

Texas Vaccines for Children (TVFC) and Adult Safety Net (ASN) program providers,

Your TVFC/ASN program vaccine order should not be placed on hold for not ordering the COVID-19 vaccines. If your order is placed on hold for this reason, please contact the [VacCallCenter@dshs.texas.gov](mailto:VacCallCenter@dshs.texas.gov).

Appropriate circumstances that could cause a vaccine ordering hold include:

- Failure to submit monthly reports in the Vaccine Allocation and Ordering System (VAOS)
- Suspension for expired data loggers
- Suspension for non-compliance with TVFC/ASN program policy

Thank you for your participation in the TVFC/ASN program.

Texas Department of State Health Services  
Immunization program