

Project Vida Health Center (PVHC)/ Wellness and Prevention

PVHC

- *Mission:* Foster fully integrated primary and preventive care that is culturally and personally welcoming, evidence based, and patient empowering.
- *Vision:* Healthy individuals and families who nurture themselves and others.

Wellness and Prevention

- *Mission:* Our mission is to advocate for equity, access to integrated health and social services, and empower individuals and communities to adopt a culture of prevention, transformational change and well-being.
- *Vision:* Communities committed to their well-being



CHW Workforce

Recruitment

- Already certified
- Skills and abilities tailored to the program

Integration

- Clinic
- Psychiatry Residency Program
- School efforts
- PV Community Center
- Community efforts and partners

Onboarding

- New Employee Orientation
- 2-3 month Program Onboarding

Training

- Monthly staff development for roles and competencies
- E.g. scope of work and practice, motivational interviewing, advocacy, leadership, community movement, assessments



Transferability of CHW roles

Transferability

- Assessment of needs is done with all of our clients
- General workflow for addressing the needs to all of the different populations

CHW Workflow

- General workflow shared can be replicated and adapted to any population.
- Referrals are urgent and time sensitive

Community Connections

- Use UniteUS
- Local El Paso Health Information eXchange (PHIX)



Future Growth

Promising Practices

- Expansion of Federally Qualified Health Center required enabling services
- Respond to diverse populations and current needs
- Focus on prevention
- CHW leadership
- Cost on investment - CHW part of every clinic that is opened
- Bring other fundings related to prevention and social services

Support services for staff

- Training on experiences that affect one's wellbeing
- Therapy - expedited
- One to one

Training to serve clients

- Case Management meetings - identify challenging cases and develop new procedures
- Mandated reporting
- Health Insurance Portability and Accountability Act (HIPAA)
- Occupational Safety and Health Administration (OSHA)

