

Subject: ImmTrac2 Notice – Stronger Password Requirements

This email is from the Texas Immunization Registry.

Users who migrated to HHS IAMOnline (IAMO) from the HHS Enterprise Portal (EIAM) are now required to update to stronger password requirements.

## **Announcement**

HHS IAMO is updating password requirements starting Wednesday July 10, 2024. On or after this date, you will be required to reset your password.

Your new IAMO password requirements:

- Must be at least 15 characters
- Must have a lower-case letter
- Must have an uppercase letter
- Must have a number
- Must have a symbol
- No parts of your username
- Does not include your first name
- Does not include your last name
- Is not the same as your last 24 passwords

## **Impacts**

- This password change impacts a limited number of ImmTrac2, Syntropi and/or VAOS online web application users.
- This change does not affect data exchange partners submitting data via web services (bidirectional data exchange) or via FTP data exchange.
- There is no period of downtime.

## **Solution**

On or after Wednesday July 10, 2024, after signing in, you will be prompted in HHS IAMO to change your password to the more secure requirements listed above. To change your password, follow the prompts on the webpage.

Enterprise portal users whose user accounts were migrated from the legacy EIAM (old HHS Enterprise Portal) and change(d) their IAMOnline password before July 10 will be required to change it again. All subsequent IAMO forced-password-resets will be required every 90 days.

## **Contact**

For any questions related to this communication, call ImmTrac2 Customer Support at 800-348-9158 Monday through Friday from 8:00 am to 4:30 pm, or email ImmTrac2 Customer Service at [ImmTrac2@dshs.texas.gov](mailto:ImmTrac2@dshs.texas.gov)