



Texas Department of State  
Health Services

# Community Health Workers

**Adriana Flores**  
**Promotor(a) or CHW Training and  
Certification Program**

## CHW Activities



Texas Department of State  
Health Services

- Outreach
- Patient navigation and follow up
- Community health education
- Social support
- Advocacy

# Job Titles

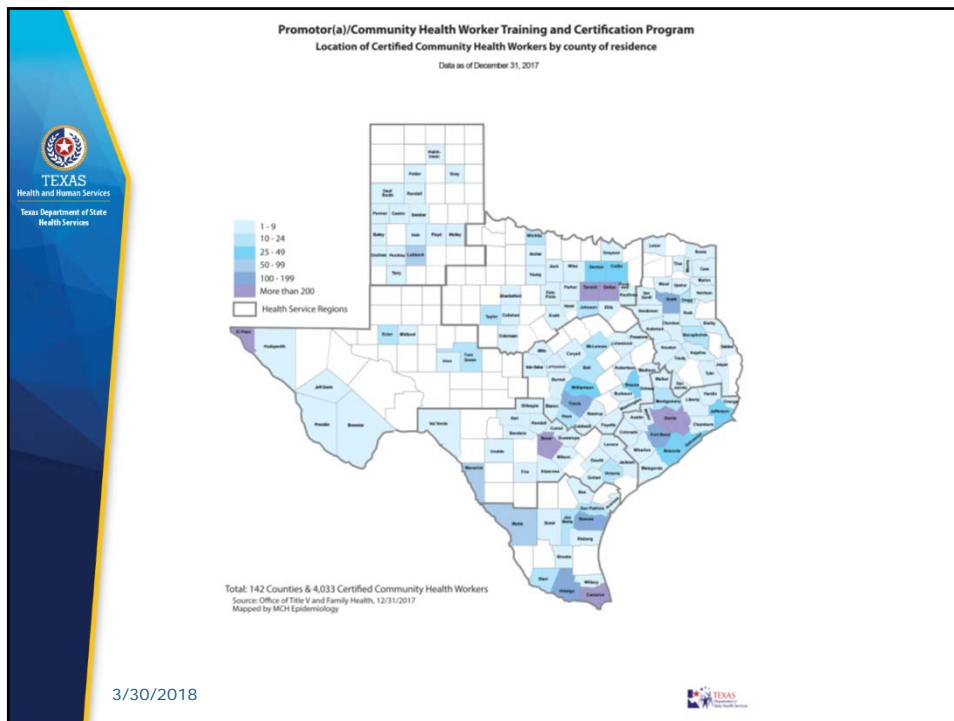


Texas Department of State Health Services

- Community Health worker
- Promotor(a) de salud
- Outreach worker
- Outreach Educator
- Community Health Educator
- Patient Navigator
- Health Advocate
- Peer Advocate

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# Texas Framework



Texas Department of State Health Services

- Communication Skills
- Interpersonal Skills
- Service Coordination Skills
- Capacity Building Skills
- Advocacy Skills
- Teaching Skills
- Organizational Skills
- Knowledge Base of Health Issues

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# Continuing Education



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- Complete at least 20 hours within 2 year certification cycle
- Must cover at least one competency
- Reviewed by Program staff and subject matter experts
- Held in-person or online

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# Training Programs



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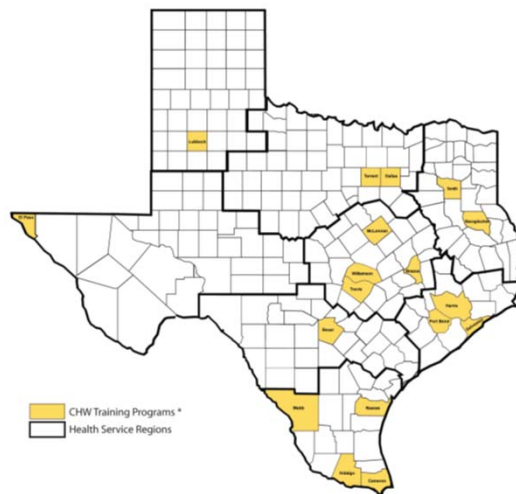
- 41 statewide
  - Area Health Education Centers
  - Institutions of higher education
  - Healthcare institutions
  - Regional Health Departments
  - Community Based Organizations
  - Non-profits
- Determine own schedule and topics covered
- Online training
  - 5 programs
  - Texas Health Steps

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Promotor(a)/Community Health Worker Training and Certification Program  
Location of CHW Certification and Continuing Education Training Programs

Data as of December 31, 2017



\* Includes programs offering both 160 hour certification training and continuing education, and those offering continuing education only.

Source: Office of Title V and Family Health, January, 2018  
Mapped by MCH Epidemiology

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# Thank you



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Health Services

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