

Helpful Tips for Emergency Responders



The Emergency Communication Aid can help ensure that individuals are heard and their needs are addressed. To get the most out of this tool, consider the following key practices below to enhance your interactions and support during emergencies.



For additional assistance about the Emergency Communication Aid, please scan the QR code to email us at:

publichealthdisasterpreparedness@dshs.texas.gov.



Ensure Familiarity

Before a disaster, familiarize the individual with the communication aid and practice using it regularly.



Patience and Understanding

Allow the individual time to select the appropriate picture or symbol and be patient with their communication process.



Clear Instructions

When interacting with someone using the communication aid, provide clear instructions and point to options on the aid to guide them.



Interpreter, if Needed

If the individual requires additional support, consider using an interpreter or someone familiar with the communication aid.