

Texas HIV Medication Program Update

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TEXAS
Health and Human
Services

Texas Department of State
Health Services

Texas HIV Medication Program (THMP) Update

- Insurance Purchasing
- TakeChargeTexas
- Projections and demographic information
- Application processing



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Texas Insurance Assistance Program-PLUS (TIAP-PLUS)



TIAP-PLUS

- In early October 2024, the DSHS Commissioner and leadership approved THMP to purchase health insurance.
- Insurance clients must be eligible for THMP.
- THMP purchased marketplace and off-marketplace plans during open enrollment as well as for clients who qualify for special enrollment.
- THMP pays premiums, medication copayments, and medication deductibles.
- THMP will not pay for copayments or deductibles for **medical visits**.



TIAP-PLUS Resources

THMP Can Help You Pay For Health Insurance

Texas Department of State Health Services HIVSTD Program

New HIV Medication Program (THMP) is happy to announce the Texas Insurance Assistance Program (TIAP-PLUS) will pay premiums, deductibles, and copayments for all your medications covered by eligible health insurance plans. Your local agency can help you apply for THMP and insurance assistance.

What information do I need to apply?

- Proof of an HIV diagnosis
- Proof of Texas Residency
- Proof of income, which must be at or below 200% of the Federal Poverty Level

Where can I fill out an Application to Take Charge Texas (TCT)?

- Apply to THMP at takecharge.texas.gov to submit your new application
- From the My Needs page, in the TCT panel, select TIAP
- Under contact preferences, be sure to select "mail" and "phone." THMP will need to reach out to you during the insurance enrollment process.

What if I already have insurance that I need help paying for?

- Apply to THMP at takecharge.texas.gov to submit your new application
- From the My Needs page, in the TCT panel, select TIAP
- On the insurance tab, include all health insurance plan details
- Under contact preferences, be sure to select "mail" and "phone." THMP will need to reach out to you during the insurance enrollment process.

Remember:

- Open Enrollment runs from November 1, 2024, until January 15, 2025. From open on January 15, 2025.
- THMP will:
- Help with approved Marketplace plans
- Make payments towards plans accepted by THMP
- If you are approved, THMP will inform you of next steps with your approval letter.

Call THMP at 800-255-1090 or go to dshs.texas.gov/hivstd/meds/tiap-plus for more information.

Revised November 8, 2024.

THMP Insurance Expansion Notice

My Health Information Checklist

If you are planning to sign up for a new or different insurance plan, this may help you. When you are looking for plans, you will want to find one which covers your medications and has your providers in their network. To make it easier to find the right plan, you can fill this out and have it with you when you speak with your case manager, agency worker, medical provider or THMP staff.

My Name: _____ My Date of Birth: _____

My primary care provider is: _____

The clinic or hospital where I see my provider is: _____

My other health conditions are: _____

Other Specialty(ies) I see are: _____

My Pharmacy is: _____

My Insurance Company is: _____

The medications I am taking are:

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____
7. _____
8. _____

Some documents I may need when I apply for an insurance plan:

- Tax forms, like 1040 or W-2 forms
- Pay stubs or checks from my job and family members' jobs
- Social Security numbers (or document numbers) for everyone in my family
- An ID card with my picture and current address, or mail with my current address

Revised on 10-28-2024

WE CARE ABOUT YOUR HEALTH

THMP Can Help You Pay For Health Insurance

The Texas Insurance Assistance Program-PLUS (TIAP-PLUS) can now pay premiums, deductibles, and copayments for all your medications covered by your insurance plan. Open Enrollment runs from November 1, 2024, until January 15, 2025.

STEPS TO APPLY

If you are applying for the first time:

Are you eligible?

- Proof of HIV diagnosis
- Proof of Texas Residency
- Proof of income, at or below 200% of the Federal Poverty Level

Where to fill out an Application?

- Submit your new application at takecharge.texas.gov
- From "My Needs" page, select "TIAP"
- Under "contact preferences," select "mail" and "phone."

What if you have insurance and need help paying for it?

- Submit your new application at takecharge.texas.gov
- From "My Needs" page, select "TIAP"
- On the insurance tab, include all health insurance plan details
- Under contact preferences, select "mail" and "phone."

THMP will need to call you during the insurance enrollment process.

If you have any questions please call THMP at 800-255-1090 or visit dshs.texas.gov/hivstd/meds/tiap-plus.

THMP Insurance Expansion Notice Poster

THMP – Texas Insurance Assistance Program-PLUS (TIAP-PLUS)

What is TIAP-PLUS?

The Texas HIV Medication Program (THMP) can now purchase health insurance for uninsured Texans living with HIV through a new service offering, TIAP-PLUS. Before enrolling in insurance, participants must meet [THMP eligibility criteria](#), including income requirements.

Texas HIV Medication Program – Texas Insurance Assistance Program-PLUS (TIAP-PLUS)



Texas Department of State Health Services

Visit our [TIAP-PLUS](#) page for updates and resources

TIAP-PLUS Outreach

- Open enrollment: November 1, 2024 – January 15, 2025
- KFF Campaign
 - ▶ English:
 - ◇ 2,915,000+ impressions
 - ◇ 43,800+ clicks to website
 - ◇ 35,900+ web sessions
 - ▶ Spanish:
 - ◇ 947,000+ impressions
 - ◇ 16,800+ clicks to site
 - ◇ 12,800+ web sessions
- Other efforts:
 - ▶ 26,000+ phone calls
 - ▶ 27,500+ emails
 - ▶ 12,000+ mailouts
 - ▶ 14,000+ printed flyers and posters
 - ▶ 40 events and meetings

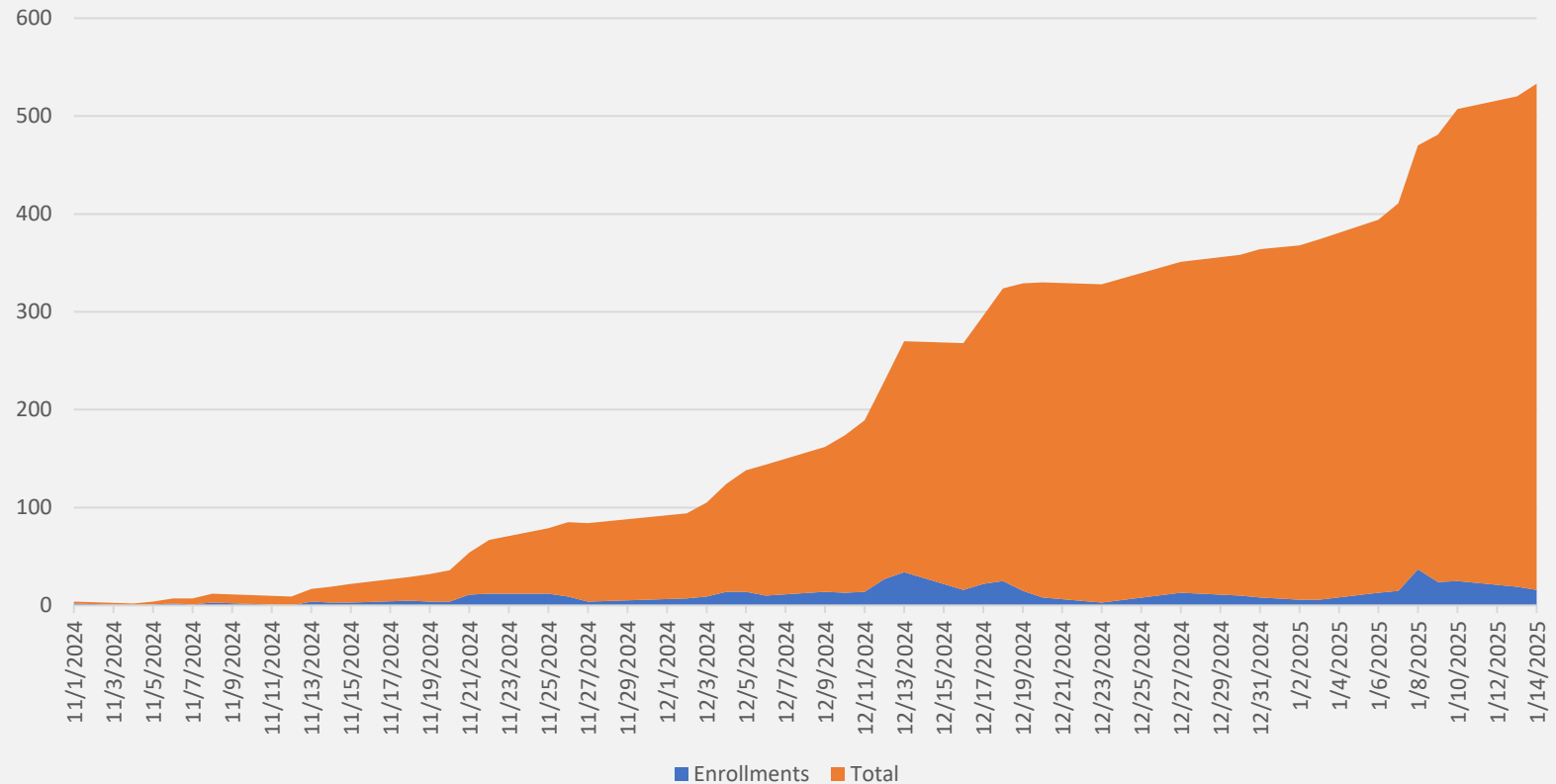


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TIAP-PLUS

- 517 enrollments

Enrollments for 2025 Open Enrollment Period



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Information as of January 14, 2025

THMP Staff Update

Permanent

- One THMP Manager III
- One ADAP Regional Manager II
- One Special Population Supervisor
- One ADAP Program Supervisor
- One Program Specialist IV
- Eight Program Specialist III
- Three Program Specialist II
- 14 Program Specialist I (two vacancies)
- One Administrative Support Staff
- One Training Specialist

Temporary

- One Program Manager III
- 18 Program Specialist I (three vacancies)

TIAP-PLUS (pending)

- Three Program Specialist II
- One Training Specialist



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TakeChargeTexas (TCT)



TCT Applications Submitted Quarterly

September 1, 2024–November 30, 2024

Client Portal

- Total number of applications submitted through the client portal: 276
- Total number of THMP applications submitted: 263 (95%)
- Total number of applications submitted for both Care and THMP: 166 (60%)

Agency Portal

- Total number of applications submitted through the agency portal: 18,820
- Total number of THMP applications submitted: 13,296 (71%)
- Total number of applications submitted for both Care and THMP: 8,240 (44%)

THMP Clients

Total number of approved THMP applications:
4,956

Pharmacy

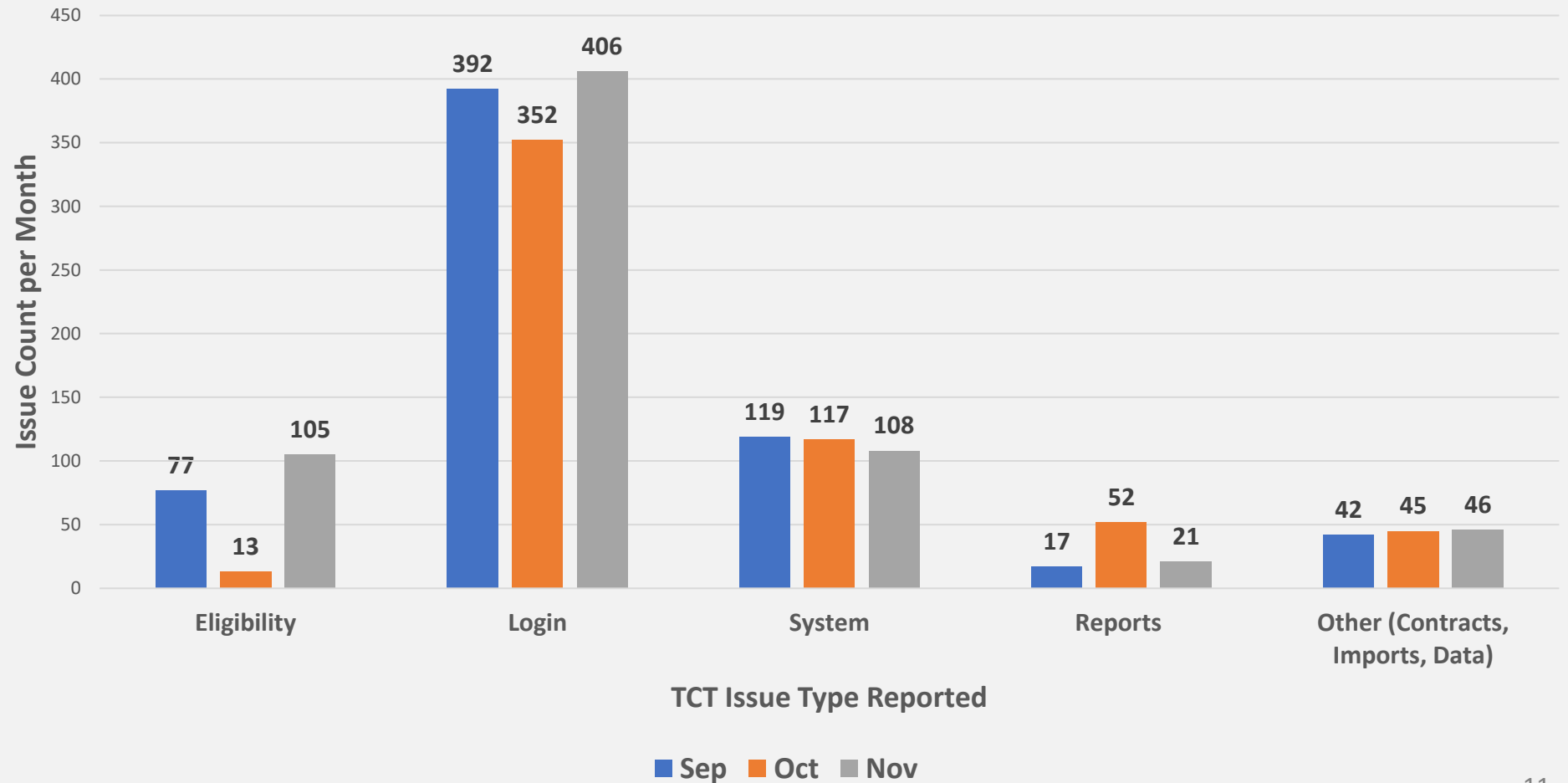
Total number of order batches: 5,321
Total number of medications orders: 36,030



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Quarterly TCT Help Desk Issue Types

September 1, 2024 - November 30, 2024



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TCT Applications Submitted Annually

December 1, 2023–November 30, 2024

Client Portal

- Total number of applications submitted through the client portal: 1,510
- Total number of THMP applications submitted: 1,397 (93%)
- Total number of applications submitted for both Care and THMP: 882 (58%)

Agency Portal

- Total number of applications submitted through the agency portal: 65,423
- Total number of THMP applications submitted: 47,614 (73%)
- Total number of applications submitted for both Care and THMP: 29,186 (45%)

THMP Clients

Total number of approved THMP applications:
17,855

Pharmacy

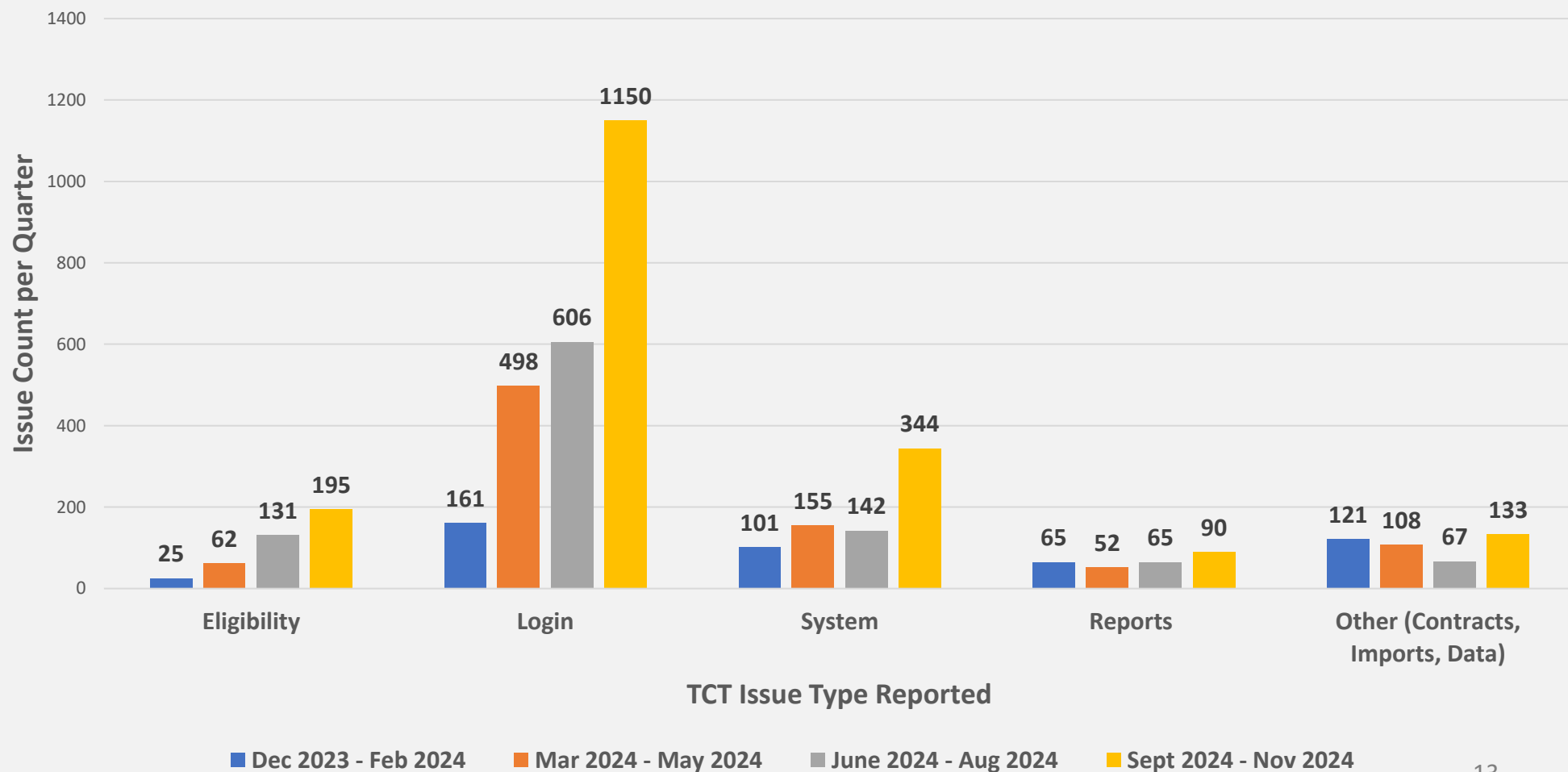
Total number of order batches: 18,312
Total number of medications orders: 147,836



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Annual TCT Help Desk Issue Types by Quarter

December 1, 2023–November 30, 2024

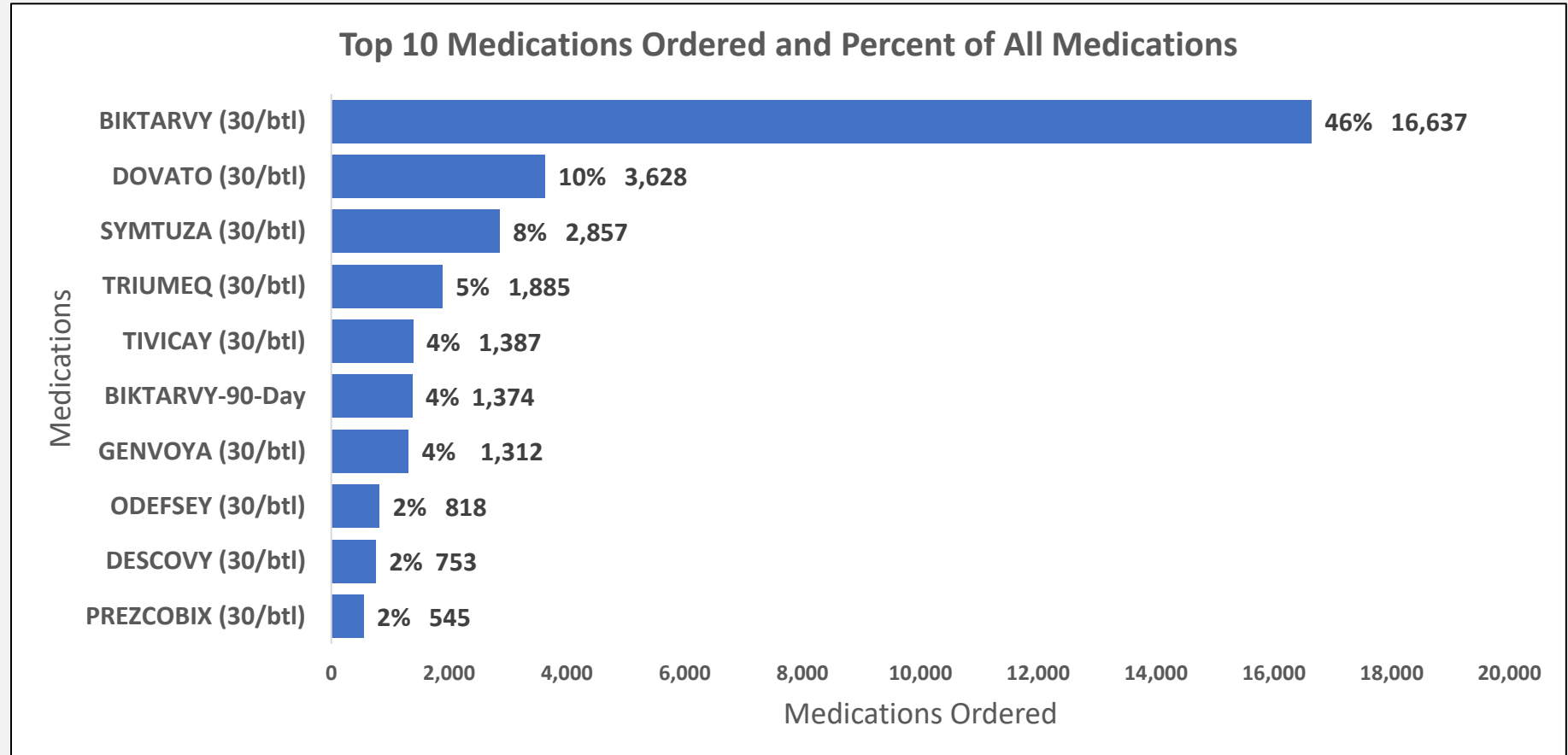


Projections and Demographic Information



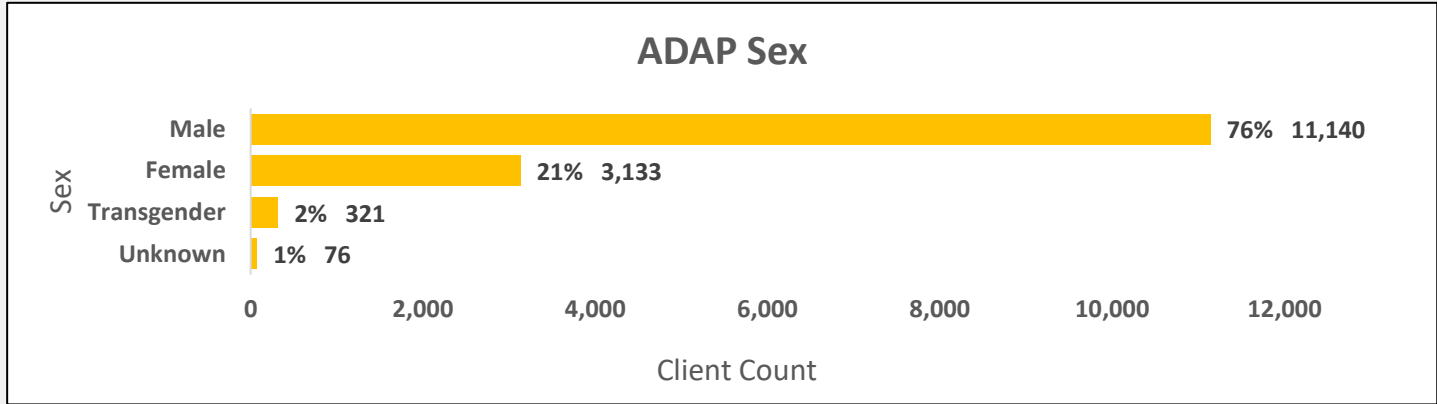
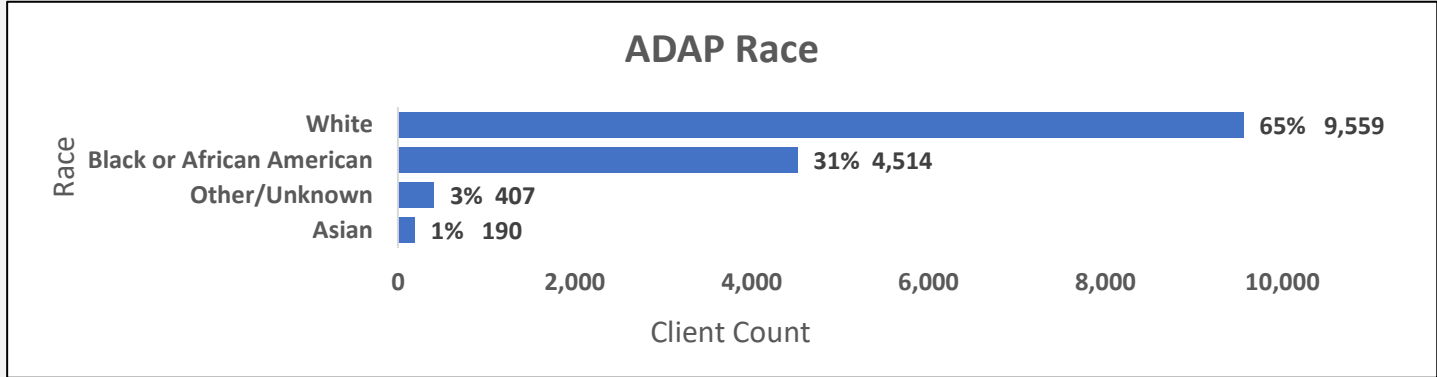
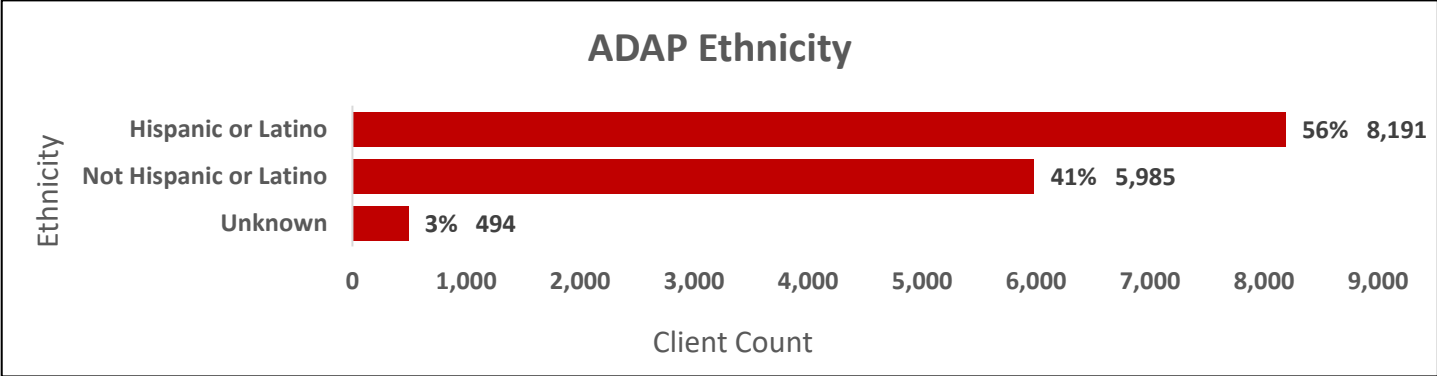
THMP Medications: September 2024–November 2024

Total = 36,030



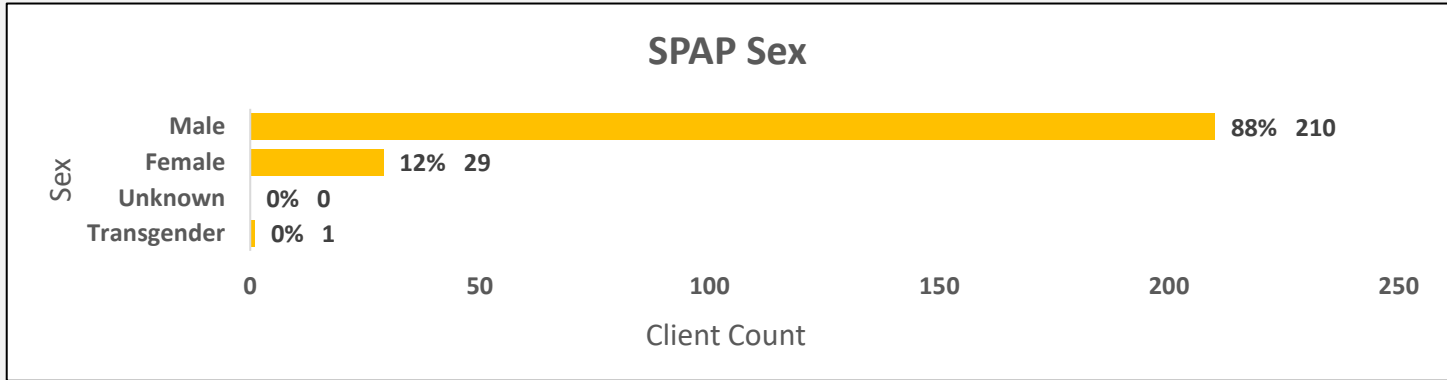
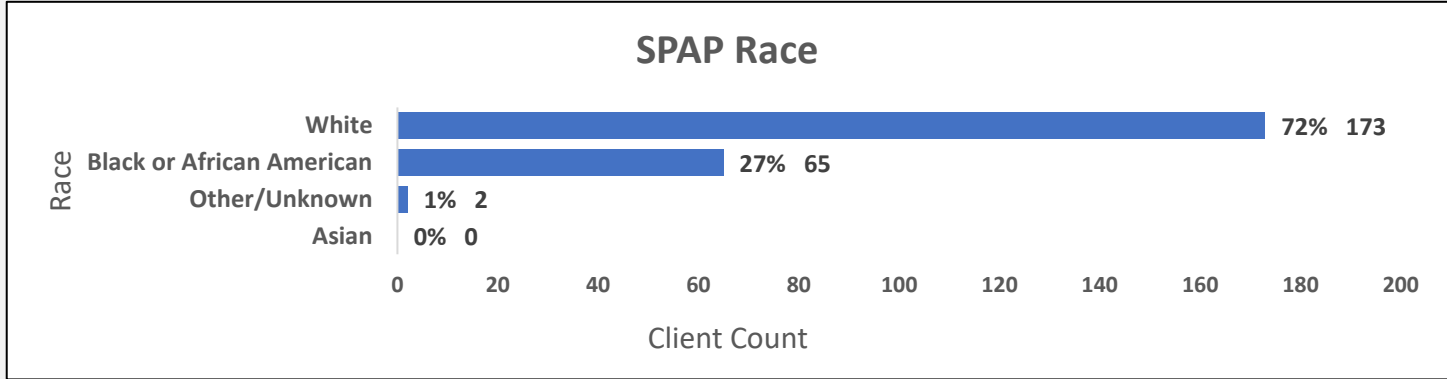
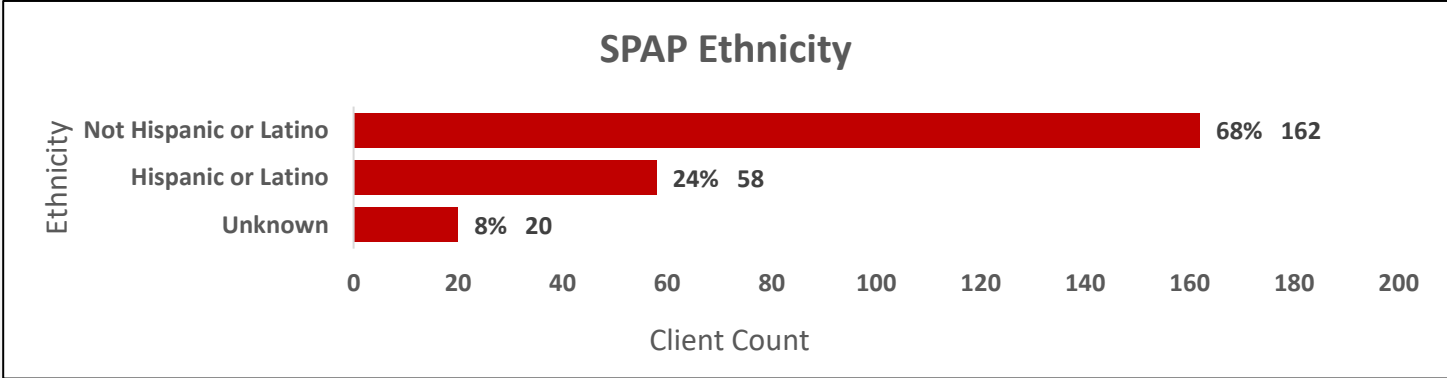
ADAP Demographics: September 2024–November 2024

Total Clients with Medications Filled = 14,670



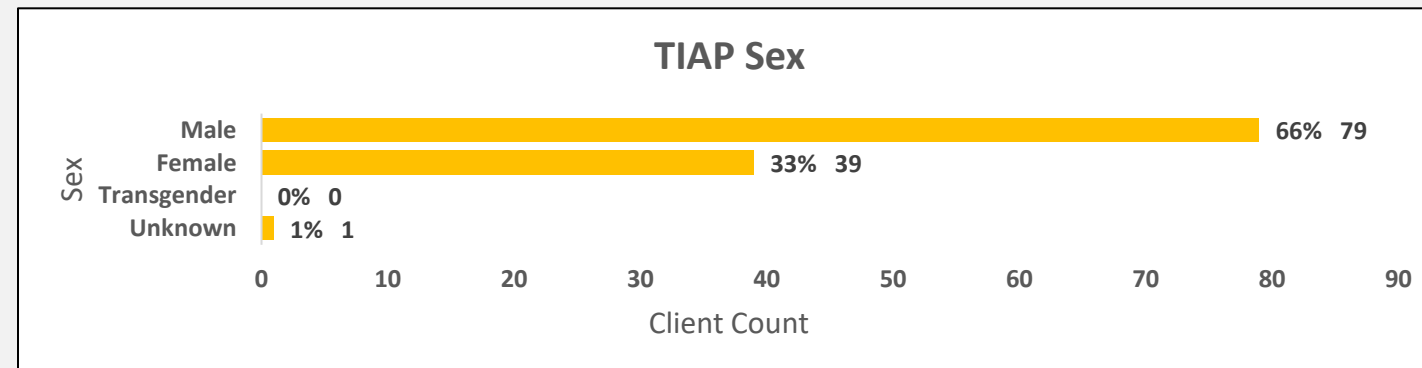
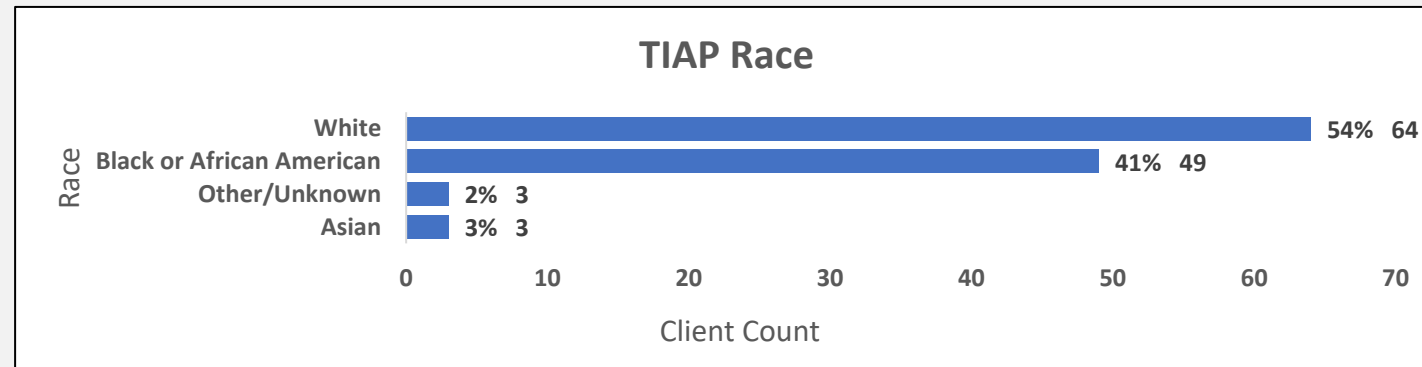
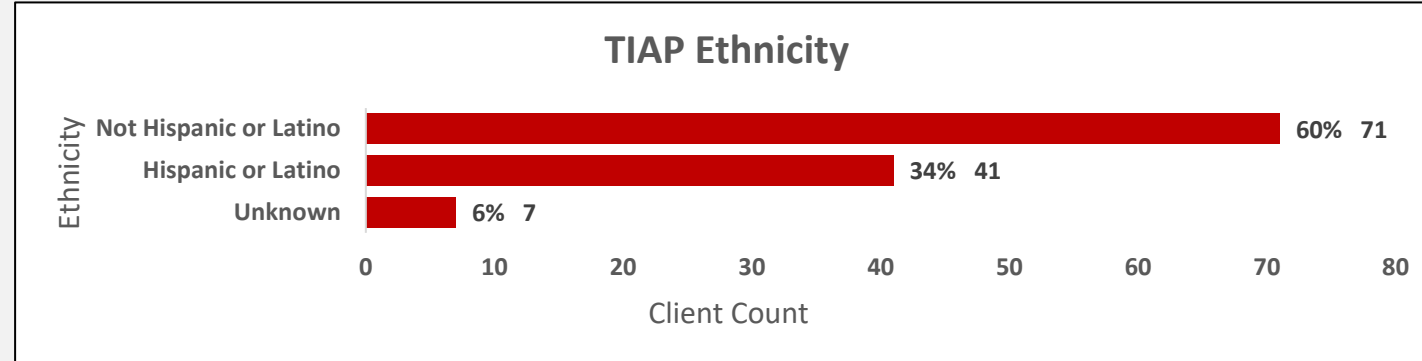
SPAP Demographics: September 2024–November 2024

Total Clients with Medications Filled = 240



TIAP Demographics: September 2024–November 2024

Total Clients with Medications Filled = 119



ADAP Data

Total Clients, Average Cost of Client, and Total Cost Per Year *

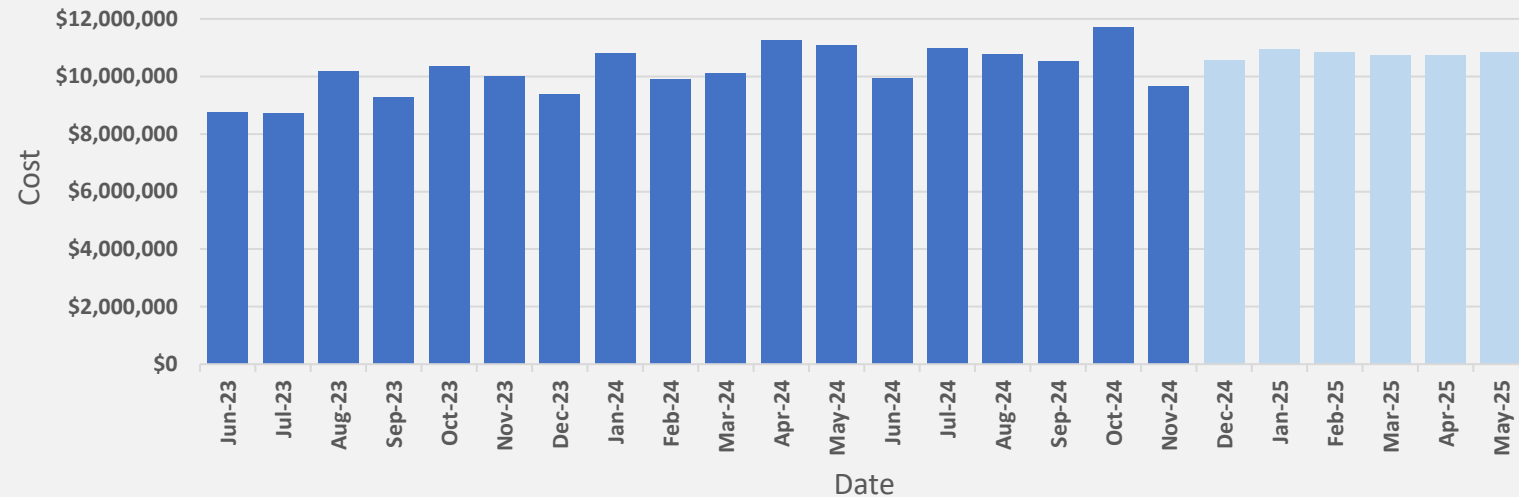
* Data for 2025–2027 are Based on Projections

Fiscal Year	2023	2024	2025	2026	2027
Total Clients	18,195	20,943	21,098	21,309	21,522
Average Annual Cost Per Client	\$5,309	\$5,914	\$6,117	\$6,254	\$6,386
Total Cost per Year	\$96,605,550	\$123,862,768	\$129,052,484	\$133,263,675	\$137,444,351

Cost of Medications

Data for Dec 2024 and beyond are based on projections

Historical Costs
Projected Costs



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SPAP Data

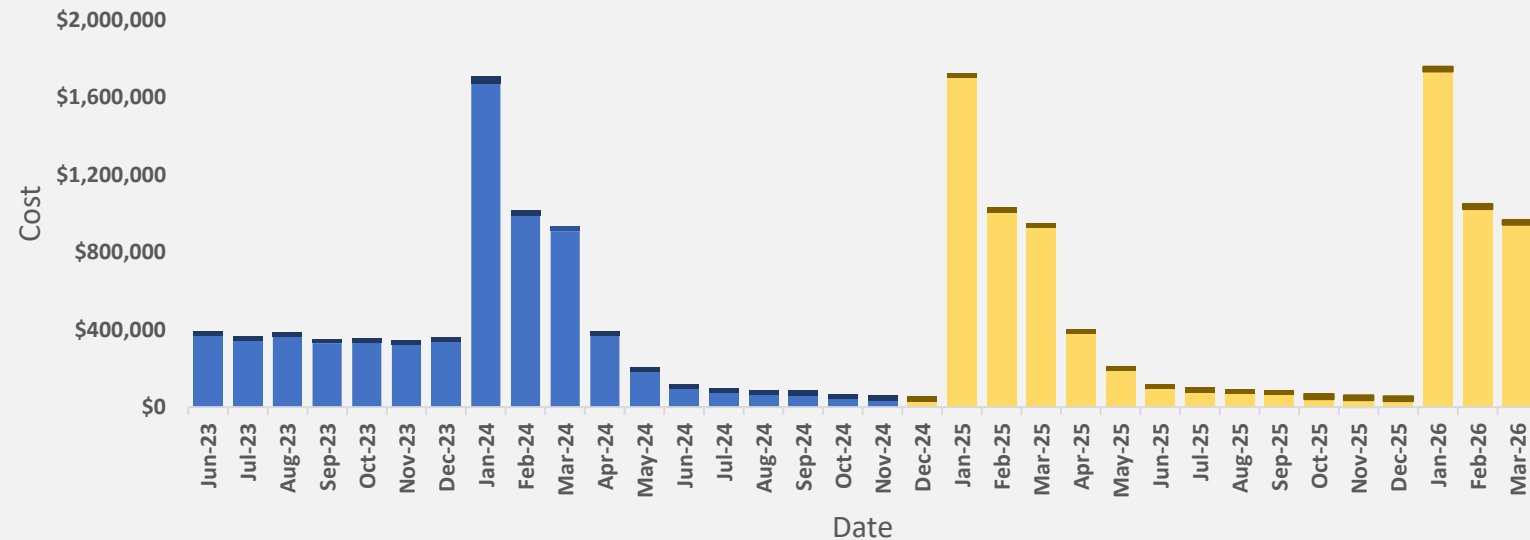
Total Clients, Average Cost of Client, and Total Cost Per Year *

* Data for 2025–2027 are Based on Projections

Fiscal Year	2023	2024	2025	2026	2027
Total Clients	1,722	1,644	1,644	1,644	1,644
Average Monthly Cost per Client	\$365	\$288	\$233	\$237	\$241
Total Cost per Year	\$7,805,251	\$5,976,204	\$4,897,719	\$4,979,950	\$5,064,091

Actual and Projected Total Cost by Month

Projected data for Dec 2024 Through Mar 2026



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TIAP Data

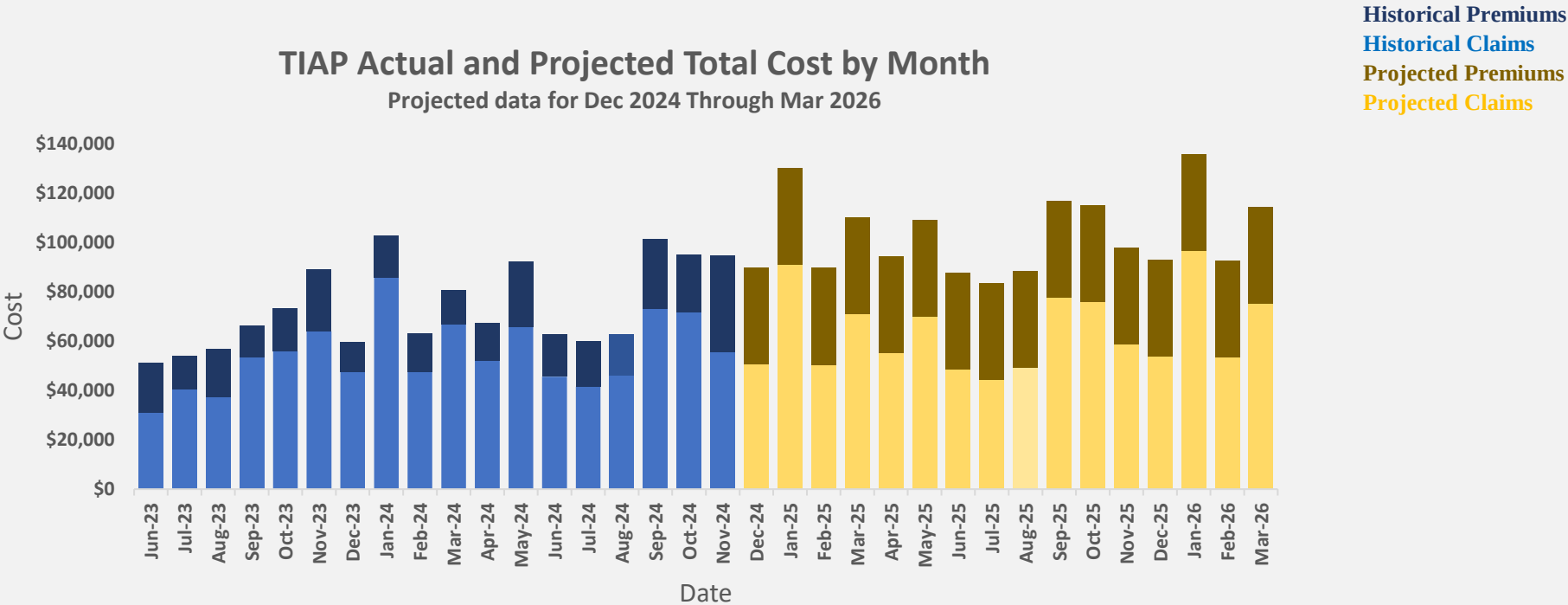
Total Clients, Average Cost of Client, and Total Cost Per Year *

* Data for 2025–2027 are Based on Projections

Fiscal Year	2023	2024	2025	2026	2027
Total Clients	182	210	212	214	216
Average Monthly Cost per Client	\$325	\$349	\$462	\$485	\$498
Total Cost per Year	\$709,360	\$879,753	\$1,173,967	\$1,244,886	\$1,291,676

TIAP Actual and Projected Total Cost by Month

Projected data for Dec 2024 Through Mar 2026



Application Processing



Application Processing Update

Application Type	New	Self-Attestation	Renewals
Processing on time?	✓	X	X
Applications backlogged	0	167	159
Date Processing	January 6, 2025	November Due Dates	November Due Dates
Target Processing Date	January 1, 2025	November Due Dates	November Due Dates



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Information as of January 15, 2025

THMP Backlog

- Processing applications submitted on January 6, 2025.
- Zero application await processing and are in backlogged status
- 326 self-attestations and recertifications are backlogged
 - ▶ Contributing factors:
 - ◇ Holidays
 - ◇ Understaffing
 - ◇ TIAP-PLUS focus
 - ▶ Efforts to address this:
 - ◇ Lifting holds on recertifications and self-attestations
 - ◇ Focusing on new applications
 - ◇ Processing applications by February 1, 2025



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Information as of January 15, 2025

Thank you.

