

This email is being sent to all ImmTrac2 users and organizations submitting patient and immunization data via ImmTrac2 online and via electronic data exchange to the Texas Immunization Registry, ImmTrac2. Please forward this communication to your IT staff and Electronic Health Records vendor for their awareness.

## **Announcement**

Texas Department of State Health Services (DSHS) IT will be performing scheduled system maintenance on Friday, August 11, 2023, from 11:00 a.m. – 1:00 p.m. (CST).

## **Included in the Release**

Upgrade ws-ftp server

## **Impacts**

The planned maintenance will impact ImmTrac2 users submitting data via FTP related data exchange. Organizations submitting data via FTP will be unable to submit data exchange files to their FTP account, and the files will not be processed during the maintenance window.

ImmTrac2 (web) online users and data exchange partners submitting data via web services (bidirectional data exchange) will not be impacted.

## **Solution**

- For ImmTrac2 web application and all bidirectional data exchange partners, continue normal business.
- For all FTP data exchange partners, file processing will automatically resume after the maintenance period has passed. There is no need to resubmit data.

## **Contact**

For any questions related to this communication, please contact us via email:

- Access to ImmTrac2 web application (online)
  - [ImmTrac2@dshs.texas.gov](mailto:ImmTrac2@dshs.texas.gov).
- Data Exchange – [ImmTracMU@dshs.texas.gov](mailto:ImmTracMU@dshs.texas.gov).