

This message is for all organizations connecting to the Texas Immunization Registry (ImmTrac2) through the IAMOnline application.

Announcement

Some ImmTrac2 users were temporarily given a waiver of signing the Acceptable Use Agreement (AUA) for IAMOnline and the HHS IAMOnline team will be locking these IAMOnline accounts beginning January 29 through March 19, 2025. These users will see a lock icon on their applications in the IAMOnline dashboard and will not be able to use those applications until they are unlocked.

Solution

If your applications are locked, log into IAMOnline at https://governance.hhs.state.tx.us/identityiq/qualink.jsf?quickLink=HHSQuickLink_AUA_QuickLink. Next, select the AUA tile in the IAMOnline dashboard to review and sign the AUA form. This form must be reviewed and signed yearly, by all IAMOnline users.

Contact

If you have any questions, please review the IAMOnline Web Help at https://gatewayaw.hhs.state.tx.us/publicHelpGuide/Content/Q_External/EXT_HomePage.htm. For further help or if you believe you have received this email in error, notify the Help Desk at 855-435-7181 (toll-free) or 512-438-4720 from 7:00 AM to 7:00 PM CST, Monday through Friday.