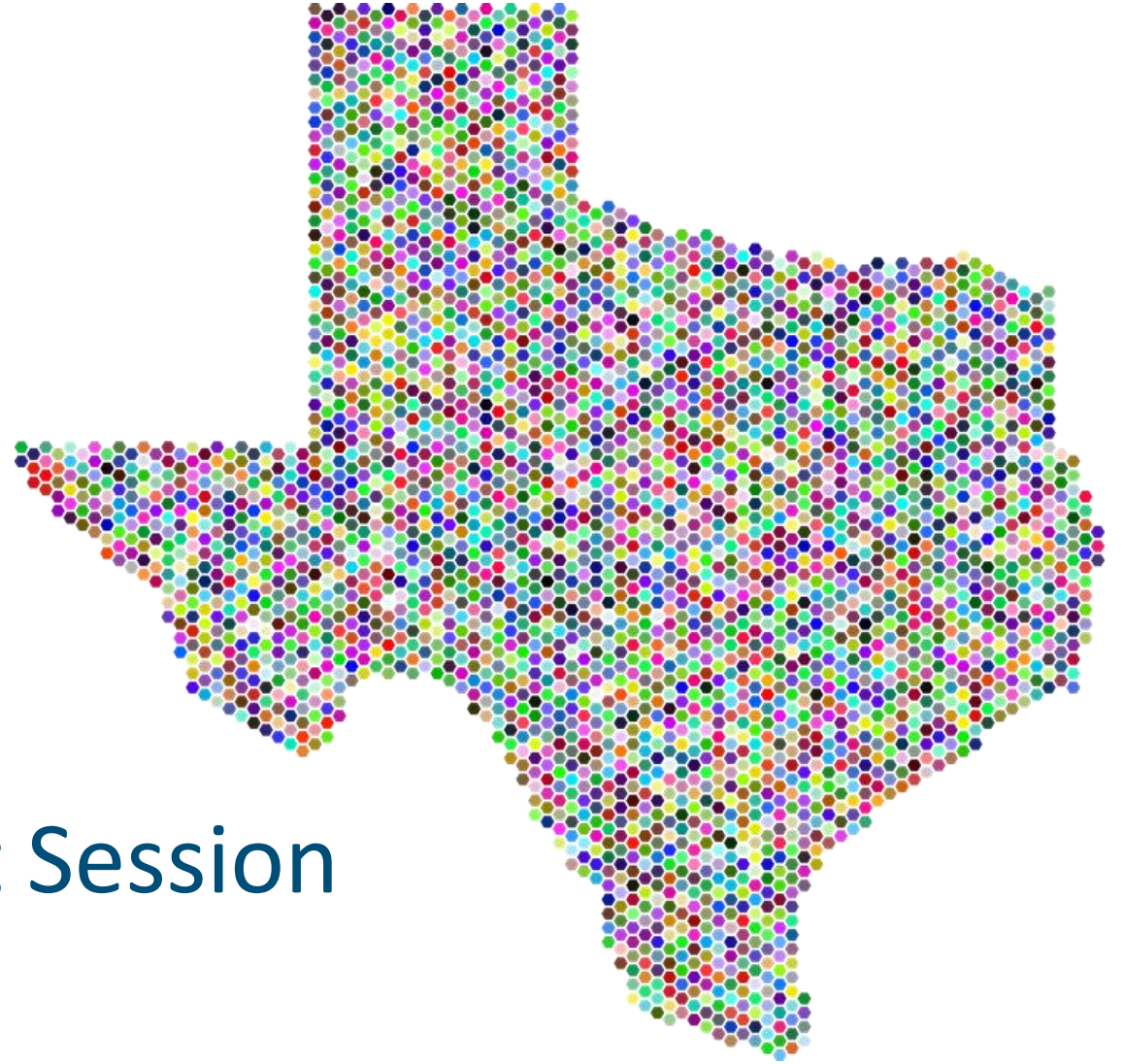


Take Charge Texas (TCT) TIAP-PLUS User Engagement Session

May 28th, 2025



Meet the Facilitators

DSHS/HHSC TEAM



Charletha Joseph
Program Support



Rachel Sanor
HIV Care and
Medications Unit
Director



Christine Salinas
ADAP Regional
Manager



Janina Vazquez
HIV Care Services
Group Manager



Holly Benavides
TCT Help Desk Program
Specialist



Tina Khuyen Nguyen
Texas HIV Medication Program
Manager (Interim)

DELOITTE TEAM



Nikki Fernandes
Project Manager



Alex Davis
Team Lead/Scrum Master



Meeta Sharma
Test Lead



Felicia Li
Analyst/Discovery

Agenda

- 1 Introduction & Overview of Objectives
- 2 TCT Roadmap of Deployed Phase III TIAP-PLUS Enhancement Features
- 3 TCT In Progress Phase III Non-TIAP and TIAP-PLUS Enhancement Features
- 4 System Overview: New TCT TIAP-PLUS Enhancement Features
- 5 Gathering Your Feedback
- 6 Close Out & Next Steps

How to Ask Questions:

All lines are muted.

We will save time for your feedback & questions throughout the presentation. Please come off mute and ask questions at that time!

Poll Everywhere

Poll Everywhere

Please navigate to the following Poll Everywhere Link to respond to the following question:

If you are a **DSHS Staff member**, please use this link:

Pollev.com/dshsstaff

If you are **not** a DSHS Staff member (agency workers, etc.), please use this link:

Pollev.com/nondshsstaff

What do you hope to learn through this session? Select all that apply.



Today's Objectives

The objective of today's session is to provide an overview of new features implemented in the TCT system and gather your feedback to ensure the features we plan to implement in the future result in improved client service delivery and health outcomes for people with HIV in Texas.





Project Plan: Successfully Completed TIAP-PLUS Features

The graphic below represents the TIAP-PLUS features & user stories our team has developed and deployed since February 2025 (*Phase III*).



SPRINT 26

Focused on introducing the new TIAP-PLUS sub program as part of the THMP program. Enhanced the My Service Needs page in the Application Workflow to include the TIAP-PLUS definition, TIAP-PLUS sub program checkbox, and the TIAP-PLUS Client Agreement pop up to effectively screen clients applying for TIAP-PLUS insurance.



SPRINT 27

Focused on incorporating the new TIAP-PLUS sub program as part of the THMP eligibility decisions logic, including enhancing the Eligibility Period Selection, Eligibility Recommendation, Eligibility Overrides, Eligibility History, and Eligibility Summary screens. Updated the THMP hierarchy to **ADAP > SPAP > TIAP-PLUS > TIAP** to incorporate the TIAP-PLUS sub program on applicable Agency and/or Client Portal screens, including Client Dashboard, Task Board, Eligibility, and Application History.



SPRINT 28

Introduced the Monthly Active ADAP Clients Switching to TIAP-PLUS scheduled report to track the latest medication order submitted for clients under the ADAP sub program who then re-apply and get approved for TIAP-PLUS. Enhanced the existing Clients Coming Up for Renewal scheduled and on demand reports to render TIAP-PLUS clients' current eligibility run details who are approaching or are due for renewal. Scoped the existing Pending Application Completion, Self-Attest, and Recertification Client Portal notifications for TIAP-PLUS clients, so clients are notified when initiating or coming due for TIAP-PLUS.

User Stories

Sprint 26 TIAP-PLUS Enhancements

- Add TIAP-PLUS Sub Program to My Service Needs Page in Application Workflow
- Application Workflow TIAP-PLUS Client Agreement Pop Up on My Service Needs Screen Enhancement

Sprint 27 TIAP-PLUS Enhancements

- TIAP-PLUS Eligibility Period Selection Screen Enhancements
- TIAP-PLUS Eligibility History and Eligibility Summary Screen Enhancements
- TIAP-PLUS Eligibility Overrides Screen Enhancements
- TIAP-PLUS Task Board Enhancements
- THMP TIAP-PLUS Sub Program Hierarchy
- TIAP-PLUS Eligibility Recommendation Screen Enhancements
- TIAP-PLUS Application History Screen Enhancements

Sprint 28 TIAP-PLUS Enhancements

- Restrict TIAP-PLUS Clients from Ordering Medications
- Monthly Active ADAP Clients Switching to TIAP-PLUS Scheduled Report Enhancement
- TIAP-PLUS Client Portal Notification Enhancements
- TIAP-PLUS Enhancements to Scheduled and On Demand Clients Coming Up for Renewal Reports

Project Plan: In Progress Non-TIAP and TIAP-PLUS Features

The graphic below represents the Non-TIAP and TIAP-PLUS features & user stories our team is currently developing and deploying for Sprints 29 & 30.

Feb '25

Sprint 29

Focusing on auto-uploading the existing Renewal Approval Letter to the client's Multi-Provider Document Verification and Verification Checklist screens irrespective of Contact Preference. Introducing the THMP Eligibility Pending Letter to notify clients whose latest eligibility run has been marked as Pend for the Mail Contact Preference in the Combined PDF, and auto-uploading the Eligibility Pending Letter to a client's Multi-Provider Document Verification and Verification Checklist screens irrespective of Contact Preference. Updating existing logic of the THMP Denial Letter to render applicable client letters for the Mail Contact Preference in the Combined PDF, and auto-uploading the Eligibility Denial Letter to a client's Multi-Provider Document Verification and Verification Checklist screens irrespective of Contact Preference. Enhancing the Manual and Automated Merge processes to include TIAP-PLUS clients. Modifying the Ramsell Inbound and Outbound Files to now include TIAP-PLUS clients. Introducing the Pharmacy Portal Notifications screen, so users may opt-in/opt-out from receiving Pharmacy Portal notifications. Updating the existing logic of the Staff Name XML tag in the Client Services XSD, so client service imports can be uploaded/reflected even if the staff worker is identified as inactive or invalid in TCT. Introducing the scheduled ADAP Clients Interested in TIAP-PLUS report for clients who express interest in enrolling in an ACA Marketplace Plan.

- Renewal Approval Letter Enhancement on Verification Checklist and Multi-Provider Document Verification Screens
- Auto-Upload of all Remaining Letters on Verification Checklist and Multi-Provider Document Verification Screens
 - TIAP-PLUS Enhancements to Manual and Auto Merge Processes
- Eligibility Pending Letter Enhancement on Verification Checklist and Multi-Provider Document Verification Screens
 - THMP Eligibility Pending Letter, Trigger, and Batch Enhancement for all THMP Sub Programs
 - THMP Denial Letter "Mail" Contact Preference Enhancement
 - Weekly ADAP Clients Interested in TIAP-PLUS Scheduled Report Enhancement
 - TIAP-PLUS Enhancements to Ramsell Outbound File
 - TIAP-PLUS Enhancements to Ramsell Inbound File
 - Pharmacy Portal Notifications Screen Enhancement
 - Accessible and On Demand Monthly Clients by Pharmacy Report Enhancement
- Update Existing Staff Name Status Flag in Client Services XML and TCT Services Import Screen Enhancement
 - TCT Medical Services Importing User Guide Effort



We are here

Sprint 30

Introducing report sub-texts to existing scheduled and on-demand reports, as well as ad-hoc and accessible reports. Enhancing the Veteran Details in the Application Workflow and Client Profile. Enhancing the SSN logic in the Application Workflow and Client Profile for Non HRAR Admin and AA Data Manager users. Introducing the Secondary Service, Expenditure Category, and Expenditure Amount search criteria for all provider agency Agency Contract Information screens, as well as tracking the saved secondary service expenditures in the STAR and Contract Allocation & YTD Expenditures Reports. Introducing the Last Group Order Date and Last Order Date columns and logic in the existing Client Regimen Overrides Report. Modifying the ADAP EW PSIII user permissions to be able to delete client income records in the Application Workflow and Client Profile. Including additional recipients in the existing On Hold Denial batches to notify users when the batch fails. Introducing the new Tobacco Questionnaire in the Application Workflow and Client Profile. Introducing the new Clients on Hold and Universal Service Utilization Accessibility Reports in the Agency Portal.

- Accessibility Clients on Hold Report Enhancement
- Reports and Accessible Reports Sub-Text Enhancements
- Scheduled and On Demand Sub-Text Report Enhancements
- Application Workflow and Client Profile Veteran Enhancements
- Secondary Service, Expenditure Category and Expenditure Amount Enhancements on Agency Contract Information Screen
- Client Regimen Overrides Report Last Group Order Date Enhancements for Medications Belonging to the Same Drug Group
 - TCT Importing Survey User Guide Effort - Update Client
- Accessible and Scheduled Clients Coming Up for Renewal Report Enhancements
 - ADAP EW PSIII Client Income Permission Enhancements
 - On Hold Auto-Denial Batch Distribution List Enhancements
 - Application Workflow and Client Profile SSN Enhancements
 - Accessibility Universal Service Utilization Report Enhancement
- Application Workflow and Client Profile Tobacco Questionnaire Enhancement

July '25

Poll Everywhere

Poll Everywhere

Please navigate to the following Poll Everywhere Link to respond to the following question:

If you are a **DSHS Staff member**, please use this link:
Pollev.com/dshsstaff

If you are **not** a DSHS Staff member (agency workers, etc.), please use this link:
Pollev.com/nondshsstaff

How beneficial are the upcoming TCT System enhancements for your role? Please click on the applicable rank to submit your answer.



System Overview: New TCT TIAP-PLUS Features



Live Demonstration of TCT Features

TCT Features Video Presentation

- [Add TIAP-PLUS Sub Program to My Service Needs Page in Application Workflow](#)
- [TIAP-PLUS Client Agreement Pop Up on My Service Needs Page in Application Workflow](#)
- [THMP TIAP-PLUS Sub Program Hierarchy](#)
- [Application History Screen Enhancements](#)
- [Task Board Enhancements](#)
- [Eligibility Period Selection Screen Enhancements](#)
- [Eligibility Recommendation Screen Enhancements](#)
- [Eligibility Overrides Screen Enhancements](#)
- [Eligibility History and Eligibility Summary Screen Enhancements](#)
- [Restrict TIAP-PLUS Clients from Ordering Medications](#)
- [Monthly Active ADAP Clients Switching to TIAP-PLUS Scheduled Report Enhancement](#)
- [TIAP-PLUS Enhancements to Scheduled and On Demand Clients Coming Up for Renewal Reports](#)
- [TIAP-PLUS Client Portal Notification Enhancements](#)



Gathering Your Feedback



Poll Everywhere

Poll Everywhere

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Pollev.com/dshsstaff

If you are **not** a DSHS Staff member (agency workers, etc.), please use this link:
Pollev.com/nondshsstaff

How beneficial are the recently deployed TIAP-PLUS features for your role?



How to Provide Feedback to TCT?

The **TakeChargeTexas Portal**, is a system with a goal to benefit all end users – providers, admins and clients. To achieve future growth and scale, **we request you to provide your suggestions and feedback.**

Our team always welcomes your feedback!

Please feel free to reach out to **Charletha Joseph** at Charletha.Joseph@dshs.texas.gov.

Reasons to Provide Feedback

☐

TCT System will include enhancements that cater to your responsibilities!

☐

Your Clients will benefit with the Enhancements and Maintenance of the System!

Next Steps



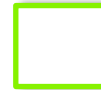
Upcoming Activities

Please reach out Charletha for any questions related to this presentation.



Charletha Joseph

Charletha.Joseph@dshs.texas.gov



Our team will **share this presentation** with this group following this session.

Thank You!

System Overview: New TCT TIAP-PLUS Features



Feature Updates: Sprint 26 TIAP-PLUS Features

TIAPPLUSInsurance Add TIAP-PLUS Sub Program to the My Service Needs Page in the Application Workflow

When a TCT User navigates to the Application Workflow (*New Application, Recertification, Self-Attestation, or Referral*) in the Agency and/or Client Portal(s), the following enhancements will occur:

- Per the enhancement, introduced the new **TIAP-PLUS** sub program and corresponding definition beneath the My Service Needs section on the My Service Needs page.
 - TIAP-PLUS Sub Program Category:** THMP-Insurance (TIAP-PLUS: Texas Insurance Assistance Program)
 - The following Spanish translation will exist in the Client Portal:*
 - THMP-Seguro (TIAP-PLUS: Programa de Asistencia de Seguros de Texas)
 - TIAP-PLUS Sub Program Definition:** - THMP assistance with health insurance premiums, medication copayments, and medication deductibles. For clients who receive insurance through the marketplace or Affordable Care Act.
 - The following Spanish translation will exist in the Client Portal:*
 - Asistencia de THMP con primas de seguro médico, copagos de medicamentos y deducibles de medicamentos. Para clientes que reciben seguro a través del mercado o de la Ley del Cuidado de Salud a Bajo Precio.
- Per the enhancement, updated the existing **TIAP** sub program and corresponding definition **from** 'THMP-Insurance (TIAP-Texas Insurance Assistance Program) - THMP assistance with health insurance premiums, medication copayments, and medication deductibles. For Marketplace or private health insurance coverage.' **to** "THMP-Insurance (TIAP: Texas Insurance Assistance Program) - THMP assistance with health insurance premiums, medication copayments, and medication deductibles. For private health insurance or COBRA continuation coverage." beneath the My Service Needs section on the My Service Needs page.
 - TIAP Sub Program Category:** THMP-Insurance (TIAP: Texas Insurance Assistance Program)
 - The following Spanish translation will exist in the Client Portal:*
 - THMP-Seguro (TIAP: Programa de Asistencia de Seguros de Texas)
 - TIAP Sub Program Definition:** - THMP assistance with health insurance premiums, medication copayments, and medication deductibles. For private health insurance or COBRA continuation coverage.
 - The following Spanish translation will exist in the Client Portal:*
 - Asistencia THMP con primas de seguro médico, copagos de medicamentos y deducibles de medicamentos. Para seguro de salud privado o continuación de la cobertura de COBRA.
- Per the enhancement, introduced the new **TIAP-PLUS** sub program checkbox beneath the multi-select checkboxes on the My Service Needs page.
 - TIAP-PLUS Sub Program Checkbox:** THMP-Insurance (TIAP-PLUS)
 - The following Spanish translation will exist in the Client Portal:*
 - THMP-Seguro (TIAP-PLUS)
- Per the enhancement, when a Client/User checks-off the "THMP-Insurance (TIAP-PLUS)" sub program checkbox on the My Service Needs page and successfully submits the application (*New Application or Referral*), the Client Dashboard will reflect the following program and sub program values beneath the existing 'Status of Services' section – *the program and sub program values will be dependent on the hierarchy of THMP sub program(s) selected*. For example, the following will display on the Client Dashboard if the Client/User only applies for the TIAP-PLUS sub program:
 - Program:** THMP-TIAP-PLUS
 - The following Spanish translation will exist in the Client Portal:*
 - THMP-TIAP-PLUS
 - Sub Program:** THMP-Insurance (TIAP-PLUS)
 - The following Spanish translation will exist in the Client Portal:*
 - THMP-Seguro (TIAP-PLUS)
- For Recertification and Self-Attestation applications, the TCT system will pre-populate the THMP sub program(s) the Client/User is/was Approved, Denied, Rejected, or Pended for on the My Service Needs page. Based on the hierarchy of the THMP sub program(s) pre-selected, the Client Dashboard will reflect the program and sub program values accordingly – *this is applicable to Recertification and Self-Attestation application types only*.
 - Updated THMP Hierarchy:** ADAP > SPAP > TIAP-PLUS > TIAP

Feature Updates: Sprint 26 TIAP-PLUS Features

TIAPPLUSInsurance Add TIAP-PLUS Sub Program to the My Service Needs Page in the Application Workflow Cont.

New TIAP-PLUS Sub Program Category & Definition on the My Service Needs Page in the Application Workflow (*New Application, Recertification, Self-Attestation, and Referral*)

My Service Needs

Help Text

Care Local Health Insurance - Health Insurance Premium and Cost Sharing Assistance. This program, if available in the local area, provides assistance with health insurance. May also include dental insurance.

Care Local Medications - LPAP Medication Assistance. This program, if available in the local area, provides assistance with medications that are not available through THMP.

THMP-Medications (ADAP) - Provides no cost medications to treat HIV and its related complications.

THMP-Insurance (TIAP-PLUS: Texas Insurance Assistance Program) - THMP assistance with health insurance premiums, medication copayments, and medication deductibles. For clients who receive insurance through the marketplace or Affordable Care Act.

THMP-Medicare (SPAP-State Pharmaceutical Assistance Program) - THMP assistance with Medicare part D premiums, copayments and deductibles. For eligible Medicare participants.

THMP-Insurance (TIAP: Texas Insurance Assistance Program) - THMP assistance with health insurance premiums, medication copayments, and medication deductibles. For private health insurance or COBRA continuation coverage.

Feature Updates: Sprint 26 TIAP-PLUS Features

TIAPPLUSInsurance Add TIAP-PLUS Sub Program to the My Service Needs Page in the Application Workflow Cont.

Updated TIAP Sub Program Category & Definition on the My Service Needs Page in the Application Workflow (*New Application, Recertification, Self-Attestation, and Referral*)

My Service Needs

Help Text

Care Local Health Insurance - Health Insurance Premium and Cost Sharing Assistance. This program, if available in the local area, provides assistance with health insurance. May also include dental insurance.

Care Local Medications - LPAP Medication Assistance. This program, if available in the local area, provides assistance with medications that are not available through THMP.

THMP-Medications (ADAP) - Provides no cost medications to treat HIV and its related complications.

THMP-Insurance (TIAP-PLUS: Texas Insurance Assistance Program) - THMP assistance with health insurance premiums, medication copayments, and medication deductibles. For clients who receive insurance through the marketplace or Affordable Care Act.

THMP-Medicare (SPAP-State Pharmaceutical Assistance Program) - THMP assistance with Medicare part D premiums, copayments and deductibles. For eligible Medicare participants.

THMP-Insurance (TIAP: Texas Insurance Assistance Program) - THMP assistance with health insurance premiums, medication copayments, and medication deductibles. For private health insurance or COBRA continuation coverage.

Feature Updates: Sprint 26 TIAP-PLUS Features

TIAPPLUSInsurance Add TIAP-PLUS Sub Program to the My Service Needs Page in the Application Workflow Cont.

New TIAP-PLUS Sub Program Checkbox on the My Service Needs Page in the Application Workflow (New Application and Referral)

Note: All fields marked with * are required. If you need assistance, please use the Help button above.

In order to best meet your needs, please select all services you need support accessing.

Select all that apply *

☐ Care Local Health Insurance

☐ Care Local Medications

☐ Dental Care

☐ Finding transportation to help with appointments

☐ Food and Nutrition Assistance

☐ HIV Medical Care (Finding a Doctor)

☐ Housing

☐ Mental Health

☐ Other Care Services

☐ Returning to Care

☐ Substance Use

☐ THMP-Medications (ADAP)

☒ THMP-Insurance (TIAP-PLUS)

☐ THMP-Medicare (SPAP)

☐ THMP-Insurance (TIAP)

TIAP-PLUS Client Dashboard Updates

Client Application Dashboard

Status of Services

THMP-Insurance (TIAP-PLUS)

Pending

Program: THMP-TIAP-PLUS

Alex's Account Information

Client ID: 118189

Phone Number: 4234234234

Email: Alex@yopmail.com

Client Status: Active

Edit Client Profile

Upload Documents

Please click on the button below to upload any documents.

Upload Documents

Document Verification

Please click here to access documents uploaded for the client.

View documents

Referral

Click on the button below to begin a referral.

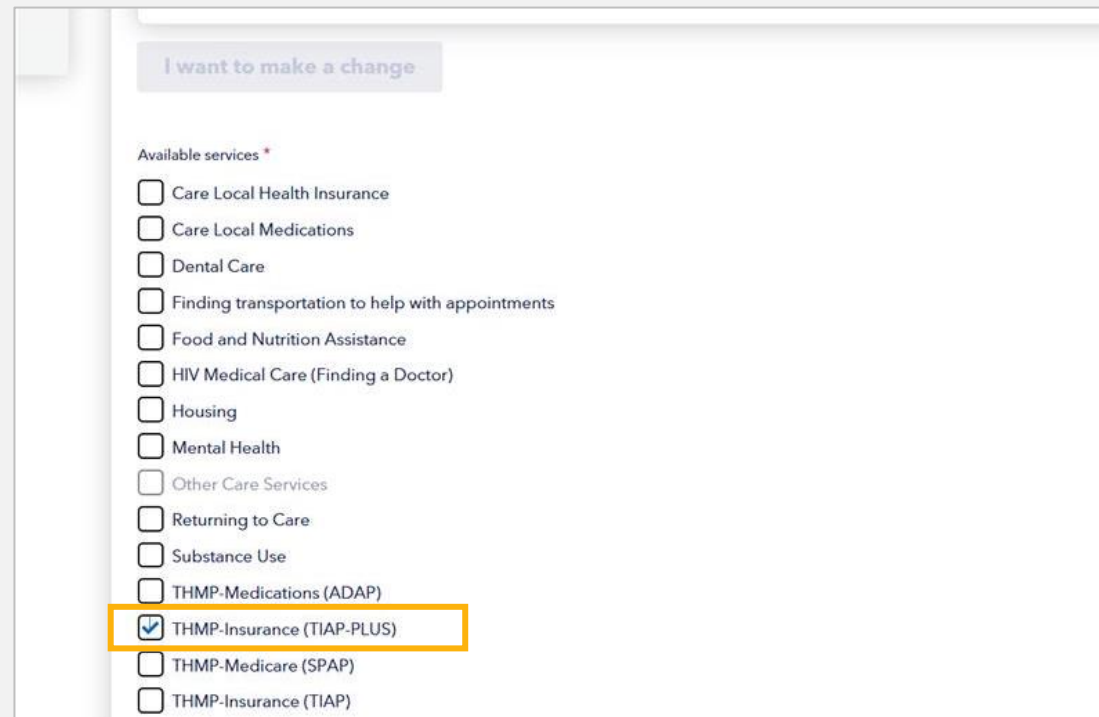
Start Referral

^In the above screenshot, the Client/User only checked-off the "THMP-Insurance (TIAP-PLUS)" sub program checkbox on the My Service Needs page, thus the Client Dashboard will only display the THMP and TIAP-PLUS program and sub program values.

Feature Updates: Sprint 26 TIAP-PLUS Features

TIAPPLUSInsurance Add TIAP-PLUS Sub Program to the My Service Needs Page in the Application Workflow Cont.

New TIAP-PLUS Sub Program Checkbox on the My Service Needs Page in the Application Workflow (*Change Request*)



The screenshot displays a web form titled "I want to make a change". Below the title, there is a section labeled "Available services" with a red asterisk. A list of services follows, each with an unchecked checkbox. The service "THMP-Insurance (TIAP-PLUS)" is highlighted with an orange border and has its checkbox checked. The other services listed are: Care Local Health Insurance, Care Local Medications, Dental Care, Finding transportation to help with appointments, Food and Nutrition Assistance, HIV Medical Care (Finding a Doctor), Housing, Mental Health, Other Care Services, Returning to Care, Substance Use, THMP-Medications (ADAP), THMP-Medicare (SPAP), and THMP-Insurance (TIAP).

Service	Selected
Care Local Health Insurance	☐
Care Local Medications	☐
Dental Care	☐
Finding transportation to help with appointments	☐
Food and Nutrition Assistance	☐
HIV Medical Care (Finding a Doctor)	☐
Housing	☐
Mental Health	☐
Other Care Services	☐
Returning to Care	☐
Substance Use	☐
THMP-Medications (ADAP)	☐
THMP-Insurance (TIAP-PLUS)	☒
THMP-Medicare (SPAP)	☐
THMP-Insurance (TIAP)	☐

Feature Updates: Sprint 26 TIAP-PLUS Features

TIAPPLUSInsurance Add TIAP-PLUS Sub Program to the My Service Needs Page in the Application Workflow Cont.

New TIAP-PLUS Sub Program Checkbox on the My Service Needs Page in the Application Workflow (*Recertification and Self-Attestation*)

Note: All fields marked with * are required. If you need assistance, please use the Help button above.

Care Local Health Insurance - Health Insurance Premium and Cost Sharing Assistance. This program, if available in the local area, provides assistance with health insurance. May also include dental insurance.

Care Local Medications - LPAP Medication Assistance. This program, if available in the local area, provides assistance with medications that are not available through THMP.

THMP-Medications (ADAP) - Provides no cost medications to treat HIV and its related complications.

THMP-Insurance (TIAP-PLUS: Texas Insurance Assistance Program) - THMP assistance with health insurance premiums, medication copayments, and medication deductibles. For clients who receive insurance through the marketplace or Affordable Care Act.

THMP-Medicare (SPAP-State Pharmaceutical Assistance Program) - THMP assistance with Medicare part D premiums, copayments and deductibles. For eligible Medicare participants.

THMP-Insurance (TIAP: Texas Insurance Assistance Program) - THMP assistance with health insurance premiums, medication copayments, and medication deductibles. For private health insurance or COBRA continuation coverage.

Available services *

☐ Care Local Health Insurance

☐ Care Local Medications

☐ Dental Care

☐ Finding transportation to help with appointments

☐ Food and Nutrition Assistance

☐ HIV Medical Care (Finding a Doctor)

☐ Housing

☐ Mental Health

☐ Other Care Services

☐ Returning to Care

☐ Substance Use

☐ THMP-Medications (ADAP)

☒ THMP-Insurance (TIAP-PLUS)

☐ THMP-Medicare (SPAP)

☐ THMP-Insurance (TIAP)

Feature Updates: Sprint 26 TIAP-PLUS Features

TIAPPLUSInsurance Add TIAP-PLUS Sub Program to the My Service Needs Page in the Application Workflow Cont.

- These enhancements are applicable to the Application Workflow in both the Agency and Client Portals.
- These enhancements are applicable across all Application Types, including: New Application, Recertification, Self-Attestation, and Referral.
 - *The ability to select additional CARE service categories and THMP sub programs is applicable to New Applications and Referrals only.*
- The “THMP-Insurance (TIAP-PLUS)” sub program value will reflect on the **Application Review Summary** screen for New Applications, when selected.
 - *This is dependent on the Client/User having checked-off the “THMP-Insurance (TIAP-PLUS)” sub program checkbox on the My Service Needs page in the Application Workflow.*
- The “THMP-Insurance (TIAP-PLUS)” sub program value will reflect on the **Application Submitted Success** screen for New Applications, when selected.
 - *This is dependent on the Client/User having checked-off the “THMP-Insurance (TIAP-PLUS)” sub program checkbox on the My Service Needs page in the Application Workflow.*
- The “THMP-Insurance (TIAP-PLUS)” sub program value will reflect on an application’s **Accessible View** and **Download PDF** actions on the Application History screen of the Client Profile, when selected.
 - *This is dependent on the application having been successfully submitted.*
 - *This is dependent on the Client/User having checked-off the “THMP-Insurance (TIAP-PLUS)” sub program checkbox on the My Service Needs page in the Application Workflow.*

TIAP-PLUS Application Review Summary Screen Enhancement

My Service Needs

Selected Services

- THMP-Insurance (TIAP-PLUS)

TIAP-PLUS Accessible View and Download PDF Enhancement

My Service Needs

Selected Services

- THMP-Insurance (TIAP-PLUS)

TIAP-PLUS Application Submitted Success Screen Enhancement

✓ Application Submitted

Thank you for submitting your online application

Thank you for submitting your online application. If applicable, an HHSC representative will be calling you to complete your interview over the phone. Please be advised, HHSC representatives call from all over the state so you may receive a call from outside your area code.

Application Details

Application ID: 108109

Services applied for:

- THMP-Insurance (TIAP-PLUS)

Next steps:

- We'll review your application
- If we require additional information, we will contact you, depending on your contact preferences.
- We will let you know if you can get benefits
- You can check the status of your application on takechargetexas.gov.

[GO TO DASHBOARD](#)

Feature Updates: Sprint 26 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Client Agreement Pop Up Enhancement on the My Service Needs Page in the Application

Workflow

When a TCT User navigates to the Application Workflow (*New Application, Recertification, Self-Attestation, or Referral*) in the Agency and/or Client Portal(s), the following enhancements will occur:

- Per the enhancement, introduced the **TIAP-PLUS Client Agreement** pop up on the My Service Needs page.
 - The pop up will be triggered/displayed when a Client/User checks-off the “THMP-Insurance (TIAP-PLUS)” sub program checkbox in a New Application or Referral.
 - *If a Client/User DOES NOT check-off the “THMP-Insurance (TIAP-PLUS)” sub program checkbox, the TIAP-PLUS Client Agreement pop up WILL NOT be triggered/displayed.*
 - The pop up will be re-triggered/re-displayed when a Client/User initiates a Recertification or Self-Attestation.
 - *Assumption: This is assuming the Client/User is/was Approved, Denied, Rejected, or Pended for the TIAP-PLUS sub program.*
- The TIAP-PLUS Client Agreement pop up will include the following text:
 - **Title:** TIAP-PLUS Client Agreement
 - *The following Spanish translation will exist in the Client Portal:*
 - *Acuerdo de Cliente de TIAP-PLUS*
 - **Title Sub-Text:**
 - The following sub-text will display beneath the “TIAP-PLUS Client Agreement” title, stating:
 - By selecting to apply for THMP TIAP-PLUS (as indicated in the checkbox below), I, or the person helping the applicant authorize through my signature below, authorize THMP to make a health insurance binder payment on my behalf to complete the health plan policy enrollment process. A binder payment is the initial health insurance premium due to a health plan to begin coverage under the selected policy. I understand that THMP TIAP-PLUS is not responsible or liable for late payments, late fees, and/or termination of my health policy for missing the binder payment due date.
 - *The following Spanish translation will exist in the Client Portal:*
 - *Al seleccionar solicitar THMP TIAP-PLUS (según lo indicado en la casilla a continuación), yo, o la persona que está ayudando al solicitante y que autoriza mediante mi firma a continuación, autorizo a THMP a realizar un pago inicial de seguro médico a mi nombre para completar el proceso de inscripción en la póliza del plan de salud. Un pago inicial es la prima de seguro médico inicial que se debe pagar a un plan de salud para comenzar la cobertura bajo la póliza seleccionada. Entiendo que THMP TIAP-PLUS no es responsable ni tiene obligación alguna por pagos atrasados, cargos por mora y/o la cancelación de mi póliza de salud por no realizar el pago inicial a tiempo.*
 - **Bulleted List:**
 - The following bulleted list will display beneath the above title and title sub-text, stating:
 - I understand that to have a binder payment made on my behalf, I must have active program eligibility.
 - *The following Spanish translation will exist in the Client Portal:*
 - *Entiendo que, para que se realice un pago inicial a mi nombre, debo tener elegibilidad activa en el programa.*
 - If eligible, I accepted the full Advanced Premium Tax Credit (APTC) to help pay for my insurance premium.
 - *The following Spanish translation will exist in the Client Portal:*
 - *Si soy elegible, acepté el Crédito Fiscal Anticipado para Primas (APTC) completo para ayudar a pagar mi prima de seguro.*
 - If I qualified for cost-sharing reductions (CSRs), I accepted a silver plan.
 - *The following Spanish translation will exist in the Client Portal:*
 - *Si califico para reducciones de costos compartidos (CSR), acepté un plan de nivel plata.*
 - I enrolled in a health insurance plan that was approved by the THMP TIAP-PLUS program.
 - *The following Spanish translation will exist in the Client Portal:*
 - *Me inscribí en un plan de seguro de salud aprobado por el programa THMP TIAP-PLUS.*

Feature Updates: Sprint 26 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Client Agreement Pop Up Enhancement on the My Service Needs Page in the Application Workflow Cont.

- I agree to fill all my prescriptions at a Ramsell participating pharmacy. Ramsell helps process payments for prescribed medications at the pharmacy.
 - *The following Spanish translation will exist in the Client Portal:*
 - *Acepto surtir todas mis recetas en una farmacia participante de Ramsell. Ramsell ayuda a procesar los pagos de los medicamentos recetados en la farmacia.*
 - I agree to use the Ramsell copay card to pay for my prescription copayments or my premium assistance with THMP might end.
 - *The following Spanish translation will exist in the Client Portal:*
 - *Acepto usar la tarjeta de copago de Ramsell para pagar mis copagos de recetas o mi asistencia con la prima de THMP podría finalizar.*
 - I agree to contact THMP with any overpayment or underpayment from the insurance company.
 - *The following Spanish translation will exist in the Client Portal:*
 - *Acepto contactar a THMP en caso de un pago en exceso o insuficiente por parte de la compañía de seguros.*
 - I agree to contact THMP if there is a change in my insurance company, if my insurance ends, if my income changes, or if my premium amount changes.
 - *The following Spanish translation will exist in the Client Portal:*
 - *Acepto contactar a THMP si hay un cambio en mi compañía de seguros, si mi seguro termina, si mi ingreso cambia o si el monto de mi prima cambia.*
 - I agree to submit to THMP a premium statement with my account information, billing address, and premium amount. I understand that the premium statement is due to THMP as soon as I receive it.
 - *The following Spanish translation will exist in the Client Portal:*
 - *Acepto enviar a THMP un estado de cuenta de la prima con mi información de cuenta, dirección de facturación y monto de la prima. Entiendo que el estado de cuenta de la prima debe enviarse a THMP tan pronto como lo reciba.*
- **Bulleted List Sub-Text:**
 - The following sub-text will display beneath the above bulleted list and will be italicized, stating:
 - By checking off the “Applying for THMP TIAP-PLUS” checkbox below, you are acknowledging and agreeing to the TIAP-PLUS Client Agreement criteria as part of your application submission.
 - *The following Spanish translation will exist in the Client Portal:*
 - *Al marcar la casilla "Solicitar THMP TIAP-PLUS" a continuación, usted reconoce y acepta los criterios del Acuerdo de Cliente TIAP-PLUS como parte de su solicitud.*
- The TIAP-PLUS Client Agreement pop up will include the following search criteria:
 - Applying for THMP TIAP-PLUS
 - This will be a conditional checkbox that will display beneath the above italicized sub-text.
 - The User must check-off the “Applying for THMP TIAP-PLUS” checkbox and indicate their initials in the “Please indicate your initials for confirmation of your acceptance.” free-text field to continue forward in the Application Workflow.
 - *The following Spanish translation will exist in the Client Portal:*
 - *Solicitud de THMP TIAP-PLUS*
 - Please indicate your initials for confirmation of your acceptance.
 - This will be a conditional free-text field that will display to the right of the above checkbox and will accept a max character limit of two alphabetical values.
 - The User must check-off the “Applying for THMP TIAP-PLUS” checkbox and indicate their initials in the “Please indicate your initials for confirmation of your acceptance.” free-text field to continue forward in the Application Workflow.
 - *The following Spanish translation will exist in the Client Portal:*
 - *Por favor, indique sus iniciales para confirmar su aceptación.*

Feature Updates: Sprint 26 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Client Agreement Pop Up Enhancement on the My Service Needs Page in the Application Workflow Cont.

- The TIAP-PLUS Client Agreement pop up will include the following action buttons, including:
 - Sign Client Agreement
 - The “Sign Client Agreement” button will only be ENABLED when a Client/User has checked-off the “Applying for THMP TIAP-PLUS” checkbox and has indicated their initials in the “Please indicate your initials for confirmation of your acceptance.” free-text field.
 - If a Client/User FAILS to check-off the “Applying for THMP TIAP-PLUS” checkbox and DOES NOT indicate their initials in the “Please indicate your initials for confirmation of your acceptance.” free-text field, the Sign Client Agreement button will be DISABLED.
 - Cancel
 - The “Cancel” button will be ENABLED at all times.

TIAP-PLUS Client Agreement Pop Up on the My Service Needs Page in the Application Workflow – *Dependent on Client/User Having Checked-Off the “THMP-Insurance (TIAP-PLUS)” Sub Program Checkbox*

TIAP-PLUS Client Agreement

By selecting to apply for THMP TIAP-PLUS (as indicated in the checkbox below), I, or the person helping the applicant authorize through my signature below, authorize THMP to make a health insurance binder payment on my behalf to complete the health plan policy enrollment process. A binder payment is the initial health insurance premium due to a health plan to begin coverage under the selected policy. I understand that THMP TIAP-PLUS is not responsible or liable for late payments, late fees, and/or termination of my health policy for missing the binder payment due date.

- I understand that to have a binder payment made on my behalf, I must have active program eligibility.
- If eligible, I accepted the full Advanced Premium Tax Credit (APTC) to help pay for my insurance premium.
- If I qualified for cost-sharing reductions (CSRs), I accepted a silver plan.
- I enrolled in a health insurance plan that was approved by the THMP TIAP-PLUS program.
- I agree to fill all my prescriptions at a Ramsell participating pharmacy. Ramsell helps process payments for prescribed medications at the pharmacy.
- I agree to use the Ramsell copay card to pay for my prescription copayments or my premium assistance with THMP might end.
- I agree to contact THMP with any overpayment or underpayment from the insurance company.
- I agree to contact THMP if there is a change in my insurance company, if my insurance ends, if my income changes, or if my premium amount changes.
- I agree to submit to THMP a premium statement with my account information, billing address, and premium amount. I understand that the premium statement is due to THMP as soon as I receive it.

By checking off the “Applying for THMP TIAP-PLUS” checkbox below, you are acknowledging and agreeing to the TIAP-PLUS Client Agreement criteria as part of your application submission.

☒ Applying for THMP TIAP-PLUS

Please indicate your initials for confirmation of your acceptance.

AD

Sign Client Agreement

Cancel

Feature Updates: Sprint 26 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Client Agreement Pop Up Enhancement on the My Service Needs Page in the Application Workflow Cont.

- Per the enhancement, if the Client/User checked-off the “THMP-Insurance (TIAP-PLUS)” sub program checkbox on the My Service Needs page, then, by default, the TIAP-PLUS Client Agreement pop up will trigger/display prompting the Client/User to check-off the “Applying for THMP TIAP-PLUS” checkbox and enter their initials in the “Please indicate your initials for confirmation of your acceptance.” free-text field which would then ENABLE the Sign Client Agreement button, therefore allowing the Client/User to continue forward in the Application Workflow.
- If, by mistake, the Client/User checked-off the incorrect THMP sub program, the Client/User would be encouraged to select a different CARE service category(ies) and/or THMP sub program(s) which WOULD NOT trigger/display the TIAP-PLUS Client Agreement pop up, therefore allowing the Client/User to continue forward in the Application Workflow.
 - *The TIAP-PLUS Client Agreement pop up is dependent on the “THMP-Insurance (TIAP-PLUS)” sub program checkbox.*
- Per the enhancement, beneath the existing ‘My Service Needs’ section, the following question and saved response will be captured on the Application Review Summary screen for New Applications:
 - Did the Client acknowledge and TIAP-PLUS Client Agreement?
 - Values: Yes or N/A
 - *If the Client/User DID NOT check-off the “THMP-Insurance (TIAP-PLUS)” sub program checkbox, the “N/A” value will display by default.*
- Per the enhancement, beneath the existing ‘My Service Needs’ section, the following question and saved response will be captured on the application’s **Accessible View** and **Download PDF** actions on the Application History screen of the Client’s Profile – *this is dependent on a New Application, Recertification, Self-Attestation, or Referral application having been successfully submitted:*
 - Did the Client acknowledge and TIAP-PLUS Client Agreement?
 - Values: Yes or N/A
 - *If the Client/User DOES NOT check-off the “THMP-Insurance (TIAP-PLUS)” sub program checkbox, the “N/A” value will display by default.*
- This enhancement is applicable to the Application Workflow in both the Agency and Client Portals.
- The TIAP-PLUS Client Agreement pop up will trigger/display for the following Application Types where the “THMP-Insurance (TIAP-PLUS)” sub program checkbox can be checked-off, including:
 - New Application
 - Referral
- The TIAP-PLUS Client Agreement pop up will trigger/display, by default, for the following Application Types in which the client is already approved for the TIAP-PLUS sub program, including:
 - Recertification
 - Self-Attestation

TIAP-PLUS Client Agreement Updates on Application Review Summary Screen

My Service Needs

Selected Services

☒ THMP-Insurance (TIAP-PLUS)

Did the Client acknowledge the TIAP-PLUS Client Agreement? N/A

TIAP-PLUS Client Agreement Updates on Accessible View and Download PDF Actions

My Service Needs

Selected Services

☒ THMP-Insurance (TIAP-PLUS)

Did the Client acknowledge the TIAP-PLUS Client Agreement? N/A

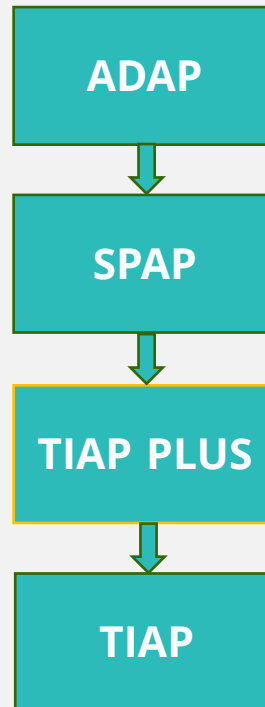
Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance THMP TIAP-PLUS Sub Program Hierarchy

This enhancement incorporates the **TIAP-PLUS** sub program as part of the THMP hierarchy.

- The THMP program will now follow the updated hierarchy of **APAP > SPAP > TIAP-PLUS > TIAP**.
 - *The TIAP-PLUS sub program will now be included as part of the THMP hierarchy.*
- This THMP hierarchy enhancement will have impacts to the following TCT modules, including:
 - Application Workflow
 - Task Board
 - Eligibility
 - Client Dashboard

Updated THMP Program Hierarchy



Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Task Board Enhancements

This enhancement introduces new features on the **Task Board** in the Agency Portal.

- To navigate to the Task Board, click on the 'Task Board' tile from the home dashboard.
- Per the enhancement, add the **"TIAP-PLUS"** picklist value to the existing 'THMP Subprograms' search criteria/multi-select drop down.
- Per the enhancement, re-structure the THMP Subprogram picklist values to the following, descending order (*reading top to bottom*):
 - ADAP
 - SPAP
 - TIAP-PLUS
 - TIAP
- In the event a User performs a search for a particular Task Board record(s) via the THMP Subprograms search criteria filter(s), the results table will render the applicable Task Board record(s) according to the THMP Hierarchy and System Logic described below:
 - THMP Hierarchy: **ADAP > SPAP > TIAP-PLUS > TIAP**
 - System Logic:
 - The 'THMP Subprogram' results table column will continue to display one sub program value at a time according to the updated THMP Hierarchy identified above.
 - For example, if a Client/User submitted a New Application and only checked-off the "THMP-Insurance (TIAP-PLUS)" sub program checkbox on the My Service Needs page in the Application Workflow and successfully submitted the application, then only the "TIAP-PLUS" sub program value will display for the applicable Task Board record's THMP Subprogram column.
 - Value: TIAP-PLUS
 - For example, if a Client/User submitted a New Application or Referral and checked-off the "THMP-Medications (APAP)", "THMP-Medicare (SPAP)", "THMP-Insurance (TIAP)", and "THMP-Insurance (TIAP-PLUS)" sub program checkboxes on the My Service Needs page in the Application Workflow and successfully submitted the application, then only the "ADAP" sub program value will display for the applicable Task Board record's THMP Subprogram column.
 - Value: ADAP
 - For example, if a Client/User submitted a New Application or Referral and checked-off the "THMP-Medicare (SPAP)", "THMP-Insurance (TIAP)", and "THMP-Insurance (TIAP-PLUS)" sub program checkboxes on the My Service Needs page in the Application Workflow and successfully submitted the application, then only the "SPAP" sub program value will display for the applicable Task Board record's THMP Subprogram column.
 - Value: SPAP
 - For example, if a Client/User submitted a New Application or Referral and checked-off the "THMP-Insurance (TIAP)" and "THMP-Insurance (TIAP-PLUS)" sub program checkboxes on the My Service Needs page in the Application Workflow and successfully submitted the application, then only the "TIAP-PLUS" sub program value will display for the applicable Task Board record's THMP Subprogram column.
 - Value: TIAP-PLUS

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Task Board Enhancements Cont.

- In the event a User clicks on a Task Board record's Edit and/or History action button(s), the following enhancements will occur on the Edit Task and/or Task Board History pop up(s):
 - The existing 'THMP Subprogram' search criteria and/or results table column will reflect the same sub program value as the Task Board's THMP Subprogram column (*enhancement described on Slide 3*) abiding by the following THMP Hierarchy and System Logic:
 - For example, if a Client/User submitted a New Application and only checked-off the "THMP-Insurance (TIAP-PLUS)" sub program checkbox on the My Service Needs page in the Application Workflow and successfully submitted the application, then only the "TIAP-PLUS" sub program value will display for the applicable Task Board record's THMP Subprogram search criteria and/or results table column.
 - Value: TIAP-PLUS
 - For example, if a Client/User submitted a New Application or Referral and checked-off the "THMP-Medications (APAP)", "THMP-Medicare (SPAP)", "THMP-Insurance (TIAP)", and "THMP-Insurance (TIAP-PLUS)" sub program checkboxes on the My Service Needs page in the Application Workflow and successfully submitted the application, then only the "ADAP" sub program value will display for the applicable Task Board record's THMP Subprogram search criteria and/or results table column.
 - Value: ADAP
 - For example, if a Client/User submitted a New Application or Referral and checked-off the "THMP-Medicare (SPAP)", "THMP-Insurance (TIAP)", and "THMP-Insurance (TIAP-PLUS)" sub program checkboxes on the My Service Needs page in the Application Workflow and successfully submitted the application, then only the "SPAP" sub program value will display for the applicable Task Board record's THMP Subprogram search criteria and/or results table column.
 - Value: SPAP
 - For example, if a Client/User submitted a New Application or Referral and checked-off the "THMP-Insurance (TIAP)" and "THMP-Insurance (TIAP-PLUS)" sub program checkboxes on the My Service Needs page in the Application Workflow and successfully submitted the application, then only the "TIAP-PLUS" sub program value will display for the applicable Task Board record's THMP Subprogram search criteria and/or results table column.
 - Value: TIAP-PLUS
 - This enhancement ensures that the sub program values remain in sync across the Task Board, Edit Task, and Task Board History screens/pop ups due to the introduction of the TIAP-PLUS sub program and the updated THMP program hierarchy (ADAP > SPAP > TIAP-PLUS > TIAP).
 - This enhancement is applicable to the Task Board in the Agency Portal.

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Task Board Enhancements Cont.

TIAP-PLUS Picklist Value Enhancement on Task Board

Task Board

The tasks displayed below are for applications submitted (new application, recertification, self-attestation, change request, or referral). The statuses reflected are application completion statuses only and do not refer to eligibility for a client.

CARE Status

Select an Option

THMP Status

Select an Option

HOPWA Status

Select an Option

Application Type

Select an Option

Program

Select an Option

THMP Region

Select an Option

THMP Owner

Select an Option

THMP Subprograms

Select an Option

ADAP

SPAP

TIAP-PLUS

TIAP

Emergency App Reason

Select an Option

CARE Agency

Select

CARE Owner

Select an Option

Client ID

Submitted Start Date

MM/DD/YYYY

Submitted End Date

MM/DD/YYYY

Clear Search

Search

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Task Board Enhancements Cont.

THMP Subprogram Picklist Value Enhancements on Task Board

Task Board

The tasks displayed below are for applications submitted (new application, recertification, self-attestation, change request, or referral). The statuses reflected are application completion statuses only and do not refer to eligibility for a client.

CARE Status

THMP Status

HOPWA Status

Application Type

Program

THMP Region

THMP Owner

THMP Subprograms

Emergency App Reason

CARE Agency

CARE Owner

Client ID

Submitted Start Date

Submitted End Date

Clear Search

Search

Bulk Assign

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Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Task Board Enhancements Cont.

TIAP-PLUS THMP Subprogram Enhancement on Task Board

Select	Client ID	Client Name	Birth Date	Task Type	Client Updates	Programs	THMP Subprogram	Emergency App	Emergency App Reason	Date Submitted	CARE Status	THMP Status	HOPWA Status	Agency	CARE Owner	THMP Region	THMP Owner
☐	117036	xcxc vcvc	10/10/1980	Self-Referral		CARE,THMP,HOPWA	SPAP	Not Applicable		04/01/2026	Complete	Complete	Submitted	4801 - Panhandle AIDS Support Organization	Unassigned	San Antonio/Austin Area	Anita,Lewis
☐	118204	yrury ioloio	10/10/1980	Recertification		THMP	SPAP	Not Applicable		11/01/2025	Not applicable	Submitted	Not applicable	test gabbita	Unassigned	San Antonio/Austin Area	Unassigned
☐	117036	xcxc vcvc	10/10/1980	Recertification		CARE,THMP,HOPWA	SPAP	Not Applicable		10/01/2025	Complete	Complete	Submitted	TEST GABBITA AGENCY	Unassigned	San Antonio/Austin Area	Unassigned
☐	118356	uhfdj rudfjvnc	12/10/1980	Self-Referral		THMP	TIAP-PLUS	Not Applicable		09/01/2025	Not applicable	Submitted	Not applicable	Test CS	Unassigned	San Antonio/Austin Area	Unassigned
☐	118356	uhfdj rudfjvnc	12/10/1980	Application		THMP	TIAP-PLUS	Not Applicable		09/01/2025	Not applicable	Submitted	Not applicable	Super Provider4 8/23	Unassigned	San Antonio/Austin Area	Unassigned
☐	118186	eurie iurie	10/10/1980	Application		THMP	TIAP-PLUS	Not Applicable		09/01/2025	Not applicable	Submitted	Not applicable	Super Provider2 8/23	Unassigned	Houston/East Texas Area	Unassigned
☐	116757	dff dsf	01/01/1984	Self-Referral		CARE,THMP	ADAP	Not Applicable		09/01/2025	Submitted	Complete	Not applicable	Provider Agency Houston test2	Unassigned	Houston/East Texas Area	Unassigned

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Task Board Enhancements Cont.

TIAP-PLUS THMP Subprogram Enhancement on Edit Task Pop Up

Edit Task

Client Name: Alex TESTERRR

CARE Agency

4812 - AIDS Services of Austin, dba, Vivent Heal

Application ID: 2262003

CARE Owner

Application Type: Application

CARE Status ⓘ

Not applicable

THMP Subprogram

TIAP-PLUS

THMP Region

San Antonio/Austin Area

THMP Owner

Select

THMP Status ⓘ

Submitted

HOPWA Status ⓘ

Not applicable

HOPWA Sponsor

Save Changes

Cancel

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Task Board Enhancements Cont.

TIAP-PLUS THMP Subprogram Enhancement on Task Board History Task Pop Up

Task Board History

Updated On	Client ID	Application ID	Programs	THMP Region	THMP Subprogram	THMP Subprogram Last Updated By	THMP Subprogram Last Updated On	THMP Owner	THMP Owner Last Updated By	THMP Owner Last Updated On	CARE Owner	CARE Owner Last Updated By	CARE Owner Last Updated On	THMP Status	THMP Status Last Updated By	THMP Status Last Updated On	CARE Status	CARE Status Last Updated By	CARE Status Last Updated On	HOPWA Status	HOPWA Sponsor	CARE Agency
05/12/2025 9:22 PM	446422	2262003	THMP	San Antonio/Austin Area	TIAP-PLUS	--	--	--	--	--	--	--	--	Submitted	--	--	Not applicable	--	--	Not applicable	--	4812 - AIDS Services of Austin, dba, Vivent Health

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Showing rows 1 to 1 of 1

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Close

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Eligibility Period Selection Screen Enhancements

This enhancement introduces new features on the **Eligibility Period Selection** screen in the Agency Portal.

- To route to the Eligibility Period Selection screen, navigate to an existing Client Profile and click on the 'Eligibility Period Selection' hyperlink beneath the Eligibility drop down on the left navigation pane and select the respective application the User wishes to run/process eligibility for.
- In the event a User submits a New Application and checks-off the "THMP-Insurance (TIAP-PLUS)" sub program checkbox on the My Service Needs screen and successfully submits the application, the following radio button information will display on the Eligibility Period Selection screen, including:
 - Program:** THMP
 - Application Type:** New Application/Reapplication
 - Application ID:** This data field will display the system's pre-populated Application ID #.
 - Format: #####
 - Submitted By:** This data field will display the Name of the Client/User who submitted the New Application.
 - Submitted On:** This data field will display the Date the Client/User submitted the New Application.
- In the event a User submits a Referral and checks-off the "THMP-Insurance (TIAP-PLUS)" sub program checkbox on the My Service Needs screen and successfully submits the application, the following radio button information will display on the Eligibility Period Selection screen, including:
 - Program:** THMP
 - Application Type:** Referral
 - Application ID:** This data field will display the system's pre-populated Application ID #.
 - Format: #####
 - Submitted By:** This data field will display the Name of the Client/User who submitted the Referral.
 - Submitted On:** This data field will display the Date the Client/User submitted the Referral.
- In the event a User submits a Recertification with the "THMP-Insurance (TIAP-PLUS)" sub program checkbox pre-selected, the following radio button information will display on the Eligibility Period Selection screen, including:
 - Program:** THMP
 - Application Type:** Recertification
 - This radio button will only populate when the client has submitted their Recertification (yearly renewal).*
 - Application ID:** This data field will display the system's pre-populated Application ID #.
 - Format: #####
 - Submitted By:** This data field will display the Name of the Client/User who submitted the Recertification.
 - Submitted On:** This data field will display the Date the Client/User submitted the Recertification.

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Eligibility Period Selection Screen Enhancements Cont.

- In the event a User submits a Self-Attestation with the “THMP-Insurance (TIAP-PLUS)” sub program checkbox pre-selected, the following radio button information will display on the Eligibility Period Selection screen, including:
 - **Program:** THMP
 - **Application Type:** Self-Attestation
 - *This radio button will only populate when the client has submitted their Self-Attestation (6-month renewal).*
 - **Application ID:** This data field will display the system’s pre-populated Application ID #.
 - Format: #####
 - **Submitted By:** This data field will display the Name of the Client/User who submitted the Self-Attestation.
 - **Submitted On:** This data field will display the Date the Client/User submitted the Self-Attestation.
- In the event a User has already processed eligibility for an application in which the “THMP-Insurance (TIAP-PLUS)” sub program was checked-off on the My Service Needs page, a Change Request radio button will display for the applicable application, thus allowing the User to make changes to the client’s existing eligibility.
 - **Pre-Condition:** *User has already processed eligibility for a particular THMP application.*

TIAP-PLUS Eligibility Period Selection Screen Enhancements (New Application)

Eligibility Period

Select why you are running eligibility.

☐ Select ☐ Secondary Review	Program THMP	Application Type New Application / Reapplication	Application ID 108390	Submitted By Felicia Test	Submitted On 04/07/2025
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Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Eligibility Period Selection Screen Enhancements Cont.

TIAP-PLUS Eligibility Period Selection Screen Enhancements (*Referral*)

Eligibility Period

Select why you are running eligibility.

☐ Select ☐ Secondary Review

Program

THMP

Application Type

New Application / ReapplicationApplication ID108390Submitted By

Felicia Test

Submitted On04/07/2025☐ Select ☐ Secondary Review

Program

THMP

Application Type

Referral

Application ID108415Submitted By

Felicia Test

Submitted On04/08/2025

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Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Eligibility Period Selection Screen Enhancements Cont.

TIAP-PLUS Eligibility Period Selection Screen Enhancements (*Recertification*)

Eligibility Period

Select why you are running eligibility.

☐ Select ☐ Secondary Review

Program

THMP

Application Type

Annual update

Application ID

108474

Submitted By

dfsfgd

Submitted On

06/01/2025

☐ Select

I am processing a change for the client's current eligibility period because of a change made directly in the client's information (example: the client called in to report a change, new information became available through an interface, and other reasons). This eligibility processing is for THMP program.

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Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Eligibility Recommendation Screen Enhancements

This enhancement introduces new features on the **Eligibility Recommendation** screen in the Agency Portal.

- To route to the Eligibility Recommendation screen, navigate to an existing Client Profile and click on the 'Eligibility Period Selection' hyperlink beneath the Eligibility drop down on the left navigation pane and select the respective application the User wishes to run/process eligibility for.
- This enhancement will ensure that the TIAP-PLUS sub program is included as part of the THMP eligibility decisions logic.
 - *The TIAP-PLUS sub program will have its own eligibility decisions logic separate from the ADAP, SPAP, and TIAP sub programs.*
- The following TIAP-PLUS sub program criteria must be met in a submitted application (*New Application, Recertification, Self-Attestation, or Referral*) to be Approved for THMP eligibility, including:
 - **Client checked-off the "THMP-Insurance (TIAP-PLUS)" sub program checkbox and agreed to and acknowledged the TIAP-PLUS Client Agreement pop up on the My Service Needs page in the Application Workflow.**
 - *This is dependent on the application having been successfully submitted.*
 - **Client indicated the "ACA or Marketplace Plans" insurance type on the My Insurance page in the Application Workflow.**
 - *If a Client DOES NOT indicate the ACA or Marketplace Plans insurance type, the Client will be denied/rejected from the TIAP-PLUS sub program for not meeting the insurance requirement.*
 - **All existing THMP eligibility requirements must be met, including:**
 - **HIV Positive Diagnosis**
 - **Texas Residency**
 - **THMP FPL <200%**
- The following details the TIAP-PLUS eligibility decision outcomes based on the different scenarios, for example:
 - Deny and Reject Reasons:
 - If the Client is NOT diagnosed as HIV-Positive, the system will auto-deny/reject the client's THMP eligibility.
 - If the Client is NOT a Texas Resident, the system will auto-deny/reject the client's THMP eligibility.
 - If the Client DOES NOT meet the THMP FPL <200% threshold, the system will auto-deny/reject the client's THMP eligibility.
 - If the Client indicates a different insurance type(s), the client will be Approved for a different sub program - *assuming all other THMP eligibility criteria has been met.*
 - *For instance, if a Client indicates the "I don't currently have health insurance or have lost my insurance more than 90 days ago" insurance type, the system will auto-approve the Client for ADAP.*
 - *For instance, if the Client indicates the "Private/Employer" insurance type, the system will auto-approve the Client for TIAP.*
 - *For instance, if a Client indicates the "Medicare Part D" insurance type, the system will auto-approve the Client for SPAP.*
- This enhancement is applicable to the Eligibility Recommendation screen in the Agency Portal.
- This enhancement is applicable to the THMP program only.

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Eligibility Recommendation Screen Enhancements

System’s THMP Eligibility Recommendation When Client Meets TIAP-PLUS Sub Program Criteria

Eligibility Recommendation

Eligibility Recommendations

Household Income= --

Individual Income= --

THMP Adjusted Household Income = -79.25% FPL

Remember to fill in Case notes after completing eligibility

Care Eligibility Recommendation

Run Care Eligibility

Medication Eligibility Recommendation

TIAP-PLUS

Accept System Recommendation

Override System Recommendation

Approve

Back

Continue

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Eligibility Recommendation Screen Enhancements Cont.

System's THMP Eligibility Recommendation When Client's HIV Diagnosis is Negative

Eligibility Recommendation

Eligibility Recommendations

Household Income= --

Individual Income= --

THMP Adjusted Household Income = -83.95% FPL

Remember to fill in Case notes after completing eligibility

Care Eligibility Recommendation

Run Care Eligibility

Medication Eligibility Recommendation

Accept System Recommendation

Override System Recommendation

Reject,Negative HIV Confirmatory Test Result

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Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Eligibility Recommendation Screen Enhancements Cont.

System’s THMP Eligibility Recommendation When Client Is Not a Texas Resident

Eligibility Recommendation

Eligibility Recommendations

Household Income= --

Individual Income= --

THMP Adjusted Household Income = -83.95% FPL

Remember to fill in Case notes after completing eligibility

Care Eligibility Recommendation

Run Care Eligibility

Medication Eligibility Recommendation

Reject, Does not meet Residency eligibility requirements (out-of-state, out of service area)

☐ Accept System Recommendation

☐ Override System Recommendation

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Eligibility Recommendation Screen Enhancements Cont.

System's THMP Eligibility Recommendation When Client's Income is Over 200% the Federal Poverty Level (FPL)

Eligibility Recommendations
Household Income= 823.05% FPL
Individual Income= 823.05% FPL
THMP Adjusted Household Income = 739.09% FPL
Remember to fill in Case notes after completing eligibility

Care Eligibility Recommendation

Run Care Eligibility

Medication Eligibility Recommendation

Reject, Income exceeds eligibility requirements based on FPL

☐ Accept System Recommendation
☐ Override System Recommendation

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Eligibility Overrides Screen Enhancements

This enhancement introduces new features on the **Eligibility Overrides** screen in the Agency Portal.

- To route to the Eligibility Overrides screen, navigate to an existing Client Profile and click on the 'Eligibility Period Selection' hyperlink beneath the Eligibility drop down on the left navigation pane and select the respective application the User wishes to run/process eligibility for and click 'Continue'.
 - User routes to the Eligibility Recommendation screen and clicks the 'Run THMP' eligibility button.
 - User selects the 'Override System Recommendation' radio button to then route to Eligibility Overrides screen.
- In the event a User navigates to the Eligibility Overrides screen, the following enhancements will occur:
 - The existing, mandatory 'Program' single-select drop down will be re-named to **"Sub Program"**.
 - *This can be found under the current 'Override Details' section.*
 - The Sub Program single-select drop down will now include the following picklist value for the THMP program:
 - TIAP-PLUS
 - Per the enhancement, re-arrange the Sub Program picklist values to the following, descending order (*reading top to bottom*):
 - ADAP
 - SPAP
 - TIAP-PLUS
 - TIAP
 - Per the enhancement, in the event a User selects the "TIAP-PLUS" option in the Sub Program single-select drop down on the Eligibility Overrides screen and indicates a mandatory THMP Status (*Approve, Deny, Reject, or Pend*), the conditional search criteria will display:
 - If the 'Approve' status is indicated, no conditional search criteria will display.
 - *Current behavior will remain intact for THMP.*
 - If the 'Deny' status is indicated, then the conditional **"Denial Reason"** multi-select drop down will display.
 - The following Denial Reason picklist values will be available for selection, including:
 - Deceased
 - Does not meet residency eligibility requirements (out-of-state, out of service area)
 - Does not meet insurance eligibility requirements - ACA Plan
 - Does not meet insurance eligibility requirements - Medicare and Full LIS
 - Does not meet insurance eligibility requirements - Private Insurance
 - Failure to provide acceptable proof of Residency
 - Failure to provide acceptable Health Insurance information
 - Failure to provide acceptable proof of Income or Support for applicant or spouse
 - Failure to provide one or more of the following: proof of Income, proof of Residency, proof of Diagnosis, Health Insurance information
 - Failure to provide proof of Household Change, when required
 - Failure to provide Verification Documents, when required
 - Household Income is more than 200% of the Federal Poverty Level

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Eligibility Overrides Screen Enhancements Cont.

- Inactivity Denial
 - Incarcerated
 - Lives in a nursing home, hospital, or other community facility responsible for medical care
 - Missing acceptable proof of Diagnosis
 - Missing proof of Diagnosis
 - One or more pages are missing from the application or parts of the application are blank
 - Other
 - TCT error (such as approved by unauthorized staff member, duplicate, etc.)
 - The application is not Dates
 - The application is not Signed
 - The application Signature and Date are over 60 days old
 - Voluntary application removal by Client or Agency Worker
- If the 'Reject' status is indicated, then the conditional **"Reject Reason"** multi-select drop down will display.
 - The following Reject Reason picklist values will be available for selection, including:
 - Deceased
 - Does not meet residency eligibility requirements (out-of-state, out of service area)
 - Does not meet insurance eligibility requirements - ACA Plan
 - Does not meet insurance eligibility requirements - Medicare and Full LIS
 - Does not meet insurance eligibility requirements - Private Insurance
 - Failure to provide acceptable proof of Residency
 - Failure to provide acceptable Health Insurance information
 - Failure to provide acceptable proof of Income or Support for applicant or spouse
 - Failure to provide one or more of the following: proof of Income, proof of Residency, proof of Diagnosis, Health Insurance information
 - Failure to provide proof of Household Change, when required
 - Failure to provide Verification Documents, when required
 - Household Income is more than 200% of the Federal Poverty Level
 - Inactivity Denial
 - Incarcerated
 - Lives in a nursing home, hospital, or other community facility responsible for medical care
 - Missing acceptable proof of Diagnosis
 - Missing proof of Diagnosis
 - One or more pages are missing from the application or parts of the application are blank
 - Other
 - TCT error (such as approved by unauthorized staff member, duplicate, etc.)
 - The application is not Dates
 - The application is not Signed

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Eligibility Overrides Screen Enhancements Cont.

- The application Signature and Date are over 60 days old
 - Voluntary application removal by Client or Agency Worker
- If the 'Pend' status is indicated, then the conditional "**Pend Reason**" multi-select drop down will display.
 - The following Pend Reason picklist values will be available for selection, including:
 - Acceptable proof of Insurance is missing
 - Acceptable proof of LIS determination
 - Acceptable proof of current TX Residency is missing
 - Acceptable proof of Income is missing
 - Acceptable proof of Positive HIV test is missing
 - Copy Tax Return for tax year _____ <most recently ended tax year>
 - Copy of Insurance Card, front and back
 - Copy of signed Divorce Decree (pages that show both your name and spouse's and signature)
 - Copy of COBRA election paperwork
 - New Hire Letter from Employer/Wage Verification Form
 - Official IRS Verification of Non-Filing for Tax Year
 - Other
 - Proof of Insurance ended/cancelled
 - Proof Minor Children live in the home with you (school records, custody arrangements, medical records)
 - Proof you are now living at Separate Addresses (such as utility bill or lease)
 - Signed Federal Income Tax Return for Tax Year
 - Verification employment ended and when
- This enhancement is dependent on a User having overridden a client's eligibility for the TIAP-PLUS sub program on the Eligibility Overrides screen.
- This enhancement is applicable to the Eligibility Overrides screen in the Agency Portal.
- This enhancement is applicable to the THMP program only.

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Eligibility Overrides Screen Enhancements Cont.

TIAP-PLUS Sub Program Enhancements on Eligibility Overrides Screen

Sub Program:

Eligibility Recommendation: Reject

Reject Reason: Negative HIV Confirmatory Test Result

Override Details

Sub Program: *

Select

Select

ADAP

SPAP

TIAP-PLUS

TIAP

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Eligibility Overrides Screen Enhancements Cont.

TIAP-PLUS Eligibility Overrides Screen Enhancements (*Approve Scenario*)

Sub Program:

Eligibility Recommendation: Reject

Reject Reason: Negative HIV Confirmatory Test Result

Override Details

Sub Program: *

TIAP-PLUS

Status *

Approve

Comments

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Eligibility Overrides Screen Enhancements Cont.

TIAP-PLUS Eligibility Overrides Screen Enhancements (*Deny Scenario*)

Sub Program:

Eligibility Recommendation: Reject

Reject Reason: Negative HIV Confirmatory Test Result

Override Details

Sub Program: *

TIAP-PLUS

Status *

Deny

Denial Reason: *

Select

Deceased

Does not meet Residency eligibility requirements (out-of-state, out of service area)

Does not meet insurance eligibility requirements - ACA Plan

Does not meet insurance eligibility requirements - Medicare and Full LIS

Does not meet insurance eligibility requirements - Private insurance

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Eligibility Overrides Screen Enhancements Cont.

TIAP-PLUS Eligibility Overrides Screen Enhancements (*Reject Scenario*)

Sub Program:

Eligibility Recommendation: Reject

Reject Reason: Negative HIV Confirmatory Test Result

Override Details

Sub Program: *

TIAP-PLUS

Status *

Reject

Reject Reason: *

Select

Deceased

Does not meet Residency eligibility requirements (out-of-state, out of service area)

Does not meet insurance eligibility requirements - ACA Plan

Does not meet insurance eligibility requirements - Medicare and Full LIS

Does not meet insurance eligibility requirements - Private insurance

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Eligibility Overrides Screen Enhancements Cont.

TIAP-PLUS Eligibility Overrides Screen Enhancements (*Pend Scenario*)

Sub Program:

Eligibility Recommendation: Reject

Reject Reason: Negative HIV Confirmatory Test Result

Override Details

Sub Program: *

TIAP-PLUS

Status *

Pend

Pend Reason: *

Select

Acceptable proof of Insurance is missing

Acceptable proof of LIS determination

Acceptable proof of current TX Residency is missing

Acceptable proof of income is missing

Acceptable proof of positive HIV test is missing

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Eligibility History and Eligibility Summary Screen Enhancements

This enhancement introduces new features on the **Eligibility History** and **Eligibility Summary** screens in the Agency Portal.

- To route to the Eligibility History screen, navigate to an existing Client Profile and click on the 'Eligibility History' hyperlink beneath the Eligibility drop down on the left navigation pane.
 - If a Client/User submitted a New Application or Referral and checked-off a combination of the THMP sub program checkboxes on the My Service Needs page and override the System's Eligibility Recommendation by selecting the TIAP-PLUS sub program option on the Eligibility Overrides screen, then the "TIAP-PLUS" value will display in the existing 'Sub Program' column in the Current Eligibility History results table and report outputs for the respective application's eligibility record.
 - Value: TIAP-PLUS
 - If a Merged Client is identified as having pre-merged client information in which the User override the System's Eligibility Recommendation by selecting the TIAP-PLUS sub program option on the Eligibility Overrides screen, then the "TIAP-PLUS" value will display in the existing 'Sub Program' column in the Parent Client ID #1 results table and report outputs for the respective application's eligibility record.
 - Value: TIAP-PLUS
 - If a Merged Client is identified as having pre-merged client information in which the User override the System's Eligibility Recommendation by selecting the TIAP-PLUS sub program value on the Eligibility Overrides screen, then the "TIAP-PLUS" value will display in the existing 'Sub Program' column in the Parent Client ID #2 results table and report outputs for the respective application's eligibility record.
 - Value: TIAP-PLUS
- To navigate to the Eligibility Summary screen, navigate to an existing Client Profile and click the 'Eligibility Summary' hyperlink beneath the Eligibility drop down on the left navigation pane.
 - If a Client/User submitted a New Application or Referral and checked-off a combination of the THMP sub program checkboxes on the My Service Needs page and override the System's Eligibility Recommendation by selecting the TIAP-PLUS sub program option on the Eligibility Overrides screen, then the "TIAP-PLUS" value will display under the existing 'Sub-Program' column in the Current Eligibility Period results table and report outputs for the respective application's eligibility record.
 - Value: TIAP-PLUS
 - If a Client/User submitted a New Application or Referral and checked-off a combination of the THMP sub program checkboxes on the My Services Needs page for future eligibility (*eligibility falling outside of the client's current eligibility duration*) and override the System's Eligibility Recommendation by selecting the TIAP-PLUS sub program option on the Eligibility Overrides screen, then the "TIAP-PLUS" value will display in the existing 'Sub-Program' column in the Next Eligibility Period results table and report outputs for the respective application's eligibility record.
 - Value: TIAP-PLUS
- This enhancement is dependent on a User having overridden a client's eligibility for the TIAP-PLUS sub program on the Eligibility Overrides screen.
- This enhancement is applicable to the Eligibility History and Eligibility Summary screens in the Agency Portal.
- This enhancement is applicable to the THMP program only.

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Eligibility History and Eligibility Summary Screen Enhancements Cont.

TIAP-PLUS Eligibility Summary Screen Override Enhancements

Eligibility Summary

This page is a read-only summary of the client's eligibility.

You have been evaluated for the following programs.

Current Eligibility Period:



Program	Sub-Program	Eligibility Decision Date	Eligibility Start Date	Eligibility End Date	Eligibility Status	Override	Immediate Denial	Override Comments	Eligibility Decision
THMP	TIAP-PLUS	04/07/2025	04/07/2025	08/31/2025	Denied	Yes	No	TEST	Does not meet insurance eligibility requirements - Medicare and Full LIS

TIAP-PLUS Eligibility History Screen Override Enhancements

Eligibility History

Current Eligibility History



Program	Sub-Program	Application ID	Application Type	Start Date	End Date	Decision Date	Decision, Reason	Override	Immediate Denial	Override Comments	Processed By
THMP	TIAP-PLUS	108399	Application	04/07/2025	08/31/2025	4/7/2025, 4:38 PM	Deny, Does not meet insurance eligibility requirements - Medicare and Full LIS	Yes	No	TEST	testhradmin testhradmin

Feature Updates: Sprint 27 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Application History Screen Enhancements

This enhancement introduces new features on the **Application History** screen in the Agency Portal.

- To route to the Application History screen, navigate to an existing Client Profile and click on the 'Application History' hyperlink beneath the Case drop down on the left navigation pane.
 - In the event a Client/User submits a New Application and checks-off only the "THMP-Insurance (TIAP-PLUS)" checkbox on the My Service Needs page in the Application Workflow and successfully submits the application, the following "TIAP-PLUS" value will display beneath the existing 'THMP Sub Program' column in the Application History results table for the respective application's record.
 - Value: TIAP-PLUS
 - In the event a Client/User submits a New Application or Referral and checks-off a combination of the THMP sub program checkboxes on the My Service Needs page in the Application Workflow and successfully submits the application, the following ADAP, SPAP, TAIP-PLUS, and/or TIAP value(s) will display beneath the existing 'THMP Sub Program' column in the Application History results table for the respective application's record.
 - Value(s): ADAP, SPAP, TIAP-PLUS, and/or TIAP
 - The value(s) is dependent on the sub program combinations selected by the Client/User in the New Application or Referral.
- This enhancement is applicable to the Application History screen in the Agency Portal.
- This enhancement is applicable to the THMP program only.

TIAP-PLUS Application History Screen Enhancements

Application History							
							
Application ID	Application Type	Application Status	THMP Subprogram	Submitted By	Submitted Date	Previous Data PDF	Application PDF
108390	Application	Submitted	TIAP-PLUS	testthraradmin	04/07/2025	--	Accessible View

TIAP-PLUS Application History Screen Enhancements – Dependent on the Client/User Selecting All Four THMP Sub Program Checkboxes on the My Service Needs Page (ADAP, SPAP, TIAP-PLUS, and TIAP)

Application History							
							
Application ID	Application Type	Application Status	THMP Subprogram	Submitted By	Submitted Date	Previous Data PDF	Application PDF
2261944	Application	Under Review	ADAP,TIAP-PLUS	tctsm14	05/05/2025	--	Download Accessible View
2261946	Referral	Submitted	TIAP-PLUS,ADAP,SPAP,TIAP		05/05/2025	Download Accessible View	Download Accessible View

Feature Updates: Sprint 28 TIAP-PLUS Features

TIAPPLUSInsurance Restrict TIAP-PLUS Clients from Ordering Medications

- This enhancement restricts TIAP-PLUS clients from ordering medications on the Worker Portal Order screen.
- To route to the Worker Portal Order screen, click the 'Add Order' button to attempt to navigate through the ordering workflow.
 - When a User navigates to the Worker Portal Order screen in the Agency Portal, TIAP-PLUS clients will be restricted from ordering medications, reflecting the same logic as TIAP clients.

TIAP-PLUS Client Restriction on Worker Portal Order Screen

Worker Portal Order Screen

Use the filters below to populate the available medications available to order for clients. Selecting 'Add To Order' does not submit the order but only saves it to the open order. To start order submission, select the 'Review Order' button. Note: Pharmacists can only order for clients within their own pharmacy.

Client ID

Client First Name

Client Last Name

D.O.B.

MM/DD/YYYY

Pharmacy ID

Pharmacy Name

Client Status

Active

THMP Eligibility Status

Approved

THMP Subprogram

TIAP-PLUS

Search

Clear Search

Pharmacy ID

Client ID

Client Name

D.O.B.

Drug Code

Trade Name

Generic Name

Dosage Strength

Measure

Package Size

Form

Day Supply

Quantity

Last Order Date

Medicaid/CHIP ID

Min Day Supply

Select

905

1

ZIDOVUDINE (100/bt)

Zidovudine (AZT)

Dosage Strength

100

MG

100

CAP

Day Supply

30

Quantity

1

30

Order Denial Reasons

97

2

ZIDOVUDINE OS (240 ml/bt)

Zidovudine OS (AZT)

Dosage Strength

10

MG/ML

240 ML

SYRUP

Day Supply

30

Quantity

1

01/01/2025

30

Order Denial Reasons

148

229

BICTARVY (30/bt)

bictegravir/emtricitabine/tenofovir ala

Dosage Strength

50,200,25

MG/MG/MG

30

TAB

Day Supply

30

Quantity

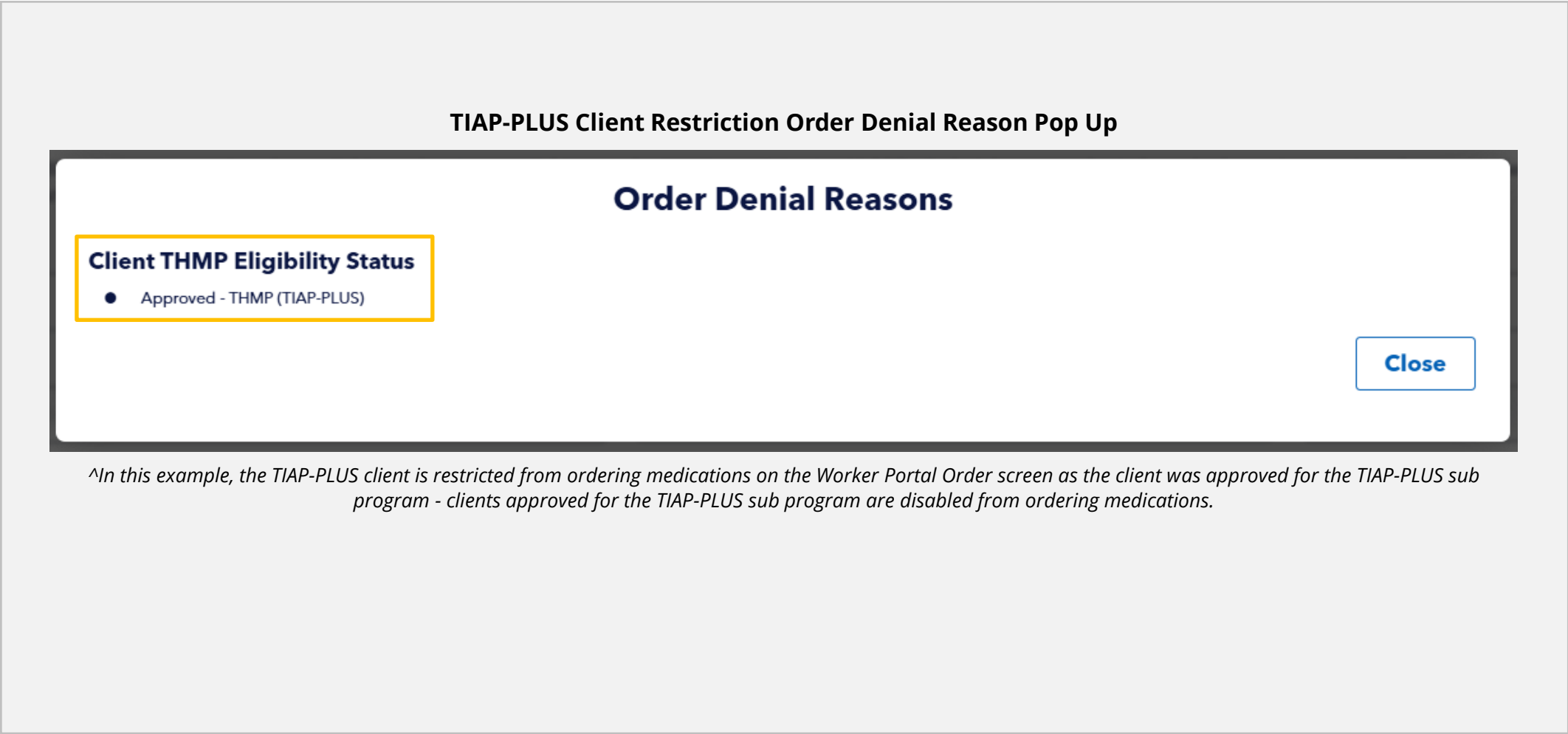
1

30

Order Denial Reasons

Feature Updates: Sprint 28 TIAP-PLUS Features

TIAPPLUSInsurance Restrict TIAP-PLUS Clients from Ordering Medications Cont.



^In this example, the TIAP-PLUS client is restricted from ordering medications on the Worker Portal Order screen as the client was approved for the TIAP-PLUS sub program - clients approved for the TIAP-PLUS sub program are disabled from ordering medications.

Feature Updates: Sprint 28 TIAP-PLUS Features

TIAPPLUSInsurance Monthly Active ADAP Clients Switching to TIAP-PLUS Scheduled Report Enhancement

This enhancement introduces a new, monthly scheduled report titled “**Active ADAP Clients Switching to TIAP-PLUS Report**” to the Search and View Reports screen in the Agency Portal.

- To route to the Search and View Reports screen, click on the ‘Reports’ tile from the home dashboard.
- When a User navigates to the Search and View Reports screen, the following enhancements will occur:
 - A new scheduled report and hyperlink titled “Active ADAP Clients Switching to TIAP-PLUS Report” will display, once filtered by the ‘Scheduled’ report type, beneath the existing results table.
 - Title of Hyperlink: Active ADAP Clients Switching to TIAP-PLUS Report
 - Type: Scheduled
 - Upon clicking on the scheduled Active ADAP Clients Switching to TIAP-PLUS Report hyperlink, the User will be routed to the Active ADAP Clients Switching to TIAP-PLUS Report screen.
 - The following sub-text will display beneath the Active ADAP Clients Switching to TIAP-PLUS Report title, stating:
 - “The Active ADAP Clients Switching to TIAP-PLUS scheduled report will auto-generate on the 1st of every month. The below search criteria will render the applicable scheduled report(s) within the specified date range.”
 - The scheduled Active ADAP Clients Switching to TIAP-PLUS Report will render the clients’ latest medication order in accordance with the following pre-conditions:
 - Client is active and was previously approved for ADAP.
 - While approved under the ADAP sub program, User ordered medication(s) on behalf of the client.
 - *The Active ADAP Clients Switching to TIAP-PLUS scheduled report(s) will only render the latest medication order submitted for client(s) under the ADAP sub program.*
 - Client/User then applied to the TIAP-PLUS sub program and is now approved for TIAP-PLUS.
 - *Client is then auto-dropped from the ADAP sub program.*
 - The scheduled Active ADAP Clients Switching to TIAP-PLUS Report screen will include the following search criteria:
 - Start Date
 - This will be a mandatory calendar field.
 - Format: MM/DD/YYYY
 - The Start Date indicated will render the applicable Active ADAP Clients Switching to TIAP-PLUS scheduled report(s) within the specified date range.
 - The following temporary banner message will display, in blue, on the top of the screen if the User indicates a Start Date and End Date falling outside of the 3-month flag and clicks on the “Search” button, stating:
 - “The date range entered is larger than 90 days. Please enter a date range that is 90 days or less.”
 - End Date
 - This will be a mandatory calendar field.
 - Format: MM/DD/YYYY
 - The End Date indicated will render the applicable Active ADAP Clients Switching to TIAP-PLUS scheduled report(s) within the specified date range.
 - The following temporary banner message will display, in blue, on the top of the screen if the User indicates a Start Date and End Date falling outside of the 3-month flag, stating:
 - “The date range entered is larger than 90 days. Please enter a date range that is 90 days or less.”
 - The End Date cannot be before the Start Date.

Feature Updates: Sprint 28 TIAP-PLUS Features

TIAPPLUSInsurance Monthly Active ADAP Clients Switching to TIAP-PLUS Scheduled Report Enhancement Cont.

- If a User fails to input required dates into the mandated search criteria and clicks on the “Search” button, the following validation message(s) will display for the respective field(s), stating:
 - “This is a required field”
- The scheduled Active ADAP Clients Switching to TIAP-PLUS Report screen will include the following action buttons:
 - Back
 - When a User clicks on the “Back” action button, the User will be re-directed to the Search and View Reports screen.
 - Search
 - When a User clicks on the “Search” action button for the mandated search criteria entered, a rendered results table will display on screen.
 - Reset
 - When a User clicks on the “Reset” action button for the mandated search criteria entered, the search criteria will be cleared out/reset on screen.
- If a User’s search criteria renders no results, the following validation message will display in the results table, stating:
 - “No records found.”
- The scheduled Active ADAP Clients Switching to TIAP-PLUS Report screen’s results table will have the following columns and system generated values - *this will mirror existing scheduled report results tables.*
 - Generated Date
 - This column will indicate the Date the applicable Active ADAP Clients Switching to TIAP-PLUS scheduled report(s) was generated by the TCT system.
 - *The report(s) will auto-generate, by default, on the 1st day of every month.*
 - Format: MM/DD/YYYY
 - Report
 - This column will indicate the “Active ADAP Clients Switching to TIAP-PLUS Report” value for the applicable scheduled report(s) generated by the TCT system.
 - Value: Active ADAP Clients Switching to TIAP-PLUS Report
 - Format:
 - This column will indicate the XLS or PDF format for the applicable Active ADAP Clients Switching to TIAP-PLUS scheduled report(s) generated by the TCT system.
 - Value: XLS or PDF
 - *Per the scheduled report logic, 2 rows will display in the results table for one scheduled report rendered, one row indicating XLS and the other indicating PDF.*
 - Action
 - This column will indicate the XLS or PDF export for the applicable Active ADAP Clients Switching to TIAP-PLUS scheduled report(s) generated by the TCT system.
 - Value: View
 - *Upon clicking on the “View” action for either the XLS or PDF export, the respective report output will open in the User’s browser.*
- The scheduled Active ADAP Clients Switching to TIAP-PLUS Report will render applicable clients' latest medication order 6 months back from the date the report is generated when the client was approved under the ADAP sub program who is now approved for TIAP-PLUS.

Feature Updates: Sprint 28 TIAP-PLUS Features

TIAPPLUSInsurance Monthly Active ADAP Clients Switching to TIAP-PLUS Scheduled Report Enhancement Cont.

- The scheduled Active ADAP Clients Switching to TIAP-PLUS Report outputs (XLS or PDF) will display the following columns and system generated values - *this will be visible upon exporting the XLS or PDF report output(s)*:
 - Client ID
 - This column will indicate the Client ID for the latest medication order(s) rendered for the client(s).
 - Format: #####
 - The TCT system will only render the latest medication order which was submitted for the client while they were approved for ADAP.
 - *The system will perform backend validations to render the client's latest medication order 6-months back from the date the report(s) is generated when the client was approved for the ADAP subprogram.*
 - Last Order ID
 - This column will indicate the Last Order ID for the latest medication order(s) rendered for the client(s).
 - Format: #####
 - *The Order ID value will be sourced from the respective medication order's Order Details screen.*
 - Last Order Submission Date
 - This column will indicate the Last Order Submission Date for the latest medication order(s) rendered for the client(s).
 - Format: MM/DD/YYYY
 - *The Latest Order Submission Date will be sourced from the respective medication order's Order Details screen.*
 - TIAP-PLUS Eligibility Status
 - This column will indicate the client's current TIAP-PLUS Eligibility Status for the latest medication order(s) rendered for the client(s).
 - Value: Approved
 - *Only the "Approved" status will display for the applicable medication order record(s) rendered - this is due to the report rendering approved TIAP-PLUS clients only.*
 - *The TIAP-PLUS Eligibility Status value ("Approved") will be sourced from the 'Decision, Reason' and 'Eligibility Status' columns for the respective application record on the Eligibility History and Eligibility Summary screens.*
 - TIAP-PLUS Eligibility Decision Date
 - This column will indicate the client's current TIAP-PLUS Eligibility Decision Date for the latest medication order(s) rendered for the client(s).
 - Format: MM/DD/YYYY
 - *The TIAP-PLUS Eligibility Decision Date value will be sourced from the 'Eligibility Decision Date' and 'Decision Date' columns for the respective application record on the Eligibility History and Eligibility Summary screens.*
 - TIAP-PLUS Eligibility Start Date
 - This column will indicate the client's current TIAP-PLUS Eligibility Start Date for the latest medication order(s) rendered for the client(s).
 - Format: MM/DD/YYYY
 - *The TIAP-PLUS Eligibility Start Date value will be sourced from the 'Eligibility Start Date' column for the respective application record on the Eligibility Summary screen.*

Feature Updates: Sprint 28 TIAP-PLUS Features

TIAPPLUSInsurance Monthly Active ADAP Clients Switching to TIAP-PLUS Scheduled Report Enhancement Cont.

- TIAP-PLUS Eligibility End Date
 - This column will indicate the client's current TIAP-PLUS Eligibility End Date for the latest medication order(s) rendered for the client(s).
 - Format: MM/DD/YYYY
 - *The TIAP-PLUS Eligibility End Date value will be sourced from the 'Eligibility End Date' column for the respective application record on the Eligibility Summary screen.*
- Per the enhancement, if a client's TIAP-PLUS eligibility decision was made on 3/31/2025 but the client's eligibility DOES NOT kick in until 6/1/2025 and the User is attempting to run the report on 4/1/2025, then the client would NOT render in the report as the client's TIAP-PLUS Eligibility Start Date is 6/1/2025.
 - *The client would render in the 6/1/2025 scheduled Active ADAP Clients Switching to TIAP-PLUS Report where the client's TIAP-PLUS eligibility is active.*
- The scheduled Active ADAP Clients Switching to TIAP-PLUS Report screen's results table will have the following export capabilities:
 - Excel
 - CSV
 - PDF
 - WORD
- The following User Roles will have Read/Write access to the scheduled Active ADAP Clients Switching to TIAP-PLUS Report, including:
 - AA_DATA_MANAGER
 - AA FISCAL STAFF
 - AA PROGRAM STAFF
 - ADAP DATA MANADMIN
 - ADAP EW PSI PHPSII
 - ADAP EW PSIII
 - ADAP ORDER PROCESSOR
 - AGENCY ADMIN STAFF
 - AGENCY CLIENT SERVICES STAFF
 - AGENCY CLIENT SERVICES SUPERVISOR / MANAGER
- The scheduled Active ADAP Clients Switching to TIAP-PLUS Report will render active clients only.
- The intent of the scheduled Active ADAP Clients Switching to TIAP-PLUS Report is to render active clients who were previously approved for ADAP and were ordering medications who then applied and were approved for the TIAP-PLUS sub program, so a comprehensive report can be exported to see the latest medication order submitted for the client 6-months back from the date the report is generated.
- This enhancement is applicable to the scheduled Active ADAP Clients Switching to TIAP-PLUS Report in the Agency Portal.

Feature Updates: Sprint 28 TIAP-PLUS Features

TIAPPLUSInsurance Monthly Active ADAP Clients Switching to TIAP-PLUS Scheduled Report Enhancement Cont.

Monthly Active ADAP Clients Switching to TIAP-PLUS Scheduled Report on Search and View Reports Screen

Search and View Reports

Search

Title

Type

Scheduled

Q Search

X Clear Search

Reports

CSVXWPDF

Title	Type
Monthly Client By Pharmacy Report	Scheduled
Pharmacy Label Report	Scheduled
Clients Coming Up For Renewal Report	Scheduled
Active User And Role Report	Scheduled
Monthly Pharmacy Orders Report	Scheduled
Monthly Pharmacy Orders Report	Scheduled
THMP Program Dropped Clients Report	Scheduled
Client Medication Unordered Report	Scheduled
Client Medication Order Report	Scheduled
Active ADAP Clients Switching to TIAP-PLUS Report	Scheduled

Feature Updates: Sprint 28 TIAP-PLUS Features

TIAPPLUSInsurance Monthly Active ADAP Clients Switching to TIAP-PLUS Scheduled Report Enhancement Cont.

Monthly Active ADAP Clients Switching to TIAP-PLUS Scheduled Report Screen

Generate Reports

Active ADAP Clients Switching to TIAP-PLUS Report Criteria

The Active ADAP Clients Switching to TIAP-PLUS scheduled report will auto-generate on the 1st of every month. The below search criteria will render the applicable scheduled report(s) within the specified date range.

Start Date *

End Date *

04/01/2025

05/01/2025

Search

Reset

Reports

CSV

XLS

PDF

DOCX

Generated Date	Report	Format	Action
05/01/2025	Active ADAP Clients Switching to TIAP-PLUS Report	PDF	View
05/01/2025	Active ADAP Clients Switching to TIAP-PLUS Report	XLS	View
05/01/2025	Active ADAP Clients Switching to TIAP-PLUS Report	PDF	View
05/01/2025	Active ADAP Clients Switching to TIAP-PLUS Report	XLS	View

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Feature Updates: Sprint 28 TIAP-PLUS Features

TIAPPLUSInsurance Monthly Active ADAP Clients Switching to TIAP-PLUS Scheduled Report Enhancement Cont.

Monthly Active ADAP Clients Switching to TIAP-PLUS Scheduled Report Output (PDF)



TEXAS

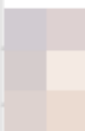
Health and Human
Services

Texas Department of State
Health Services

THMP TakeChargeTexas

Active ADAP Clients Switching to TIAP-PLUS Report

Generated On : 5/12/2025

Client Id	Last Order ID	Last Order Submission Date	TIAP-PLUS Eligibility Status	TIAP-PLUS Decision Date	TIAP-PLUS Eligibility Period Start Date	TIAP-PLUS Eligibility Period End Date
	71271	3/1/2025	Approved	5/12/2025	5/12/2025	8/31/2025
	71270	3/1/2025	Approved	5/7/2025	5/7/2025	8/31/2025
	71269	1/1/2025	Approved	5/7/2025	5/7/2025	10/31/2025
	71228	1/1/2025	Approved	2/1/2025	2/1/2025	6/30/2025
	71230	1/1/2025	Approved	2/1/2025	4/1/2025	9/30/2025
	71229	1/1/2025	Approved	2/1/2025	4/1/2025	9/30/2025
	71231	1/1/2025	Approved	2/1/2025	4/1/2025	9/30/2025

Feature Updates: Sprint 28 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Enhancements to Scheduled and On Demand Clients Coming Up for Renewal Reports

This enhancement renders TIAP-PLUS clients whose eligibility has expired or is coming due for renewal (*Recertification and/or Self-Attestation*) via the existing, scheduled and ad-hoc **Clients Coming Up for Renewal Reports** in the Agency Portal.

- To route to the Search and View Reports screen, click on the 'Reports' tile from the home dashboard.
- When a User navigates to the Search and View Reports screen and filters by the 'Scheduled' report type and clicks on the 'Clients Coming Up for Renewal' hyperlink, the following enhancements will occur:
 - The scheduled Clients Coming Up for Renewal Report will now render active and approved TIAP-PLUS clients whose eligibility has expired or is coming due for Recertification or Self-Attestation.
 - *The system will need perform backend validations to scope TIAP-PLUS clients as part of this report in accordance with the above identified pre-conditions.*
 - *Existing ADAP, SPAP, and TIAP clients will continue to render in the report aiding in one consolidated report for all THMP sub programs.*
 - Introduce the **"Current Eligibility Decision Date"** column to the right of the existing 'Primary Address' column in the XLS and/or PDF report output(s).
 - This column will display the client's latest Eligibility Decision Date sourced from the respective application record's 'Decision Date' and/or 'Eligibility Decision Date' columns on the Eligibility History and Eligibility Summary screens.
 - Format: MM/DD/YYYY
 - Introduce the **"Current Eligibility Status"** column to the right of the new 'Current Eligibility Decision Date' column in the XLS and/or PDF report output(s).
 - This column will display the client's latest Eligibility Status sourced from the respective application record's 'Decision, Reason' and 'Eligibility Status' columns on the Eligibility History and Eligibility Summary screens.
 - Value: Approved, Denied, Rejected, or Pending
 - *Existing CARE clients' data will continue to render in the report, where applicable, aiding in one consolidated report for both CARE and THMP programs.*
 - *The 'Rejected' eligibility status is not applicable to the CARE program.*
 - Rename the existing 'Current Eligibility Date' column to **"Current Eligibility Start Date"**.
 - This column will appear to the right of the new "Current Eligibility Status" column in the XLS and/or PDF report output(s).
 - The current behavior will continue to remain intact to render the client's latest Eligibility Start Date sourced from the respective application record's 'Start Date' and 'Eligibility Start Date' columns on the Eligibility History and Eligibility Summary screens.
 - Format: MM/DD/YYYY
 - Introduce the new **"Current Eligibility End Date"** column to the right of the existing 'Current Eligibility Start Date' column in the XLS and/or PDF report output(s).
 - This column will display the client's latest Eligibility End Date sourced from the respective application record's 'End Date' and 'Eligibility End Date' columns on the Eligibility History and Eligibility Summary screens.
 - Format: MM/DD/YYYY
 - Per the enhancement, if the system identifies/flags a TIAP-PLUS client whose eligibility has expired or is coming due for Recertification or Self-Attestation, the following value will render/display for the respective eligibility record's Sub Program column:
 - Value: TIAP-PLUS
 - Per the enhancement, if the system identifies/flags a TIAP-PLUS client whose eligibility has expired or is coming due for Recertification or Self-Attestation, the following value will render/display for the respective eligibility record's Program column:
 - Value: THMP
 - The enhancement is applicable to the scheduled Clients Coming Up for Renewal Report in the Agency Portal.

Feature Updates: Sprint 28 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Enhancements to Scheduled and On Demand Clients Coming Up for Renewal Reports Cont.

- In the Agency Portal Report, when a User navigates to the ad-hoc 'Clients Coming Up for Renewal' report/hyperlink, the following enhancements will occur on the Clients Coming Up for Renewal Report screen:
 - Introduced the **"TIAP-PLUS"** picklist value as part of the existing 'Sub Program' multi-select drop down.
 - Value: TIAP-PLUS
 - Re-arranged the existing and new Sub Program picklist values to the following order (*reading top to bottom*):
 - ADAP
 - SPAP
 - TIAP-PLUS
 - TIAP
 - MAI
 - RW CARE
 - Re-arranged the 'Primary Address' column in the results table to appear to the right of the existing 'Contact Preferences' column.
 - Introduced the **"Current Eligibility Decision Date"** column to the right of the existing 'Primary Address' column in the results table.
 - This column will display the client's latest Eligibility Decision Date sourced from the respective application record's 'Decision Date' and/or 'Eligibility Decision Date' columns on the Eligibility History and Eligibility Summary screens.
 - Format: MM/DD/YYYY
 - Introduce the **"Current Eligibility Status"** column to the right of the new 'Current Eligibility Decision Date' column in the results table.
 - This column will display the client's latest Eligibility Status sourced from the respective application record's 'Decision, Reason' and 'Eligibility Status' columns on the Eligibility History and Eligibility Summary screens.
 - Value: Approved, Denied, Rejected, or Pended
 - *Existing CARE clients' data will continue to render in the report, where applicable, aiding in one consolidated report for both CARE and THMP programs.*
 - *The 'Rejected' eligibility status is not applicable to the CARE program.*
 - Introduce the new **"Current Eligibility Start Date"** column to the right of the existing 'Current Eligibility Status' column in the results table.
 - This column will display the client's latest Eligibility Start Date sourced from the respective application record's 'Start Date' and 'Eligibility Start Date' columns on the Eligibility History and Eligibility Summary screens.
 - Format: MM/DD/YYYY
 - Re-arrange the existing 'Current Eligibility End Date' column to appear to the right of the new 'Current Eligibility Start Date' column in the results table.
 - This column will continue to display the client's latest Eligibility End Date sourced from the respective application record's 'End Date' and 'Eligibility End Date' columns on the Eligibility History and Eligibility Summary screens.
 - Format: MM/DD/YYYY

Feature Updates: Sprint 28 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Enhancements to Scheduled and On Demand Clients Coming Up for Renewal Reports Cont.

- The following enhancements will occur in the ad-hoc Clients Coming Up for Renewal report outputs (EXCEL, CSV, WORD, and PDF):
 - Re-arranged the 'Primary Address' column in the report output(s) to appear to the right of the existing 'Contact Preferences' column.
 - Introduced the "**Current Eligibility Decision Date**" column to the right of the existing 'Primary Address' column in the results table.
 - This column will display the client's latest Eligibility Decision Date sourced from the respective application record's 'Decision Date' and/or 'Eligibility Decision Date' columns on the Eligibility History and Eligibility Summary screens.
 - Format: MM/DD/YYYY
 - This column's value will reflect the client's latest Eligibility End Date on the date the scheduled report is generated.
 - *This report WILL NOT be a real-time report as it will mirror the scheduled/batch report.*
 - Introduced the "**Current Eligibility Status**" column to the right of the new 'Current Eligibility Decision Date' column in the results table.
 - This column will display the client's latest Eligibility Status sourced from the respective application record's 'Decision, Reason' and 'Eligibility Status' columns on the Eligibility History and Eligibility Summary screens.
 - *Value: Approved, Denied, Rejected, or Pending*
 - *Existing CARE clients' data will continue to render in the report, where applicable, aiding in one consolidated report for both CARE and THMP programs.*
 - *The 'Rejected' eligibility status is not applicable to the CARE program.*
 - Introduced the new "**Current Eligibility Start Date**" column to the right of the existing 'Current Eligibility Status' column in the results table.
 - This column will display the client's latest Eligibility Start Date sourced from the respective application record's 'Start Date' and 'Eligibility Start Date' columns on the Eligibility History and Eligibility Summary screens.
 - Format: MM/DD/YYYY
 - Re-arranged the existing '**Current Eligibility End Date**' column to appear to the right of the new 'Current Eligibility Start Date' column in the results table.
 - This column will continue to display the client's latest Eligibility End Date sourced from the respective application record's 'End Date' and 'Eligibility End Date' columns on the Eligibility History and Eligibility Summary screens.
 - Format: MM/DD/YYYY
- The following User Roles will have Read/Write access to the scheduled and ad-hoc Clients Coming Up for Renewal Reports, including:
 - AA_DATA_MANAGER
 - AA FISCAL STAFF
 - AA PROGRAM STAFF
 - ADAP DATA MANADMIN
 - ADAP EW PSI PHPSII
 - ADAP EW PSIII
 - ADAP ORDER PROCESSOR
 - AGENCY ADMIN STAFF
 - AGENCY CLIENT SERVICES STAFF
 - AGENCY CLIENT SERVICES SUPERVISOR / MANAGER

Feature Updates: Sprint 28 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Enhancements to Scheduled and On Demand Clients Coming Up for Renewal Reports Cont.

- The scheduled and ad-hoc Clients Coming Up for Renewal Reports will render active clients who are approved for the TIAP-PLUS sub program at the time of report generation.
- The intent of the scheduled and ad-hoc Clients Coming Up for Renewal Reports is to render active clients who are currently approved for the TIAP-PLUS sub program which provides details into the clients' latest eligibility transactions.
- This enhancement is applicable to the scheduled and ad-hoc Clients Coming Up for Renewal Reports in the Agency Portal.

Clients Coming Up for Renewal Report Enhancements (*Scheduled and Ad-Hoc*)

 TEXAS Health and Human Services Texas Department of State Health Services THMP TakeChargeTexas											
Clients Coming Up for Renewal Report						Generated On : 5/6/2025					
Renewal Type	Program	Sub Program	Client ID	First Name	Last Name	Contact Preferences	Primary Address	Current Eligibility Decision Date	Current Eligibility Status	Current Eligibility Start Date	Current Eligibility End Date
Recertification	THMP	TIAP-PLUS		jhdfk	fdgjkf	Mail		1/1/2025	Approved	1/1/2025	8/31/2025
Recertification	THMP	TIAP-PLUS		returioe	ieuire	Email		5/3/2025	Approved	5/3/2025	8/31/2025
Recertification	THMP	TIAP-PLUS		fkds	iurit	Email		5/4/2025	Approved	5/4/2025	8/31/2025
Recertification	THMP	ADAP		dfgaer	aerfadf	No Contact		5/5/2025	Approved	5/5/2025	8/31/2025
Recertification	THMP	TIAP-PLUS		jdknm	rejikfdn	Mail		1/1/2025	Approved	1/1/2025	8/31/2025
Recertification	THMP	ADAP		rtdfgdfg	dfgdfgdg	No Contact		5/5/2025	Approved	5/5/2025	8/31/2025
Recertification	THMP	ADAP		Tina	Ray	Email,Mail,Primary Phone		2/26/2025	Approved	3/1/2025	8/31/2025
Self Attestation	THMP	SPAP		Troy	Hallman	Email		1/16/2025	Approved	1/16/2025	8/31/2025
Self Attestation	THMP	TIAP-PLUS		djfrfkl	hfjgkf	Email		5/3/2025	Approved	5/3/2025	8/31/2025
Self Attestation	CARE	RWCARE		Chun	Clark	Email,Primary Phone		1/1/0001		1/1/0001	1/1/0001
Self Attestation	THMP	ADAP		Collin	Guynn	Email,Mail,Primary Phone		3/6/2025	Approved	3/6/2025	8/31/2025
Self Attestation	THMP	ADAP		Ramiro	Booker	Mail,Primary Phone		3/7/2025	Approved	3/7/2025	8/31/2025
Self Attestation	THMP	ADAP		Kedric	Henning	Primary Phone		1/14/2025	Approved	1/14/2025	8/31/2025

Feature Updates: Sprint 28 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Enhancements to Scheduled and On Demand Clients Coming Up for Renewal Reports Cont.

Back to dashboard

Reports

Accessible Reports

Accessible Transfer Report

Active User And Role Report

Clients Coming Up For Renewal Report

Client Medication Order Report

Monthly Client by Pharmacy Report

Staff Activity Audit Report

Staff Audit Report

Clients Coming Up For Renewal Report

Search Criteria

Report Date

05/06/2025

Agency

Select an Option

Program

THMP

Renewal Type

Select an Option

Client ID

Sub Program

TIAP-PLUS

Contact Preferences

Select an Option

Search

Clear Search

CSV

Excel

Word

PDF

Renewal Type	Program	Sub Program	Client ID	First Name	Last Name	Contact Preferences	Primary Address	Current Eligibility Decision Date	Current Eligibility Status	Current Eligibility Start Date	Current Eligibility End Date
Recertification	THMP	TIAP-PLUS		jhdfk	fdgjkf	Mail		01/01/2025	Approved	01/01/2025	08/31/2025
Self Attestation	THMP	TIAP-PLUS		djfrfk	hfgjkf	Email		05/03/2025	Approved	05/03/2025	08/31/2025
Recertification	THMP	TIAP-PLUS		returioe	ieuire	Email		05/03/2025	Approved	05/03/2025	08/31/2025
Self Attestation	THMP	TIAP-PLUS		juyy	yty	Mail		05/03/2025	Approved	05/03/2025	08/31/2025
Recertification	THMP	TIAP-PLUS		fkds	iurit	Email		05/04/2025	Approved	05/04/2025	08/31/2025
Self Attestation	THMP	TIAP-PLUS		jfhfkjdh	ueyure	Email		01/01/2025	Approved	01/01/2025	08/31/2025
Recertification	THMP	TIAP-PLUS		jfkdnm	rejikfdn	Mail		01/01/2025	Approved	01/01/2025	08/31/2025

Feature Updates: Sprint 28 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Client Portal Notification Enhancements

This enhancement introduces TIAP-PLUS notifications regarding applications that are pending or approaching renewal in the Notification Center in the Client Portal.

- To route to the Notification Center, click on the 'Notifications' hyperlink on the Client Dashboard.
- When a TCT client successfully registers a client account and applies for the TIAP-PLUS sub program via an application (*New Application, or Referral*) in the Client Portal, the following enhancements will occur:
 - In the event a client initiates an application for the TIAP-PLUS sub program but DOES NOT submit the application, meaning the application is in "Pending" status and the client SUBSCRIBED to the **'Pending Application Completion Reminder'** notification on the My Account screen, the client will receive the respective Pending Application Completion Reminder notification to their email, phone number, and Notification Center.
 - *This is applicable to the Client Portal only.*
 - *This is dependent on the client having successfully registered a client account and initiated an application in the Client Portal.*
 - *This is applicable to New Application, and Referral Application Types.*
 - In the event a client is due for TIAP-PLUS renewal, meaning the application is approaching Self-Attestation (*6-month eligibility renewal*) and the client SUBSCRIBED to the **"Self-Attest Reminder"** notification on the My Account screen, the client will receive the respective Self-Attest Reminder notification to their email, phone number, and Notification Center.
 - *This is applicable to the Client Portal only.*
 - *This is dependent on the client having successfully registered a client account whose eligibility is approaching self-attest.*
 - *This is applicable to the Self-Attestation Application Type*
 - In the event a client is due for TIAP-PLUS renewal, meaning the application is approaching Recertification (*yearly eligibility renewal*) and the client SUBSCRIBED to the **"Recertification Reminder"** notification on the My Account screen, the client will receive the respective Recertification Reminder notification to their email, phone number, and Notification Center.
 - *This is applicable to the Client Portal only.*
 - *This is dependent on the client having successfully registered a client account and is approaching recertification.*
 - *This is applicable to the Recertification Application Type.*
 - Per the enhancement, if the client opts-in/subscribes to one or multiple notification reminders, the respective notification(s) will trigger in the client's email, phone number, Notification Center.
 - *This is applicable to the Client Portal only.*
 - This enhancement is applicable to the Manage Notifications section on the My Account screen of the Client Portal.
 - This enhancement is applicable to the Notification Center in the Client Portal.

Feature Updates: Sprint 28 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Client Portal Notification Enhancements Cont.

Pending Application Completion Reminder TIAP-PLUS Notification Center Enhancement (*Opted In/Subscribed*)

Notification Center

Notifications



Important Message about your TakeChargeTexas Application

Your application is almost complete! Please Log back in to complete and submit your application. <https://takechargetexas.gov/>

Alert On: 04/23/25

☐

Delete

Select All

Mark As Read

Dashboard

Feature Updates: Sprint 28 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Client Portal Notification Enhancements Cont.

Pending Application Completion Reminder TIAP-PLUS Email Enhancement (*Opted In/Subscribed*)

To tiapplusnotifyusrw
From notifications@tct.gov
Sending IP [REDACTED]
Received 2025-04-23 12:13:27

 Delete

TEXT

JSON

RAW

LINKS

SMTP_LOG

ATTACHMENTS

Your application is almost complete! Please Log back in to complete and submit your application.

<https://takechargetexas.gov/>

Feature Updates: Sprint 28 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Client Portal Notification Enhancements Cont.

Recertification/Self-Attest Reminder TIAP-PLUS Notification Center Enhancement (*Recertification & Self-Attestation*)

Notification Center

Notifications



Your TakeChargeTexas Update Due Date Approaching

It's time to report any changes to continue to receive services. Follow this link to verify your information and to submit eligibility documentation.
<https://takechargetexas.gov/>

Alert On: 09/01/25 ☐

Delete

Select All

Mark As Read

Dashboard

Feature Updates: Sprint 28 TIAP-PLUS Features

TIAPPLUSInsurance TIAP-PLUS Client Portal Notification Enhancements Cont.

Recertification/Self-Attest Reminder TIAP-PLUS Email Enhancement (*Recertification & Self-Attestation*)

TOagencyusernotti

Fromnotifications@tct.gov

Sending

IP

Received2025-04-24 10:22:43

Delete

TEXTJSONRAWLINKSMSMTP_LOGATTACHMENTS

It's time to report any changes to continue to receive services. Follow this link to verify your information and to submit eligibility documentation.

<https://takechargetexas.gov/>