

Texas HIV Medication Program Update

Rachel Sanor, LMSW, MBA
Director, HIV Care and Medications Unit

Tina Khuyen Nguyen, MPH
Manager, Texas HIV Medication Program



Texas HIV Medication Program (THMP) Update

- Texas Insurance Assistance Program-PLUS (TIAP-PLUS)
- HIV Long-Acting Injectable (LAI) Treatment Pilot
- TakeChargeTexas (TCT)
- Demographic information
- Application processing



Texas Department of State
Health Services

TIAP-PLUS



TIAP-PLUS Enrollment Data for Calendar Year 2025

Time Period	Agency Transfers	THMP Open Enrollments	Disenrollments	Total Enrollments	Agency Transfers	Special Enrollments	Disenrollments	Total Enrollments to Date	Active Enrollments
2025 Open Enrollment (1/1/24 – 1/17/25)	107	370	0	477	0	0	-0	477	477
	11	77	0	565	3	1	-0	569	569
January					25	1	-17	595	578
February					68	5	-12	668	639
March					76	2	-11	746	706
April					59	3	-14	808	754
May					73	0	-11	881	816
June					109	0	-31	990	894
July					129	1	-10	1,120	1,014
August					111	0	-46	1,231	1,079
September					28	0	-27	1,259	1,080
October					45	0	-73	1,304	1,052
November					16	0	-29	1,320	1,039
Total	118	447	0		742	13	-281	1,320	1,039



Texas Department of State Health Services

Information as of December 5, 2025.

TIAP-PLUS: Disenrollments

Disenrollment Reasons
The client or the local agency did not provide THMP with the accurate premium amount and plan information in a timely manner, resulting in the insurer terminating the plan.
Client disenrolled after receiving medical bills they could not pay, or the client was not satisfied with their insurance plan.
The local agencies asked the client to deactivate the plan, or the local agencies decided to take over and pay Affordable Care Act (ACA) premiums and copayments.
The clinic did not take insurance plan. The client did not return call to re-enroll into a plan that their clinic accepts; the binder payment was returned.
The client transferred to another entitlement program or county indigent care program. The client received other insurance and did not want assistance from TIAP-PLUS.
The client was no longer eligible for THMP due not meeting residency or income requirements.
The client disenrolled from THMP altogether.
The client became employed and transferred to the Texas Insurance Assistance Program (TIAP).
The local agency transferred clients into TIAP-PLUS but did not enroll the client into a health insurance plan.
Other: Clients deceased. THMP enrolled clients into TIAP-PLUS accidentally instead of TIAP and have transferred these clients into the correct subprogram.



Texas Department of State
Health Services

TIAP-PLUS Use Summary

January–November 2025

Month	Total Active Enrollees*	Unduplicated Participants with Medication Copayments**	Total Count of Medication Copayments**	Percent Participation***
January	213	30	77	14.08%
February	435	80	174	18.39%
March	502	109	169	21.71%
April	572	152	323	26.57%
May	661	167	361	25.26%
June	777	183	360	23.55%
July	844	204	377	24.17%
August	903	158	297	17.50%
September	942	178	332	18.90%
October	976	178	324	18.24%
November	1,015	144	263	14.19%

*Total active enrollees on the 1st of the month. The Reference Listing 1-Patient List Report was used for these numbers.

**Management 12 Patient Benefit-Level Report with Prescription (Rx) Fill Dates

***Participation is defined as enrolled clients with at least one medication copayment made using their Ramsell copay card during the month.



Texas Department of State
Health Services

TIAP-PLUS: ACA Marketplace Open Enrollment

Open Enrollment Period: **November 1, 2025–January 15, 2026**

- Encourage participation
- Help clients choose an insurance plan that:
 - ▶ Their provider accepts.
 - ▶ Covers their medication copays.
 - ▶ Is accepted by THMP.
- Refer clients to THMP for assistance.



Texas Department of State
Health Services

TIAP-PLUS: ACA Marketplace Open Enrollment, Continued

- New THMP Webpages:

- ▶ Client
- ▶ AA/AEW
- ▶ Pharmacies



- Outreach:

- ▶ Convened over 30 events and meetings
- ▶ Created social media templates
- ▶ Sent newsletters to stakeholders
- ▶ Conducted over 10,000 phone outreach calls
- ▶ Distributed 5,000+ emails through listservs
- ▶ Distributed 40,000 printed materials
 - ◇ Printed materials sent to over 50 agencies
 - ◇ Sent mailers to clients
- ▶ Embedded digital banners within TCT Client and Agency Portals

2026 TIAP-PLUS Enrollment Data

Time Period	Agency Transfer	THMP Enrollments	New Clients	Re-enrolled Clients	Total Enrollments
November 1, 2025 – January 2, 2026	162	268	189	241	430

- Challenges:
 - ▶ Client premium billing information was difficult to obtain.
 - ▶ Clients not responding to outreach efforts from the program.
 - ▶ Delays in eligibility determination because the client did not complete the recertification process.
- Opportunities:
 - ▶ Assist clients with insurance cards, Ramsell copay cards, and premium billing statements.
 - ▶ Education and important reminders.



HIV Long Acting Injectable (LAI) Treatment Pilot



HIV LAI Treatment Pilot

- General Appropriation Act Rider 31: HIV LAI Treatment Pilot.
- 210 participant slots each year, clients interested in TIAP-PLUS are prioritized.
- Interested participants should discuss with their medical provider.
- Providers will fill out a Medical Certification Form (MCF) for LAI Treatment.
- The participant will need to receive medication administration from a THMP participating site.
- DSHS staff will help participants identify eligible sites for injection administration.



HIV LAI Enrollment*

Date	ADAP participants with LAI: Cabenuva listed in the medication regimen in TCT	Participants with at least one fill	Number of LAI: Cabenuva fill requests approved and sent
September	32	13	13
October	64	42	42
November	81	38	38
December	109	58	64



Texas Department of State
Health Services

*Information as of January 8, 2025.

Costs Beyond Drug Acquisition Cost

- Costs of shipping out an order of LAI: CABENUVA
 - ▶ Shipping cooler: \$20
 - ▶ Two ice packs: \$5.30
 - ▶ Packing paper: \$0.07
 - ▶ Bubble wrap: \$0.14
 - ▶ Temperature strip: \$0.83
 - ▶ Average shipping cost: \$5.26
- Total \$31.60 per order



Texas Department of State
Health Services

TakeChargeTexas



TCT Applications Submitted Quarterly

September 1, 2025–November 30, 2025

Client Portal

- Total applications submitted through the client portal: 264
- Total THMP applications submitted: 242 (92 percent)
- Total applications submitted for both Care and THMP: 154 (58 percent)

Agency Portal

- Total applications submitted through the agency portal: 16,998
- Total THMP applications submitted: 12,029 (71 percent)
- Total applications submitted for both Care and THMP: 7,134 (42 percent)

THMP Clients

Total approved THMP applications: 6,910

Pharmacy

Total order batches: 4,974

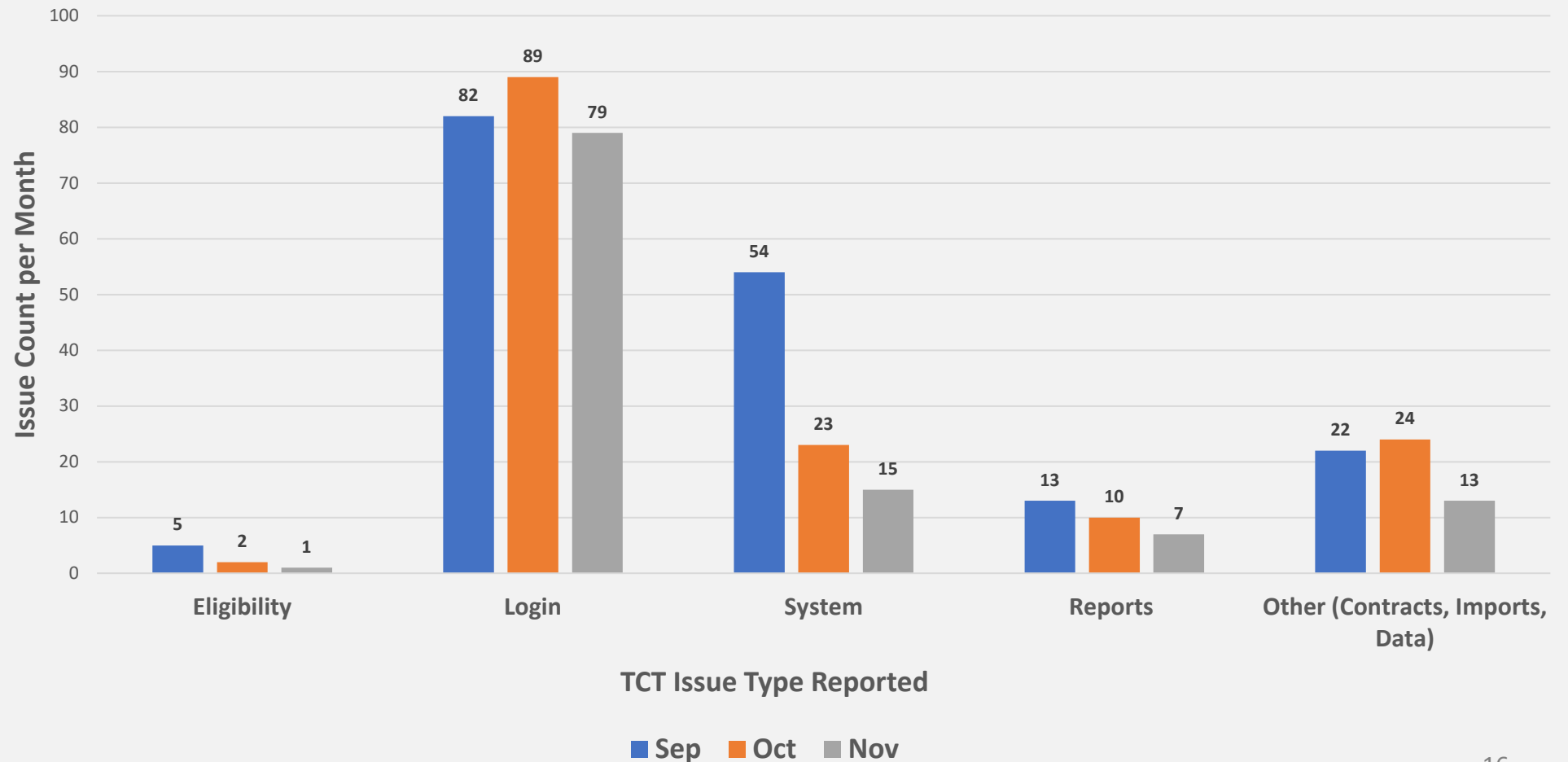
Total medication orders: 37,231



Texas Department of State
Health Services

Quarterly TCT Help Desk Issue Types

September 1, 2025–November 30, 2025



Texas Department of State
Health Services

TCT Applications Submitted Annually

December 1, 2024–November 30, 2025

Client Portal

- Total applications submitted through the client portal: 1,094
- Total THMP applications submitted: 981 (90 percent)
- Total applications submitted for both Care and THMP: 601 (55 percent)

Agency Portal

- Total applications submitted through the agency portal: 67,973
- Total THMP applications submitted: 47,843 (70 percent)
- Total applications submitted for both Care and THMP: 26,068 (38 percent)

THMP Clients

Total approved THMP applications: 19,150

Pharmacy

Total batches: 19,200

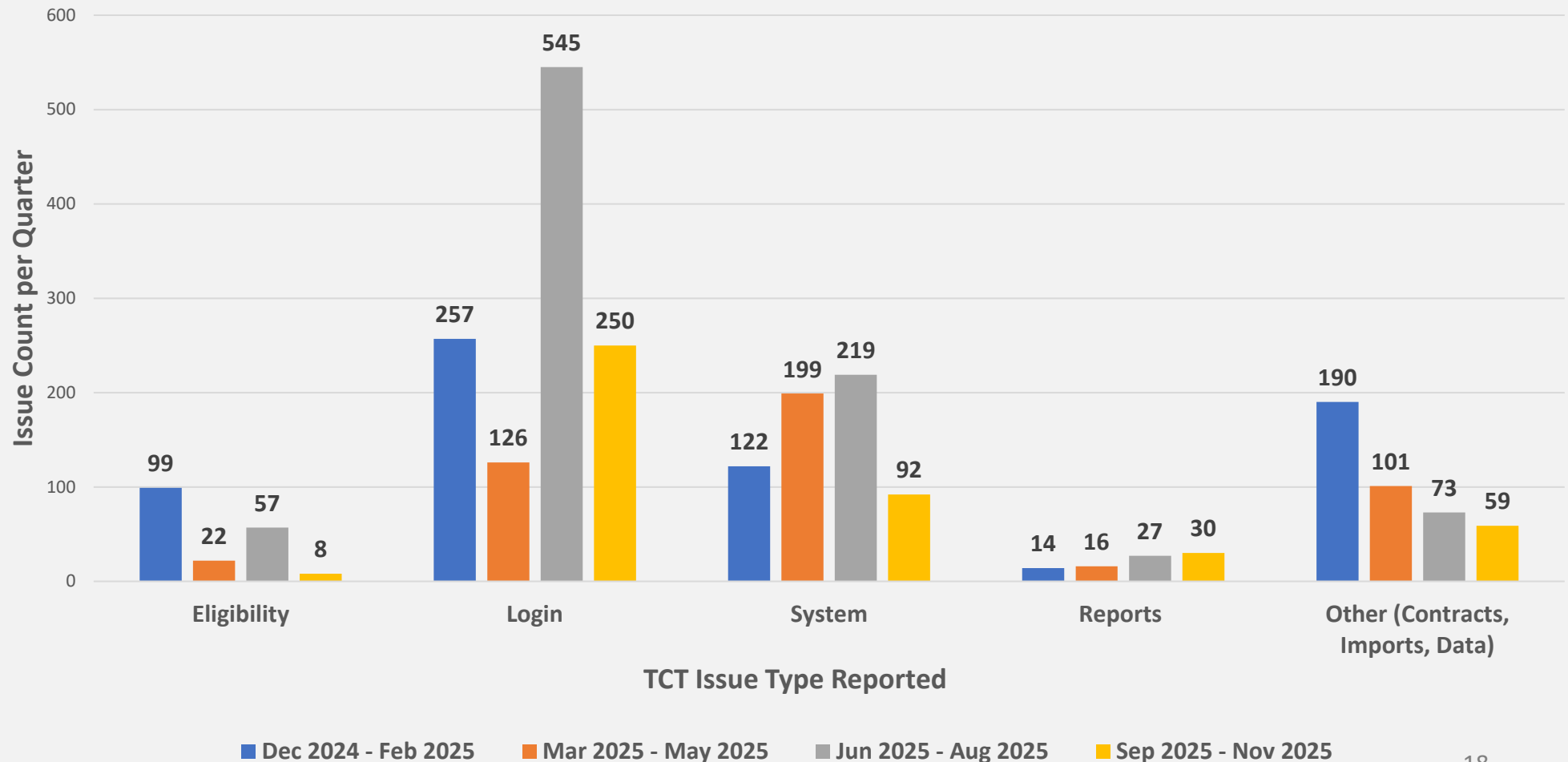
Total medication orders: 133,343



Texas Department of State
Health Services

Annual TCT Help Desk Issue Types

December 1, 2024–November 30, 2025



Texas Department of State
Health Services

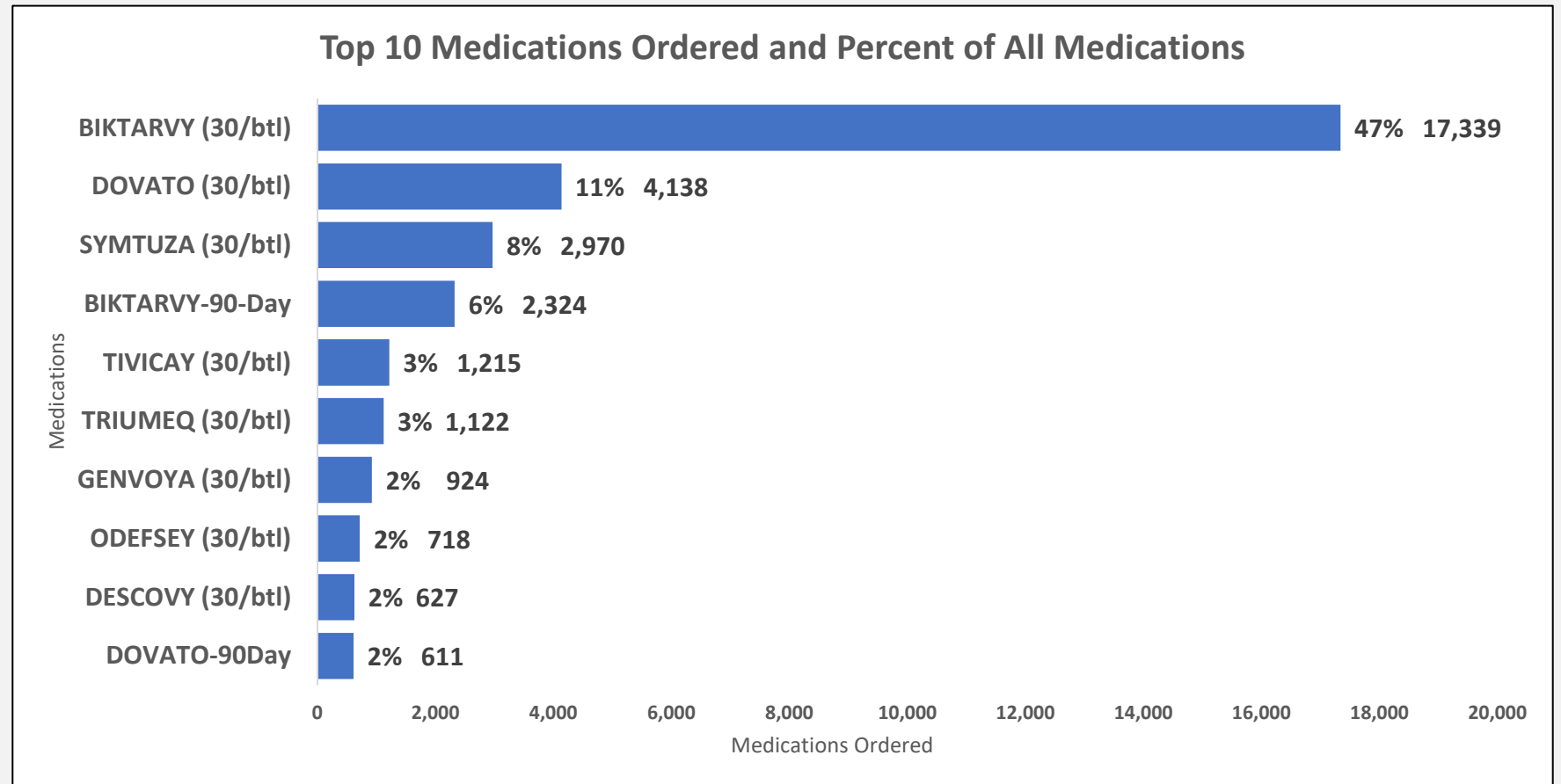
Demographic Information



AIDS DRUG ASSISTANCE PROGRAM (ADAP) Medications:

September 1, 2025–November 30, 2025

Total Medications Ordered = 37,231

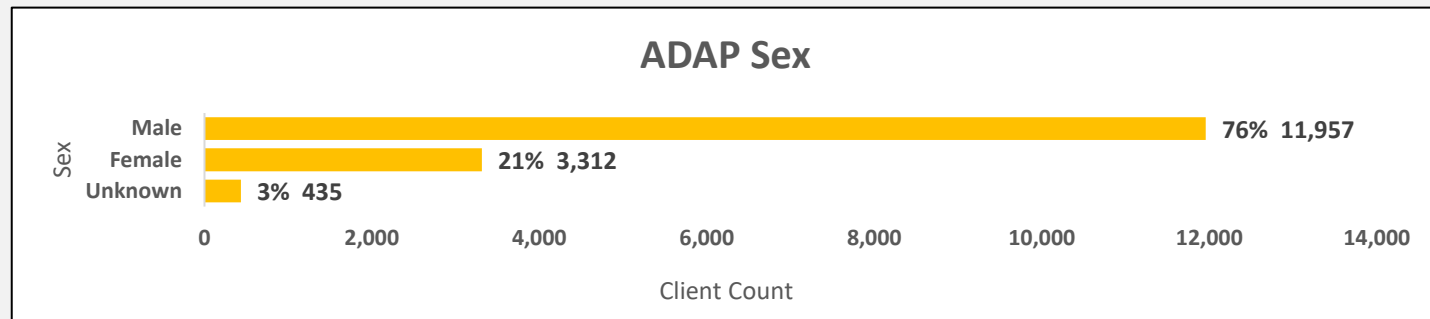
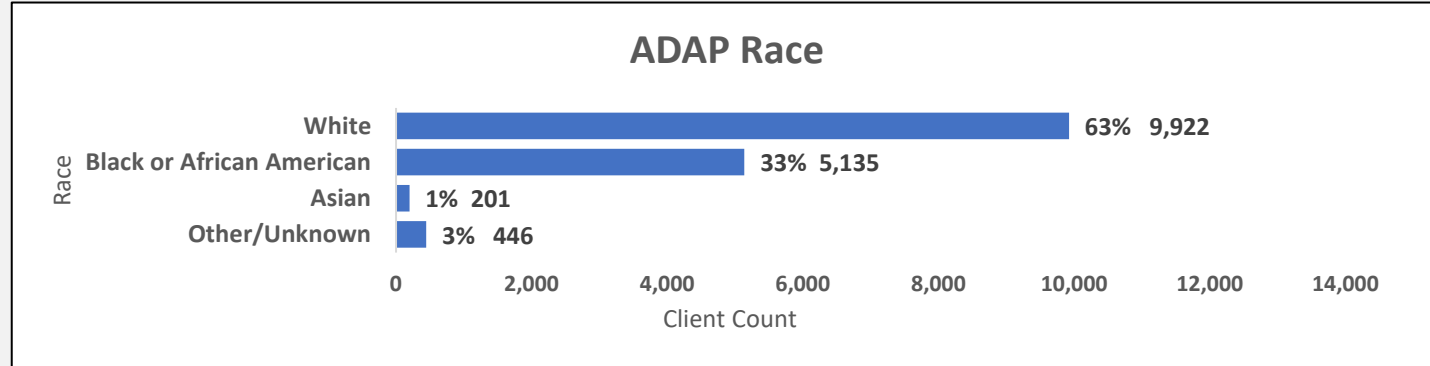
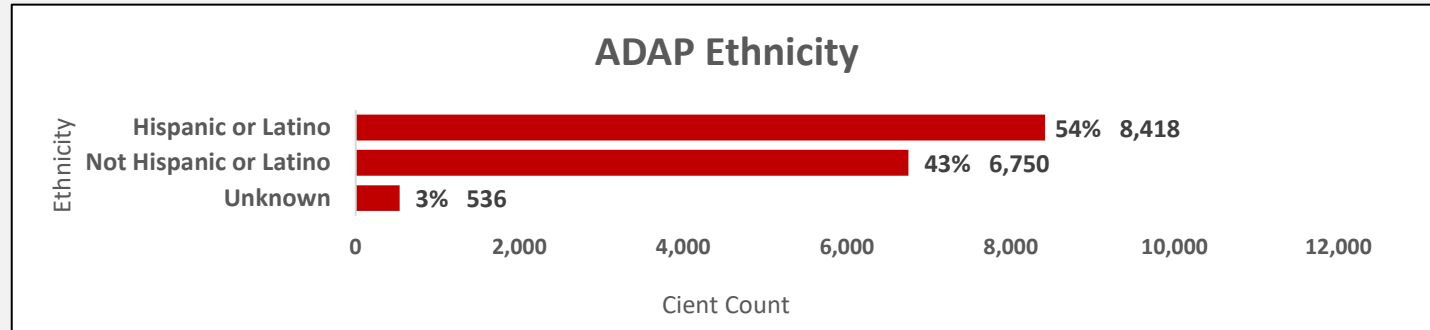


Texas Department of State
Health Services

ADAP Demographics:

September 1, 2025–November 30, 2025

Total Clients with Medications Filled = 15,704



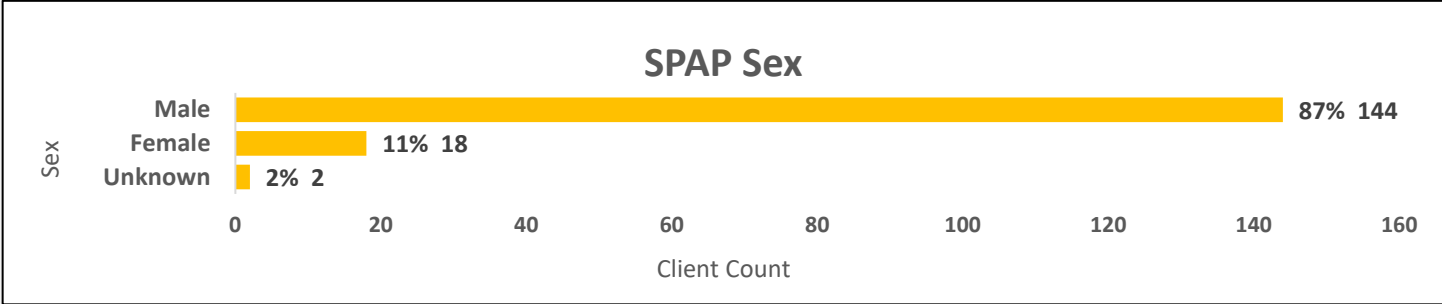
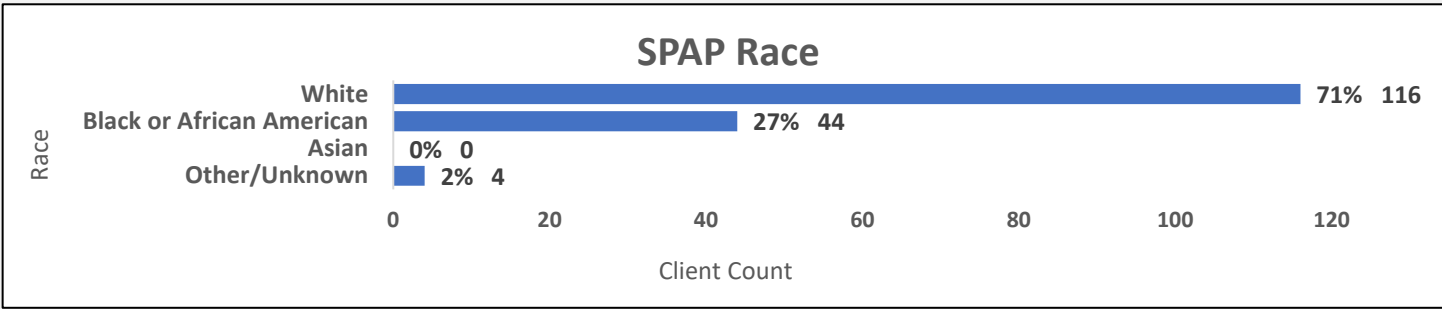
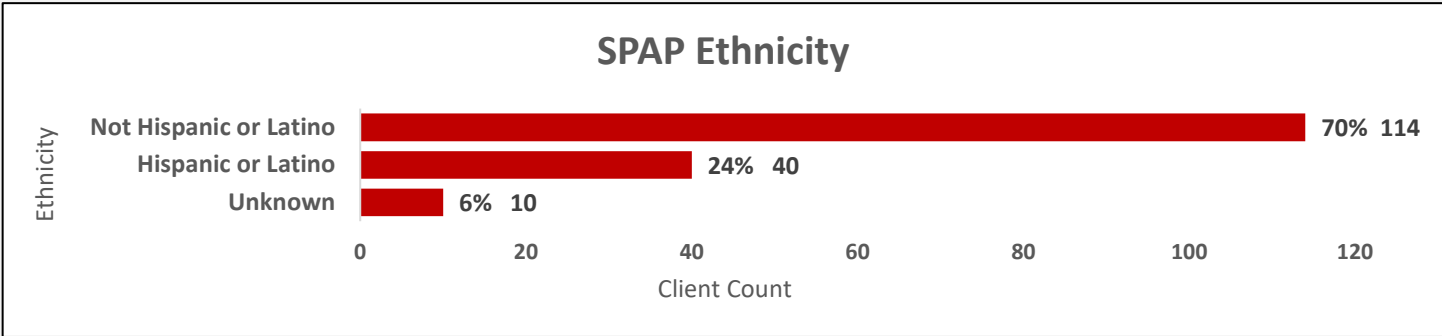
Texas Department of State
Health Services

STATE PHARMACY ASSISTANCE PROGRAM

(SPAP) Demographics:

September 1, 2025–November 30, 2025

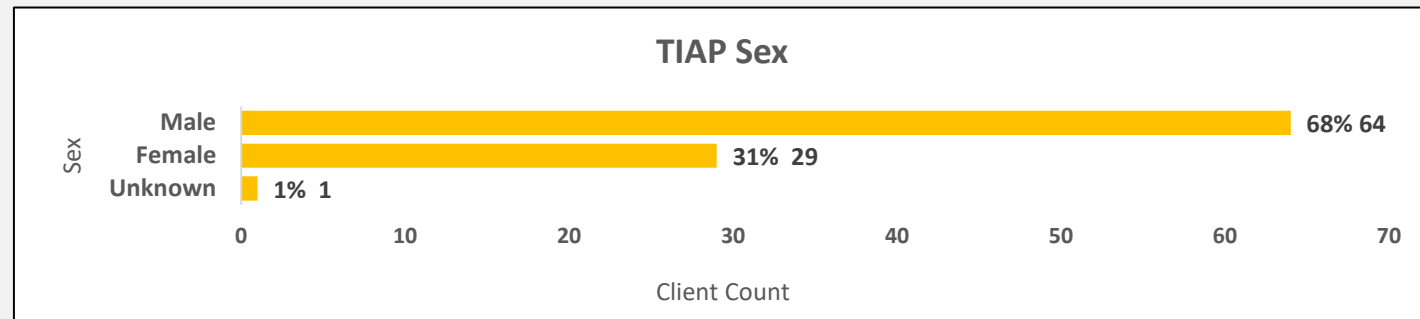
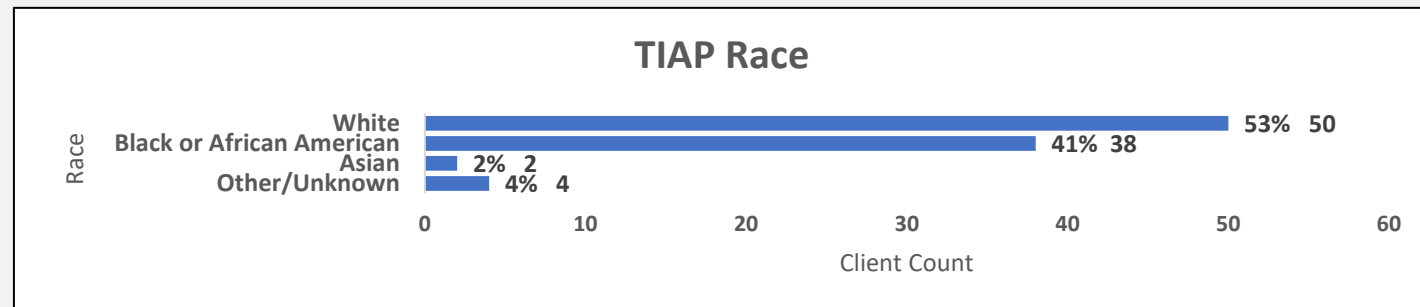
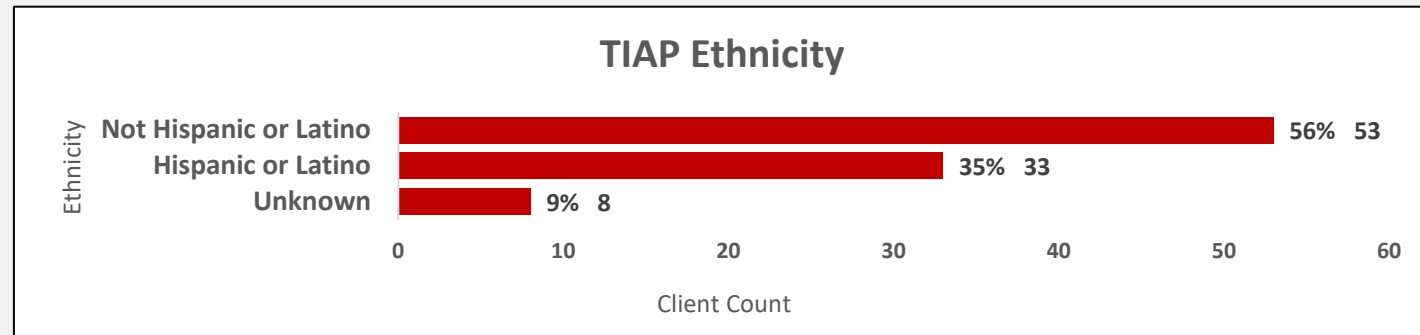
Total Clients Served by SPAP = 164



TIAP Demographics:

September 1, 2025–November 30, 2025

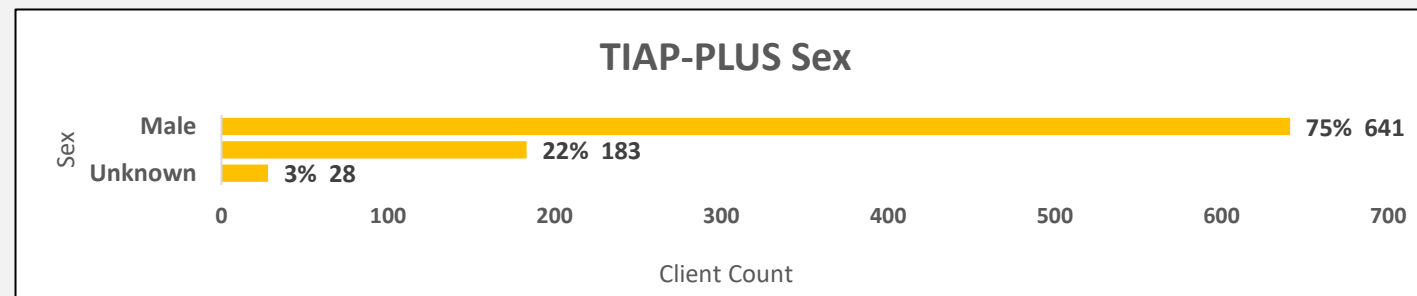
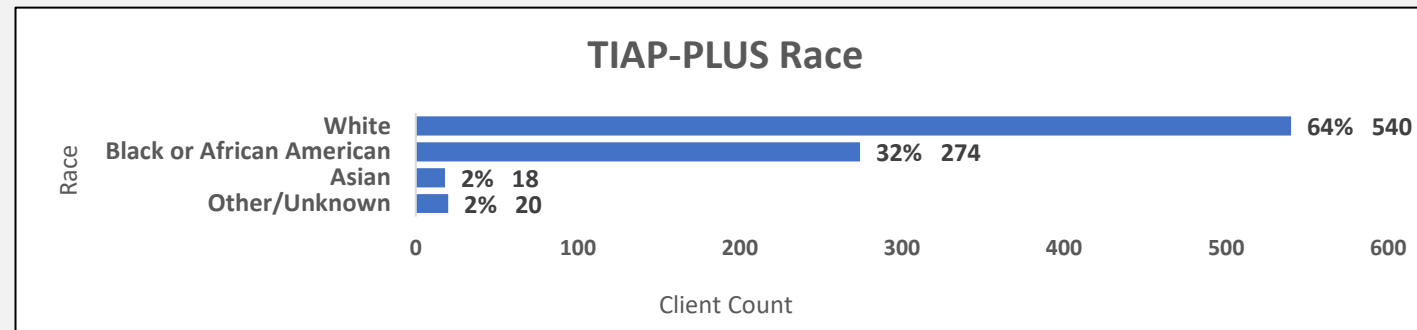
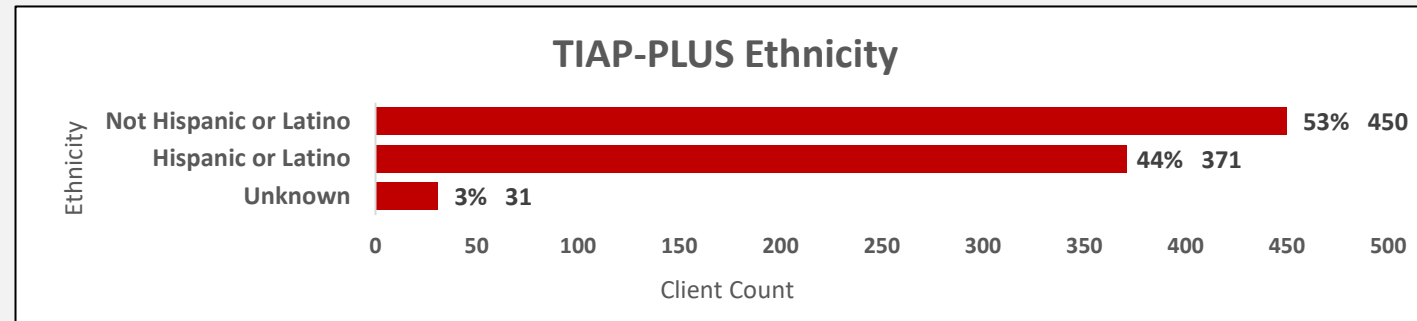
Total Clients Served by TIAP = 94



TIAP-PLUS Demographics:

September 1, 2025–November 30, 2025

***Total Clients Served by TIAP-PLUS = 852**



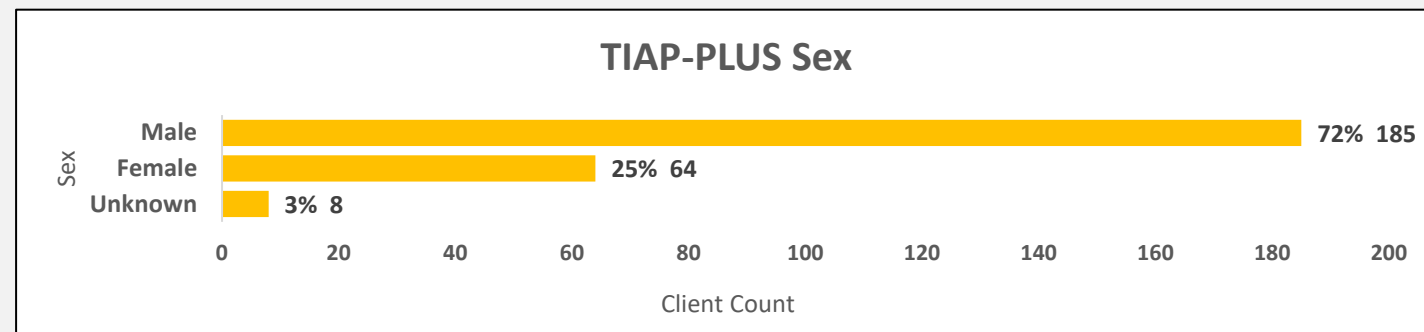
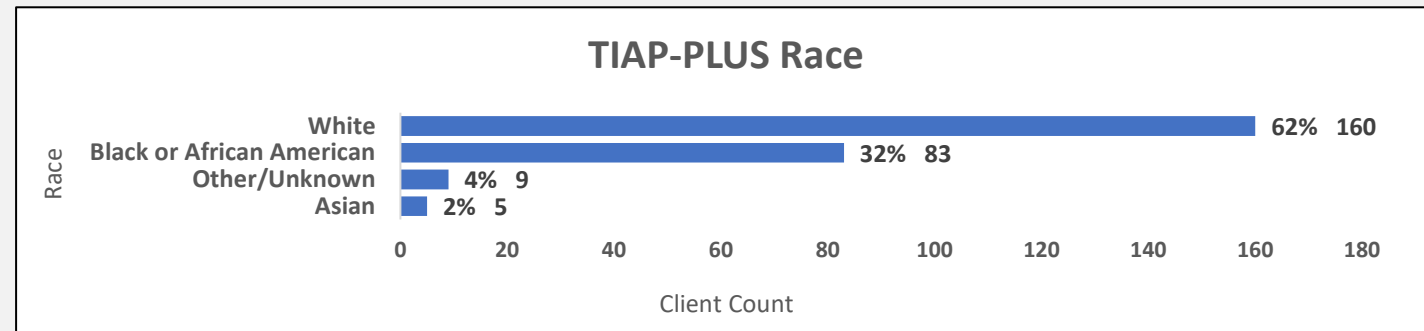
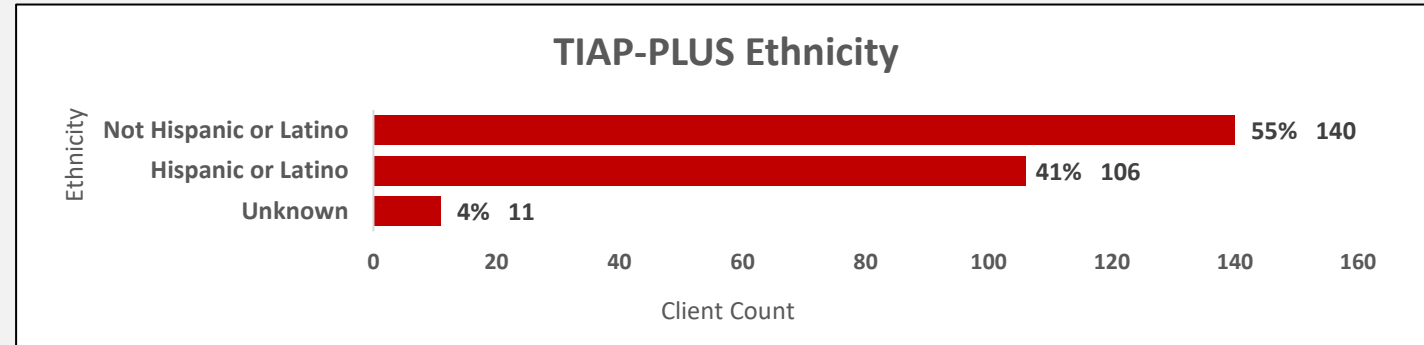
Texas Department of State
Health Services

*The number of TIAP-PLUS clients who have premium payments or medication copayment assistance from THMP. This includes clients who filled and those clients who did not fill their medication.

TIAP-PLUS Demographics:

September 1, 2025–November 30, 2025

Total Clients with Medications Filled = 257



Texas Department of State
Health Services

Application Processing



Application Processing Update*

Application Type	New	Self-Attestation	Renewals
Processing on time?	✓	✓	✓
Backlogged Applications	0	0	0
Processing Date	January 6, 2026	December Due Dates	December Due Dates
Target Processing Date	December 30, 2025	December Due Dates	December Due Dates



Texas Department of State
Health Services

*Information as of January 13, 2026. Data Source TCT.

Thank you.

