

Subject: ImmTrac2 Notice for FTP Users – Expected Maintenance on Friday, June 28, 2024.

Overview

ImmTrac2 FTP is scheduled for maintenance on Friday, June 28, 2024, from 10:00 a.m. to 11:00 a.m. (CT) as the Texas Department of State Health Services (DSHS) IT performs scheduled system maintenance. The expected maintenance will impact Texas Immunization Registry (ImmTrac2) users and organizations submitting FTP-related data exchange via ImmTrac2.

Please forward this communication to your IT staff and Electronic Health Records vendor.

Impacts

Organizations submitting data via FTP may submit data exchange files to their FTP account, but the files will not be processed during the maintenance downtime.

Solution

All FTP data exchange partners - file processing will resume automatically after the maintenance period ends. There is no need to resubmit data.

Contact

For any questions related to this communication, please contact us via email:

- Access to ImmTrac2 web application (online) – ImmTrac2@dshs.texas.gov.
- Data Exchange – ImmTracMU@dshs.texas.gov