

Why are you receiving this email?

On March 22, 2024, IAMOnline will replace the HHS Enterprise Portal. Users will use and log into IAMOnline at iamonline.hhs.state.tx.us. The HHS Enterprise Portal will no longer be functional. This change affects ImmTrac2, VAOS, and Syntropi.

What is IAMOnline?

IAMOnline is an Identity and Access Management portal which:

- Uses single sign-on, multi-factor authentication.
- Uses a centralized dashboard.
- Supports self-service capabilities which allows users to reset passwords through the 'forgot password' option.

How can I learn more about this IAMOnline?

DSHS will host three webinars about IAMOnline. The webinars will cover the same information; users do not need to attend multiple sessions. To participate in a webinar, you must register by selecting one of the link below.

Date: March 13, 2024

Time: 10:00 a.m. – 11:00 a.m. (CST)

<https://attendee.gotowebinar.com/register/8886044505995837781>

Date: March 14, 2024

Time: 2:00 p.m. – 3:00 p.m. (CST)

<https://attendee.gotowebinar.com/register/7000942815290215775>

Date: March 19, 2024

Time: 12:00 p.m. - 1:00 p.m. (CST)

<https://attendee.gotowebinar.com/register/2687974314920312928>

After the webinars, a recording will be posted. The Texas Department of State Health Services will send out additional communication on how to access the recording.

Questions?

For questions related to this communication, please contact ImmTrac2 Customer Service at ImmTrac2@dshs.texas.gov or call 800-348-9158, Option 2.