TXHSN PAE Users Training 3

Questions?

Email PAETexas@dshs.state.tx.us



Objectives

Training 3 for PAE users is estimated to take 50 minutes, depending on your familiarity with the PAE reporting system.

Objectives for this training:

- 1. Review TxHSN Tips
- 2. Learn how to print an event record
- 3. Review TxHSN Healthcare Safety Reports
- 4. Learn to submit comments on your Health Care Safety Reports
- 5. Review updated PAE documents and resources





Site is Down for Maintenance

Error 404--Not Found

From RFC 2068 Hypertext Transfer Protocol -- HTTP/1.1:

10.4.5 404 Not Found

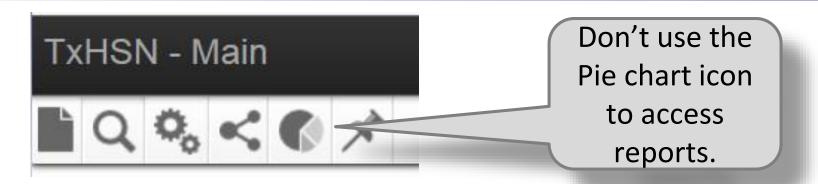
The server has not found anything matching the Request-URI. No indication is given of whether the condition is temporary or permanent.

If the server does not wish to make this information available to the client, the status code 403 (Forbidden) can be used instead. The 410 (Gone) status code SHOULD be used if the server knows, through some internally configurable mechanism, that an old resource is permanently unavailable and has no forwarding address.

This message will appear when you attempt to log in and the TxHSN site is down.



Report Button Not Working



TxHSN - Main

Application Error

Application Error

An application error has occurred. Please save this web page as a reference and contact your system administrator. Click 'Show Details' to see details on the error. Please login again.

Show Details

URL: http://txhsn.dshs.texas.gov:80/txhsn/viewReport.do

Parameters:

Timestamp: 09/28/2015 09:02 AM Current User: eengelhardt111

Current Case: N/A

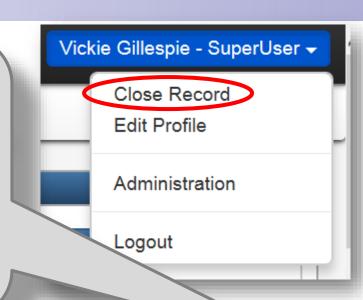
Version: 5.1.5.201411251232-20150520_515_TXPAE.13_1





Closing a Record

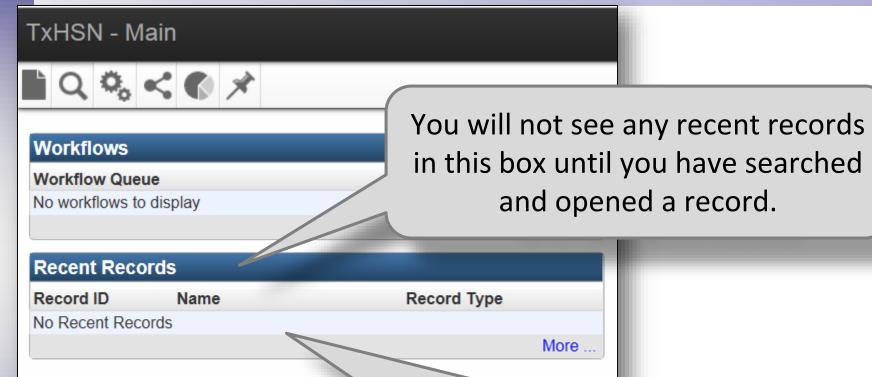
Be sure to close your record in the drop down menu under your name in the upper right corner or by clicking the blue X on the dashboard. If you don't, you will be locked out of your record for ~ 15 min.



Record Summary - Dashboard Basic Information Record ID: 300000511 Record Type: PAE - Surgical or Invasive Procedure Event Person: () Investigation Status: Active Record - Reported Linked Records(s): 0 linked records(s) (View) Attachments: 0 attachment(s) (Add) Edit Record Properties Copy Record



Recent Records Box



This box also may not look the same to both PAE contacts. It depends on what records each has searched for and opened.



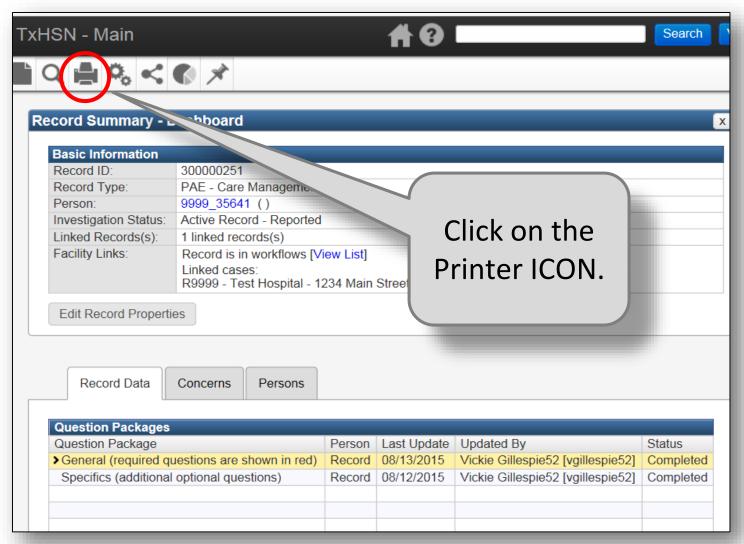


Printing a PAE Event Record



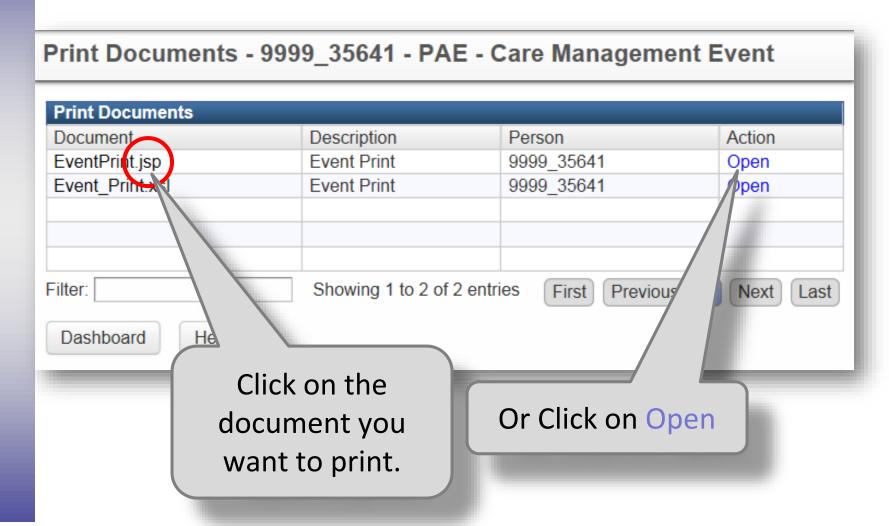


Printing a PAE Event Record





Print Documents Page





EventPrint.jsp PageView

Print Date: 09/30/2015

Record Information

Username: Vickie Gillespie [vgillespie]

No

Record illioilliadoli	ecord information				
	300000162				
Record Type:	PAE - Care Management Event - Audit				
Investigation Status	Active Record - Reported				
Name	16565_gu7r67n				
Birth Date					
Address					
Home Phone					
Work Phone					
Mobile Phone					

Additional Demographics

Do you want DSHS to delete this record?

Race Ethnicity

Linked Records								
Record ID	Person	Status	Create Date	Record Type	Security ID	PAE	Link Type	
N16565R858523	HEART HEALTH OF AMERICA	Data Collection Pending	07/09/2015	Facility	16565		Related Case PAE for this Facility	

	•
General (required questions are shown in red)	
Age classification	Unknown
Facility Name	N16565R858523 - Facility - HEART HEALTH OF AMERICA
Facility Security ID	16565
NHSN Facility ID (optional)	16565
Facility Category	Hospital
Medical Record Number or Patient ID	gu7r67n
Preventable Adverse Event	Patient death or severe harm - fall resulting in crushing injury
Date Event Occurred (or Discovered if occurrence is unknown)	09/07/2015
Report date	09/09/2015
What is being reported?	Incident
Where did the event occur?	Inpatient general care area (e.g. medical / surgical unit)
Was any intervention attempted in order to "rescue" the patient (i.e. to prevent, to minimize, or to reverse harm)?	Yes
After any intervention to reduce harm, what was the degree of residual harm to the patient from the incident (and subsequent intervention)?	Death: Dead at time of assessment.



Printed EventRecord.jsp

Record information	Record Information	Page 1 of 1
--------------------	--------------------	-------------

Print Date: 09/14/2015 Username: Vickie Gillespie52 [vgillespie52]

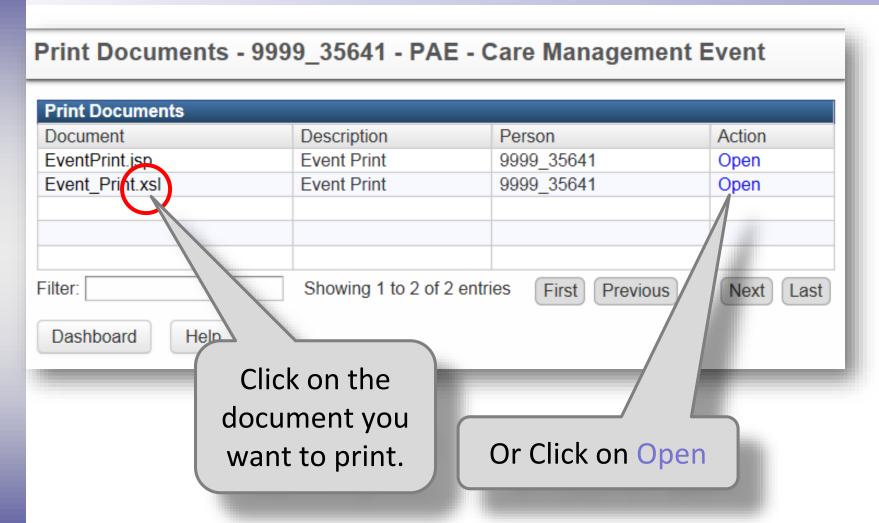
Record Information				
Record ID	300000092			
Record Type:	PAE - Care Management Event			
Investigation Status	Active Record - Reported			
Name	9999_631368954678			
Birth Date				
Address				
Home Phone				
Work Phone				
Mobile Phone				

Additional Demographics					
Race					
Ethnicity					

General (required questions are shown in red)	
Age classification	Unknown
Facility Name	R9999 - Facility - Test Hospital
Medical Record Number or Patient ID	631368954678
Preventable Adverse Event	Patient death or severe harm - fall resulting in burn
What type of device issue or HIT issue contributed to the event?	Use error
Date Event Occurred (or Discovered if occurrence is unknown)	01/12/2015
Report date	01/14/2015
What is being reported?	Incident
Do you want DSHS to delete this record?	No



Print Documents Page





Event_Print.xsl Page View

Print Date: 09/04/2015

Summary:

Last Name 9999 35641 First Name

Gender Age

Person ID PEPERDVLXCB Diagnosis Code

Maven Event ID 300000251 Investigation Status Data Collection Pending

Event Date 08/07/2015

Disease PAE - Care Management Event Created by/Date vgillespie52, 08/12/2015

Concerns

Lab Results

Administrative Report Information

Age classification Unknown

Facility Name R9999 - Facility - Test Hospital

Medical Record Number or Patient ID 35641

Preventable Adverse Event Patient death or severe harm - blood/blood products

What type of device issue or HIT issue contributed

to the event?

Unknown

Date Event Occurred (or Discovered if occurrence

⊤ is unknown)

08/07/2015



Printed Event Record.xsl

Disease Report Printout

Page 1 of 1

Print Date: 09/14/2015

Summary:

Last Name 9999_631368954678 First Name

Gender Age

Person ID PEQEPQDVBKD Diagnosis Code

Mayen Event ID 300000092 Investigation Status Data Collection Pending

Event Date 01/12/2015

PAE - Care Management Event Created by/Date PAEuser, 01/14/2015 Disease

Concerns

Lab Results

Administrative Report Information

Age classification Unknown

R9999 - Facility - Test Hospital Facility Name

Medical Record Number or Patient ID 631368954678

Patient death or severe harm - fall resulting in Preventable Adverse Event

What type of device issue or HIT issue contributed to the

event?

Use error

Date Event Occurred (or Discovered if occurrence is

01/12/2015 unknown)

Report date 01/14/2015 What is being reported? Incident Do you want DSHS to delete this record? Νo

TFXAS Department of State Health Services





TxHSN Reports

There are 3 data reports that can be run in TxHSN.

- 1. Internal Data Review Report (not published)
- 2. Consumer Health Care Safety Report
- 3. Technical Health Care Safety Report



Internal Data Review Report

- Lists the PAEs that were entered into TxHSN.
- Lists any data errors associated with PAEs entered into TxHSN:
 - Concern
 - One or more date logic errors
 - Incorrect degree of harm assessment



Internal Data Review Report

- Internal Data Review Reports can be run quarterly.
- You will receive email notifications letting you know when reports are ready to be run/previewed in TxHSN.
- Emails are sent ~June 15, Sept 15, Dec 15, and Mar 15 to inform you that you are able to view quarterly Internal Data Review Reports (IDRR). You should then make corrections in TxHSN if needed.
- <u>September 30 and March 31 are your absolute</u>
 <u>DEADLINES for making edits, additions, request</u>
 <u>deletions or reporting NO PAEs.</u>



Example of IDRR

List of NHSN Record Errors						
NHSN Procedure/Event #	Year/Month	Unit Name	Event Type	Procedure Type	Error Type	

Number of PAE Events Reported in TxHSN							
PAE Event ID #	Medical Record # or Patient ID	PAE Event Type	Date of Event				
	PAE - Care Management Event						
300000123	881122	Patient death or severe harm associated with unsafe administration of blood products. 2/4/2015					
300000190	84551	Death or severe harm associated with a fall in a health care facility resulting in a 5/7/2015 fracture.					
300000220	00112255	Perinatal death or severe harm (maternal or neonate) associately delivery in a low-risk pregnancy while being cared for in a h					
PAE - Environmental Event							
300000241	55443322	Patient death or severe harm associated with a burn incurred the course of a patient care process in a health ca					
	PAE - Surgical or Invasive Procedure Event						
300000200	545454	Post-operative death of an ASA Class 1 Patient. 5/7/2					
300000191	55464	Post-operative death of an ASA Class 1 Patient. 5/4/2015					

		List of PAE Recor	d Errors in TxHSN		
PAE Event ID#	PAE Event Type		Date of Event		Error Type
300000200	Post-operative death of an ASA Class 1 Patient.		5/7/2015	Co	oncerns. Please click on Event ID to correct any concerns listed in red.
300000190	Death or severe harm associated with a fall in a health care facility resulting in a fracture.		5/7/2015	Co	oncerns. Please click on Event ID to correct any concerns listed in red.

^{*} This alert is intended to be a check-point and does not indicate non-compliance. - This information is not available for this type of error.

PLEASE CORRECT ANY DATA ERRORS BY 09/30/15



IDRR

Internal Data Review Report

An Annual Facility Survey record was not found for your facility for the previous calendar year. For instructions on how to complete your Annual Survey, please email HAITexas@dshs.state.tx.us or PAETexas@dshs.state.tx.us.

Please verify that you have no PAEs to report by 09/30/2015.

These statements will appear at the top of your IDRR if there is no annual survey found in TxHSN and/or if there are no reported any PAEs AND you have not confirmed that you have No PAEs to report.



Health Care Safety Reports

- These are both published on the DSHS website for the public.
- <u>Consumer Version</u>: Contains basic information in language for a layperson. This includes the
 - The specific PAE(s) that your facility has reported.
 - The associated category for the reported PAE(s).
 - The number of each PAE that was reported.
- <u>Technical Version</u>: Contains the same information displayed in the Consumer version but uses the actual language from the statute.



Health Care Safety Reports

- Health Care Safety Reports can be run for each <u>half year</u>
 (January June and July December)
- You will receive email notifications letting you know when you can run / preview these in TxHSN.
- On ~ October 15 you will receive an email saying that you can now make comments that will appear on the public reports.
- You will have until October 30 to make your comments.

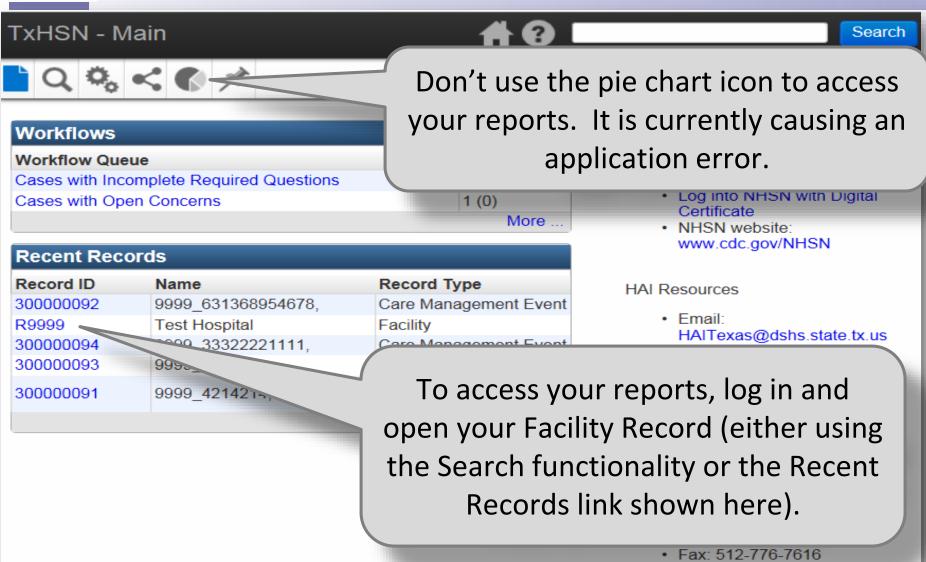


TxHSN Reporting Schedule

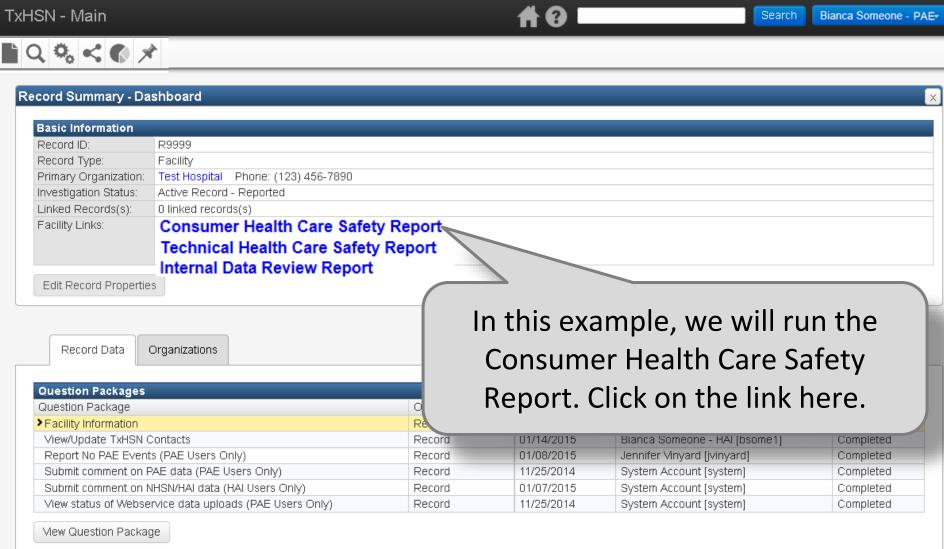
Reporting Quarter	Q1: Jan 1 – Mar 31	H1: Jan 1 – June 30	Q3: July 1 - Sept 30	H2: July 1 - Dec 31
Facility data submission deadline	Within 60	days of end	d of reporting	g quarter
DSHS takes preliminary data snapshot	1-Jun	1-Sept	1-Dec	1-Mar
DSHS sends email to facility users review data	~15-Jun	~15-Sep	~15-Dec	~15-Mar
Facility data corrections due * Last day to verify no PAEs to report for half year	30-Jun	30-Sep ≭	31-Dec	31-Mar≭
DSHS takes final data snapshot	1-July	1-Oct	1-Jan	1-Apr
DSHS sends email to facility to review data summary and make comments	NA	15-Oct	NA	15-Apr
Facility comment period deadline	NA	30-Oct	NA	30-Apr
DSHS reviews comments	NA	15-Nov	NA	15-May
Public posting of data summary with approved comments	NA	1-Dec	NA	<u>1-Jun</u>













TxHSN Reporting					
TxHSN Reporti	ng				
Category:	Custom Facility Reports				
Select Report:	Consumer Health Care Safety Report ✓				
Description:	A report with SIR data summaries per facility.				
Run Report	Export Results Dashboard Help				

To view the report you can click Run Report.

This will open an HTML version of the report in your internet browser window.

Bianca Someone - PAE



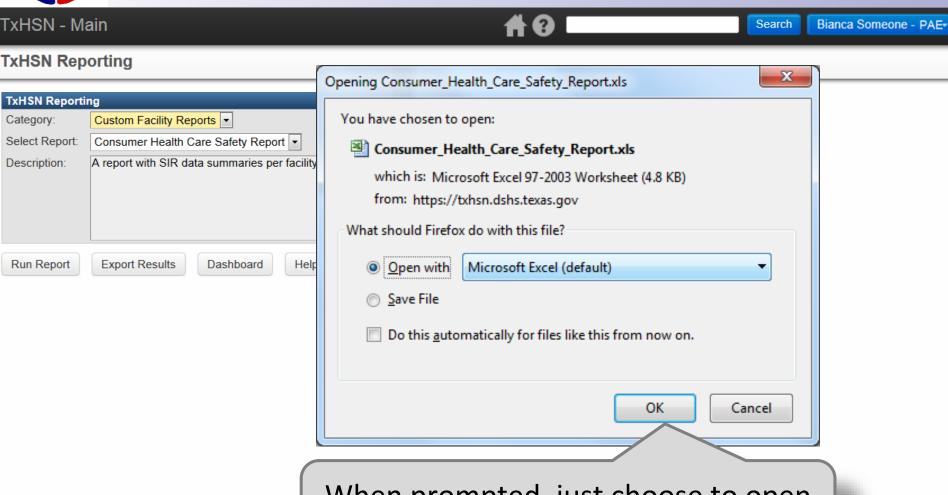
TxHSN Reporting			
TxHSN Reporti	ng		
Category:	Custom Facility Reports		
Select Report:	Consumer Health Care Safety Report ✓		
Description:	A report with SIR data summaries per facility.		
Run Report	Export Results Dashboard Help		

You can also Export Results. This will allow you to open and/or save the report in Excel format.



Bianca Someone - PAE+





When prompted, just choose to open or save file. Then, click OK.



TxHSN Reporting			
TxHSN Reporti	ng		
Category:	Custom Facility Reports		
Select Report:	Consumer Health Care Safety Report ✓		
Description:	A report with SIR data summaries per facility.		
Run Report	Export Results Dashboard Help		

Once you have viewed your report, you can return to your Facility Dashboard by clicking on the "Dashboard" button shown here.



Bianca Someone - PAE+



HCS Consumer Report

HEART HEALTH OF AMERICA

123 MAIN

TX 78503

of Hospital Beds: 60

Patient Admissions per year: 2702

Patient-Days per year: 12507

Facility-Specific Health Care Safety Report - Consumer Version

Reported by the Texas Department of State Health Services

Time Period: January - June 2015 Report current as of: 09/01/2015 09:31 AM

Data shown in this report came from two different sources: the National Healthcare Safety Network (NHSN) was the source for CLABSI, CAUTI and SSI tables and the Texas Health Care Safety Network (TxHSN) was the source for the PAE table.

Preventable Adverse Events (PAEs)			
Type of Event	Total Number		
Events related to patient care			
Patient death or severe harm associated with a fall in a health care facility that caused a broken bone.	2		
Events related to surgery			
Wrong surgery performed on a patient.	1		

Facility Comments on NHSN data:

Facility Comments on PAE data:





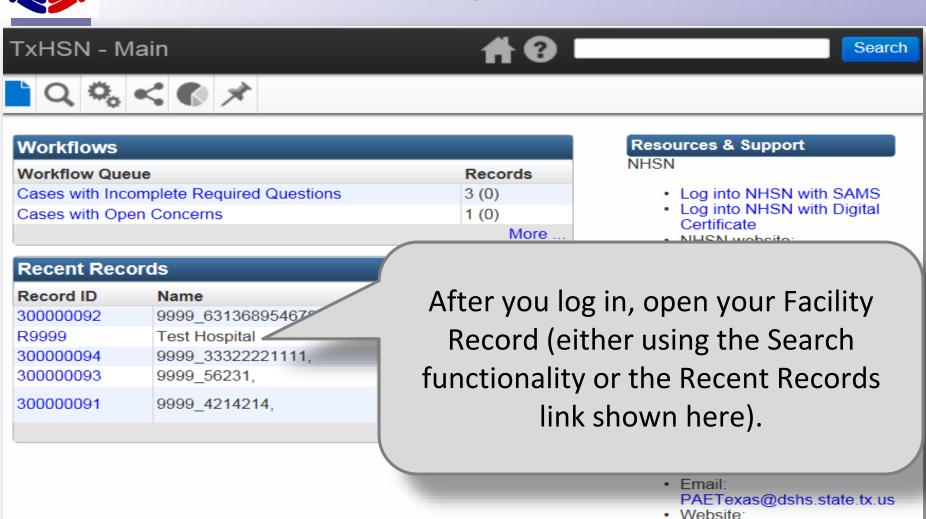
Submitting Comments

Facilities are allowed to submit a comment (up to 1250 characters long) that will be posted on their Health Care Safety reports. This comment will be visible to the public and therefore, should be written so that a layperson may understand it.

The following slides describe how to submit a comment on your data reports.

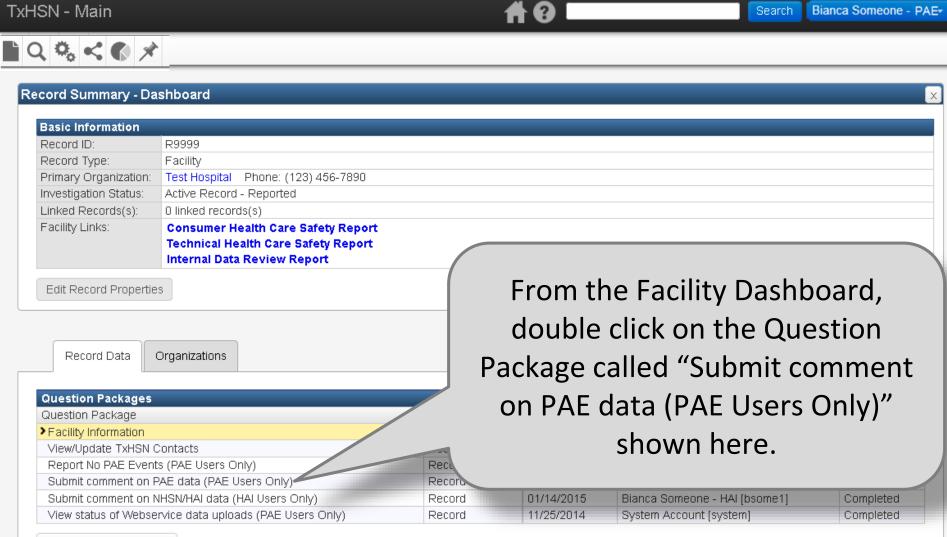


Submitting Comments



www.PAETexas.org
• Phone: 512-776-7676
• Fax: 512-776-7616





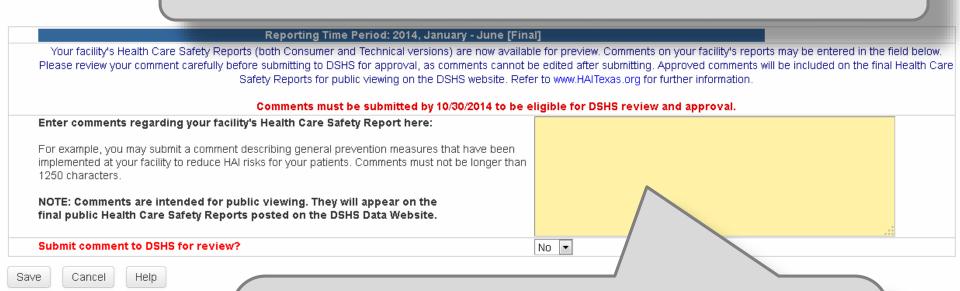
Mew Question Package



TxHSN - Main

Submit comment on

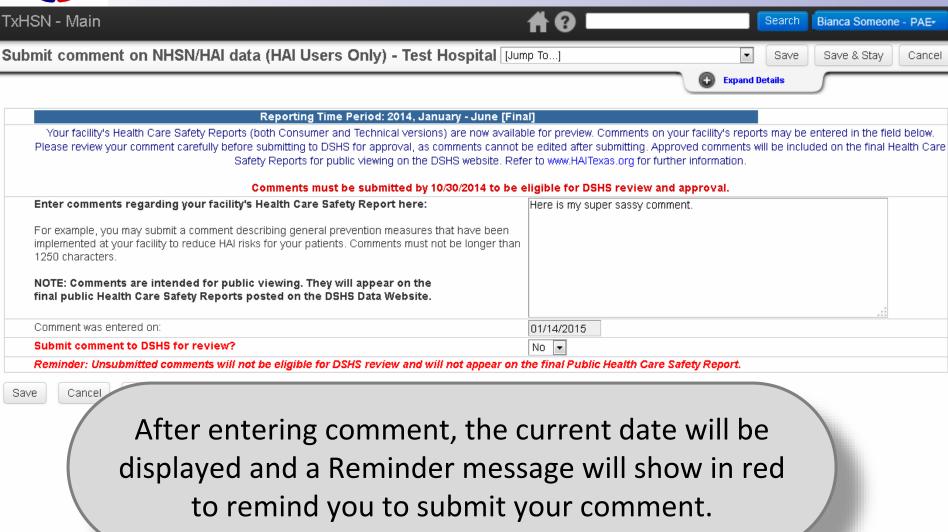
Website language will be updated to include PAE.



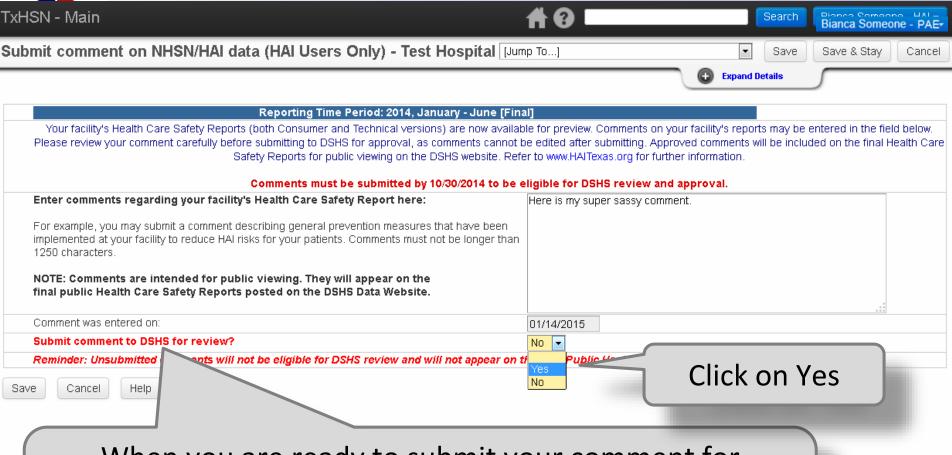
Enter your comment here. Comments must be less than 1250 characters long.

Remember to write your comment so that the general public may understand it.



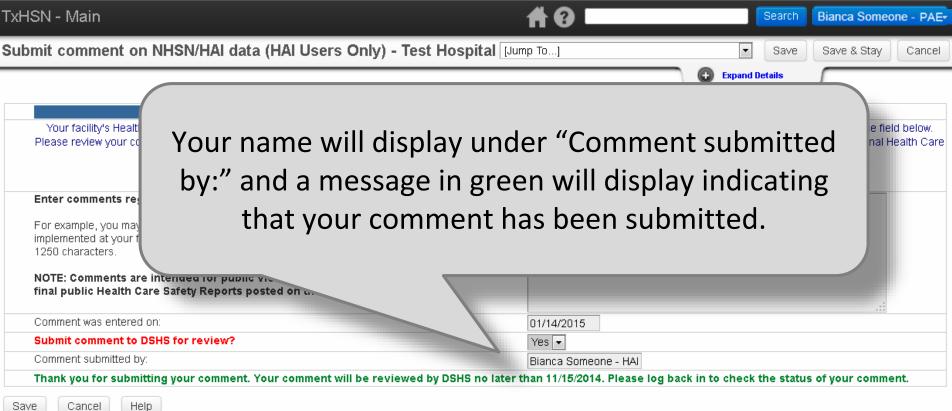






When you are ready to submit your comment for approval, Go to "Submit comment to DSHS for review?" and select "Yes" in the dropdown box shown here.



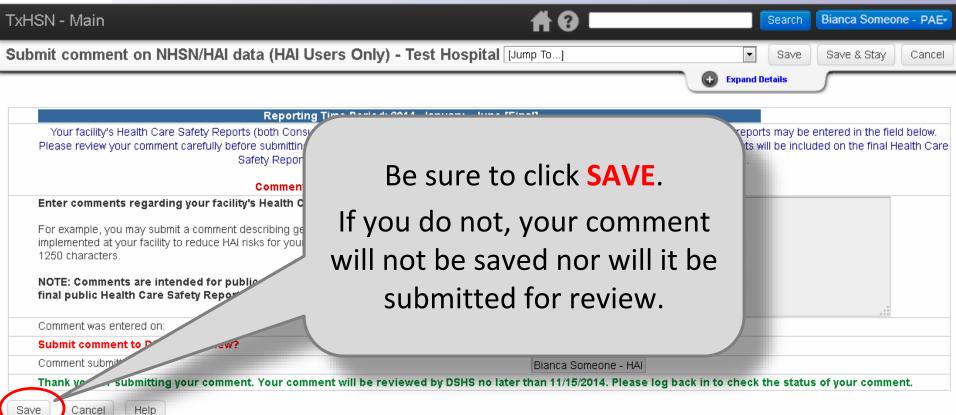






Save

Submitting Comments





Help



- Possible comment topics:
 - Patient Safety measures taken at your facility to prevent future adverse events.
 - Corrections to data that could not be made prior to the data correction deadline, e.g.,
 - An event was a dislocation rather than fracture.
 - You had zero PAE events in the XX time period but you were unable to submit the report.



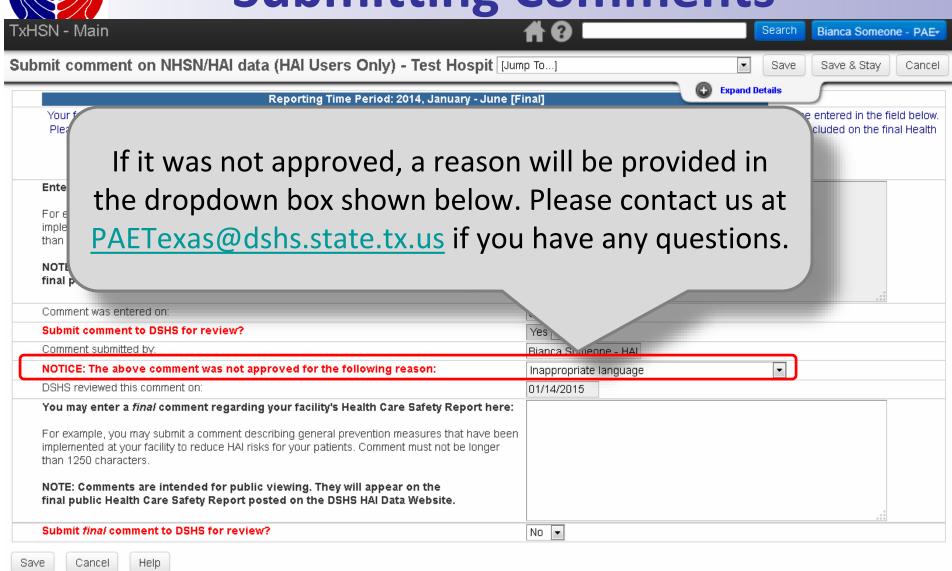
- Comments will not be approved if they:
 - Contain inappropriate language
 - Refer to another healthcare facility
 - Refer to data from a different reporting time period (other than the current)
 - Are submitted after the comment deadline



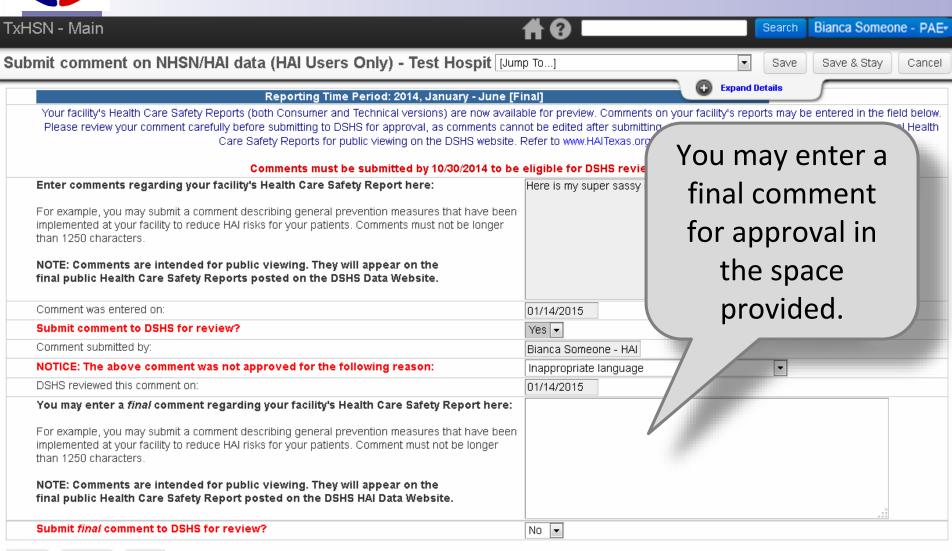
Once you have submitted your comment for review, DSHS will review your comment. Log back in after a day or two to see if your comment has been approved or not. If approved, it will be displayed on <u>both</u> versions of your public Health Care Safety Reports.

If not approved, and the comment deadline has not passed, you may submit a final comment for review.





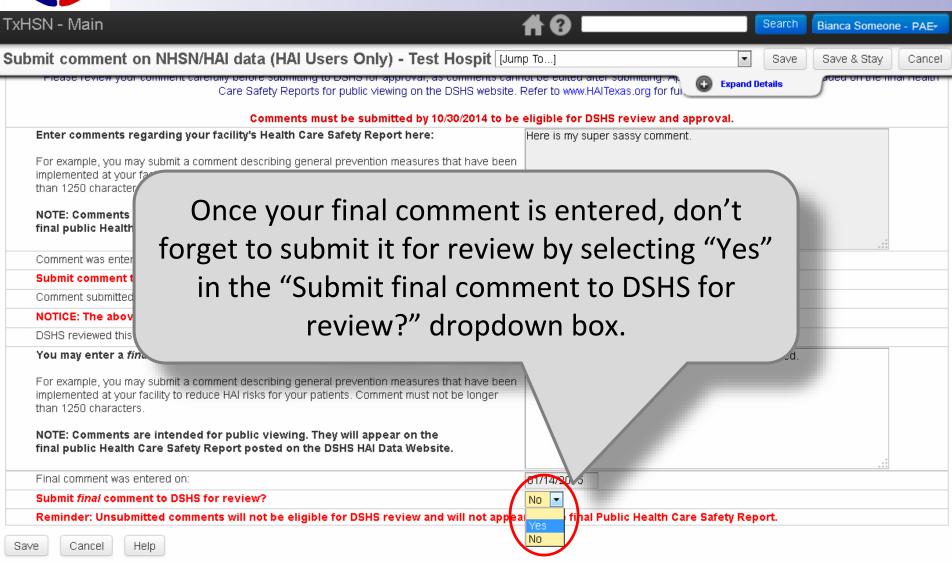




Help

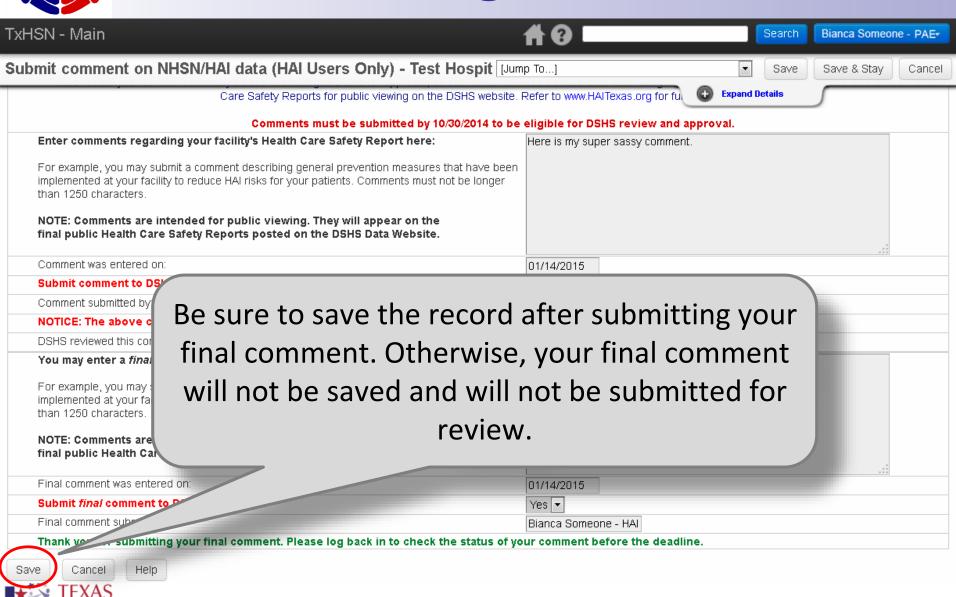
Cancel



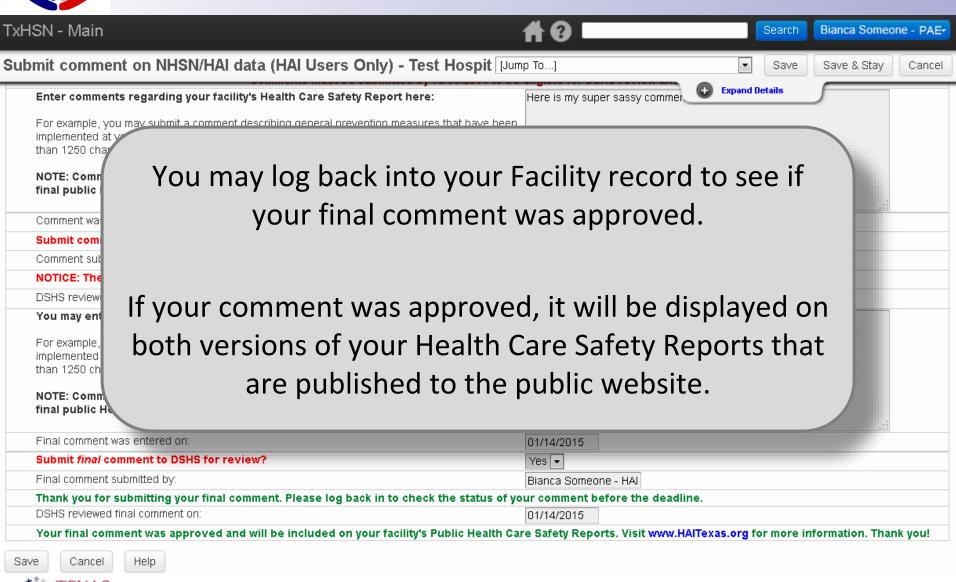




Department of State Health Services









Link to HAI/PAE Data Reports

Preventable Adverse Events (PAE)

Health Care Safety

Sign up for e-mail updates

HCS Home

<u>FAQs</u>

<u>Data</u>

Reporting

Resources

Advisory Panel

Education Training

Preventable Adverse Events result in uninter an act of commission or omission rather than by patient safety is a primary focus for healthcare facility Senate Bill 203 amended the Health and Safety Code Healthcare facilities to report certain preventable adv Services (DSHS), and that DSHS make this data avail From this website page, you can link to the Data search page where the Health Care Safety Reports can be viewed by the public—

June 1 & Dec 1



Ask us PAE questions!



Data Website

http://txhsn.dshs.texas.gov/HCSreports

Facility Type





HAI Home

Texas Health Care-Associated Infections (HAI) Reports by Healthcare Facility

get infections from hospitals, surgery centers or other places that offer health care. This is a big

Once the Health
Care Safety Reports
are finalized and
comments have
been approved, they
will be posted.

Search for Facility Report

acility Name		Help	Facility Name			
	Name contains this	text	O Name begins	with t	this	text

● Hospital ○ Ambulatory Surgical Center ○ Both

City Name

Ocity contains this text

Ocity begins with this text

County Help...County Name

 \odot County contains this text \bigcirc County begins with this text

Help...Multiple Criteria: Facility, City, County or Combination

Search

Search by Map







PAE Website--www.paetexas.org

Preventable Adverse Events (PAE)

Health Care Safety

This is the PAE website at

www.paetexas.org

Sign up for e-mail updates -->

Sign up for e-mail updates

HCS Home FAQs Data Reporting Resources Advisory Panel Education Training

Preventable Adverse Events result in unintended harm to patients in healthcare facilities. These events occur by an act of commission or omission rather than by the underlying disease or condition of each patient. Improving patient safety is a primary focus for healthcare facilities in Texas and across the United States.

Senate Bill 203 amended the Health and Safety Code, Chapter 98, during the 81st Legislature (2009) to require: Healthcare facilities to report certain preventable adverse events to the Texas Department of State Health Services (DSHS), and that DSHS make this data available to the public by facility, by type, and by number.

Email quick link ----->



Ask us PAE questions!



Click on FAQs

Preventable Adverse Events (PAE)

Health Care Safety

Sign up for e-mail updates

HCS Home FAQ5 Data

Reporting Res

Resources Advisory Panel

Education Training

Frequently Asked Questions

A compilation of common question and answers regarding PAE Reporting explaining who must report,

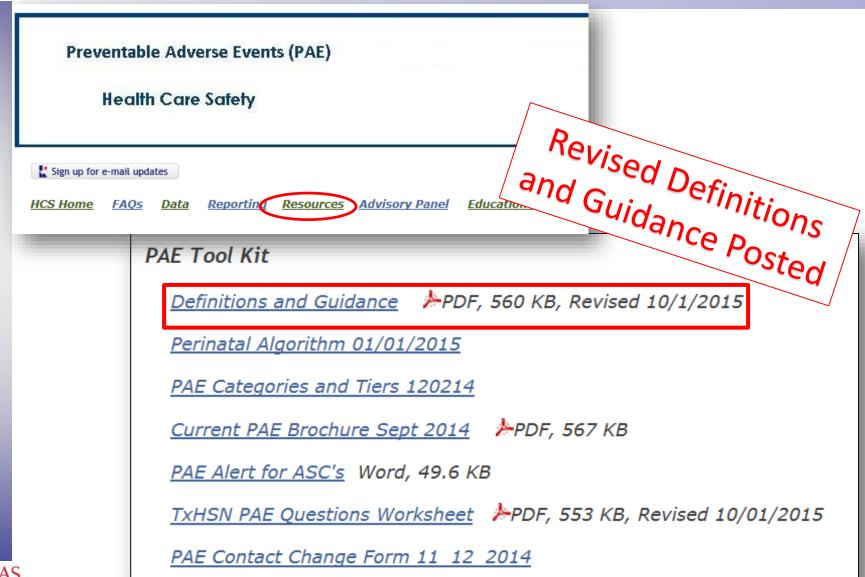
what must be reported to TXHSN and how and when to report PAEs through TXHSN.

FAQs (PDF, 671 KB) Revised 10/01/2015

Revised FAQs Posted



Click on Resources



Training Webinars and Slides at www.paetexas.org on the **Resources Page**



Preventable Adverse Events (PAE)

Health Care Safety



HCS Home

FAQ5

ata

Reporting

<u>Resources</u>

Advisory Panel

Education Training

PAE Training Materials for Texas Reporting

Introduction to TxHSN PAE Users Guide PPDF PowerPoint, March 2015

Introduction to TxHSN PAE HAI User Guide PPDF PowerPoint, March 2015

TxHSN PAE Users Training 2 Recorded webinar, 08/07/2015

TXHSN PAE Users Training 2 PPDF PowerPoint, August 2015

TXHSN PAE Users Training 3 PDF PowerPoint, 10/16/2015

TXHSN PAE Users Training 3 Webinar Recorded webinar, 10/16/2015

PAE Reporting 101 Recorded webinar, 01/16/2015

PAE Reporting 101 PowerPoint, with notes, 01/16/2015

PAE Data Reporting Recorded webinar, 12/22/14

PAE Data Reporting PowerPoint, with notes





PAE Training

<u>Introduction to TxHSN PAE</u>
<u>Users Guide</u>— Data entry,
workflows, searching for
records, deleting events.

PAE Training Materials for Texas Reporting

Introduction to TxHSN PAE Users Guide

PDF PowerPoint, March 2015

Introduction to TxHSN PAE HAI User Guide

TXHSN PAE Users Training 2 Recorded webl

TXHSN PAE Users Training 2 PPDF PowerPo

TXHSN PAE Users Training 3 PDF PowerPoin

TxHSN PAE Users Training 2—Security
Question, Facility Record, Password
Reset, Update Contacts, Report No PAEs,
IDRR, Annual Survey

TXHSN PAE Users Training 3 Webinar Recorded webinar, 10/16/2015

PAE Reporting 101 Recorded webinar, 01/16/2015

PAE Reporting 101 PowerPoint, with notes, 01/16/2015

PAE Data Reporting Recorded webinar, 12/22/14

PAE Data Reporting PowerPoint, with notes

TxHSN PAE Users Training 3— TxHSN Tips, Print Event Record, Healthcare Safety Reports, Submit Comments

<u>PAE Data Reporting</u>— Demonstration of reporting events in TxHSN. PAE Reporting 101—

Background, Definitions, Chapter 98 Rules, Timeline, Reportable PAEs



Contact Information

Help Desk Email

PAETexas@dshs.state.tx.us

512-776-7676

Fax 512-776-7616

THE HELP

DESK EMAIL

is the FIRST

and **BEST**

PLACE TO

CONTACT FOR

QUESTIONS

or

ASSISTANCE.





Thank you for your time!



For questions about PAE reporting, please email PAETexas@dshs.state.tx.us or you can call 512.776.7676.

