Closed captioning for this presentation is available at https://tcc.1capapp.com/event/dshs/





TEXAS Health and Human Services

Introductions

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Texas Department of State Health Services

Batch Data Exchange Testing

Texas Immunization Registry

Overview

- What is Batch Data Exchange Testing?
- Requirements of Data Exchange Testing
- Registry Consent
- Sending Test Files
- Reviewing Data Quality Reports
- Completing Testing

What is Batch Data Exchange Testing? (1 of 2)

- Testing prepares your organization to add live patient data to the registry.
- Testing allows you to:
 - Ensure your connection works correctly
 - Identify and resolve any issues
 - Familiarize yourself with new processes
 - Identify training needs for your staff



What is Batch Data Exchange Testing? (2 of 2)

During testing you will:

- Use your new data exchange account
- Send immunization test files
- Review registry data quality reports
- Correct data quality or technical issues
- Work with your support teams



Testing Objective

Send data containing no errors.

- ✓ Testing is completed once this is achieved.
- Testing will continue until the objective is met.



Testing Requirements

- Your EHR must be capable of sending test files using Health Level Seven (HL7) version 2.5.1.
- Submit an aggregated test file at least every 30 days
- Must be representation of your patient population



Sending Test Files

- Coordinate with your EHR vendor to create and send Test files.
- Instructions for uploading files directly via the FTP website can be found in the *Electronic Data Exchange Resource Guide*.
- Become familiar with the FTP website



Registry Consent (1 of 2)

- Registry consent must be added before the registry can accept immunization records
 - This is the most common reason records are rejected
- Continue adding registry consent and immunizations via the ImmTrac2 website during testing
- Registry consent can be sent via data exchange, but this process requires additional setup and testing.



Registry Consent (2 of 2)

- Setting up consent via data exchange may include additional costs from your EHR vendor.
- It is your organization's responsibility to be aware of how consent is being added to the registry for your patients and to ensure it is being done appropriately.



File Processing Overview (1 of 4)

- Within 24 hours of uploading a test file, the registry sends an acknowledgment email.
 - This email does NOT mean that the file was processed successfully.
 - Acknowledgment emails may be used to demonstrate participation in Promoting Interoperability.



File Processing Overview (2 of 4)

- Test files process within 5 business days of delivery.
- The registry returns the following files to the FTP website:
 - **DQA report** Error reports for individual messages within your test file. Located in the *DQA-Reports* folder.



File Processing Overview (3 of 4)

- **CNF** Registry consent status of each patient within your test file. Located in the *Receive* folder.
- **Response** An HL7 coded version of the DQA report.
- You will NOT receive an email notification when test files finish processing.



File Processing Overview (4 of 4)

- Certain errors will result in the rejection of the test file
 - A second email will be sent to notify you of these error.
- Rejected files are found in the *Accepted* folder with .invalid added to the end of the file name.



Reviewing Data Quality Reports (1 of 8)

- At least once per week, a user from your organization should access the FTP website to download and review any new DQA reports.
- DQAs should be opened using an advanced text editor such as 'Notepad++' or 'Programmer's File Editor' (PFE).



Reviewing Data Quality Reports (2 of 8)

- DQA reports use the following structure:
 - HL7 Message
 - Rejection errors for that message
 - Informational Errors for that message
- Errors have a code followed by a short description
 - Example: CLR-100::Client Rejected. No existing consent on file



Reviewing Data Quality Reports (3 of 8)

- An HL7 message contains one client's (patient's) information and any immunizations your organization reported.
 - Each test file can have multiple HI7 messages.
 - The patient's name is in the PID line
 - Information about the order is in line ORC
 - The immunization is in line RXA



Reviewing Data Quality Reports (4 of 8)

- Client record rejection errors are listed first after the HL7 message.
 - These are 'CLR' errors
 - For example: Missing demographics, such as the client's name or address
 - Client rejection errors prevent any of that patient's records from being accepted



Reviewing Data Quality Reports (5 of 8)

- Immunization rejection errors are listed next.
 - These are 'IMR' errors.
 - For example: Missing manufacturer information for new immunizations
 - Immunization rejection errors prevent that immunization from being accepted



Reviewing Data Quality Reports (6 of 8)

- Any non-critical data quality errors (called Informational Errors) are listed last.
 - These are 'IEE' errors
 - Most Informational errors are related to problems with HL7 formatting
 - Must still be addressed to improve data quality



Reviewing Data Quality Reports (7 of 8)

- ALL errors must be corrected during testing.
- Check the HL7 Error Guide
- Contact your EHR vendor to correct most errors.
- Contact the registry for additional assistance.



Reviewing Data Quality Reports (8 of 8)

- Not all errors can be corrected by the EHR vendor or the registry.
- Some errors require adjustments to documentation workflows.
- Continue submitting test files and reviewing DQA reports until all error have been corrected.



Completing Testing (1 of 2)

- To complete testing:
 - Submit three to five consecutive test files that return no errors in the DQA report.
 - Contact the registry to request promotion to production.



Completing Testing (2 of 2)

- Successfully Completed Testing!
- The registry promotes your organization's data exchange account to production
- Contact your EHR vendor and inform them that your data exchange account is now in production.



TIPS Report

- Testing may show on TIPS report
- Disregard the Data Exchange Activity for testing period



Resources: Trainings

- In-person training
- Online training videos

Resources: Guides

- <u>Electronic Data Exchange Resource Guide</u> (11-15231)
- Data Quality Guide (11-15232)
- Texas Immunization Registry HL7 2.5.1 Error Guide 03_2020 (11-15703)

Resources: Live Support



- Monday through Friday
- 8:00 a.m.- 4:30 p.m., CT

Contact Information: Websites

ImmTrac2 Website

<u>https://immtrac.dshs.texas.gov/TXPRD/portalInfoManager.do</u>

DSHS Texas Immunization Registry Website

<u>https://www.dshs.texas.gov/immunize/immtrac/</u>

Contact Information: Customer Support Line

- Phone: 800-348-9158,
 - Option 1 Help for the general public (immunization records, etc.)
 - Option 2 ImmTrac2 user support
 - Option 3 Data exchange or the Interoperability Team
 - Option 4 Registrations and Renewals

Contact Information: Emails

- ImmTrac2@dshs.texas.gov
 - Site agreements, renewals, ImmTrac2 user changes, registry trainings or publications
- ImmTracMU@dshs.texas.gov
 - Data exchange related questions, promoting interoperability, data quality reports

Thank you!

Data Exchange Testing Texas Immunization Registry





ImmTrac2@dshs.texas.gov

Access, site registrations or renewals, etc. <u>ImmTracMU@dshs.texas.gov</u> Data exchange and promoting interoperability

