

PERSONAL CARE SERVICES (PCS)



TEXAS
Health and Human
Services

Texas Department of State
Health Services



What is PCS?

PCS is a Medicaid benefit that assists eligible clients who require assistance with **activities of daily living (ADLs)** and **instrumental activities of daily living (IADLs)** because of a physical, cognitive or behavioral limitation **related to** their disability, physical or mental illness, or chronic condition.



TEXAS
Health and Human
Services

Texas Department of State
Health Services



Who is involved with PCS?

- HHSC has oversight and rule making authority.
- DSHS conducts the assessment and makes the determination of eligibility.
- TMHP is responsible for provider relations and claims processing.



TEXAS
Health and Human
Services

Texas Department of State
Health Services



Who can receive PCS?

Individuals who are:

✓ **Younger than 21 years of age**

✓ **Enrolled with:**

❑ **Texas Medicaid Fee-for-Service (FSS),**

❑ **Primary Care Case Management (PCCM),**

❑ **STAR or STAR Health (for children in Foster Care)**

✓ **Have physical, cognitive, or behavioral limitations related to a disability, or chronic health condition that inhibits ability to accomplish ADLs and IADLs**



TEXAS
Health and Human
Services

Texas Department of State
Health Services



ADLs * and IADLs *

Range of activities that healthy, non-disabled adults can perform for themselves

* *ADLs: activities of daily living*

* *IADLs: instrumental activities of daily living*



ADLs

- Bathing
- Bed
- Mobility
- Dressing
- Eating
- Personal Hygiene
- Positioning and Transferring
- Toileting

IADLs

- Grocery shopping
- Cleaning
- Laundry
- Meal preparation
- Medication Assistance
- Transportation to Medical Appointments



The following needs of the parent/guardian are also considered:

- The parent/guardian's need to sleep, work, attend school, meet his/her own medical needs.
- The parent/guardian's legal obligation to care for, support, and meet the medical, education, and psychosocial needs of his/her other dependents.
- The parent/guardian's physical ability to perform the personal care services.



PCS Does **Not** Include:

- Services when the client has the physical, behavioral, and cognitive abilities to perform an ADL and/or IADL without adult supervision
- Respite care or child care
- Protective supervision



TEXAS
Health and Human
Services

Texas Department of State
Health Services



PCS Does **Not** Include:

- Skilled services provided by Nursing Services;
- Services provided to an inpatient or a resident of a hospital, nursing facility, intermediate care facility for the mentally retarded, or an institution for mental disease; or
- Duplication of services provided by other programs within Texas Medicaid.



TEXAS
Health and Human
Services

Texas Department of State
Health Services



Client Referrals

A client referral can be provided by anyone who recognizes a client need for PCS including, but not limited to, the following:

- Client
- A primary practitioner, primary care provider, or medical home
- A licensed health professional who has a therapeutic relationship with the client and ongoing clinical knowledge of the client
- A family member



TEXAS
Health and Human
Services

Texas Department of State
Health Services



How are referrals made?

- Contact the toll-free PCS Client line at 1-888-276-0702
- Client line: available 7:00 am-7:00 pm, Monday through Friday
- PCS client line will refer clients to Texas Department of State Health Services
- Referrals can also be made directly to DSHS regional staff



TEXAS
Health and Human
Services

Texas Department of State
Health Services



What happens once referral is made?

- DSHS receives the PCS referral.
- The client/parent/guardian is contacted by phone for additional information.
- A DSHS case manager schedules an assessment in the client's home to determine eligibility.



More Processes

- If the client qualifies, DSHS will coordinate the start of PCS with a PCS agency of the client/parent/guardian's choice.
- Authorization Request is sent to TMHP
- TMHP sends out provider and client letters containing approved hours and dates



Other Information

- The DSHS case manager will conduct a reassessment every twelve months for clients found eligible for PCS.
- DSHS case managers will screen clients for other Medicaid services and benefits and make referrals as indicated.



Helpful Resources

- Texas Medicaid & Healthcare Partnership (TMHP)
 - PCS Client Line 1-888-276-0702
 - www.tmhp.com
- Texas Department of State Health Services
 - www.dshs.texas.gov
- HHSC
 - www.hhsc.state.tx.us



TEXAS
Health and Human
Services

Texas Department of State
Health Services

