How to Use the Emergency Communication Aid

For the Individual



In a disaster, clear communication is vital. The Emergency Communication Aid helps people express their needs to emergency responders effectively. Use this guide to understand how to use the aid and ensure that you have the support you need.

For additional assistance with the Emergency Communication Aid, please scan the QR code to email us at:



publichealthdisasterpreparedness@dshs.texas.gov.



Before a disaster, become familiar with the communication aid and practice using it.



Keep the communication aid in your emergency preparedness kit.



Tell the emergency responder how you want to communicate. (Ex: pointing, gestures, nods, sounds, eye gaze, and eye blinks.)



When you need to ask or answer a question, indicate to the picture on the communication aid that represents your message.



Use the alphabet to spell out words not on the communication aid.



