PROMOTOR(A) OR COMMUNITY HEALTH WORKER TRAINING AND CERTIFICATION PROGRAM

2024 ANNUAL REPORT



TEXAS Health and Human Services

Texas Department of State Health Services

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Introduction

As mandated by **Health and Safety Code, Chapter 48**, the Texas Department of State Health Services (DSHS) established the Promotor(a) or Community Health Worker Training and Certification Program (CHW Program) to develop and implement statewide training and certification standards, guidelines and requirements for individuals who are certified as promotores or community health workers (CHWs) and community health worker instructors (CHWIs) as well as for CHW training programs.

In this report, the CHW Program evaluates milestones and outcomes for CHWs, CHWIs and CHW training programs. This report also shows data on CHW and CHWI demographic characteristics and the location of certified CHWs, CHWIs and CHW training programs in Texas.

Background

CHWs, also known as Promotores de Salud, are individuals who serve as liaisons and cultural mediators between health care and social services and the communities they serve. CHWs are members of the community who have a deep understanding of the ethnicity, language, socioeconomic status, and life experiences of community members. As trusted members of their community, CHWs help people access services and improve the cultural competency of those services. CHWs build individual, community, and system capacity by increasing health knowledge and self-sufficiency.

Individuals wanting to become a certified CHW must either complete a DSHS core competency certification course or show verified CHW experience (at least 1,000 hours in the last three years). All certified CHW applicants must have expertise in all the eight CHW core competencies.

CHWs and CHWIs are essential to increasing positive health outcomes, changing health behaviors, and encouraging healthy lifestyles in Texas communities.

CHWs have skills in the following eight core competencies:

- Communication
- Interpersonal skills
- Service coordination
- Capacity building
- Advocacy
- Teaching
- Organizational skills
- Knowledge base in specific health issues

The CHW Program at DSHS operates and oversees the development and implementation of statewide training and certification standards, guidelines, and requirements for certified CHWs, CHWIs, and CHW training programs.

In 2001, Texas was the first state to establish statewide training and credentialing standards for CHWs. As the first statewide CHW training and certification program in the country, many states seek DSHS staff expertise when establishing their own programs.

The CHW Program continues to improve program policies and practices to meet the ever-changing needs of the CHW workforce. The CHW Program collaborates with state-level organizations to increase employment and engagement opportunities for CHWs. Similarly, the CHW Program regularly shares state information on employment opportunities, emerging health threats, and continuing education and training with Texas CHWs. As a result of these and other efforts, the Texas CHW workforce continues to strengthen and grow.

The CHW Program also oversees certification for CHWIs and training programs. Training programs are typically operated by community colleges and other academic institutions, Area Health Education Centers, Federally Qualified Health Centers, CHW networks, community-based organizations, as well as some private institutions. The CHW Program reviews and approves certification, training, and continuing education for CHWs and CHWIs.

For the remainder of this report, references to certified CHWs, CHWIs, training programs, courses and continuing education can be understood to mean those certified by DSHS unless otherwise stated.

The data represented in figures and tables of this report for certified CHWs, CHWIs and training programs have been extracted from the DSHS Regulatory Automated (RAS) Portal and Versa Regulatory (VR) database. There is more information on the CHW Program on the **DSHS website**.

Program Milestones and Outcomes

To evaluate program implementation, the CHW Program tracks the following:

- Number of newly certified CHWs and CHWIs
- Total number of CHWs and CHWIs
- CHWs and CHWIs demographics
- Rate of CHWs and CHWIs certification renewals
- Number of certified training programs
- Number of certified continuing education courses
- Location of certified CHWs, CHWIs and training programs in Texas

Certified Community Health Workers

CHW certification is received through:

- Successful completion of a DSHS core competency certification course of at least 160 hours, or
- Verification of at least 1,000 hours of CHW experience demonstrating proficiency in the eight core competencies in the past three years

The CHW certification process consists of four stages and may last up to 90 days (**Figure 1**).

- Stage 1: Submission of application for initial CHW certification
 - Applicant submits an application and the required documents to DSHS for initial CHW certification based on training or experience.
- Stage 2: CHW competency verification and review by DSHS
 - DSHS reviews the application and verifies achievement in the eight CHW core competencies through training or experience.
- Stage 3: Approval or disapproval of application

- DSHS approves application for initial CHW certification and notifies applicant of approval, or
- DSHS does not approve application for initial CHW certification and notifies the applicant of the necessary corrections, and/or lacking documents. Applicant may re-submit application with required lacking documents or corrections.
- Stage 4: Mailing CHW certification packet
 - $\circ~$ DSHS mails approval packet to applicant, including approval letter, certificate and CHW identification badge.

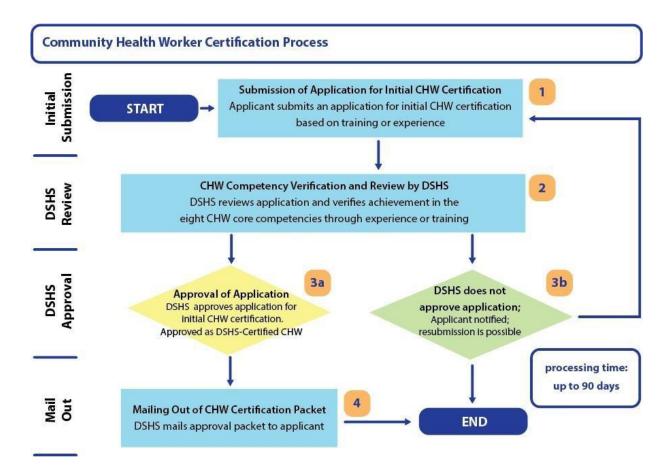


Figure 1. Flowchart of CHW Certification Process

The number of certified CHWs in Texas has grown rapidly in the past five years, from 3,776 in December 2020, to 8,666 at the end of 2024. In a single year, between 2023 to 2024, the number of certified CHWs grew by 33 percent (**Figure 2**). This growth is in part due to the increase in the number of certified training programs as well as the CHW certification courses provided by the certified training programs.

Another contributor to the increase in the number of certified CHWs is the thousands of high school students, aged 16 to 18, who completed the CHW certification course through Texas Education Agency, Region 10, a certified training program.

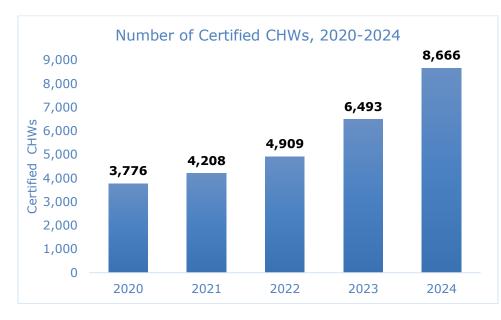


Figure 2. Number of Certified CHWs, 2020-2024

Community Health Workers Newly Certified in 2024

A total of 3,400 CHWs were newly certified in 2024, a 17 percent increase from the previous year (2,897). Out of 3,400 newly certified CHWs in 2024, 888 (26 percent) were certified based on experience and 2,512 (74 percent) were certified through completing a certification course (**Table 1**).

Table 1. Number of <u>Newly</u> Certified CHWs by Experience and CHW Certification Course, 2023-2024

CHW Certification	2023 (%)	2024 (%)
Experience	869 (30%)	888 (26%)
CHW Certification Course	2,028 (70%)	2,512 (74%)
Total	2,897 (100%)	3,400 (100%)

Graduation from Community Health Worker Initial Certification Course

In 2024, training programs graduated 3,942 individuals from a CHW initial certification course, a 39 percent increase from 2,832 graduates in 2023. Some graduates from CHW initial certification courses did not apply for certification. In addition, other graduates may have applied for CHW certification after December 31, 2024. The number of initial certification courses and graduates by county can be found in **Appendix A**.

Certified Community Health Worker Demographics

Out of the total 8,666 certified CHWs in 2024, approximately 86 percent were women (7,449) and 14 percent were men (1,217). **Table 2** outlines the breakdown of the demographic composition of certified CHWs. The majority of certified CHWs were Hispanic (59%).

Race/Ethnicity	Se	ex			
	Female	Male	Total	Total Percentage	
Hispanic	4,497	641	5,138	59%	
Black	1,624	274	1,898	22%	
White	975	214	1,189	14%	
Asian	230	53	283	3%	
American Indian/Alaska Native	19	5	24	(<1%)	
Native Hawaiian/ Pacific Islander	5	4	9	(<1%)	
Other	99	26	125	1%	
Total	7,449	1,217	8,666	100%	

Table 2. Breakdown of the Demographic Composition of Certified CHWs, by Sex

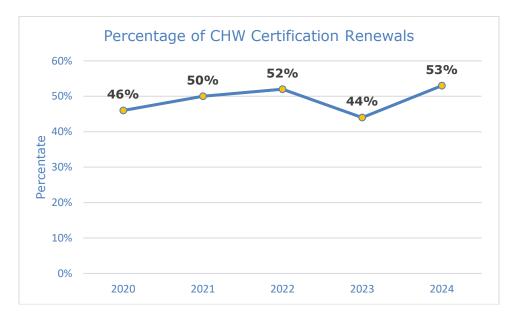
CHW Certification Renewals

CHWs must renew their DSHS certification every two years. To renew, CHWs must submit:

- A complete renewal application provided by DSHS
- A current color photo that clearly shows all facial features
- Proof of completion of the required 20 continuing education hours, including ten hours of DSHS-certified CEUs for CHWs

The percentage of certification renewals among all CHWs whose certification expired each year increased steadily from 46 percent in 2020 to 52 percent in 2022. In 2023, the percentage of CHWs renewing their certifications declined to 44%. The percentage of CHWs renewing their certifications increased to 53% in 2024 (**Figure 3**).





A total of 1,381 CHW certifications were renewed in 2024. Out of the 1,381 CHW certifications renewed in 2024, 696 individuals (50 percent) were certified through a certification course and 685 individuals (50 percent) were certified based on experience. **(Table)**.

Table 3 Number of Renewed CHW Certifications by Initial Training or Experience in 2024

Renewed CHW Certification	2024
Experience	696 (50%)
CHW Certification Course	685 (50%)
Total	1,381 (100%)

A total of 1,436 CHW certifications expired in 2024. Out of the 1,436 CHW certifications that expired in 2024, 860 individuals (50 percent) were certified through a certification course and 576 individuals (40 percent) were certified based on experience (**Table 4**).

Table 4. Number of Expired CHW Certifications by Initial Training or Experience in 2024

Expired CHW Certification	2024
Experience	576 (40%)
CHW Certification Course	860 (60%)
Total	1,436 (100%)

Certified Community Health Worker Instructors

CHWIs can become certified in Texas in two ways:

- By completing a certification course of at least 160 hours; or
- Based on experience through verification of at least 1,000 hours of providing training to CHWs or other health care professionals and paraprofessionals in the last three years.

In 2024, there were 684 certified CHWIs, which is an increase of 16 percent compared to 588 CHWIs in 2023 (**Figure 4**). As of December 2020, there were 295 CHWIs in Texas. The number of certified CHWIs has increased 132 percent in the last five years. As with the growth in CHW certification, the growth in CHWIs is partly due to the increase in the number of CHWI certification courses provided by the certified training programs.

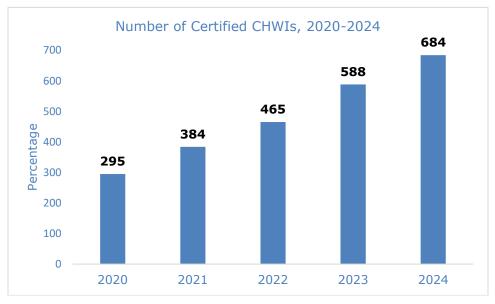


Figure 4. Number of Certified CHWIs, 2020-2024

Community Health Worker Instructors Newly Certified in 2024

In 2024, DSHS certified 198 new CHWIs, an increase of 13 percent from the 175 newly certified instructors in 2023. Forty-five (23 percent) of the newly certified CHWIs were certified based on experience and 153 (77 percent) were certified through training (**Table 5**).

Table 5. Number of New Certified CHWIs by CHW Certification Course and Experience, 2023-2024

CHWI Certification	2023	2024
Experience	58 (33%)	45 (23%)
Training	117 (67%)	153 (77%)
Total	175 (100%)	198 (100%)

Graduation from Community Health Worker Instructor Initial Certification Course

In 2024, 179 individuals graduated from a CHWI initial certification course, an increase of 81 percent from the 99 individuals that graduated in 2023. These graduates were eligible to apply for CHWI certification.

Certified Community Health Worker Instructors Demographics

Approximately 88 percent of certified CHWIs were women (603) and 12 percent were men (81). **Table 6** outlines the breakdown of the demographic composition of certified CHWIs. Almost half of certified CHWIs were Hispanic.

Race/Ethnicity	Sex			
	Female	Male	Total	Total Percentage
Hispanic	278	50	328	48%
Black	156	17	173	25%
White	150	11	161	24%
Asian	11	2	13	2%
American Indian/Alaska Native	2	1	3	(<1%)
Native Hawaiian/ Pacific Islander	0	0	0	0%
Other	6	0	0	1%
Total	603	81	684	100%

Table 6. Breakdown of the Demographic Composition of Certified CHWIs, by Sex

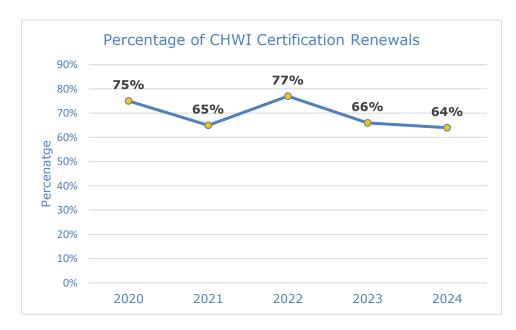
CHWI Instructor Renewals

CHWIs must renew their DSHS certification every two years. To renew, they must submit:

- A renewal application within one year of their certification's expiration date
- A current photo, in color, that clearly shows all facial features
- Documents showing completion of 20 hours of continuing education, including ten hours of DSHS certified CEUs for CHWIs

The percentage of CHWI certification renewals among all CHWIs whose certification expired each year declined from 75% in 2020 to 64% in 2024. Of those CHWIs who needed to renew their DSHS certification in 2024, 64 percent renewed their certification, compared to 66 percent in 2023.

Figure 5. CHWI Renewal Rates, 2020-2024



Certified Training Programs

Certified training programs are organizations that are approved by DSHS to provide training for certified CHWs and CHWIs. Certified training programs include:

- Community colleges
- Health science centers
- Area health education centers
- Federally Qualified Health Centers
- Regional CHW associations
- Community-based programs
- Private Institutions

A list of approved certified training programs is available on the <u>DSHS CHW Program</u> <u>website</u>. Certified training programs have expanded the availability of initial certification courses and continuing education opportunities for CHWs and CHWIs. As of December 31, 2024, there were 68 DSHS-approved certified training programs in Texas. They provided both CHW and CHWI initial certification training courses and continuing education to fulfill continuing education requirements. CHWs residing in rural areas may be unable to attend on-site training located in urban areas. To address this, some certified training programs provide in-person training in areas other than their primary location. Additionally, several certified training programs have implemented training through distance learning to increase access for CHWs in all parts of the state.

Texas Health Steps offers free online modules for health providers, including CHWs and CHWIs.¹ These courses offer updated clinical, regulatory, and best practice guidelines for a range of topics, including preventive health, oral health, mental health, and case management.

In 2024, DSHS approved the following organizations to:

- Offer initial certification courses to CHWs only:
 - Kilgore College
- Offer initial certification courses and continuing education training courses to CHWs only:
 - McKesson Institute for Community Health/McKesson Corporation
 - Central Health (doing business as Travis County Health Care District)
 - Mi Promotor de Salud
- Offer initial certification courses and continuing education training courses to CHWs and CHWIs:
 - University of Texas at Arlington
- Offer continuing education to CHWs and CHWIs:
 - Breast Cancer Resource Center
 - Texas Association for Community Health Centers, Inc.
- Offer continuing education to CHWs only:
 - American Heart Association National Center

Table 7 illustrates the number of training programs by type of certified trainingprovided:

- CHW and/or CHWI certification course
- CHW and/or CHWI continuing education

Table 7. Type of Training Delivered by Certified Training Programs in 2024

Type of Approved Training	# of Training Programs
CHW Certification Initial Training Course and CHW Certified Continuing Education courses	27
CHW Certification Initial Training Course and CHW and CHWI Certified Continuing Education	8
CHW and CHWI Initial Training Courses, and CHW and CHWI Certified Continuing Education	8
Certified CHW Continuing Education Only	11
Certified CHW and CHWI Continuing Education Only	14
Total	68

¹ In Texas, the Medicaid Early and Periodic Screening, Diagnosis, and Treatment service (EPSDT) is known as Texas Health Steps, which includes the preventive care components, or Early and Periodic Screening, of the total EPSDT service.

Opportunities for Continuing Education

Appendix B. Certified Continuing Education for CHWs provides a breakdown of certified training programs that provided continuing education courses for CHWs in 2024. Trainings occurred in-person in 15 counties and across the state through distance learning.

In 2024, certified training programs provided 417 continuing education opportunities for CHWs, offering 1,276 DSHS-certified hours in the form of in-person classes and distance learning. A total number of 13,125 unduplicated participants attended DSHS-approved continuing education in 2024.

While all participants included in this total self-identified as a CHW during registration, they were not all certified CHWs. This total includes non-certified CHWs, CHWs with expired certification and professionals in fields whose work closely align with the work of CHWs.

Appendix C. Certified Continuing Education for Instructors provides a breakdown of certified training programs that provided 116 in-person and distance learning continuing education opportunities for CHWIs in 2024, offering 346 CHWI continuing education hours. A total of 759 certified CHWIs attended these courses in 2024. This total includes CHWIs whose certifications expired and CHWIs who completed multiple in- person and distance learning continuing education courses for CHWIs. **Appendix C**. Certified Continuing Education for Instructors shows additional information about continuing education training courses for CHWIs provided in 2024.

In 2024, DSHS approved continuing education courses for CHWs and CHWIs on CHW roles in diabetes prevention and management, high blood pressure, maternal mental health, the human immunodeficiency virus (HIV) basics care and prevention, substance use disorder and opioid use disorder, and oral health 101 education and awareness. DSHS-certified continuing education for CHWs and CHWIs is designed to enhance their knowledge, skills, and competencies to deliver the best public health outcomes through their frontline role in Texas communities.

Community Mapping

As of December 31, 2024, Texas had 8,666 certified CHWs in 189 counties (by county of residence). Harris County had the largest number of certified CHWs (1,519), and Dallas County had the second largest number of certified CHWs (1,072). **Appendix D**. Map of Certified CHWs by County of Residence shows a map of counties with certified CHWs.

Texas had 684 certified CHWIs in 84 counties (by county of residence) as of December 31, 2024. Harris County had the largest number of certified CHWIs (105), and Dallas County has the second largest number of certified CHWIs (67). **Appendix E**. Map of Certified CHW Instructors by County of Residence shows a map of counties with certified CHWIs.

Texas had 68 certified CHW and CHWI training programs in 21 counties by the end of 2024. **Appendix F.** Map of Location of CHW Certification and Continuing Education Training Programs shows a map of counties with a certified CHW training program.

Conclusion

CHWs are essential to increasing positive health outcomes, changing health behaviors, and encouraging healthy lifestyles in Texas communities. The number of CHWs in Texas continues to increase over time. In 2023, Texas had 6,493 CHWs; by the end of 2024, the total was 8,666 CHWs, which is an increase of 33 percent.

DSHS supports the growth and development of the Texas CHW workforce in many ways. The CHW program oversees the development and implementation of certification standards, guidelines, and requirements for CHWs. The CHW Program also collaborates with state-level organizations to increase employment and engagement opportunities for CHWs and regularly promotes job opportunities in all regions of Texas.

DSHS also shares a CHW Friday Digest through GovDelivery to bring attention to continuing education and training opportunities for CHWs twice a month. This courtesy digest is provided so that renewal efforts are successful and CHWs may continue serving their communities with DSHS support. DSHS routinely checks in with training partners about what they would like to promote or what activities are being coordinated to support CHWs. Through engagement, outreach, and promotion of training and networking opportunities for CHWs, DSHS continues to support the growing workforce of CHWs in all regions of Texas.

Appendix A. CHW Initial Certification Courses

Health Service Region	County	Name of Course Provider	Graduates
1	Deaf Smith	Texas Education Agency, Region 10	12
1 <u>2/3</u>	Carson	Texas Education Agency, Region 10	18
2/3	Tarrant	Community Health Training Institute, Inc.	4
2/3	Tarrant	Tarrant County Public Health CHW Institute	15
2/3	Brown	Texas Education Agency, Region 10	8
	Collin	Texas Education Agency, Region 10	101
2/3	Comanche	Texas Education Agency, Region 10	17
2/3	Dallas	Texas Education Agency, Region 10	650
2/3	Denton	Texas Education Agency, Region 10	320
2/3	Ellis	Texas Education Agency, Region 10	30
2/3	Grayson	Texas Education Agency, Region 10	66
2/3	Johnson	Texas Education Agency, Region 10	15
2/3	Johns	Texas Education Agency, Region 10	2
2/3	Kaufman	Texas Education Agency, Region 10	82
2/3	Tarrant	Texas Education Agency, Region 10	137
4/5	Harrison	Texas Education Agency, Region 10	247
4/5	Henderson	Texas Education Agency, Region 10	16
4/5	Jasper	Texas Education Agency, Region 10	13
4/5	Shelby	Texas Education Agency, Region 10	21
4/5	Van Zandt	Texas Education Agency, Region 10	5
5/6	Harris	Día de la Mujer Latina, Inc.	8
5/6	Harris	Living Word School of Pharmacy	1
5/6	Harris	Texas Area Health Education Center – Coastal Region	11
5/6	Harris	Texas Area Health Education Center East – Greater Houston	4
5/6	Galveston	Texas Education Agency, Region 10	8

Health Service	County		
Region		Name of Course Provider	Graduates
5/6	Harris	Texas Education Agency, Region 10	15
5/6	Jefferson	Texas Education Agency, Region 10	52
5/6	Liberty	Texas Education Agency, Region 10	15
5/6	Orange	Texas Education Agency, Region 10	35
5/6	Harris	University of Houston College CHW Program	112
5/6	Harris	University of Texas Health Science Center at Tyler	14
5/6	Harris	University of Houston College CHW Program	1
7	Travis	Texas Area Health Education Center - Capital	45
7	Bell	Texas Education Agency, Region 10	6
7	Lee	Texas Education Agency, Region 10	31
7	Leon	Texas Education Agency, Region 10	7
7	Madison	Texas Education Agency, Region 10	14
7	McLennan	Texas Education Agency, Region 10	13
7	Travis	Texas Education Agency, Region 10	27
8	Bexar	Northwest Vista College	107
8	Bexar	Texas Area Health Education Center – Coastal Region	16
8	Bexar	Texas Area Health Education Center South – Coastal	9
8	Maverick	Texas Area Health Education Center South – Coastal	110
8	Gonzales	Texas Education Agency, Region 10	21
8	La Salle	Texas Education Agency, Region 10	3
9/10	El Paso	Familias Triunfadoras, Inc.	38
9/10	Tom Green	Howard College	74
9/10	El Paso	Texas A&M University Colonias Program	17
9/10	Ellis	Texas Education Agency, Region 10	17
9/10	El Paso	Texas Education Agency, Region 10	97
9/10	Howard	Texas Education Agency, Region 10	8
9/10	Tom Green	Texas Education Agency, Region 10	66

Health Service	County		
Region		Name of Course Provider	Graduates
11	Cameron	Texas Area Health Education Center South – Coastal	30
11	Hidalgo	Texas Southern University	17
11	Hidalgo	South Texas College	17
11	Nueces	Texas Area Health Education Center South – Coastal	56
11	Hidalgo	Texas Education Agency, Region 10	104
11	Live Oak	Texas Education Agency, Region 10	5
Distance Learning	Not Applicable	Allure Alliance	13
Distance Learning	Not Applicable	Baylor Scott and White Health Wellness Center	46
Distance Learning	Not Applicable	Better Futures Forever	6
Distance Learning	Not Applicable	City of Laredo Health Department	6
Distance Learning	Not Applicable	Community Health Training Institute, Inc.	9
Distance Learning	Not Applicable	Día de la Mujer Latina, Inc.	33
Distance Learning	Not Applicable	CHW Leadership Institute	14
Distance Learning	Not Applicable	Empowering the Masses	21
Distance Learning	Not Applicable	Tarrant County Public Health CHW Institute	11
Distance Learning	Not Applicable	Center for Community Health Development, National CHW Training Center, Texas A&M School of Public Health	110
Distance Learning	Not Applicable	Texas Area Health Education Center South – Coastal	112
Distance Learning	Not Applicable	Texas Tech Health Sciences Center – School of Nursing	58
Distance Learning	Not Applicable	The Montrose Center	13
Distance Learning	Not Applicable	Umemba Health, LLC	6
Distance Learning	Not Applicable	University of Houston College CHW Program	184
Distance Learning	Not Applicable	University of North Texas Health Science Center, Fort Worth	90
Distance Learning	Not Applicable	University of Texas Health Science Center at Tyler	89
Distance Learning	Not Applicable	University of Texas School of Public Health, Houston	91
Distance Learning	Not Applicable	West Texas Area Health Education Center	20
		Total CHW Graduates	3,942

Appendix B. Certified Continuing Education for CHWs

Health Service Region	County	Name of Training Program	# of CEU Classes Offered	# of CEU Contact Hours	# of Participants
1	Lubbock	DSHS Region 1	1	1	10
2/3	Tarrant	Día de la Mujer Latina, Inc.	3	24	47
2/3 2/3	Tarrant	Familias Triunfadoras, Inc.	1	1	9
2/3	Tarrant	Texas Association of CHWs	8	8	332
2/3	Tarrant	University of North Texas Health Science Center, Fort Worth	10	10	355
2/3	Tarrant	University of Texas School of Public Health, Houston	1	1	32
4/5	Tyler	University of Texas Health Science Center at Tyler	4	12.5	221
4/5	Tyler	University of Texas School of Public Health, Houston	2	2	75
4/5	Tyler	West Texas Area Health Education Center	1	1	17
4/5	Smith	Texas Area Health Education Center East – Piney Woods	1	1.5	45
5/6	Harris	Día de la Mujer Latina, Inc.	5	23	248
5/6	Harris	DSHS Region 1	1	1	12
5/6	Harris	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	1	2	16
5/6	Harris	Harris Health System	3	6	137
5/6	Harris	Texas Area Health Education Center South – Coastal	1	3	10
5/6	Harris	Texas Association of CHWs	1	1	9
5/6	Harris	Trust CHW	1	1	2
5/6	Harris	University of Texas School of Public Health, Houston	3	3	63
7	Travis	Cardea Services	6	17	151

8	IKovar	City of San Antonio Metropolitan Health District	10	21	137

Health Service Region	County	Name of Training Program	# of CEU Classes Offered	# of CEU Contact Hours	# of Participants
8	Bexar	Día de la Mujer Latina, Inc.	1	8	20
8	Bexar	Northwest Vista College	3	14	71
8	Maverick	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	1	5	1
9/10	Brewster	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	1	5	2
9/10	El Paso	Día de la Mujer Latina, Inc.	1	8	25
9/10	El Paso	Texas A&M University Colonias Program	4	18	20
9/10	El Paso	Texas Association of CHWs	2	8	62
9/10	El Paso	University of Texas School of Public Health, Houston	1	1	23
11	Cameron	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	1	2	52
11	Cameron	Texas A&M University Colonias Program	1	2	23
11	Cameron	Texas Area Health Education Center South – Coastal	10	29	220
11	Hidalgo	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	1	3	16
11	Hidalgo	South Texas Promotor(a) Association, Inc.	1	4	19
11	Hidalgo	Texas A&M University Colonias Program	11	25	123
11	San Patricio	Texas Area Health Education Center South – Coastal	1	1	17
11	Webb	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	2	8	19

11	Webb	Gateway Community Health Center	1	18	5
11		Texas Area Health Education Center South – Coastal	1	3	14

Health Service Region	County	Name of Training Program	# of CEU Classes Offered	# of CEU Contact Hours	# of Participant s
Distance Learning	Not Applicable	Baylor Scott and White Health Wellness Center	2	4	88
Distance Learning	Not Applicable	Cardea Services	17	27.5	2,950
Distance Learning	Not Applicable	Centene Corporation	2	6.5	57
Distance Learning	Not Applicable	Día de la Mujer Latina, Inc.	2	9	417
Distance Learning	Not Applicable	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	19	70	957
Distance Learning	Not Applicable	Empowering the Masses	1	2	10
Distance Learning	Not Applicable	Harris Health System	4	4	8
Distance Learning	Not Applicable	Northwest Vista College	1	1	75
Distance Learning	Not Applicable	Center for Community Health Development, National CHW Training Center, Texas A&M School of Public Health	180	682	744
Distance Learning	Not Applicable	Texas A&M Center for Population Health and Aging	10	16	1,093
Distance Learning	Not Applicable	Texas A&M School of Public Health, Office of Special Programs	12	38	953
Distance Learning	Not Applicable	Texas Area Health Education Center – Coastal Region	1	1	11
Distance Learning	Not Applicable	Texas Area Health Education Center East – Piney Woods	2	3	165
Distance Learning	Not Applicable	Texas Area Health Education Center South – Coastal	17	25.6	682
Distance Learning	Not Applicable	Texas Association of CHWs	2	2	332
Distance Learning	Not Applicable	Texas Health Steps	22	30.75	1,176

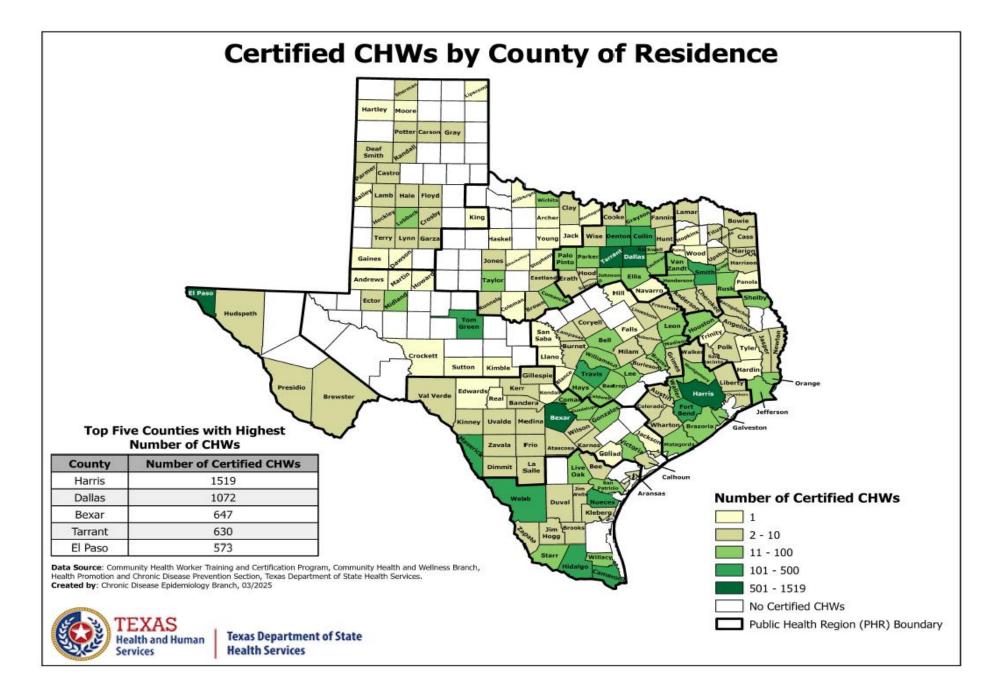
		Totals	417	1,276	13,125
Distance Learning	Not Applicable	West Texas Area Health Education Center	1	12	10
Distance Learning	FF	University of Texas School of Public Health, Houston	10	14.5	606
Distance Learning	FF	University of Texas Health Science Center at Tyler	4	25.5	131

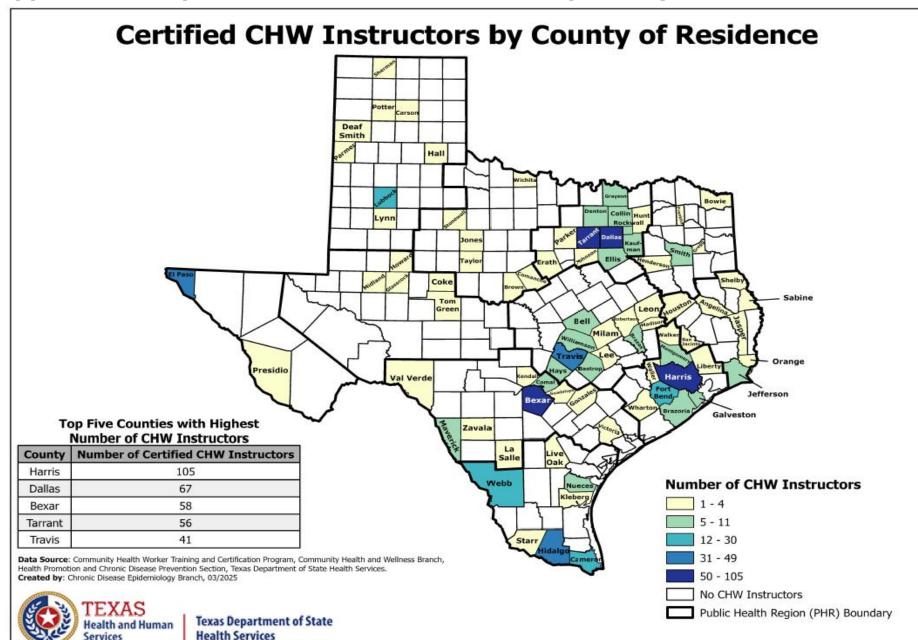
Appendix C. Certified Continuing Education for Instructors

Health Service Region	County	Name of Training Program	# of CEU Classes Offered	# of CEU Contact Hours	# of Participants
2/3	Tarrant	Día de la Mujer Latina, Inc.	10	24	5
2/3	Tarrant	Texas Association of CHWs	4	4	5
2/3	Tarrant	University of North Texas Health Science Center, Fort Worth	4	4	5
2/3	Tarrant	University of Texas School of Public Health, Houston	1	1	1
4/5	Tyler	University of North Texas Health Science Center, Fort Worth	1	3	6
4/5	Tyler	University of Texas Health Science Center at Tyler	4	5.5	19
4/5	Tyler	University of Texas School of Public Health, Houston	3	3	12
4/5	Tyler	West Texas Area Health Education Center	1	1	3
5/6	Galveston	Día de la Mujer Latina, Inc.	2	12	23
5/6	Harris	Día de la Mujer Latina, Inc.	1	8	6
5/6	Harris	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	1	2	1
5/6	Harris	Texas Association of CHWs	1	1	1
7	Travis	Cardea Services	3	7	3
8	Bexar	City of San Antonio Metropolitan Health District	4	10	14
9/10	El Paso	Texas A&M University Colonias Program Training Academy	4	18	9
11	Cameron	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	1	2	6
11	Cameron	Texas A&M University Colonias Program Training Academy	2	4	8
11	Hidalgo	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	1	3	1
11	Hidalgo	Texas A&M University Colonias Program Training Academy	11	25	38

Health Service Region	County	Name of Training Program	# of CEU Classes Offered	# of CEU Contact Hours	# of Participants
11		DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	1	3	4
Distance Learning		Baylor Scott and White Health Wellness Center	2	4	8
Distance Learning		Cardea Services	7	9.5	93
Distance Learning		Centene Corporation	1	2	3
Distance Learning		Día de la Mujer Latina, Inc.	2	10	8
Distance Learning		DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	13	48.5	148
Distance Learning		University of Texas Health Science Center at Tyler	1	1.5	20
Distance Learning		DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	1	2	4
Distance Learning		Center for Community Health Development, National CHW Training Center, Texas A&M School of Public Health	19	95	99
Distance Learning		Texas A&M Center for Population Health and Aging	7	29	181
Distance Learning		Texas Association of CHWs	1	1	17
Distance Learning	Not Applicable	University of Texas School of Public Health, Houston	2	3	8
		Totals	116	346	759

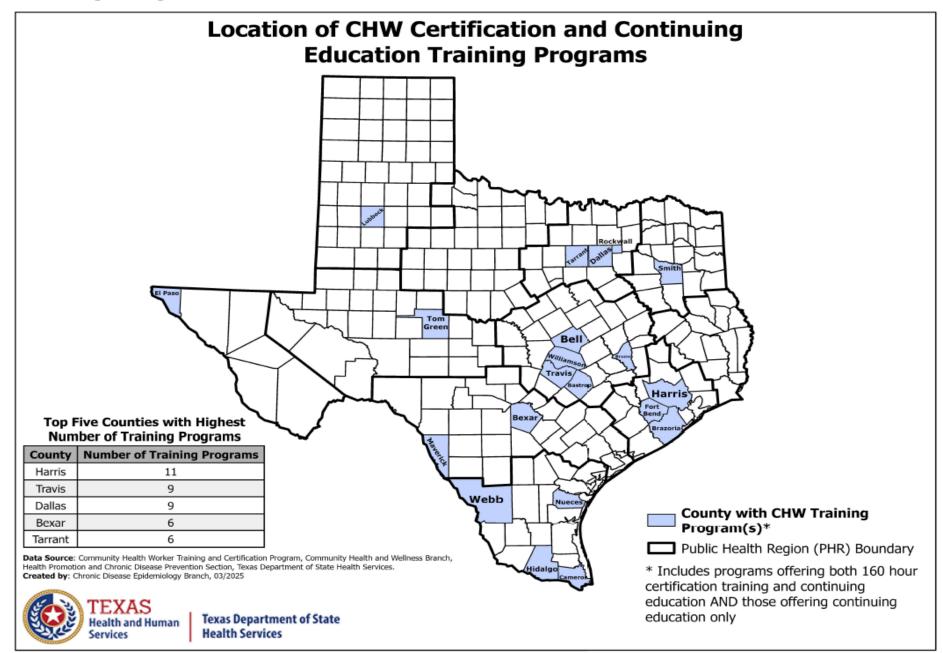
Appendix D. Map of Certified CHWs by County of Residence





Appendix E. Map of Certified CHW Instructors by County of Residence

Appendix F. Map of Location of CHW Certification and Continuing Education Training Programs



Appendix G. List of Acronyms

Acronym	Full Name
CEU	Continuing Education Unit
CHW	Community Health Worker
CHWI	Community Health Worker Instructor
DFW	Dallas-Fort Worth
DSHS	Texas Department of State Health Services
HHSC	Texas Health and Human Services Commission
LLC	Limited Liability Company
MPH	Migrant Public Health
RAS	Regulatory Automated Services
VR	Versa Regulatory

General Information Page

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