



# **Texas Immunization Registry:**

## **FAQ for Bidirectional Production given on April 5 & 9, 2021**

## Resources

ImmTrac2 Forms & Documents Page:

<https://www.dshs.texas.gov/immunize/immtrac/forms.shtm>

ImmTrac Training Page:

<https://www.dshs.texas.gov/immunize/immtrac/User-Training/>

ImmTrac2 website:

<https://immtrac.dshs.texas.gov/TXPRD/portalInfoManager.do>

ImmTrac2 User, Access, Registration and Renewal Support:

[ImmTrac2@dshs.texas.gov](mailto:ImmTrac2@dshs.texas.gov)

Data Exchange and Promoting Interoperability Support:

[ImmTracMU@dshs.texas.gov](mailto:ImmTracMU@dshs.texas.gov)

# Questions

**Q: How does an organization get promoted into production?**

A: An organization will need to submit a series of 3-5 error free test files in order to be promoted to production. During the testing of data and files no immunization or client data will be updated in ImmTrac2. Testing of data and files is required in order to ensure that your organization is sending information in the proper format, using correct coding, and ensure high data quality. When a file is submitted for testing the ImmTrac2 System will check the data within the file for data quality issues. Once an organization has submitted a series of 3-5 error free test files ImmTrac2 Staff will consider promoting your organization to production.

**Q: Who can an organization contact regarding submitting test data via unidirectional?**

A: Test files should be submitted via your organization's FTP account. Please email [ImmtracMu@dshs.texas.gov](mailto:ImmtracMu@dshs.texas.gov) for further assistance.

**Q: Is there a fee associated with transitioning over from a unidirectional to a bidirectional data interface?**

A: ImmTrac2 does not charge a fee for data exchange, but EHRs may have an associated fee. Please speak with your EHR vendor for further guidance.

**Q: Is an interface between ImmTrac2 and our EHR system possible?**

A: The Texas Immunization Registry supports interface connections with various EHR vendors. Please speak with your EHR vendor to determine if they can establish a connection with the registry.

**Q: What are the first steps in establishing a bidirectional interface with the registry?**

A: The first step in establishing a bidirectional interface with the registry is reviewing the [Bidirectional Readiness Checklist](#), found under our forms and documents page. Once you have reviewed the checklist and believe your organization and EHR meet all requirements for participation, please contact the registry via email at [ImmtracMu@dshs.texas.gov](mailto:ImmtracMu@dshs.texas.gov) and state your readiness. Include in your statement which method of electronic consent affirmation you will utilize. The registry will then review your request and provide you with the next-steps.

**Q: How can organizations who are currently submitting via unidirectional (FTP) view a data breakdown of previously submitted files?**

A: Organization's can review their DQA-Report, which can be found in the DQA folder of their data exchange account. DQA reports for the files uploaded by the organization. The DQA (data quality analysis) report contains an analysis of the data within each file and identifies data quality issues (also known as errors) that require the organization to address and fix. The analysis may contain various types of errors such as informational or rejection errors.

**Q: Will the registry still process Immunization History Query (IHQ) files or is there a timeline for Health Plans to onboard for bidirectional data exchange?**

A: The registry notified all health plans who exchange data with the registry on Dec. 16, 2020 that IHQ files would not be processed due to the agency focus on processing COVID immunization data. The recommendation is for organization to switch over to HL7 2.5.1 and a bidirectional interface to get the patient/member history needed.

**Q: Who can organization reach out to for assistance with the site renewal process?**

A: Please email [Immtrac2@dshs.texas.gov](mailto:Immtrac2@dshs.texas.gov) with any questions you may have regarding site renewal.

**Q: Will organization still need to have an FTP account once they establish a bidirectional interface?**

A: Organizations who have a bidirectional interface with the registry will still have an FTP account that contains only a Receive folder. The receive folder will contain the consent notification file returned to the organization from the registry after the patient and immunization data is validated by the registry. The (CNF) identifies whether the patient reported is a registry client or not with the use of the registry consent indicator.

**Q: Is a Bidirectional interface required?**

A: Bidirectional is only a requirement for organization's participating in Promoting Interoperability (formerly known as Meaningful Use Stage 3). Please speak with your Promoting Interoperability coordinator to learn more about bidirectional data exchange deadlines that may apply to your organization.

**Q: Is our organization already live with bidirectional with the registry?**

A: If you are unsure whether your organization currently has a unidirectional or a bidirectional interface with the registry, please email the registry at [ImmtracMu@dshs.texas.gov](mailto:ImmtracMu@dshs.texas.gov) with your organization's TX IIS ID number or Org code.

**Q: How can an organization go about changing the point of contact (POC)?**

A: In order to change the point of contact, an organization will need to submit a site renewal. Please utilize our [ImmTrac2 Site Renewal Guide](#), found on our forms and documents page, on how to properly complete a site renewal and change the POC.