



TEXAS
Health and Human Services
Texas Department of State
Health Services

WORLD CUP

Infectious Diseases Consultation Hotline

The Texas Department of State Health Services is offering a free hotline to assist physicians and other clinicians with diagnosis, management, and/or public health navigation for suspected infections during the 2026 FIFA World Cup events.

Available 24/7 through July 31, 2026

866-213-3368



Staffed by adult and pediatric infectious disease specialists within the University of Texas Health System



Designed for licensed Texas physicians and other clinicians, and World Cup team providers in Texas



Provides clinical recommendations to treating physician, who retains full clinical decision-making authority



Recommends clinical or public health escalation when necessary

Get support with:*

- Concerns about viral hemorrhagic fever (e.g., Lassa fever, Ebola) or high-consequence infectious disease (e.g., MERS)
- Diagnosis when evaluating a febrile patient with recent foreign or domestic travel
- Clinical management or treatment for a suspected travel-associated infection
- Antimicrobial resistance related to a recent traveler
- Severe respiratory illness with recent animal or travel exposures

Have ready when you call:

- Treating physician or clinician name, title, and facility
- Reason for World Cup-related consultation
- Patient location and demographic information
- Detailed patient travel history with dates and locations
- Clinical presentation and relevant findings

Scan QR code for more information



***Note: The hotline does not replace existing infectious disease consultation processes or the requirement to report suspected disease cases to public health. Referring physicians and other clinicians retain clinical responsibility for all patient care decisions and responsibility for prompt notification to public health entities.**