

Receiving Rabies Results Rapidly

Accessing Finalized Rabies Results via DSHS Laboratory's Results Web Portal

Submitters not signed up to receive results via Lab Online or fax receive reports via US mail.

For DSHS Results Web Portal Access

Download a *Submitter ID Number Request Form* to update your results delivery method:

http://www.dshs.state.tx.us/lab/mrs_forms.shtm

Complete sections 1–7 of the form with the required information.

- **Select** “Web” in Section 5, Preferred Method of Delivery.

Submit the completed form via email to labinfo@dshs.texas.gov or fax it to 512-776-7533.

Visit www.dshs.texas.gov/laboratory-services/remote-data-systems to start the web portal application process.

Complete the *Facility Security Agreement Form*

One form only per facility or submitter ID number.

Complete the *Web User Access Agreement Form*

Each person who needs access MUST complete this form.

Shared user accounts are NOT permitted.

Email both forms to remotelabsupport@dshs.texas.gov or fax to 512-776-7533;

ATTN: *Remote Lab Support*.

- A new account is created once facility information is verified (allow 3 business days).
- Once an account is created, the user will receive an email from LabInfo@dshs.texas.gov containing their username and password.
- **Lab Online address:** <https://phlo.dshs.texas.gov>



Pixabay

Signing up for Faxed Reports

Complete a *Submitter ID Number Request Form* as described above, except select “Fax” in Section 5.

Submit the updated request form as described above.

**Lab Reporting staff
will call submitters
with non-negative
test results.**

Rabies Results Questions?

Laboratory Reporting Group: (512) 776-7578 or LabInfo@dshs.texas.gov

