

Subject: Temporary Temperature Monitor Change with Refrigerated Vaccine Shipments

PIN:

Facility Name:

Texas Healthcare Provider,

Beginning February 23, 2026, McKesson will temporarily transition from electronic TagAlert temperature monitors to chemical temperature monitors in refrigerated vaccine shipments due to a TagAlert shortage. McKesson anticipates resuming electronic TagAlert use by mid- to late April.

During this transition:

- All refrigerated vaccine shipments will include an instructional flyer (attached for reference).
- EcoFlex coolers will be used exclusively. These coolers feature vacuum-insulated panels, providing enhanced temperature stability and longer shipment qualification time.

The Texas Vaccines for Children (TVFC) and Adult Safety Net (ASN) Program is providing this update on behalf of McKesson. For questions regarding this update, please contact:

McKesson Specialty Customer Care (MSCC)

Phone 1-877-822-7746, Monday – Friday, 8 a.m. - 8 p.m. ET

Email: cdccustomerservice@mckesson.com

Thank you for your continued partnership.

Texas Department of State Health Services

Immunization Section

See below for examples of the Warm Indicator (Figure A for **SpotSee**) and Cold Temperature Indicators (Figure B for **FREEZEmarker** and Figure C for **TransTracker C**)

Warm Indicator

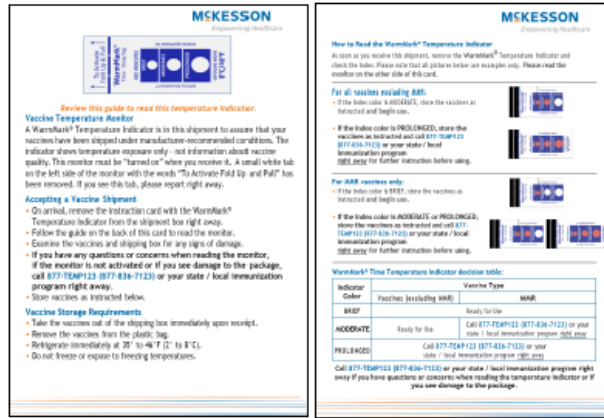


Figure A

Cold Indicators

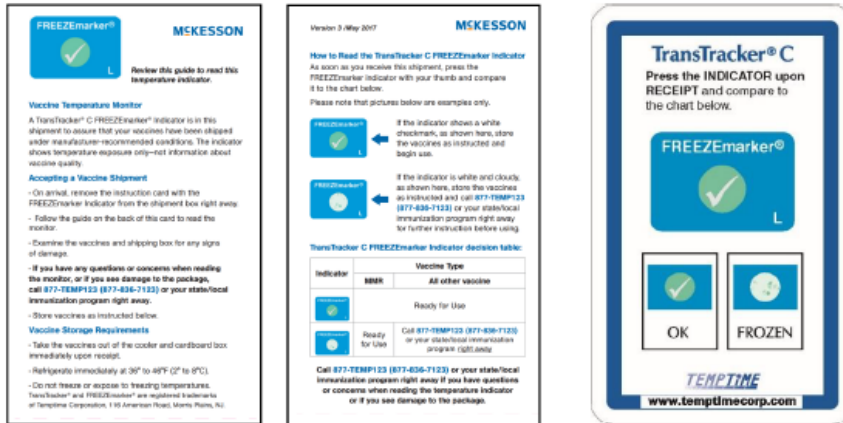


Figure B

Figure C