



Methodist Healthcare Ministries (MHM) Community Health Worker (CHW) 2025

Sophia C London, PhD, CHW-I
Community Health Worker District Manager

MHM - CHW

- Methodist Healthcare Ministry has two clinics in the San Antonio area. We have services for:
 - The underserved
 - Homeless
 - Un-documented
 - The working poor
 - And anyone who needs help with medical services, dental, glasses, and other services
- Each CHW serves and works with four to five nurses located in churches in the community to which they are assigned.
- We also have a community builder who works with our department
- We serve in different locations in Texas, like:
 - San Angelo
 - San Antonio
 - San Marcos
 - Corpus Christy
 - Kerrville

MHM – CHWs in their community



“CHWs serve with nurses who make sure the clients understand their medications.”

"We served a diverse population with empathy and understanding, striving to listen without judgment, in order to better identify their needs and provide higher quality, more personalized service."



"We actively engaged in providing support at multiple food pantries, back-to-school events, and community fairs to disseminate important information and promote greater awareness within the community."

MHM - CHW

Each MHM community health worker works in their own ministries

CHW – Locations

San Marcos – Janie

- Runs her own programs, which she hosts at her location
- Operates her own food pantry
- Organizes community walks
- Back-to-schools
- Thanksgiving and Christmas dinners
- Hands out Diapers and Feminine products as needed
- Continues to work with three nurses in different locations in her area



San Angelo- Aaron

- Runs different programs
- He has four food pantries at different locations
- He works with clients and scouts out food deserts to find out if a food pantry is needed there
- Works with re-entry, and helps them find jobs and share resources
- Works with three nurses with translation, resources, and any other help they need for the clients.



CHW – Locations

- **Corpus Christy - Anna Lisa**

- Collaborates with five different nurses across multiple locations
- Supporting their efforts and contributing wherever needed,
- Translation
- Working with clinics and sharing resources.
- Her Daisy program serves various schools with feminine products

- **Kerrville - Emily**

- Collaborates with two different nurses and
- Supports and works with clinics, agencies
- Translations and help clients fill out paperwork to apply for services
- Support non-profits in her community in the week
- She has been working with the flood survivors in the Kerrville area



CHW – San Antonio

San Antonio - Isabel

- Collaborates with four different nurses across multiple locations, supporting their efforts and contributing wherever needed.
- She assists at food pantries by serving clients, distributing resources, and offering hands-on help throughout the day.
- In addition to her collaborative work, Isabel leads her own ministries with deep compassion.
- She serves the homeless population by providing:
 - Water and snacks during the summer months,
 - In the colder season, she collects and distributes comforters and blankets



San Antonio - Community Builder – Joaquin

Joaquin is our CB who is working on the east side of San Antonio at the St. Paul church, where he connects the church with various non-profits, agencies, schools, politicians, and leaders in the community to better and upgrade their community as they see the need.



MHM - CHW

San Antonio - Liliana

- Collaborates with five different nurses across multiple locations
- She supports their efforts and contributes wherever needed
- She works with the parent liaison at four different schools,
- She helps with Feminine products and shares resources
- In addition, she serves with compassion and works with five nurses at various locations in the community



San Antonio - Yvonne

- Collaborates in different locations with pregnant women
- Helps them find resources
- Beds
- Cribs
- Baby clothing and other resources as needed
- Help the homeless get ID and birth certificates
- She works with her five nurses in different locations



Methodist Healthcare Methodist

- The community health workers (CHWs) have been making a significant impact in Mental Health Management (MHM) for twelve years, and their growth continues. As we prepare to hire additional CHWs, we recognize the importance of expanding into new areas such as Rio Grande, Uvalde, Alice, Buda, Brownfield, Celina, Brownsville, and other cities that can greatly benefit from their skills.
- In today's environment, community health workers are more vital than ever. With widespread job losses and rising fears, their presence provides reassurance and support to those who need it most.
- I am deeply committed to the importance of the work we do and believe strongly in education. Every training opportunity is essential to help my team become more knowledgeable and confident in their roles. As a manager, my responsibility is to ensure my staff have all the resources they need to perform efficiently.
- Equally important is fostering a mindset of respect, inspiration, and peace of mind—so they can positively influence and reassure everyone they encounter throughout their workday.

Questions



Thank you for your time

References

- <https://www.urban.org/urban-wire/creating-avenues-financial-inclusion-latino-families>
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