

Texas Vaccines for Children (TVFC) and Adult Safety Net (ASN) program(s),

Merck anticipates vaccine shipments will return to normal shipping timelines no later than Friday, August 4, 2023. The current delay with Merck vaccine products is due to a network incident at a third-party logistics provider.

Merck anticipates the delays in the distribution of frozen products will be resolved by Friday, August 4, 2023. No delays are expected in the distribution of refrigerated Merck products to providers.

For general information on the status of Merck distribution:

- Contact the Merck Vaccine Customer Center at 877-VAX-MERCK (877-829-6372)
- To inquire about the status of an existing order, use this [link](#).

For more information contact your Responsible Entity (RE) with any questions.

Thank you for your continued participation in the TVFC/ASN programs.

Texas Department of State Health Services

Immunization Program