



Newborn Screening Facility Report Card

Accessing the Online Newborn Screening Facility Report Card

1. Access monthly facility report cards through the Newborn Screening Web Application (Neometrics):
<https://dshsnbsweb.dshs.state.tx.us/toolbar/login.aspx>
2. Visit for more information and to access forms to apply for an account:
<https://www.dshs.state.tx.us/lab/remotedata.shtm>

Guide to Reading the Newborn Screening Facility Report Card

1. Review All Sections

- **Provider Information:** Contains submitter name, ID, and address.
- **Provider Submission Volume:** Contains total number of Newborn Screening specimens submitted to DSHS Laboratory, as well as by specimen type (initial screens & second screens).
- **Specimens Unsuitable for Testing:** Includes the total and percentage of newborn screening specimens deemed unsatisfactory for testing some or all disorders, along with the most common quality issues observed.
 - **Most Frequent Quality Issues:** Displays up to the three most common unsatisfactory qualities, if applicable. Refer to the DSHS Laboratory Specimen Quality Improvement web page, <https://www.dshs.texas.gov/specimen-quality-improvement>, for examples and tips on avoiding these types of specimen issues. Find additional resources here:
https://www.dshs.state.tx.us/lab/nbs_collect_reqs.shtm#spotfocus
- **Timing on Initial NBS Specimen Collection:** Includes the total and percentage of initial newborn screens collected within the recommended time frame of 24-48 hours after birth, as well as total and percentage of specimens collected outside of the recommended time frame.
- **Specimen Transit Time:** Includes the total and percentage of specimens received within the recommended time frame of within 24 hours of collection. Also includes total and percentage of specimens received within 72 hours of collection and received too old to test.
 - Note: Ship dried specimens from your facility as soon as they are dry and no later than 24 hours after collection, preferably using an overnight courier. Allow specimens to dry for at least 3 hours before shipping.
- **Specimens Missing Key Demographic Information:** Includes the total and percentage of specimens missing key demographic information, including date/time of birth, date/time of collection, birthweight, and PCP information.
 - Note: Information requested on the collection form is important for accurate testing and time sensitive follow-up. Review this section to identify demographic areas needing improvement.

2. Access DSHS Laboratory resources for help in improving your facility's success rate.

- Newborn Screening Healthcare Provider Resources:
<https://www.dshs.state.tx.us/lab/nbsHCRes.shtm>
- Email: newbornscreeninglab@dshs.texas.gov.
- Phone: 1-888-963-7111, ext. 7333