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TVFC/ASN Re-Enrollment

Zachary Rice

Consultant Team Lead, TVFC Immunization Section



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DISCLAIMER

The information presented today is based on CDC's most recent guidance and may change.

February 21, 2024

Region Consultant Assignments

PHR	Consultant	Email Address
1, 7	TweneboahKodua,Joy	Joy.TweneboahKodua@dshs.texas.gov
6, 5S, COH	Gabrielle Jones	Gabrielle.Jones@dshs.texas.gov
2/3, 9/10, 11	John Sellers	John.Sellers@dshs.texas.gov
4/5N, 8, SAMHD	Terry Walter	Terry.Walter@dshs.texas.gov



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Agenda

2024 TVFC/ASN Re-Enrollment Overview

- 2024 Re-Enrollment
- Improvements and Enhancements
- 2025 Re-Enrollment
- Questions & Answers



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TVFC/ASN Re-Enrollment 2024

Issues and Improvements

2024 Re-Enrollment Graph

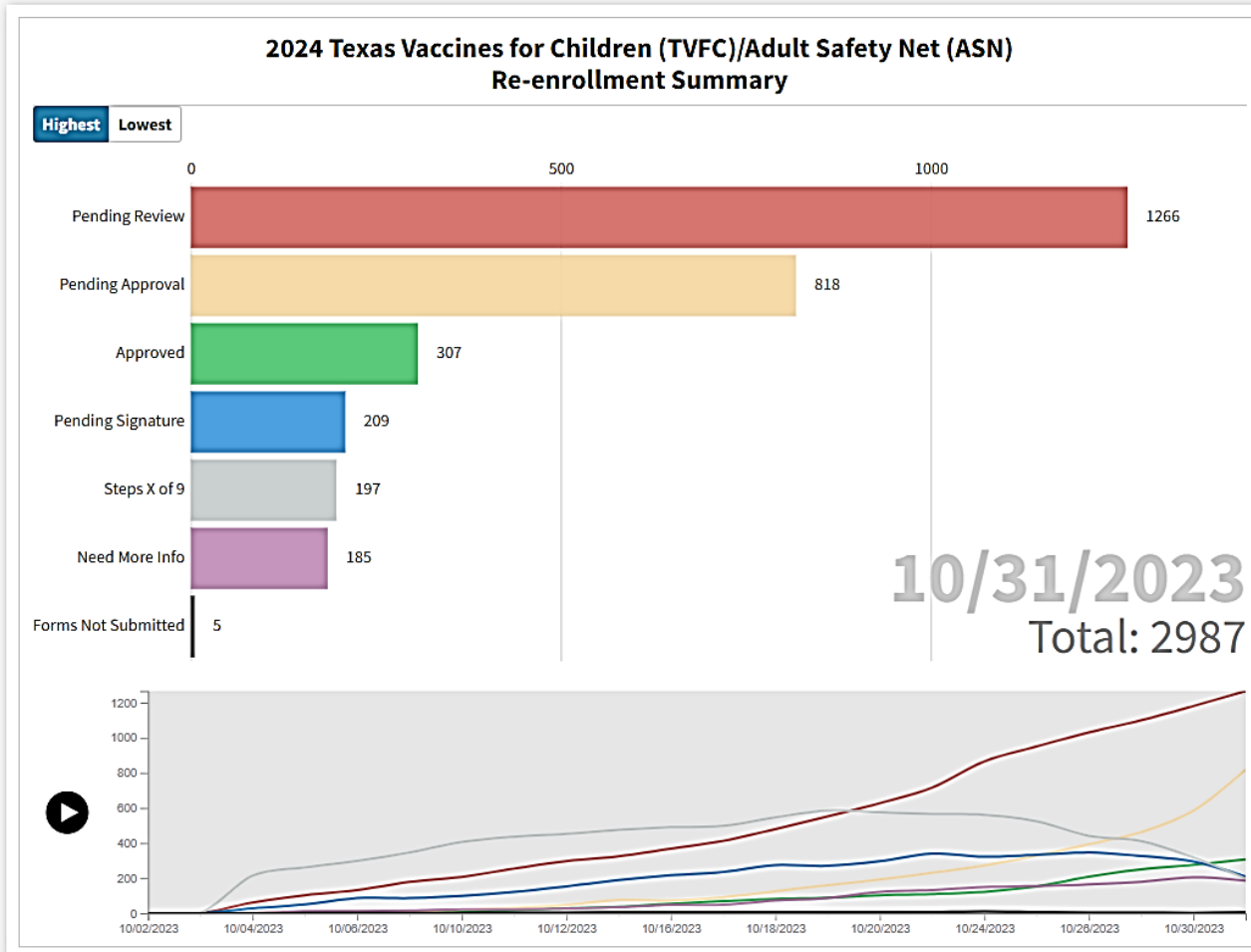


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2024 Re-enrollment
By Adrian Sanvictores on 30 Oct 2023



TEMPLATE CREDITS
Bar chart race by Flourish team

Syntropi Single Sign On Error



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Error During Re-Enrollment

Welcome [REDACTED]

Your user profile has been identified as having been granted access to multiple provider sites/groups. Follow the instructions below to access your authorized sites or to accept invitations to access new sites.



Access Authorized Provider Sites/Groups

Click to select the Provider Site/Group you wish to access from your authorized site list displayed below.

An error occurred on the server when processing the URL. Please contact the system administrator.

If you are the system administrator please click [here](#) to find out more about this error.

Updated Error Message

Welcome [REDACTED]

Your user profile has been identified as having been granted access to multiple provider sites/groups. Follow the instructions below to access your authorized sites or to accept invitations to access new sites.



Access Authorized Provider Sites/Groups

Click to select the Provider Site/Group you wish to access from your authorized site list displayed below.



This user is not linked to this organization yet.

For assistance, please contact ImmTrac2 customer support at:
ImmTrac2@dshs.texas.gov or (800) 348-9158, Options 1,2



Accept Invitations to Provider Sites

Click to select the Provider Site below and follow the prompts to accept the invitation to access the site.



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CMS Letters

- Facility Identification: The letter should clearly identify the healthcare facility for which the designation is being granted.
 - This includes the facility's name, address, and any other pertinent identifying information.
- Effective Date: The letter should specify the date when the facility's participation in the Medicare program becomes effective.
- Compliance Statement: A statement confirming that the facility meets the necessary requirements for participation in the Medicare program.

Examples:

December 20, 2019

CMS Certification Number (CCN): 451088

Joy Sloan, CFO

Central Texas Community Health Centers

d/b/a CommUnityCare

9411 N Lamar Boulevard, Suite 120

Austin, TX 78753

Dear Ms. Sloan:

This is to inform you that your Federally Qualified Health Center (FQHC) meets the requirements for participation in the Medicare program, effective December 4, 2019. The number shown above (451088) is your CCN, and should be entered on all Medicare billing forms and correspondence. Enclosed is your signed and accepted Attestation Statement for FQHCs (CMS Exhibit 177).

This is to inform you that your Rural Health Clinic meets the requirements for participation in the Medicare program, effective June 30, 2021. Your copy of the signed Medicare provider agreement (CMS

Potential Enhancements



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- REs can generate ad-hoc reports based on jurisdiction (limit to sub-region).
- Allow providers enrolling or re-enrolling to be able to delete fridge units and inactivate Prescribing Providers.
- FQHC/RHC patient population section greyed out on population form unless facility type is selected.
- Add dual probe and smart probe features for cold storage loggers.


Changes to Enrollment




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Texas Immunization Registry




Approved


Approved on: 11/28/2023



[View Agreement](#)




[View Archived Agreements](#)




[Renew](#)

- Submit Name Change
- Submit Change of Address
- Designate a new Responsible Medical Professional (RMP)
- Designate new POC
- Designate new PRC




[Manage Users](#)

- Add/Remove Users




[Manage Prescribing Providers](#)

- Update Provider
- Add/Remove Providers



Texas Vaccines for
Children and Adult
Safety Net Program


Enrollment Status

 Agreement Submitted On: 02
14 2024

By: [REDACTED]

Approved On: 02 14 2024

By: Gabrielle Jones



[View Agreement](#)

Changes To Enrollment

- Facility Shipping Address
- Facility Shipping Hours
- Signing Clinician
- Patient Population Data Change
- Primary and/or Back-Up Coordinator
- Add/Remove Data Loggers

10

Vaccine Coordinators



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[TVFC /ASN Eligibility
& Selection](#)



[Vaccines Offered](#)



[Location & Shipping
Address](#)



[Vaccine
Coordinators](#)



[Delivery Times](#)



[Storage Capacity](#)



[Patient Profile](#)



TVFC/ASN Enrollment



Vaccine Coordinators

Designate the primary and backup vaccine coordinators for this facility. The coordinators will become the main point-of-contact for vaccine distribution, accountability and other communications.

It is required for your designated primary and backup TVFC/ASN vaccine coordinators to complete the required training modules: the [TVFC/ASN Vaccine Education Online \(VEO\)](#), the CDC's "You Call the Shots" [Modules 10 and 16](#), and the [VAOS Training](#). Training certifications received for completing the training must be submitted to complete your application of enrollment in the TVFC/ASN Program(s).

Primary Vaccine Coordinator

The person below is currently designated as the Primary Vaccine Coordinator for this organization. If you need to designate a different person, click the Change Primary Vaccine Coordinator button below.

Primary Vaccine Coordinator's Name: [Redacted] Title: [Redacted]
Primary Vaccine Coordinator's Email: [Redacted] Phone #: [Redacted]

[Change Primary Vaccine Coordinator](#)

*Has the primary vaccine coordinator completed the required trainings? ☒ Yes ☐ No

If yes, please indicate, which trainings were completed?

- ☒ 2024 TVFC/ASN Vaccine Education Online (VEO)
- ☒ CDC You Call the Shots: Storage and Handling (Module 10)
- ☒ CDC You Call the Shots: VFC Program (Module 16)
- ☒ Vaccine Allocation & Ordering System (VAOS) training

Backup Vaccine Coordinator

[Patient Profile](#)



[Prescribing
Providers](#)



[Provider Agreement](#)



Backup Vaccine Coordinator

The person below is currently designated as the Backup Vaccine Coordinator for this organization. If you need to designate a different person, click the Change Backup Vaccine Coordinator button below.

Backup Vaccine Coordinator's Name: [Redacted] Title: [Redacted]
Backup Vaccine Coordinator's Email: [Redacted] Phone #: [Redacted]

[Change Backup Vaccine Coordinator](#)

*Has the backup vaccine coordinator completed the required trainings? ☒ Yes ☐ No

If yes, please indicate, which trainings were completed?

- ☒ 2024 TVFC/ASN Vaccine Education Online (VEO)
- ☒ CDC You Call the Shots: Storage and Handling (Module 10)
- ☒ CDC You Call the Shots: VFC Program (Module 16)
- ☒ Vaccine Allocation & Ordering System (VAOS) training

[Save & Continue](#)

[Cancel](#)

Submit Training Certificates

- If a training certificate has not been uploaded:

- Select **Choose File**
- Enter the training date
- Then select **Submit**

TVFC/ASN Eligibility & Selection ✓

Vaccines Offered ✓

Location & Shipping Address ✓

Vaccine Coordinators ✓

TVFC/ASN Enrollment
Submit Training Certificates

Please select and submit one file at a time.

Primary Vaccine Coordinator

Upload Training Certificates:
2024 TVFC/ASN Vaccine Education Online (VEO)

Choose File → Training Date* 10/02/2023 Submit

CDC You Call the Shots: Storage and Handling (Module 10)

Choose File No file chosen Training Date* Submit

CDC You Call the Shots: VFC Program (Module 16)

Choose File No file chosen Training Date* Submit

- A green checkmark will appear to indicate a training certificate has been uploaded
- Select **Continue** once complete to move on



Primary Vaccine Coordinator

Please select and submit one file at a time.

Upload Training Certificates:
2025 TVFC/ASN Vaccine Education Online (VEO)

Choose File No file chosen Training Date* ✓ Submit



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Changes To Enrollment

#	Fraud	VTckS	TVFC	ASN	PIN	Clinic Name	Contact Name	Status	Submitted Forms	Enrollment Type
1.					071143	Texas Children's Pediatrics Kyle Crossing	Candy Hershel	Pending Approval		New Enrollment
2.					303142	Communitycare Arch	Japhet Hakizimana	Step 4 of 9 Completed		New Enrollment
3.					070149	Blanco Regional Clinic	JENIFER FALKENBERG	Approved		Re-enrollment
4.						Chalmers Courts Health Center	Deanna Bailey	Pending Review		New Enrollment
5.					070907	Carousel Southbrook	Jasmine Hernandez	Approved		Re-enrollment
6.					070690	Dr Amy Jatzlau	Nora Pedraza	Approved		Re-enrollment
7.						Texas Children's Pediatrics North Austin Campus	Katrina Binkle	Pending Review		Change To Enrollment
8.					071037	Baylor Scott & White Family Medicine Cameron	Frances Parker	Approved		Re-enrollment
9.					071130	AMG Bar W Marketplace	Katherine Power	Approved		Re-enrollment
10.					071080	Health Hero America	Colby Batey	Approved		Re-enrollment
11.					070757	Seton Bertram Healthcare Center	Laci Combs	Approved		Re-enrollment
12.					071000	BAYLOR SCOTT & WHITE JOHNSON CITY CLINIC	Kathleen Mattingly-Lilly	Approved		Re-enrollment
13.					070679	Manor Mustang Health Center	Lina Diaz	Approved		Re-enrollment
14.					307450	Ascend Medical Austin Texas PA	Shelby Howard	Step 4 of 9 Completed		New Enrollment

Documents Tab



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Select: | IIS | Prescribing Providers | TVFC/ASN | Pandemic | Data Exchange | Data Quality | Reporting Profile | Support | Contacts | **Documents** | VTrckS |



TVFC/ASN Change To Enrollment Submitted
Submitted Online Electronically

#		TVFC/ASN PIN	Date Submitted	Submitted By	Status	TVFC/ASN PIN	Approval Date	Approved By	View	
1.		1234567	10/17/2023	John Smith	<div> TVFC: Approved </div> <div> ASN: Not Enrolled </div>	CTEF	11/07/2023	Zach Rice		
2.		1234567	7/22/2024	Ryan Roberts	<div> TVFC: Pending Review </div> <div> ASN: Not Enrolled </div>	CTEF	11/07/2023	Terry Walter		

Updates To User View



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Associated Organizations

User Information

Mindy Pickens

Email Address: mpickens@freestonemc.com

Phone #: (903) 389-2181

Username: mi6656pi

UserID: 397064

EIAM Account Status:

EIAM Last Login:

EIAM Last Password Change:

Globalis Account

Current | Previous |

Get EIAM Status

Find Org Code:

Add PVC, BVC Role Checkmarks

Associate New Org

#	Associated Orgs	Role	Contact Type	RMP
1.	Freestone Health Clinic-Teague Org Code: FREE0022 TX IIS ID: 1122675000 TVFC/ASN PIN: 071147	Active	<input checked="" type="checkbox"/> POC <input checked="" type="checkbox"/> PRC	N/A
2.	Freestone Medical Center Org Code: FREE0017 TX IIS ID: 1274240000 TVFC/ASN PIN: 070350	Full Access Providers no/DE	<input type="checkbox"/> POC <input type="checkbox"/> PRC	N/A

Add Region and Sub-Region under PIN

RE Syntropi and RE VAOS Access



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Syntropi OMS

- First and last name
- Email address
- Specify regional or LHD access
- PHR number
- Subregion number

RE VAOS

- First and last name
- Email address
- Specify regional or LHD access
- PHR number
- Subregion number

2025 Re-enrollment Process

- Step-by-step guide to the [Re-enrollment](#) process.
- Re-enrollment deadlines for 2025:
 - [Provider Policy Training](#) posted by September 1, 2024.
 - Re-enrollment open from October 2, 2024 – December 20, 2024.
 - Provider deadline for submissions is October 31, 2024.
 - RE deadline for pending approval is November 30, 2024.
 - Re-enrollment suspensions occurs December 22, 2024.
 - Any providers not in a pending review or pending approval status will be suspended.
 - Withdrawals need to be completed by the second week of January.



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Contact Information



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VacCallCenter

VacCallCenter@dshs.texas.gov

Adult Safety Net (ASN)

ASNinfo@dshs.texas.gov

VAOS

TXVaccineOrders@dshs.texas.gov

ImmTrac2

ImmTrac2@dshs.texas.gov

Provider Support and Accountability (PSA)

Coming Soon

Contact Information (Programs)



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Email Topic	Inbox
RE access requests: Syntropi, RE VAOS, SAMS, PEAR, RedCap	TVFC Consultant
Supply order requests (ex:data loggers, storage bins, quarantine bags, etc.)	
TVFC Changes to Enrollment Forms (not including coordinator changes)	
TVFC Enrollments	
TVFC Suspension request	
TVFC Unsuspension request (not related to IQIP/PEAR)	
TVFC Withdrawals	
Other programmatic requests not listed below	
Coordinator Changes to Enrollment Forms	VacCallCenter@dshs.texas.gov
Data Logger Certificates of Calibration	
Provider VAOS access (missing the link to VAOS, SSO Errors, unable to see their facility in VAOS)	
ASN Acknowledgement of Receipt (AR's)	ASNInfo@dshs.texas.gov
ASN Changes to Enrollment Forms (not including coordinator changes)	
ASN Enrollments	
ASN Suspension request	
ASN Unsuspension request	
ASN Withdrawals	
IQIP questions	IQIP@dshs.texas.gov
PEAR TVFC suspensions	
PEAR TVFC unsuspensions	
TVFC Acknowledgement of Receipt (AR's)	
PEAR questions	
Clinical Nurse Inquiries	ImmunizationNurses@dshs.texas.gov
No longer in use, will soon be repurposed for the Provider Support and Accountability team(PSA Team)	COVID19VacEnroll@dshs.texas.gov

Contact Information (Vaccine Orders)



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Email Topic	Inbox
TVFC/ASN vaccine ordering questions/issues	TXVaccineOrders@dshs.texas.gov
TVFC/ASN vaccine shipment questions	
TVFC/ASN VAOS monthly reporting questions (doses administered, vaccine inventory, vaccine loss, etc.)	
Flu Pre-book/Allocation questions	
Questions about MSLs/MSL adjustments	
Requesting a return label	
Placing a TVFC/ASN vaccine order in VAOS	
Locating an account in VAOS	
TVFC/ASN Provider troubleshooting in VAOS	
TVFC vaccine shipping errors	
No longer in use, will soon be repurposed for the Provider Support and Accountability team(PSA Team)	COVID19VacShipments@dshs.texas.gov

Contact Information (ImmTrac2)



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Email Topic

Inbox

Client or Provider merges

EIAM issues

IIS agreement issues

ImmTrac2 Ad Hoc reports

ImmTrac2 user access

Managing Prescribing Authority Roles

Data exchange/EHR issues (client level reporting via unidirectional or bidirectional)

Parent/Child organization relationship

ImmTrac2@dshs.texas.gov

ImmTracMU@dshs.texas.gov

TVFC Program Recruitment

Expand the TVFC program provider network and increase access to immunizations across Texas. DSHS Immunization program will increase the number of enrolled TVFC providers by 1% by June 30, 2024.

- As of February 8, 2024, there are 2,915 enrolled TVFC providers.
- Achieved through leveraging the partnership and training of TVFC program Responsible Entities (REs) to actively recruit TVFC providers.
- DSHS will generate TVFC program provider recruitment list to target and actively recruit unenrolled providers across Texas. Lists include:
 - Texas Immunization Registry, ImmTrac2
 - Medicaid enrolled providers
 - Federally Qualified Health Centers (FQHC)
 - Rural Health Clinics (RHC)
- DSHS Immunization Program will monitor recruitment effectiveness by reviewing the TVFC Recruitment Tracker and Recruitment Oversight Tracker to monitor RE progress.



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Questions



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Thank You
