. <b>Ratio of Cost to Charge (Worksheet 1, Item d)</b> (Please report the ratio as a decimal) ***THIS IS A PRE-CALCULATED FIELD.			(b) <u>0.4058</u>

W3B2. **Estimated Costs of Government-sponsored Indigent Health Care Provided ((a) x (b))**  
\*\*\*THIS IS A PRE-CALCULATED FIELD. (c) 7,372,451

**Payment Received for Government-sponsored Indigent Health Care Provided:(Do not include Medicare or non-government payments received.)**

W3C1. Medicaid (include Medicaid Managed Care payments; exclude Medicaid Disproportionate Share Hospital payments)	<u>2,280,699</u>
W3C2. Medicaid Disproportionate Share Hospital payments	<u>0</u>
w3c22. Uncompensated Care Payments	<u>0</u>
w3c22a. Local Provider Participation Fees (LPPF) received for indigent care	<u>0</u>
W3C3. State Government (CSHCN, Primary Care, Kidney Health, etc.)	<u>2,638,964</u>
W3C4. Local Government (County Indigent Health Care, other).	<u>0</u>
W3C5. Other Government. <b><u>(Champus Payments and DSRIP "SHOULD NOT" be reported here; report "CHAMPUS Payments only in Worksheet 4b.)</u></b>	<u>0</u>
W3C5A. Please specify source of Other Government payments	
<hr/>	
W3C6. <b>Total Payments</b> ***THIS IS A PRE-CALCULATED FIELD.	(d) <u>4,919,663</u>

W3D. Estimated Unreimbursed Costs of Government-sponsored Indigent Health Care ((c) - (d))1

(e) 2,452,788

(1) Report zero (0) in (e) if estimated costs of government-sponsored indigent health care provided (c) minus total payments (d) is a negative value.

**PLEASE PRESS SAVE OR SAVE AND VALIDATE TO CONTINUE OUR WORKSHEET SECTION OF THE SURVEY. DO NOT LEAVE ANY SECTION BLANK, REPORT ZERO (0).**

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**UNREIMBURSED COSTS OF PROVIDING COMMUNITY BENEFITS  
-2018**

**Worksheet 4-A**



**Unreimbursed Costs of Subsidized Health Services:**

W4AA1. Emergency Care	0
W4AA2. Trauma Care	0
W4AA3. Neonatal Intensive Care	0
W4AA4. Freestanding Community Clinics, e.g., rural health clinics	0
W4AA5. Collaborative effort with local government(s) and/or private agency in preventive medicine, e.g., immunization program	_____
W4AA6. Other Services	<u>10,051</u>
W4AA7. <b>Total</b> ***THIS IS A PRE-CALCULATED FIELD.	(a) <u>10,051</u>
W4AB1. <b>Donations Made by the Hospital</b>	(b) 0
W4AB2. <b>Unreimbursed Research-Related Costs</b>	(c) <u>205,071</u>

**Unreimbursed Education - Related Costs:**

W4AC1. Education of physicians, nurses, technicians and other medical professionals and health care providers	<u>3,903,493</u>
W4AC2. Scholarships and funding to medical schools, colleges and universities for health professions education	0
W4AC3. Education of patients concerning diseases and home care in response to community needs	0
W4AC4. Community health education through informational programs, publications and outreach activities in response to community needs	0
W4AC5. Other educational services	0

W4AC6. **Total** (d) 3,903,493  
\*\*\*THIS IS A PRE-CALCULATED FIELD.

W4AD. **Total Unreimbursed Costs of Providing** (e) 4,118,615  
**Community Benefits ((a) + (b) + (c) + (d))**  
\*\*\*THIS IS A PRE-CALCULATED FIELD\*\*\*.

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**EST. UNREIMBURSED COSTS OF INPAT./OUTPAT. MEDICARE, CHAMPUS AND OTHER GOV'T-SPONSORED PROGRAMS - 2018**

**Worksheet 4-B**

**Total Billed Charges for Medicare (INCLUDE MEDICARE MANAGED CARE), CHAMPUS, and Other Government (DO NOT REPORT DSRIP)-sponsored** 

**Health Care Provided:** (Do not include Medicaid charges or other government charges previously reported on worksheet 3.)

W4BA1. Inpatient 63,327,892

W4BA2. Outpatient 50,898,389

W4BA3. **Total Billed Charges** (a) 114,226,281  
**\*\*\*THIS IS A PRE-CALCULATED FIELD\*\*\*.**

W4BB1. **Ratio of Cost to Charge (Worksheet 1, Item d) (Please report the ratio as a decimal 0.0000)** (b) 0.4058  
**\*\*\*THIS IS A PRE-CALCULATED FIELD\*\*\*.**

W4BB2. **Estimated Costs of Government-sponsored Health Care Provided (a x b)** (c) 46,353,025  
**\*\*\*THIS IS A PRE-CALCULATED FIELD\*\*\*.**

**Payments Received for Care Provided:** (Do not include Medicaid payments received.)

W4BC1. Government Payments 27,426,091

W4BC2. Payments from Patients 0

W4BC3. Other Payments 0

W4BC4. **Total Payments** (d) 27,426,091  
**\*\*\*THIS IS A PRE-CALCULATED FIELD\*\*\*.**

W4BD. **Estimated Unreimbursed Costs of Government-sponsored Health Care Provided ((c) - (d))2** (e) 18,926,934

1. Do not include charitable contributions and grants.

2. Report zero (0) in (e) if estimated cost of government-sponsored health care provided (c) minus total payments (d) is a negative value.

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**ESTIMATED VALUE OF TAX EXEMPT BENEFITS  
2018**

**Worksheet 5**

**Franchise Tax:**

W5A. The greater of Fund Balance x 0.25 percent (.0025); -OR-

Net Income plus Officers' and Directors' Compensation x 4.5 percent  
(.045) (a) \_\_\_\_\_

**Ad Valorem  
Taxes**

**Amount of Taxes**

County Property Tax (Appraised Value of Property (Real and Personal) x Tax Rate)	_____
School District Tax (Appraised Value of Property x Tax Rate)	_____
Hospital District Tax (Appraised Value of Property x Tax Rate)	_____
Other Property Taxes (Appraised Value of Property x Tax Rate)	_____
<b>W5B5. Total Estimated Ad Valorem Taxes</b>	<b>(b) _____</b>

**Sales Tax**

W5C1. Supplies expense less pharmacy supplies expense	_____
W5C2. Lease or rental expense	_____
W5C3. Capital Purchases	_____
W5C4. Total Estimated Taxable Purchases	(1) _____
W5C5. Sales Tax Rate.....(Please report RATE (.0000), not a percent)	(2) _____
<b>W5C6. Total Estimated Sales Tax (Multiply (1) by (2)) ***THIS IS A PRE-CALCULATED FIELD.</b>	<b>(c) _____</b>

**Contributions**

W5D1. Nondesignated and Charitable Cash Donations received by the hospital	_____
W5D2. Fair Market Value of Nondesignated and Charitable In-Kind	_____

Donations

W5D3. **Total Contributions**

(d) \_\_\_\_\_

**Tax-Exempt Bond Financing**

W5E1. Average Outstanding Bond Principal x Prevailing Interest  
Rate at Time of Issuance

(1) \_\_\_\_\_

W5E2. Actual Interest Expense for the Reporting Period

(2) \_\_\_\_\_

W5E3. Value of Tax-Exempt Bond Financing ((1) - (2))

(e) 0

W5F. **TOTAL ESTIMATED VALUE OF TAX EXEMPT BENEFITS**  
**((a)+(b)+(c)+(d)+(e))**

(f) \_\_\_\_\_

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II. CHARITY CARE, GOVERNMENT-SPONSORED INDIGENT HEALTH CARE, AND OTHER COMMUNITY BENEFITS INFORMATION - 2018

IIA. Unreimbursed costs of charity care

	Hospital	System Total
IIA1. Unreimbursed costs of providing care to financially and medically indigent (Worksheet 1, (g))	<u>312,778</u>	_____
IIA2. Support to financially indigent patients provided through others (Worksheet 2, (d))	<u>90,194</u>	_____
IIA3. Unreimbursed costs of charity care (A.1. + A.2.)	<u>402,972</u>	_____
II B. Unreimbursed costs of providing Government-sponsored Indigent Health Care (Worksheet 3, (e))	<u>2,452,788</u>	_____
II C. Total Charity Care and Government-sponsored Indigent Health Care (A.3. + B.)	<u>2,855,760</u>	_____
II D. Unreimbursed costs of providing Other Community Benefits (Worksheets 4-A, (e) + 4-B, (e))	<u>23,045,549</u>	_____
II E. Total Charity Care, Government-sponsored Indigent Health Care, and Other Community Benefits (C. + D.)	<u>25,901,309</u>	_____

**If you're reporting as a system, please provide system aggregate data for sections I, II, and III**

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STD      **STANDARDS - Please check the appropriate box (A, B or C) below and provide the requested information.**

TaxID. Taxpayer Number: 74-1152597

STDI1. Net Patient Revenue (include Medicaid Disproportionate Share Hospital payments):(exclude DSRIP= the incentive payments from "Net Patient Revenue) **TREAT BAD DEBT AS A DEDUCTION FROM NET REVENUE** Hospital      System  
125,049,788      \_\_\_\_\_

STDI2. The hospital has been designated as **disproportionate share hospital** under the state Medicaid program in the period covered by this report (2014) or in either of its two previous fiscal years. Completion of section I-3. or I-4. is not required.

I-2  
[ ]

I3. **STANDARDS - Please check the appropriate box (A, B, or C) below and provide the requested information.**

A. Charity care and government-sponsored indigent health care are provided at a level which is reasonable in relation to the community needs, as determined through the community needs assessment, the available resources of the hospital, and the tax-exempt benefits received by the hospital.

A.[ ]

STDI3A1. Tax exempt benefits (Worksheet 5) Hospital  
\_\_\_\_\_

STDI3A2. Shortfall in charity care and government-sponsored indigent health care from the prior fiscal year \_\_\_\_\_

B. Charity care and government-sponsored indigent health care are provided in an amount equal to at least 100 percent of the hospital's tax-exempt benefits, excluding federal income tax. (Standard B is met if B.4. is greater than or equal to B.3.)

[ ] B.

STDI3B1. Tax-exempt benefits (Worksheet 5) Hospital      System  
\_\_\_\_\_      \_\_\_\_\_

STDI3B2. Shortfall in charity care and government-sponsored indigent health care from the prior fiscal year \_\_\_\_\_      \_\_\_\_\_

STDI3B3. Total of B.1. and B.2. above \_\_\_\_\_      \_\_\_\_\_

STDI3B4. Enter the total from item II.C \_\_\_\_\_      \_\_\_\_\_

C. Charity care and community benefits are provided in a combined amount equal to at least five (5) percent of the hospital's net patient revenue, provided that charity care and government-sponsored indigent health care are provided in an amount equal to at least four (4) percent of net patient revenue. (Standard C is met if C.4. is greater than or equal to C.3. and C.8. is greater than or equal to C.7.)

C.[\*] Per L.J. on  
6/10/2019

	Hospital	System
STDI3C1. Multiply Net Patient Revenue (I-1.) by 5%	<u>6,252,489</u>	_____
STDI3C2. Shortfall in charity care and government-sponsored indigent health care from the prior fiscal year	<u>0</u>	_____
STDI3C3. Total of C.1. and C.2. above	<u>6,252,489</u>	_____
STDI3C4. Enter the amount recorded in item II.E.	<u>25,901,309</u>	_____
STDI3C5. Multiply Net Patient revenue (I-1.) by 4%	<u>5,001,992</u>	_____
STDI3C6. Shortfall in charity care and government-sponsored indigent health care from the prior fiscal year	<u>0</u>	_____
STDI3C7. Total of C.5. and C.6. above	<u>5,001,992</u>	_____
STDI3C8. Enter the amount recorded in item II.C.	<u>2,855,760</u>	_____

14. Check this box if your hospital **did not meet** any of the standards in sections I-3. Please attach explanatory information.

I-4

15. Certification Contact Information - Annual Statement of Community Benefits

\*

Coordinator Name	Coordinator Title	Phone	Fax	Electronic/internet Mail address
<u>Steve Hand</u>	<u>AVP, Govt Reporting</u>	<u>(713) 338-4158</u>	<u>(713) 338-4158</u>	<u>Steve.Hand@memorialhermann.org</u>

**If you're reporting as a system, please provide system aggregate data**

\*\*\*\*\*

**Texas Nonprofit Hospitals\***  
Part II

Summary of Current Charity Care Policy and Community Benefits for Inclusion in DSHS Charity Care Manual as Required by Texas Health and Safety Code, 311.0461\*\* 2018

**Name of Hospital:** TIRR Memorial Hermann

**County:** Harris

**Mailing Address:** 1333 Moursund, Houston, TX 77030

**Physical Address if different from above:** \_\_\_\_\_

**Effective Date of the current policy:** 12/19/2017 📅  
(mm/dd/yyyy)

**Date of Scheduled Revision of this policy:** 07/01/2018 📅  
(mm/dd/yyyy)

**How often do you revise your charity care policy?** Reviewed and approved yearly by the Board. Revisions within 120 days of FYE per 501R

**Provide the following information on the office and contact person(s) processing requests for charity care.**

Name of the office/department: Revenue Cycle Mgmt

Mailing Address: Memorial Hermann Health System

Contact Person: Amy Depedro

Title: Director

Phone: (713) 338-6016

Fax: (713) 338-6500

E-Mail: \* Amy.Depedro@memorialhermann.org

Person completing this form if different from above:

Name: Jeff Mulvogue

Phone: (713) 797-5277

\*This summary form is to be completed by each nonprofit hospital. Hospitals in a system must report on an individual hospital basis. Public hospitals, for-profit hospitals participating in the Medicaid disproportionate share hospital program and exempt hospitals are not required to complete this form. This form is also available in PDF format at DSHS web site: [www.dshs.state.tx.us/chs/hosp](http://www.dshs.state.tx.us/chs/hosp) under 2018 Annual Statement of Community Benefits Standard.

This information will be made available for public use. Please report most current information on the charity care policy and community benefits provided by the hospital.

**I. Charity Care Policy:**

1. Include your hospital's Charity Care Mission statement in the space below.

Memorial Hermann Health System is a not-for-profit, community owned, health care system with spiritual values, dedicated to providing high-quality health services in order to improve the health of the people in Southeast Texas.

2. Provide the following information regarding your hospital's current charity care policy.

a. Provide the definition of <b>charity care</b> for your hospital.	
<u>We provide financial assistance to patients who meet certain financial and other eligibility criteria to pay for medically necessary or emergent care services.</u>	

b. What percentage of the federal poverty guidelines is financial eligibility based upon?

- Less than 100 %
- Less than 133 %
- Less than 150 %
- Less than 200 %
- Other, specify under 200% is one level - 100%. 200%-400% is a sliding scale

c. Is eligibility based upon net or gross income?

- Net
- Gross

d. Does your hospital have a charity care policy for the Medically indigent?

- Yes  No

If yes, provide the definition of the term **Medically Indigent**.

\_\_\_\_\_

e. Does your hospital use an Assets test to determine eligibility for charity care?

- Yes  No

If yes, please briefly summarize method:

\_\_\_\_\_

f. Whose income and resources are considered for income and/or assets eligibility determination?

- 1. Single parent and children
- 2. Mother, Father and Children
- 3. All family members
- 4. All household members
- 5. Other, please explain \_\_\_\_\_

g. What is included in your definition of income from the list below? Check all that apply.

- 1. Wages and salaries before deductions
- 2. Self-employment income
- 3. Social security benefits
- 4. Pensions and retirement benefits
- 5. Unemployment compensation
- 6. Strike benefits from union funds
- 7. Worker's compensation
- 8. Veteran's payments
- 9. Public assistance payments
- 10. Training stipends
- 11. Alimony
- 12. Child support
- 13. Military family allotments
- 14. Income from dividends, interest, rents, royalties
- 15. Regular insurance or annuity payments
- 16. Income from estates and trusts
- 17. Support from an absent family member or someone not living in the household
- 18. Lottery winnings
- 19. Other, specify: \_\_\_\_\_

3. Does application for charity care require completion of a form?

Yes  No

If Yes:

a. **Please send a copy of the charity care application form.**

b. How does a patient request an application form? Check all that apply.

- 1. By telephone
- 2. In person
- 3. Other, please specify: Online

c. Are charity care application forms available in places other than the hospital? \*

Yes  No \*

If Yes, please provide the name and address of the place:

Name: Online

Address: [www.memorialhermann.org/financialassistanceprogram](http://www.memorialhermann.org/financialassistanceprogram)

d. Is the application form available in language(s) other than English? \*

Yes  No \*

If yes, please check:

- Spanish
- Other, please specify: available in 21 languages

4. When evaluating a charity care application:

a. How is the information verified by the hospital?

- 1. The hospital independently verifies information with third party evidence (W2, pay stubs)
- 2. The hospital uses patient self-declaration
- 3. The hospital uses both independent verification and patient self-declaration

b. What documents does your hospital use/require to verify income, expenses, and assets? Check all that apply.

- 1. W2-form
- 2. Wage and earning statement
- 3. Pay check remittance
- 4. Worker's compensation
- 5. Unemployment compensation determination letters
- 6. Income tax returns
- 7. Statement from employer
- 8. Social security statement of earnings
- 9. Bank statements
- 10. Copy of checks
- 11. Living expenses
- 12. Long term notes
- 13. Copy of bills
- 14. Mortgage statements
- 15. Document of assets
- 16. Documents of sources of income
- 17. Telephone verification of gross income with the employer
- 18. Proof of participation in govt assistance programs such as Medicaid
- 19. Signed affidavit or attestation by patient
- 20. Veterans benefit statement
- 21. Other, please specify: \_\_\_\_\_

5. When is a patient determined to be a charity care patient? Check all that apply.

- a. At time of admission
- b. During hospital stay
- c. At discharge
- d. After discharge
- e. Other, please specify \_\_\_\_\_

6. How much of the bill will your hospital cover under the charity care policy? Check all that apply.

- a. 100%
- b. A specified amount/percentage based on the patient's financial situation
- c. A minimum or maximum dollar or percentage amount established by the hospital
- d. Other, please specify depends on income - see policy

7. Is there a charge for processing an application/request for charity care assistance?

- Yes  No

8. How many days does it take for your hospital to complete the eligibility determination process?

30 days

9. How long does the eligibility last before the patient will need to reapply?

- a. Per admission
- b. Less than six months
- c. One year
- d. Other, specify if you apply it can be up to 6 months

10. How does the hospital notify the patient about their eligibility for charity care? Check all that apply.

- a. In person
- b. By telephone
- c. By correspondence
- d. Other, specify \_\_\_\_\_

11. Are all services provided by your hospital available to charity care patients?

Yes  No

If NO, please list services not covered for charity care patients (e.g. transplant services, ER services, other outpatient services, physician's fees).

Only emergency and medically necessary care are covered

12. Does your hospital pay for charity care services provided at hospitals owned by others?

Yes  No

## II. Community Benefits Projects/Activities:

Provide information on name, brief description (3 lines), target population or purpose (3 lines) for each of the community benefits projects/activities CURRENTLY being undertaken by your hospital (example: diabetes awareness). If more space is needed, please send additional information in a Word or PDF file. \*

Please see Annual Report of the Community Benefit Plan as provided by Deborah Ganelin

### Additional Information:

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